



ARKANSAS
Department of Environmental Quality

December 27, 2007

Alma Clark, Director of Water and Waste Water
City of Mountain Home
720 South Hickory
Mountain Home, AR 72653

RE: Sanitary Sewer Overflow Inspection

AFIN: 03-00039

NPDES Permit No.: AR0021211

Dear Ms. Clark:

On December 19, 2007, in response to a complaint I performed a sanitary sewer overflow inspection of the facility in accordance with the provisions of the Federal Clean Water Act, the Arkansas Water and Air Pollution Control Act, and the regulations promulgated thereunder. This inspection revealed the following violation:

A sanitary sewer overflow which occurred on November 25, 2007, at 1305 Hallmark Circle in Mountain Home was not reported to the Department as required by the referenced permit.

The above item requires your immediate attention. Please submit a written response to this finding to the Water Division Enforcement Section of this Department at the following address:

Water Division Enforcement Section
Arkansas Department of Environmental Quality
5301 Northshore Drive
North Little Rock, AR 72118-5317

This response should contain detailed documentation describing the course of action taken to correct the item noted. This corrective action should be completed as soon as possible, and the written response is due by January 17, 2008.

For additional information you may contact the enforcement section by telephone at 501-682-0639 or by fax at 501-682-0910.

Ms. Alma Clark, City of Mountain Home
December 27, 2007
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If I can be of any assistance, please contact me at (870) 446-6170 or by e-mail at
Kirkpatrick@adeq.state.ar.us.

Sincerely,



Bruce Kirkpatrick
District 2 Field Inspector
Water Division

cc: Water Division Enforcement Branch
Water Division Permits Branch



UNITED STATES ENVIRONMENTAL PROTECTION AGENCY
Washington, D.C. 20460

NPDES Compliance Inspection Report

Form Approved
OMB No. 2040-0003

Section A: National Data System Coding

Transaction Code	NPDES	Yr/Mo/Day	Inspec. Type	Inspector	Fac. Type
1 N 2 5 3 A R 0 0 2 1 2 1 1 11 12 0 7 1 2 1 9 17 18 V 19 S 20 1					
Remarks					
0 3 - 0 0 0 3 9 A F I N					
Inspection Work Days		Facility Evaluation Rating		BI QA -----Reserved-----	
67 69		70 N		71 N 72 N 73 74 75 80	

Section B: Facility Data

Name and Location of Facility Inspected (<i>For industrial users discharging to POTW, also include POTW name and NPDES permit number</i>) City of Mountain Home Waste Water Treatment Plant 537 Hicks Road, 1/4 mile east of Hwy 201 South Mountain Home, Baxter County	Entry Time/Date 1225 / December 19, 2007	Permit Effective Date May 1, 2005
	Exit Time/Date 1251 / December 19, 2007	Permit Expiration Date April 30, 2010
Name(s) of On-Site Representative(s)/Title(s)/Phone and Fax Number(s) Ms. Alma Clark was contacted by telephone.	Other Facility Data	
Name, Address of Responsible Official/Title/Phone and Fax Number Ms. Alma Clark / Water and Waste Water Director City of Mountain Home 720 South Hickory Mountain Home, AR 72653	Contacted Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	

Section C: Areas Evaluated During Inspection

(S = Satisfactory, M = Marginal, U = Unsatisfactory, N = Not Evaluated)

S	Permit	N	Flow Measurement	N	Operations & Maintenance	N	Sampling
N	Records/Reports	N	Self-Monitoring Program	N	Sludge Handling/Disposal	N	Pollution Prevention
N	Facility Site Review	N	Compliance Schedules	N	Pretreatment	N	Multimedia
N	Effluent/Receiving Waters	N	Laboratory	N	Storm Water	U	Other: Overflow reporting

Section D: Summary of Findings/Comments (Attach additional sheets if necessary)

A sanitary sewer overflow inspection was performed on December 19, 2007. A visual inspection at 1305 Hallmark Circle was performed. The resident and complainant, Ms. Rhonda Martin, was present. Ms. Alma Clark, Director of Mountain Home Water and Wastewater, was interviewed by telephone. The investigation revealed that a sewage overflow did occur on November 25, 2007. Sewage was discharged from the clean-out line on the residential service line. Ms. Martin stated that the overflow occurred due to problems in the City's collection system. Ms. Clark stated that while the City did in fact have collection line problems at the time of the overflow, the overflow occurred due to problems with the residential service line. Lime was used by City personnel to disinfect the contaminated area on November 28, 2007. Ms. Clark stated that the overflow was not reported because the City was not aware that overflows from residential service lines must be reported. She stated that while the City was aware of this overflow, the City often does not know of the many discharges of sewage from private service lines. Further investigation revealed that the Department's interpretation of the referenced permit is that all sewage overflows must be reported by the City to the Department. This inspection revealed the following violation: A sanitary sewer overflow which occurred on November 25, 2007, at 1305 Hallmark Circle in Mountain Home was not reported to the Department as required by the referenced permit.

Name(s) and Signature(s) of Inspector(s) Bruce Kirkpatrick 	Agency/Office/Telephone/Fax AR Dept. of Environmental Quality-Jasper Field Office 870-446-6170/ 870-446-2181 (Fax)	Date December 27, 2007
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Water Division NPDES Photographic Evidence Sheet			
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Location:	1305 Hallmark Circle		
Photographer:	Bruce Kirkpatrick	Witness:	none

Photo #	1	Of	2	Date:	12/19/07	Time:	1232
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Description:	Site of sewer overflow at the service line cleanout						
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Photographer:	Bruce Kirkpatrick			Witness:	None		
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Photo #	2	Of	2	Date:	12/19/07	Time:	1232
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Description:	Site of sewer overflow at the service line cleanout						
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WATER DIVISION COMPLAINT REPORT

GPS LOCATION: not recorded	AFIN: 03-00039
DATE RECEIVED: December 7, 2007	PERMIT#: AR0021211
COMPLAINANT NAME: Ms. Rhonda Martin	COUNTY: Baxter
ADDRESS: 1305 Hallmark Circle, Mountain Home, AR 72653	COMPLAINT AGAINST: City of Mountain Home Water and Wastewater
PHONE: 870 425-7137	ADDRESS: 720 South Hickory, Mountain Home, AR 72653
	PHONE: 870-425-5115

TRACKING & REFERRAL INFORMATION

PERSON RECEIVING REPORT: Bruce Kirkpatrick	DATE: 12-7-07	SUPERVISOR REFERRAL:	DATE:
INSPECTOR REFERRAL:	DATE:	MEDIA SUPERVISOR REFERRAL:	DATE:
PHONE REFERRAL CONTACT:	DATE:	RECEIVING INSPECTOR: Bruce Kirkpatrick	DATE: 12-7-07

COMPLAINT RECEIVED BY: PHONE LETTER VERBAL INTERNET EMAIL

DETAILED DESCRIPTION

Sewage overflow on 11-25-07 at 1305 Hallmark Circle was not reported.

LOCATION

1305 Hallmark Circle in Mountain Home

PREVIOUS COMPLAINT: YES NO DATES:

DISCHARGE TO STREAM: YES NO NAME OF STREAM:

INVESTIGATION

INSPECTOR: Bruce Kirkpatrick	DATE: December 19, 2007
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ACTION TAKEN: Inspection	PHOTOS TAKEN: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
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A sanitary sewer overflow inspection was performed on 12/19/07. See the report on page 3 of this document for the findings.

FURTHER ACTION:

Copies of this report will be sent to the NPDES Enforcement and Permit Branches.

SIGNATURE:  Bruce Kirkpatrick	DATE: December 27, 2007
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**CITY OF MOUNTAIN HOME
WATER AND SEWER DEPARTMENT**

720 South Hickory * Municipal Building
Mountain Home, AR 72653
Phone (870) 425-5115 Fax (870) 425-5139

#037489
BK



Alma L. Clark
Director Water/Wastewater

January 10, 2008

**Water Division Enforcement Section
Arkansas Department of Environmental Quality
5301 Northshore Drive
North Little Rock, AR 72118-5317**

RE: Sanitary Sewer Overflow Inspection AFIN: 03-00039 Permit# AR0021211

To Whom It May Concern:

Corrective action taken is listed below:

- 1. Work orders are created for every overflow or backup reported to our office.**
- 2. System put in place for following up on work orders with the Forman of that crew.**
- 3. Overflow reports are now being filed by crew even if they are on a private customer service line if they are reported to our office; noted on overflow report that they were on private customer service line and not due to blockage in city sewer main.**
- 4. Follow up by the Director of Water & Sewer to insure that all overflow reports are turned into this office in a timely manner.**
- 5. Overflow reports are turned into Director of the department for processing to ADEQ, and are either faxed, reported on line, or called to ADEQ.**

Sincerely,

Alma L. Clark
Director Water & Sewer Services