

June 2, 2008

Trevor Bowman, Public Works Director City of Siloam Springs P.O. Box 80 Siloam Springs, AR 72761

RE: City of Siloam Springs PCI

AFIN: 04-00106 NPDES Permit No.: AR0020273

Dear Mr. Bowman:

On May 28 and 29, 2008, I performed a routine pretreatment compliance inspection of the waste water treatment facility in accordance with the provisions of the Federal Clean Water Act, the Arkansas Water and Air Pollution Control Act, and the regulations promulgated there under. This inspection revealed the following violations:

- 1. Yearly inspections conducted by the city on the industries were not being documented adequately for the calendar year of 2007. This is in violation of 40 CFR 403.8(f)(2)(vii). Some of the deficiencies observed on the inspections were the following:
 - a. Entry and exit time. Entry and exit time were not indicated for Gates Rubber. Exit time was not indicated on all of the inspections for 2007.
 - b. Inspection of chemical storage was not documented for Cobbs Vantress and Simmon Foods.
 - c. At Cobb Vantress, the inspection does not indicate that flow measurement was approved and verified, records reviewed, collection methods approved and verified. Sample location and sample location description was not documented at Cobb Vantress. There was no documentation on Cobb Vantress inspection for pretreatment system, residual management, solvent/toxic organic management, and very little for waste oil management.
- City is not enforcing condition of the industry user's permit on sampling of duplicates for pH. At the time of inspection, it was observed duplicates were not being conducted on pH at Cobb Vantress and Gates Rubber.

The above items require your immediate attention. Please submit a written response to these findings to the Water Division Enforcement Section of this Department at the following address:

Water Division Enforcement Section Arkansas Department of Environmental Quality 5301 Northshore Drive North Little Rock, AR 72118-5317 Trevor Bowman June 2, 2008

This response should contain detailed documentation describing the course of action taken to correct the items noted. This corrective action should be completed as soon as possible, and the written response is due by June 23, 2008.

For additional information you may contact the enforcement section by telephone at 501-682-0639 or by fax at 501-682-0910.

If I can be of any assistance, please contact me at 479-267-0811 ext 12 (west@adeq.state.ar.us).

Sincerely,

Alison West

District 1 Field Inspector

Water Division

cc: Water Division Enforcement Branch

Jon alisan West

Water Division Permits Branch

Form Approved OMB No. 2040-0003 **⊕**EPA UNITED STATES ENVIRONMENTAL PROTECTION AGENCY Washington, D.C. 20460 NPDES Compliance Inspection Report Section A: National Data System Coding Yr/Mo/Day **Transaction Code NPDES** Inspector Inspec. Type Fac. Type 0 12 0 5 2 18 Р 19 S 1 Remarks n Inspection Work Days Facility Evaluation Rating QΑ Reserved-67 69 70 3 72 N 73 74 75 a۸ Ν Section B: Facility Data Permit Effective Date Name and Location of Facility Inspected (For industrial users discharging to POTW, Entry Time/Date also include POTW name and NPDES permit number) 2:05 p.m./5-28-08 October 1, 2007 **Siloam Springs Pollution Control Plant** 9:15 a.m./5-29-08 975 Anderson Avenue Exit Time/Date Permit Expiration Date Siloam Springs, AR 72761 4:30 p.m./5-28-08 **September 30, 2012** 1:35 p.m./5-29-08 Name(s) of On-Site Representative(s)/Title(s)/Phone and Fax Number(s) Other Facility Data Tom Myers/Wastewater Superintendent/479-524-5623/479-524-4653 Name, Address of Responsible Official/Title/Phone and Fax Number Trevor Bowman/Public Works Director/479-524-5136/479-524-8513 Contacted City of Siloam Springs P.O. Box 80 Siloam Springs, AR 72761 Section C: Areas Evaluated During Inspection (S = Satisfactory, M = Marginal, U = Unsatisfactory, N = Not Evaluated) Ν Ν Permit Flow Measurement **Operations & Maintenance** Sampling Ν Ν Ν Ν Sludge Handling/Disposal Records/Reports **Self-Monitoring Program Pollution Prevention** Ν М Ν Ν **Compliance Schedules Facility Site Review Pretreatment** Multimedia Ν **Effluent/Receiving Waters** Laboratory Storm Water Other: Section D: Summary of Findings/Comments (Attach additional sheets if necessary) Yearly inspections conducted by the city on the industries were not being documented adequately for the calendar year of 2007. City is not enforcing condition of the industry user's permit on sampling of duplicates for pH. At the time of inspection, it was observed duplicates were not being conducted on pH at Cobb Vantress and Gates Rubber. Name(s) and Signature(s) of Inspector(s) Agency/Office/Telephone/Fax Date AR Dept. of Environmental Quality-Fayetteville 479-267-0811 ext 12/479-267-0819 June 2, 2008 Signature of Reviewer Agency/Office/Phone and Fax Numbers Date

ARKANSAS DEPARTMENT OF ENVIRONMENTAL QUALITY PRETREATMENT COMPLIANCE INSPECTION (PCI) REPORT

Name of Municipality: City of Siloam Springs
AFIN Number: 04-00106
NPDES Permit Number(s): AR0020273
Program Tracked under NPDES Permit Number: AR0020273
Fact Sheet Preparation Date: N/A
Date of Last PCI/Audit: 4-13-06/June 18-21, 2007
Date of Last Annual Report: August 31, 2007
Name of Inspector: Alison West
Date PCI Performed: May 28 and 29, 2008
Name, Title, and Telephone Number of Facility Representative: Tom Myers, Waste Water Superintendent, 479-524-5623
Name and Title of Other Participants: NA
Number of IUs Visited: 2
Name(s) of IUs Visited: Gates Rubber Company and Cobb Vantress
AN IU SITE VISIT FORM SHOULD BE COMPLETED FOR EACH IU VISITED

NOTE: ANY QUESTION PRINTED IN ALL CAPS AND BOLD PRINT INDICATED A REGULATORY REQUIREMENT AND MUST BE ANSWERED FOR THE PCI REPORT TO BE COMPLETE. A NO ANSWER TO ONE OF THESE QUESTIONS SHOULD RESULT IN AN UNSATISFACTORY RATING.

Form approved July 1989

A. INDUSTRIAL USER SURVE	Α.	INDUSTRIAL	USER	SURVEY
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1.		ant Industrial Users (Seted from the program s	
_			
2.	Has ADEQ or EPA be	een notified of these o	changes? <u>NA</u>
3.	HAS THE INDUSTRIA	L USER SURVEY BEEN KEPT	T UPDATED? Yes, 2008
4.	-	re being used to update er/phone book, review o	-
_	permits, permit re	eapplication requiremen	nts, onsite
<u>-</u>	Inspections, quest internet.	cionnaire and permit in	nformation on
5.	the definition use	ignificant Industrial (ed by the POTW. (This	number must be
6.	Number of Categor:	ical Industrial Users:	2
7.		determine the appropri	_
	researched and app	propriate standards are	e applied. EPA and
-	ADEQ are consulted	d when assistance is ne	eeded.
8.	program. Include as Metal Finishing	cal IUs discharging und the name of the IU, th g), and the regulated g .) Additional listings	ne regulatory category process (phosphating,
Name	e of IU:	Category:	Regulated Process:
	nklin Electric	Metal Finishing	Phosphatizing
	es Rubber Company	Rubber Manufacturing	Vulcanizers

B. LOCAL LIMITS

	ribe any apparen e are no apparen	-		
sludg requi	often are pollute ge performed by rements of the fact sheet) and	the POTW? Does approved progra	this fulfill m (as describe	the ed in
		Require	ment in	
Pollutant	: Frequency:	Permit:	Program:	Comments:
Metals: Influent	t: Quarterly	Quarterly	Not req.	None
Effluent	t: Quarterly	Quarterly	Not req.	None
Sludge	e: 2 times/yr	2 times	Not req.	None
Organics:	:			
Influent	Once/yr	Once/yr	Not req.	None
Effluent	t: Once/yr	Once/yr	Not req.	None
Sludge	e: Twice/yr	Once/yr	Not req.	None
(sinc cause actio	there been any ce the last PCI ed by industrial on taken by the recur. Were the	of Audit) which discharges? I	were believed f so, describe that the incid	d to be e the

1.	Is the POTW using the type of control mechanism (perm	it,
	agreement, etc.) required by the approved program?	Yes, permit
2.	How many IU permits (or other control documents) have	been

- 3. DO ALL <u>SIGNIFICANT</u> <u>IUS</u> HAVE CURRENT (UNEXPIRED) CONTROL DOCUMENTS? IF NOT, LIST ALL UNPERMITTED SIUS, THE DATE OF EXPIRATION OF THEIR PREVIOUS PERMIT (IF APPLICABLE), AND THE REASON FOR DELAY IN ISSUING THE REQUIRED DOCUMENT. Yes
- 4. Does the control document contain the following items?

An expiration date: Yes

issued? 4

Discharge limitations: Yes

If the program requires self-monitoring by the IUs, do the Permits contain:

IU self-monitoring requirements: Yes

IU reporting requirements: Yes

5. Indicate which of the following recommended standard conditions are contained in the control documents:

Sample location: Yes
Type of sample: Yes
Monitoring frequency: Yes

Bypass prohibition: Yes

Right of entry: Yes

Nontransferability: Yes

Revocation clause: Yes

Penalty Provisions: Yes

Slug load notification: Yes

Notification of process change: Yes

D. MONITORING OF IUS BY POTW

1.	Indicate current ins requirement below:	spection and sampling freq	uency and program
	-	Current frequency:	Program Requirement:
	Sampling: categorical IUs	Once/year	Once/year
	other SIUs Inspection:	Once/year	Once/year
	categorical IUs	Once/year	Once/year
	other SIUs	Once/year	Once/year
2.	HAS EACH SIU BEEN IN REQUIRED BY THE APPR	SPECTED AND SAMPLED AT THE ROVED PROGRAM? Yes	E FREQUENCY
3.	Are inspections anno	ounced or unannounced?	Both
4.	Are records kept of	each inspection? Yes	
5.	Does the inspection the following:	report contain an adequat	e description of
		Rubber. Exit times we nklin Electric, and Sim	
	on inspection for Description of regul	cal storage areas: This Cobb Vantress and Simmon ated processes, categoric of these waste streams: N	ns Food.
	Inspection of the pr	retreatment facilities: <u>N</u>	'o
	Review of self-monit	coring records: Yes	
	Observation of IU se	elf-monitoring procedures:	No
	Verification that ag	oproved analytical techniq	ues are used: Yes
	Verification of IU f	flow measurement (where re	quired): No
б.		<pre>inspection documentation: s to be more adequate.</pre>	Inspection

-	THEIR PERMITS? (IT IS NOT NECESSARY TO SAMPLE FOR ALL POLLUTANTS EVERY TIME, BUT IT MUST BE DONE PERIODICALLY). Yes
	Are analyses performed in accordance with EPA-approved methods (40 CFR 136)? Yes
	Are sampling and flow monitoring equipment properly maintained? Yes
	Is the POTW keeping proper field notes and chain of custody forms? No
	Is the sampling location representative of the discharge to the collection system? Yes
	Are sampling locations identified in POTW records? Yes
	Are sampling services available in an emergency? Yes
	What are the POTW's procedures for tracking receipt and review of IU reports, such as BMR's, semi-annual reports, progress reports, bypass reports, and self-monitoring reports? Reports are reviewed by the pretreatment
-	compliance officer.
-	ARE SELF-MONITORING REPORTS REVIEWED TO VERIFY THAT ANALYSES WERE PERFORMED FOR ALL REGULATED PARAMETERS, AND TO EVALUATE COMPLIANCE WITH EFFLUENT LIMITS? Yes
-	IF VIOLATIONS ARE FOUND IN REPORTS, DOES THE POTW RESPOND

17.	What are the POTW's procedures for following up violations? The city responds as specified in its Enforcement Response Plan.
18.	HAS THE POTW REVIEWED BMRS FOR COMPLIANCE WITH 40 CFR 403.12(b)?: N/A, There are no new categorical industries
	since the last inspection.
	Review a Baseline Monitoring Report from the POTW's file, and indicate which of the following items can be identified in the BMR:
	Name and address: N/A
	Other environmental permits held: N/A
	Description of operations: N/A
	Process flow diagrams: N/A
	Flow measurements: N/A
	Measurements of regulated pollutants: N/A
	Certification of compliance by the IU: N/A
	Compliance schedule (if needed): N/A
19.	Additional comments on the POTW's inspection and sampling procedures: Annual inspections conducted by the city on the industries need to be more detailed.
	Several items were not marked on the inspections. Entry
	and exit time were not indicated for Gates Rubber. Exit
	time was not indicated on all of the inspections for 2007.
	Inspection of chemical storage was not documented for Cobbs
	and Simmons. At Cobbs Vantress, the inspection does not
	indicate that flow measurement was approved and verified,
	records reviewed, collection methods approved and verified.
	Sample location and sample location description was not
	documented at Cobb Vantress. Nothing was marked for Cobb
	Vantress for Pretreatment System, residuals management,
	solvent/toxic organic management, and very little for waste oil management.

	AND REQUIREMENTS? _ t response plan.		has an
How does t	he POTW respond to	the following viol	ations?
Effluent 1	imitations: Follows	written enforcem	ent response
_	as outlined in the ts: Follows writter		
	d in the approved p	_	
_	<pre>d discharges: Follo as outlined in the</pre>		
_	or spills: Follows		
-	T OF STONTETONNE VI	OLATORS PUBLISHED	BY THE POTW
DEVELOPED SIGNIFICAN 1985)? No	IN ACCORDANCE WITH T VIOLATING INDUSTR significant violato	EPA REGION VI CRI IAL USER (DATED AU ors for the FY 200	TERIA FOR IGUST 22, 7.
DEVELOPED SIGNIFICAN 1985)? No List the S Violator w	IN ACCORDANCE WITH T VIOLATING INDUSTR significant violate IUs which have met ithin the last 12 m	EPA REGION VI CRI IAL USER (DATED AU ors for the FY 200 the criteria for Sonths, and describ	TTERIA FOR JGUST 22, 7. Significant be the
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DEVELOPED SIGNIFICAN 1985)? No List the S Violator w enforcemen constructi	IN ACCORDANCE WITH T VIOLATING INDUSTR significant violate IUs which have met ithin the last 12 m	EPA REGION VI CRI IAL USER (DATED AU ors for the FY 200 the criteria for S onths, and describ been taken by the ase indicate wheth	TIERIA FOR JGUST 22, 7. Significant be the POTW. If her the IU
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DEVELOPED SIGNIFICAN 1985)? No List the S Violator w enforcemen constructi has been p	IN ACCORDANCE WITH T VIOLATING INDUSTR significant violate IUs which have met ithin the last 12 m t action which has i on is required, ple laced on an enforce Type of	the criteria for Sonths, and describe been taken by the ase indicate wheth able compliance so	TIERIA FOR JGUST 22, 7. Significant be the POTW. If her the IU chedule. Compliance
DEVELOPED SIGNIFICAN 1985)? No List the S Violator w enforcemen constructi has been p	IN ACCORDANCE WITH T VIOLATING INDUSTR significant violate IUs which have met ithin the last 12 m t action which has i on is required, ple laced on an enforce Type of	the criteria for Sonths, and describe been taken by the ase indicate wheth able compliance so	TIERIA FOR JGUST 22, 7. Significant be the POTW. If her the IU chedule. Compliance

5.	Comments on the POTW's enforcement procedures: Enforcement response procedures appear to be adequate.
<u>F.</u>	POTW'S PRETREATMENT ORGANIZATION STRUCTURE
1.	Is the program structure essentially the same as that presented in the approved pretreatment program? Yes
2.	Are staffing levels adequate? Yes
3.	Are the responsible officials familiar with the approved program? Yes
G.	MULTIJURISDICTIONAL ISSUES
1.	List any IUs which are located outside of the jurisdictional area of the POTW: None
2.	Does the POTW have adequate procedures for controlling IUs located outside its jurisdictional area? N/A
3.	Does the POTW have copies of permits for IUs in other cities? N/A
4.	Have any of these IUs met the criteria for Significant Violator? If so, have they been published by the POTW in its annual list of Significant Violators? N/A
5.	Comments on multijurisdictional issues: None

H. EVALUATION AND COMMENTS

1. Inspections were inadequate for the calendar year of 2007
for Cobb Vantress and Gates Rubber.
2. City is not enforcing condition of the industry user's permit on sampling of duplicates for pH.
At the time of inspection, it was observed duplicates were not
Being conducted on pH at Cobb Vantress and Gates Rubber.

PRETREATMENT COMPLIANCE INSPECTION

IU SITE VISIT FORM

Name of Industry: Gates Rubber Company
POTW Name: City of Siloam Springs
Industry Contacts: Dennis Greeson, Safety Manager
Date and Time of Visit: 5-29-08 11:55 p.m.
Description of Manufacturing Process: Manufactures rubber belts for automotive use.
Sources of Process Wastewater:
Contact and non-contact cooling water, steam condensate, and
wastewater from the vulcanization process.
Categorical Industry? Yes
Basis for Limits: Categorical standards and local ordinance
Point of Application: End of discharge pipe
Description of Pretreatment Equipment and Procedures: Belt oil skimmer.
Spill Prevention and Solvent Management Procedures: An integrated contingency plan and an SPCC plan. Siemens picks
up waste solvents.
Sampling Location and Equipment: Manhole next to the flow monitoring building near the SE corner
of the Gates Rubber building. Environmental Services Lab
collects the sample by use of a portable sampler. Facility
Has a 4210 Ultrasonic flow meter.

PRETREATMENT COMPLIANCE INSPECTION

IU SITE VISIT FORM

Name of Industry: Cobb Vantress
POTW Name: City of Siloam Springs
Industry Contacts: Dan Cole, Sr. Environmental Manager
Date and Time of Visit: 5-29-08/11:15 a.m.
Description of Manufacturing Process: Egg Hatchery
Sources of Process Wastewater: Spent wash down water, rinse water, cleaning solution
Categorical Industry? No
Basis for Limits: Significant IU
Point of Application: End of discharge pipe
Description of Pretreatment Equipment and Procedures: This facility does not pretreat wastewater.
Spill Prevention and Solvent Management Procedures: Spill Prevention and Slug Control Plan. Jack Taylor picks up
waste oil.
Sampling Location and Equipment: Effluent flume located in the manhole adjacent to the flow
monitoring building. This is located off the east side of Hwy
59 on the south side of the truck wash driveway. Facility
uses ISCO 4210 Ultrasonic flow meter.

PPETS CODE SHEET

PRETREATMENT COMPLIANCE INSPECTION (PCI)

			CODE
INSPECTOR'S NAME:	Al	ison West	
NAME OF FACILITY:	City of	Siloam Springs	
PERMIT NUMBER USED TO TRACK PROGRAM:	A	R0020273	NPID
DATE OF PCI:	May 28	and 29, 2008	DTIA
	PPETS WENDB DATA	EI EMENTO	
	PPEIS WENDS DAIR	T FTFWFN12	
NUMBER OF SIGNIFICA	NT IUS (SIUS):	4	SIUS
NUMBER OF CATEGORIC	AL IUS:	2	CIUS
SIUS NOT SAMPLED OR POTW:	INSPECTED BY	0	NOIN
SIUS WITHOUT CONTRO	L MECHANISM:	0	NOCM
SIUS IN SIGNIFICANT WITH STANDARDS OR R		0	PSNC
SIUS IN SIGNIFICANT WITH SELF-MONITORIN		0	MSNC
SIUS IN SIGNIFICANT WITH SELF-MONITORIN	G AND NOT		
INSPECTED OR SAMPLE	D BY POTW:	0	SNIN





June 13, 2008

Certified Letter# 7007 2680 0000 7213 9529

Mr. Dennis Benson Water Division Enforcement Section Arkansas Department of Environmental Quality 5301 North Shore Drive North Little Rock, AR 72118-5317

RE:

AFIN: 04-00106 - NPDES Permit No. AR0020273

Routine Compliance Evaluation Inspection Letter Dated June 2, 2008

Dear Mr. Benson:

Please allow this letter to serve as response from the City of Siloam Springs to the letter dated June 2, 2008 from Ms. Alison West regarding routine inspection of the City's wastewater pretreatment program. It should be noted that Ms. West performed her inspection of the pretreatment program on May 29th, that Ms. West drafted an inspection report promptly, but that the City did not receive the letter until June 12th. Ms. West required response from the City within three weeks of the date that she drafted her letter, thus allowing little more than one week for response from the City.

The following violations were cited regarding the method used for adequately documenting City of Siloam Springs inspection of industries.

- Yearly inspections were not being documented adequately.
 - a. Entry and Exit time was not indicated in space on form. This will be corrected and in the future each space will be filled in on form.
 - b. Inspection of the chemical storage was not documented. Inspection of the chemical storage was conducted. However, it was not marked on form as performed. This will be corrected and in the future each space will be filled in on form.
 - c. At Cobb Vantress, the inspection did not indicate that flow measurement was approved, verified, etc. Cobb Vantress did have a copy of certification on file at plant but City staff was not asked by Ms. West to review the documentation at time of inspection. City of Siloam Springs field inspection form did not have all of the individual items marked during the inspection of Cobb Vantress. This will be corrected and in the future each space will be filled in on form.

2. The City is not enforcing requirements for sampling of duplicates for pH. The City of Siloam Springs has been working with industries on pH monitoring issues. See attached email documentation prior to inspection for Simmons Foods. Currently all four of the industrial dischargers use Environmental Service Company, Inc. to conduct their monthly monitoring for permit conditions. The City of Siloam Springs has told each industrial discharger to contact E.S.C. regarding temperature reporting and pH measurements. A letter of violation will be sent to each industrial user regarding temperature and pH reporting.

If you have questions regarding this matter feel free to contact this office.

Sincerely,____

Trevor L. Bowman, P.E. Lin

Water/Wastewater Director

(479) 238-0927

tbowman@siloamsprings.com

cc: Peggy Woody, City Clerk

David Cameron, City Administrator

Tom Myers, Wastewater Superintendent

Jay Williams, City Attorney

Parthy Evans, Stinson, Morrison, Hecker

Tom Myers

From: rsixkiller@simfoods.com

Sent: Tuesday, May 13, 2008 12:07 PM

To: tmyers@siloamsprings.com; jearney@simfoods.com

Subject: PH CALB. FORM PER YOUR LAST VISIT

ON YOUR LAST VISIT YOU MENTIONED A OUTLINE ON HOW YOU WANTED US TO DO THE PH CALIBRATION, RECORDING ETC. CAN YOU FORWARD THAT TO EITHER MYSELF OR TO JOE AS TO WHAT YOU HAD IN MIND.

Tom Myers

From: Tom Myers [tmyers@siloamsprings.com]

Sent: Friday, May 16, 2008 2:46 PM

To: Joe; rsixkiller@simfoods.com

Subject: Example of pH spread sheet usage

Richard,

Here is an example how we fill out our pH spread sheet that I sent you.

Tom

Hd	

							_						• ,
METHOD:	EPA 50.2	ELECTRO	METHOD: EPA 50.2 ELECTRODE METHOD						INSTRUMENT: ORION 720 A	ENT: ORIC	N 720 A		
Date	Time	Sample	Date	Time	Sample	Sample		Sample	pH Reading	ing	Reported	% Slope	Sample
Sample Collected	Sample Collected	Collected By	Sample Analysed	Sample Analysed	Analysed By		Description	Temperature	Reading 1	Reading 2	pH S.U.		Validated By
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	,		/	4660		_	pH Check	21.3	28-9				
	0944			2440			EFFLUENT	21.1	6.31	25.9	16.9		
	2460			5560		ľ	MLSS	21.4	409				
	8560			1000		•	INFLUENT	22.6	15-7				
)		,)										
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-	,			0947	-	4,0	pH STD	18.7	4.00				
	,	/	(0 942		75-9	pH Check	18.7	6-87				
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	1002			hoal		£	INFLUENT	22.8	15.9				
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	1042	ر 		6401		,	INFLUENT	23.4	6.58				
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