



A R K A N S A S  
Department of Environmental Quality

October 10, 2008

Gary Smith, Utilities Director  
City of Van Buren  
P.O. Drawer 1269  
Van Buren, AR 72956

AFIN: 17-00062      NPDES Permit No.: AR0021482

Dear Mr. Smith:

On September 4, 2008, I performed a sanitary sewer overflow inspection of the collection system at 302 Scott Street in response to a complaint. The inspection was performed in accordance with the provisions of the Federal Clean Water Act, the Arkansas Water and Air Pollution Control Act, and the regulations promulgated thereunder. This inspection revealed the following violation:

There was evidence which indicated that an overflow of raw sewage had occurred at a manhole located up gradient of 302 Scott Street in Van Buren. City personnel, who I met with at the site, confirmed that the overflow had occurred. Apparent problems associated with a pump malfunction attributed to the overflow.

During my investigation, I was advised that the overflow had been reported to the Department and that construction efforts were on –going to replace old sewer lines and manholes in the immediate vicinity of this location.

The above item requires your immediate attention. Please submit a written response to this finding to the Water Division Enforcement Branch of this Department at the following address:

Water Division Enforcement Branch  
Arkansas Department of Environmental Quality  
5301 Northshore Drive  
North Little Rock, AR 72118-5317

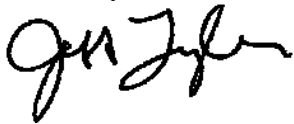
In your response, please provide information in regard to the upgrades of the collection system and the expected completion date of the project. The corrective action should be completed as soon as possible, and the written response is due by October 29, 2008.

For additional information you may contact the enforcement branch by telephone at 501-682-0639 or by fax at 501-682-0910.

Smith, City of Van Buren  
October 10, 2008  
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If I can be of any assistance, please contact me at 479-452-4822 ext. 11

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Tyler". The signature is written in a cursive, flowing style.

Jeff Tyler  
District 4 Field Inspector  
Water Division

cc: Water Division Enforcement Branch  
Water Division Permits Branch



UNITED STATES ENVIRONMENTAL PROTECTION AGENCY  
Washington, D.C. 20460

## NPDES Compliance Inspection Report

Form Approved  
OMB No. 2040-0003

### Section A: National Data System Coding

Transaction Code	NPDES	Yr/Mo/Day	Inspec. Type	Inspector	Fac. Type												
1 <b>N</b> 2 <b>5</b> 3 <b>A R 0 0 2 1 4 8 2</b> 11 12 <b>0 8 0 9 0 4</b> 17 18 <b>V</b> 19 <b>S</b> 20 <b>1</b>	Remarks																
Inspection Work Days					Facility Evaluation Rating	BI	QA	Reserved									
67			69	70	<b>N</b>	71	<b>N</b>	72	<b>N</b>	73		74	75				80

### Section B: Facility Data

Name and Location of Facility Inspected ( <i>For industrial users discharging to POTW, also include POTW name and NPDES permit number</i> ) <b>City of Van Buren POTW-South Plant</b> <b>1401 Port Road</b> <b>Van Buren, AR 72956</b>	Entry Time/Date <b>1530/ September 4, 2008</b>	Permit Effective Date <b>December 1, 2003</b>
Name(s) of On-Site Representative(s)/Title(s)/Phone and Fax Number(s) <b>Steve Dufresne / Utilities Supervisor / 479-474-5067 &amp; Darrel Manus/ Utilities Supervisor / 479-474-5067</b>	Other Facility Data	
Name, Address of Responsible Official/Title/Phone and Fax Number <b>Gary Smith/ Utilities Director / 479-474-5067 / fax / 479-471-8969</b> <b>P.O. Drawer 1269</b> <b>Van Buren, AR 72956</b>	Contacted Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	

### Section C: Areas Evaluated During Inspection

(S = Satisfactory, M = Marginal, U = Unsatisfactory, N = Not Evaluated)

N	Permit	N	Flow Measurement	N	Operations & Maintenance	N	Sampling
N	Records/Reports	N	Self-Monitoring Program	N	Sludge Handling/Disposal	N	Pollution Prevention
N	Facility Site Review	N	Compliance Schedules	N	Pretreatment	N	Multimedia
N	Effluent/Receiving Waters	N	Laboratory	N	Storm Water	U	Sanitary Sewer Overflow

### Section D: Summary of Findings/Comments (Attach additional sheets if necessary)

**A sanitary sewer overflow inspection was conducted in response to a complaint. The complainant advised that he had observed sewage in the ditch located adjacent to his business at 302 Scott Street in Van Buren. He stated that he had observed these same issues on several occasions in the past. Before investigating the site, I contacted the City of Van Buren Utilities Department in an effort to meet with them at the location. Upon arrival, I met with Steve Dufresne and Darrel Manus. They confirmed that a pump at the down gradient pump station had malfunctioned which in return caused a manhole to overflow. City officials stated that current construction activities were on going to replace a very old existing sewer line in this area. Work was also being performed up gradient of 302 Scott Street in regard to the manholes. They advised that city maintenance crews were in the process of repairing/ changing the pump at the pump station. Mr. Dufresne stated that the overflow had been reported to the Department and clean up efforts at the overflow location had begun.**

Name(s) and Signature(s) of Inspector(s) Jeff Tyler	Agency/Office/Telephone/Fax ADEQ/ Fort Smith/ 479-452-4822/ 479-452-4827	Date September 25, 2008
Signature of Reviewer	Agency/Office/Phone and Fax Numbers	Date

**Water Division NPDES Photographic Evidence Sheet**

**Location:** Manhole located north of 302 Scott Street

**Photographer:** Jeff Tyler      **Witness:** None

**Photo #** 1    **Of** 4      **Date:** 09-04-08    **Time:** 1415

**Description:** Location where overflow occurred because of pump failure.



**Photographer:** Jeff Tyler      **Witness:** None

**Photo #** 2    **Of** 4      **Date:** 09-04-08    **Time:** 1415

**Description:** Ditch where overflow of sewage occurred.





**Water Division NPDES Photographic Evidence Sheet**

**Location:** Two blocks north of Scott Street

**Photographer:** Jeff Tyler **Witness:** None

**Photo #** 3 **Of** 4 **Date:** 09-04-08 **Time:** 1436

**Description:** On-going construction at a manhole and evidence of sewage.



**Photographer:** Jeff Tyler **Witness:** None

**Photo #** 4 **Of** 4 **Date:** 09-04-08 **Time:** 1402

**Description:** Ditch that runs along complainant's business where sewage had flowed.



04 1936

# VAN BUREN MUNICIPAL UTILITIES

"Providing Water, Sewer, and Sanitation Services"  
2806 Bryan Road / P.O. Drawer 1269  
Van Buren, Arkansas 72957  
479-474-5067 / Fax 479-471-8969



October 23, 2008

Water Division Enforcement Branch  
Arkansas Department of Environmental Quality  
5301 Northshore Drive  
North Little Rock, Arkansas 72218-5317

Re: AFIN: 17-00062 NPDES Permit No. AR0021482

Response to NPDES Compliance Inspection Report, September 4, 2008, by Mr. Jeff Tyler at 302 Scott Street in Van Buren.

To whom it may concern:

A Sanitary sewer overflow occurred at 302 Scott Street on September 4, 2008. The overflow was caused by a combination of line construction and pump malfunction. The occurrence was reported to the ADEQ within the 24 hour time period as required by the NPDES Permit. (Confirmation attached) We attributed the overflow to pump failure, the pump station was out of service for approximately four (4) hours while the pump motor was being repaired, and the sewer line replacement project that washed debris into the sewer line during a heavy rainfall.

The sewer line replacement project up gradient of 302 Scott Street has been substantially completed; a final inspection is scheduled for Friday October 24, 2008. Construction of the 4<sup>th</sup> Street Pump Station down gradient of the area is tentatively scheduled for completion in June of 2009, (NPDES Permit No. AR0021482C) however; with construction proceeding ahead of schedule the pump station may be in operation in March of 2009.

If you have any questions, please feel free to contact Darel Manus, Steve Dufresne, or myself at 479-474-5067.

Sincerely,

A handwritten signature in black ink that reads "Gary Smith". The signature is written in a cursive style.

Gary Smith  
Director of Utilities

Cc: Correspondence file  
Darel Manus, Operations Superintendent  
Steve Dufresne, Operations Superintendent

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**CONFIRMATION**

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**Your information has been sent.**

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**SSO Report Form**

Date Received: 9/5/2008  
NPID: AR0021482  
Date Started: 9/4/2008  
Date Stopped: 9/4/2008  
Volume: 10000  
Stream: DITCH  
Description: LOCATION:3RD STREET SEWER LINE REPAIR  
PROJECT,MANHOLE#605A... EXCESSIVE RAIN  
OVERLOADED PUMP STATION, ONE PUMP SHORTED  
OUT MET WITH JEFF TYLER FROM ADEQ ON SITE  
Cause: EXCESSIVE RAINFALL, EQUIPMENT FAILURE  
Measures Taken: LINE REHAB AND PUMP STATION CONSTRUCTION IN  
PROGRESS  
Environmental Damage: NEAH  
Callers Name: STEVE DUFRESNE  
Telephone Number: 479-474-5067

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**NOTE:** If the Permit requires a follow-up letter within five (5) days of verbally reporting the event, print this confirmation report, sign and date it **with** an original signature, and submit it to the Department.