



Form Approved
OMB No. 2040-0003
Approval Expires 7-31-85

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY
Washington, D.C. 20460
NPDES Compliance Inspection Report

Section A: National Data System Coding

| | | | | | |
|---|----------------------------|-----------|--------------|--------------------|----------------------------|
| Transaction Code | NPDES | yr/mo/day | Inspec. Type | Inspector | Fac Type |
| 1 N 2 5 3 A R 0 0 4 1 4 2 4 11 12 0 6 1 1 2 7 17 18 R 19 S 20 2 | | | | | |
| Remarks | | | | | |
| 6 3 - 0 0 0 8 8 S a l i n e C o u n t y | | | | | |
| Inspection Work Days | Facility Evaluation Rating | BI | QA | -----Reserved----- | |
| 67 1 69 | 70 1 | 71 N | 72 N | 73 | 74 75 80 |

Section B: Facility Data

| | | |
|--|--|------------------------------------|
| Name and Location of Facility Inspected (For industrial users discharging to POTW, also include POTW name and NPDES permit number) Pleasant Oaks POA Pleasant Oaks Dr. Shannon Hills, AR | Entry Time /Date 1430 on 11/27/06 | Permit Effective Date 02/29/04 |
| | Exit Time/Date 1315 on 11/27/06 | Permit Expiration Date 02/28/09 |
| Name(s) of On-Site Representative(s)/Title(s)/Phone and Fax Number(s) N/A | Other Facility Data | |
| Name, Address of Responsible Official/Title/Phone and Fax Number Darlene Rose Pleasant Oaks POA 10228 Pleasant Oaks Dr. Mabelvale, AR 72103 | Contacted Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> | |

Section C: Areas Evaluated During Inspection

(S = Satisfactory, M = Marginal, U = Unsatisfactory, N = Not Evaluated)

| | | | | | | | |
|---|---------------------------|---|-------------------------|---|--------------------------|---|----------------------|
| N | Permit | N | Flow Measurement | U | Operations & Maintenance | N | CSO/SSO |
| N | Records/Reports | U | Self-Monitoring Program | U | Sludge Handling/Disposal | N | Pollution Prevention |
| U | Facility Site Review | N | Compliance Schedules | N | Pretreatment | N | Multimedia |
| U | Effluent/Receiving Waters | N | Laboratory | N | Storm Water | N | Other: |

Section D: Summary of Findings/Comments (Attach additional sheets if necessary)

The treatment plant appears to be out of commission with no power to the plant. Two cleanouts on the east side of the plant along the effluent creek were overflowing and discharging untreated influent into the stream. The head works of the plant appeared to be dead and a white film of toilet paper fibers was lining the ground. The aerated basin was completely full of solids and not operational. The facilities clarifier/settling basin was completely full of solids with grass growing on the surface. The facilities sand filters have not been maintained in some time and were not operational. A well at the base of a recently installed pressurized sand filter tower was full of storm water; this sand filter was not operational and appeared to have no power. The facility was not chlorinating their effluent. The plant appeared to not have an operator in some time.

| | | |
|--|---|------------------|
| Name(s) and Signature(s) of Inspector(s) Zachary Watson | Agency/Office/Telephone/Fax ADEQ/Little Rock?501-682-0658/501-682-0910 | Date 11/27/06 |
| Signature of Reviewer | Agency/Office/Phone and Fax Numbers | Date |

ADEQ

ARKANSAS
Department of Environmental Quality

November 28, 2006

Darlene Rose
Pleasant Oaks POA
10228 Pleasant Oaks Dr.
Mabelvale, AR 72103

RE: AFIN: 63-00088

NPDES Permit No.: AR0041424

Dear Ms. Rose:

On November 27, 2006, I performed a reconnaissance inspection of your waste water treatment facility in response to a complaint. This complaint alleged that your facility was discharging raw sewage into the receiving stream and giving off a foul odor. This inspection was performed in accordance with the provisions of the federal Clean Water Act, the Arkansas Water and Air Pollution Control Act, and the regulations promulgated thereunder. This inspection revealed the following violations:

1. The facility was not being maintained and/or operated.
2. The facilities head works were not operational and a layer of domestic solids was found on the ground around the head works of the plant.
3. The facilities aeration basin was full of solids and not operational.
4. The facilities clarifier was full of solids and not operational.
5. The facilities sand filters were full of solids and not operational.
6. The facilities pressurized sand filter was full of storm water and not operational.
7. Raw sewage was being discharged from two cleanouts, on the east side of the plant between the fence and the creek, and entering waters of the state. All domestic solids must be removed from waters of the state.

The above items require your immediate attention. Please submit a written response to these findings to the NPDES Enforcement Section of this Department. This response should contain documentation describing the course of action taken to correct the items noted. This corrective action should be completed as soon as possible, and the written response is due by December 19, 2006.

If I can be any assistance, please contact me at 501-682-0658.

Sincerely,





Zachary Watson
Field Inspector
Water Division



cc: NPDES Enforcement Branch
NPDES Permit Branch

WATER DIVISION



**Arkansas Department of Environmental Quality (ADEQ)
Official Photograph Sheet**

| | | | | | | | | |
|----------------------|---|--|---|--------------|-----------------|----------|--------------|--|
| Location: | | Pleasant Oaks POA WWTP | | | | | | |
| Photographer: | | Zachary Watson | | | Witness: | | Eric Fleming | |
| Photo # | 1 | Of | 8 | Date: | | 11/27/06 | Time: | |
| Description: | | Overflowing cleanout | | | | | | |
| | |  | | | | | | |
| Photographer: | | Zachary Watson | | | Witness: | | Eric Fleming | |
| Photo # | 2 | Of | 8 | Date: | | 11/27/06 | Time: | |
| Description: | | Sewage in creek | | | | | | |
| | |  | | | | | | |



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| | | | | | | | | | |
|----------------------|---|--|---|--|-----------------|--------------|--------------|--------------|--|
| Location: | | Pleasant Oaks POA WWTP | | | | | | | |
| Photographer: | | Zachary Watson | | | Witness: | | Eric Fleming | | |
| Photo # | 3 | Of | 8 | | | Date: | 11/27/06 | Time: | |
| Description: | | Overflowing cleanout | | | | | | | |
| | |  | | | | | | | |
| Photographer: | | Zachary Watson | | | Witness: | | Eric Fleming | | |
| Photo # | 4 | Of | 8 | | | Date: | 11/27/06 | Time: | |
| Description: | | Solids around head works | | | | | | | |
| | |  | | | | | | | |

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| | | | | | | | | | |
|----------------------|---|--|---|--|-----------------|--------------|--------------|--------------|--|
| Location: | | Pleasant Oaks POA WWTP | | | | | | | |
| Photographer: | | Zachary Watson | | | Witness: | | Eric Fleming | | |
| Photo # | 5 | Of | 8 | | | Date: | 11/27/06 | Time: | |
| Description: | | Sludge built up in aeration basin | | | | | | | |
| | |  | | | | | | | |
| Photographer: | | Zachary Watson | | | Witness: | | Eric Fleming | | |
| Photo # | 6 | Of | 8 | | | Date: | 11/27/06 | Time: | |
| Description: | | Sludge and grass in clarifier | | | | | | | |
| | |  | | | | | | | |

**Arkansas Department of Environmental Quality (ADEQ)
Official Photograph Sheet**

| | | | | | | | | | |
|----------------------|---|--|---|--|-----------------|--------------|--------------|--------------|--|
| Location: | | Pleasant Oaks POA WWTP | | | | | | | |
| Photographer: | | Zachary Watson | | | Witness: | | Eric Fleming | | |
| Photo # | 7 | Of | 8 | | | Date: | 11/27/06 | Time: | |
| Description: | | Grass and solids in sand filter | | | | | | | |
| | |  | | | | | | | |
| Photographer: | | Zachary Watson | | | Witness: | | Eric Fleming | | |
| Photo # | 8 | Of | 8 | | | Date: | 11/27/06 | Time: | |
| Description: | | No chlorine tablets in contact chamber | | | | | | | |
| | |  | | | | | | | |