

February 1, 2011

Ken Fratesi, Manager West Helena Water Utilities 92 Plaza Street West Helena, Arkansas 72390

RE: Waste Water Facility

AFIN: 54-00086

NPDES Permit No.: AR0022021

Dear Mr. Fratesi:

On January 26, 2011, I conducted a routine compliance inspection of the waste water treatment facility in accordance with the provisions of the Federal Clean Water Act, the Arkansas Water and Air Pollution Control Act, and the regulations promulgated thereunder. This inspection revealed the following violation:

Part III, Other Conditions, #2; No documentation that the 30-day average percent removal rate for Total Suspended Solids is at least sixty-five percent (65%).

The above item requires your immediate attention. Please submit a written response to Cindy Garner, Water Division Enforcement Branch Manager, of this Department. The response should be mailed to the address below. The response should contain documentation describing the course of action taken to correct each item noted. The corrective action should be completed as soon as possible. The written response is due by **February 11, 2011**.

For additional information you may contact the enforcement section by telephone at 501-682-0639 or by fax at 501-682-0910.

Ken Fratesi, Manager West Helena Water Utilities February 1, 2011 Page 2

If I can be of any assistance, please contact me at (870) 247-5155.

Sincerely,

teven A. Houderson

Steven L. Henderson District 6 Inspector Water Division

cc: Water Division Enforcement Branch Water Division Permits Branch

	€EPA									Form Approved OMB No. 2040-0003				
		UNIT	TED STATES EN	VIRONMENT. Vashington, D.C		TION AGE	NCY							
	NPDES	5 (ectio	n]	Repor	t					
				Sect	ion A: Nat	tional D	ata S	ystem Codin	ıg					
1	Transaction CodeN253AR	0	0 2 2	1 1	1 1		1					cInspectorFac. TypeC19S201		
						Remai	rks							
Inspection Work Days Facility Evaluation Rating BI QA										Reserved				
	67 69		70 2		7	1 N	72	N 73			74 75		80	
					Sectio	n B: Fa	cility	Data					I	
inclı City	ne and Location of Facility Inspected ude POTW name and NPDES permit of West Helena WWTP			ers dischar	ging to PO	TW, also	0	Entry Time/Date 9:00 a.m. 1/26/2011			1	Permit Effective Date <i>February 1, 2008</i>		
West Helena, Arkansas Phillips County, Arkansas 11:45 a.m.							Exit Time/Date 11:45 a.m. 1/26/2011			Permit Expiration Date <i>January 31, 2013</i>				
Nan <i>Ken</i>	Ken Fratesi, Water Utilities Manager (Class III) (870) 572-6714										her Facility Data 34 31' 55.7''			
Nan Ken Wes 92 F	Charles Taylor, Class I Operator(870) 572-6714Name, Address of Responsible Official/Title/Phone and Fax NumberKen Fratesi, Water Utilities ManagerWest Helena Water Utilities92 Plaza StreetWest Helena, Arkansas 72390									l		90 40' 18.3"		
			(S = Sat					uring Inspection Inspe		Evalua	ted)			
S	Permit	S	Flow Meas	surement		S	Op	erations & I	Maint	enance	9	S	Sampling	
Μ	Records/Reports	М	Self-Moni	toring Prog	gram	S	Slu	ıdge Handliı	ng/Dis	sposal		S	Pollution Prevention	
S	Facility Site Review	Ν	Complian	ce Schedule	es	Ν	Pro	etreatment				Ν	Multimedia	
S	Effluent/Receiving Waters	S	Laborator	•		Ν		orm Water				Ν	Other:	
Ca th	A routine inspection was conducted to determine compliance status with the Arkansas Water and Air Pollution Control Act, the Federal Clean Water Act, and the regulations promulgated thereunder. The inspection revealed the following violation: Part III, Other Conditions, #2; No documentation that the 30-day average percent removal rate for Total Suspended Solids is at least sixty-five percent (65%).													
Nar	ne(s) and Signature(s) of Inspector(s	Name(s) and Signature(s) of Inspector(s) Agency/Office/Telephone/Fax Date ADEQ/ White Hall/ (870) 247-5155/ (870) 247-5185 January 27, 2011												

AFIN: 54-00086

Permit #: AR0022021

SECTION A: PERMIT VERIFICATION	
PERMIT SATISFACTORILY ADDRESSES OBSERVATIONS	ØS OM OU ONA ONE
DETAILS:	
1. CORRECT NAME AND MAILING ADDRESS OF PERMITTEE:	
2. NOTIFICATION GIVEN TO EPA/STATE OF NEW DIFFERENT OR INCREASED DISCHARGES:	
3. NUMBER AND LOCATION OF DISCHARGE POINTS AS DESCRIBED IN PERMIT:	
4. ALL DISCHARGES ARE PERMITTED:	
SECTION B: RECORDKEEPING AND REPORTING EVALUATION	
RECORDS AND REPORTS MAINTAINED AS REQUIRED BY PERMIT	
DETAILS: Part III, Other Conditions, #2; No documentation that the 30-day average perce	nt removal rate for Total
Suspended Solids is at least sixty-five percent (65%).	
1. ANALYTICAL RESULTS CONSISTENT WITH DATA REPORTED ON DMRS:	
2. SAMPLING AND ANALYSES DATA ADEQUATE AND INCLUDE:	Øs 🗆m 🗇u 🖾na 🗇ne
a. DATES AND TIME(S) OF SAMPLING:	Øy 🛛 n 🗆 na 🗆 ne
b. EXACT LOCATION(S) OF SAMPLING:	
c. NAME OF INDIVIDUAL PERFORMING SAMPLING:	
d. ANALYTICAL METHODS AND TECHNIQUES:	
e. RESULTS OF CALIBRATIONS:	🗹 Y 🗆 N 🗆 NA 🗆 NE
f. RESULTS OF ANALYSES:	🗹 y 🗆 n 🗆 na 🗆 ne
g. DATES AND TIMES OF ANALYSES:	
h. NAME OF PERSON(S) PERFORMING ANALYSES:	
3. LABORATORY EQUIPMENT CALIBRATION AND MAINTENANCE RECORDS ADEQUATE:	
4. PLANT RECORDS INCLUDE SCHEDULES, DATES OF EQUIPMENT MAINTENANCE AND REPAIR:	Øs 🗆m 🗇u 🖾na 🖾ne
5. EFFLUENT LOADINGS CALCULATED USING DAILY EFFLUENT FLOW AND DAILY ANALYTICAL DATA:	
SECTION C: OPERATIONS AND MAINTENANCE	
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED	
DETAILS:	
1. TREATMENT UNITS PROPERLY OPERATED:	
2. TREATMENT UNITS PROPERLY MAINTAINED:	
3. STANDBY POWER OR OTHER EQUIVALENT PROVIDED:	
4. ADEQUATE ALARM SYSTEM FOR POWER OR EQUIPMENT FAILURES AVAILABLE:	
5. ALL NEEDED TREATMENT UNITS IN SERVICE:	
6. ADEQUATE NUMBER OF QUALIFIED OPERATORS PROVIDED: 1 Class III, 1 Class I	
7. SPARE PARTS AND SUPPLIES INVENTORY MAINTAINED:	
8. OPERATION AND MAINTENANCE MANUAL AVAILABLE:	
9. STANDARD OPERATING PROCEDURES AND SCHEDULES ESTABLISHED:	Øy 🛛 n 🖓 na 🖓 ne
10. PROCEDURES FOR EMERGENCY TREATMENT CONTROL ESTABLISHED:	
11. HAVE BYPASSES/OVERFLOWS OCCURRED AT THE PLANT OR IN THE COLLECTION SYSTEM IN THE LAST YEAR:	
12. IF SO, HAS THE REGULATORY AGENCY BEEN NOTIFIED:	
13. HAS CORRECTIVE ACTION BEEN TAKEN TO PREVENT ADDITIONAL BYPASSES/OVERFLOWS:	
14. HAVE ANY HYDRAULIC OVERLOADS OCCURRED AT THE TREATMENT PLANT:	
15. IF SO, DID PERMIT VIOLATIONS OCCUR AS A RESULT:	

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SECTION D: SAMPLING	
PERMITTEE SAMPLING MEETS PERMIT REQUIREMENTS	
DETAILS:	
1. SAMPLES TAKEN AT SITE(S) SPECIFIED IN PERMIT:	Øy 🛛 n 🖓 na 🖓 ne
2. LOCATIONS ADEQUATE FOR REPRESENTATIVE SAMPLES:	Øy 🛛 n 🖓 na 🖓 ne
3. FLOW PROPORTIONED SAMPLES OBTAINED WHEN REQUIRED BY PERMIT:	
4. SAMPLING AND ANALYSES COMPLETED ON PARAMETERS SPECIFIED IN PERMIT:	
5. SAMPLING AND ANALYSES PERFORMED AT FREQUENCY SPECIFIED IN PERMIT:	
6. SAMPLE COLLECTION PROCEDURES ADEQUATE:	
a. SAMPLES REFRIGERATED DURING COMPOSITING:	
b. PROPER PRESERVATION TECHNIQUES USED:	
c. CONTAINERS AND SAMPLE HOLDING TIMES CONFORM TO 40 CFR 136:	
7. IF MONITORING IS PERFORMED MORE OFTEN THAN REQUIRED ARE RESULTS REPORTED ON THE DMR:	
SECTION E: FLOW MEASUREMENT	
PERMITTEE FLOW MEASUREMENT MEETS PERMIT REQUIREMENTS	ØS OM OU ONA ONE
DETAILS:	
1. PRIMARY FLOW MEASUREMENT DEVICE PROPERLY INSTALLED AND MAINTAINED: TYPE OF DEVICE: 33 ³ / ₄ "Rec. Weir w	
2. FLOW MEASURED AT EACH OUTFALL AS REQUIRED:	
3. SECONDARY INSTRUMENTS (TOTALIZERS, RECORDERS, ETC.) PROPERLY OPERATED AND MAINTAINED:	
4. CALIBRATION FREQUENCY ADEQUATE: Date of last calibration – June 18, 2010	
5. RECORDS MAINTAINED OF CALIBRATION PROCEDURES:	
6. CALIBRATION CHECKS DONE TO ASSURE CONTINUED COMPLIANCE:	
7. FLOW ENTERING DEVICE WELL DISTRIBUTED ACROSS THE CHANNEL AND FREE OF TURBULENCE:	
8. FLOW MEASUREMENT EQUIPMENT ADEQUATE TO HANDLE EXPECTED RANGE OF FLOW RATES:	
9. HEAD MEASURED AT PROPER LOCATION:	
SECTION F: LABORATORY	
PERMITTEE LABORATORY PROCEDURES MEET PERMIT REQUIREMENTS	Øs 🗆 m 🗇 u 🖾 na 🖾 ne
DETAILS:	
1. EPA APPROVED ANALYTICAL PROCEDURES USED (40 CFR 136.3 FOR LIQUIDS, 503.8(B) FOR SLUDGES) :	
2. IF ALTERNATIVE ANALYTICAL PROCEDURES ARE USED, PROPER APPROVAL HAS BEEN OBTAINED:	
3. SATISFACTORY CALIBRATION AND MAINTENANCE OF INSTRUMENTS AND EQUIPMENT:	
4. QUALITY CONTROL PROCEDURES ADEQUATE:	
5. DUPLICATE SAMPLES ARE ANALYZED >10% OF THE TIME:	
6. SPIKED SAMPLES ARE ANALYZED ≥10% OF THE TIME:	
7. COMMERCIAL LABORATORY USED:	Øy 🗆n 🗆na 🖾ne
a. LAB NAME: McClelland Consulting Engineers, Inc.	
b. LAB ADDRESS: P.O. Box 34087, Little Rock, Arkansas 72203	
C. PARAMETERS PERFORMED: BOD, pH, TSS, FCB	
8. BIOMONITORING PROCEDURES ADEQUATE:	∅y □n □na □ne ∅y □n □na □ne
b. PROPER DILUTION SERIES FOLLOWED:	
c. PROPER TEST METHODS AND DURATION: d. RETESTS AND/OR TRE PERFORMED AS REQUIRED:	

ADEQ Water NPDES Inspection

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SECTION G: EFFLUENT/RECEIVING WATERS OBSERVATIONS													
BASED ON VISUAL OBSERVATIONS ONLY													
DET	DETAILS:												
OUTF	FALL #:	OIL SHEEN	GREASE	TURBIDITY	VISIBLE FOAM	FLOATING SOLIDS	COLO	DR	OTHER				
0	001	None	None	None	None	None	Clea	ar	None				
SEC	SECTION H: SLUDGE DISPOSAL												
SLU	DGE D	ISPOSAL MEE	ETS PERMIT F	REQUIREMEN	TS		⊠s ⊏]м 🗆 и					
DET	DETAILS:												
1. S													
2. S													
3. F													
SEC	CTION	I: SAMPLIN	G INSPECTIO	ON PROCEDU	JRES								
SAM	IPLE R	ESULTS WITH	HIN PERMIT R	EQUIREMENT	S]M 🗆 (J □NA ØNE				
DET	AILS:												
1. S													
2. T													
3. S													
4. F	LOW PRO	PORTIONED SAMPLE	S OBTAINED:					ΠY	⊡n ⊡na Øne				
5. S	5. SAMPLE OBTAINED FROM FACILITY'S SAMPLING DEVICE:												
6. S	SAMPLE RE	EPRESENTATIVE OF	VOLUME AND NATUR	E OF DISCHARGE:				ΠY	□n □na Øne				
7. S	SAMPLE SF	PLIT WITH PERMITTER	E:					Πı	⊡n ⊡na Øne				
8. C	HAIN-OF-0	CUSTODY PROCEDU	RES EMPLOYED:					Πı	On Ona Øne				
9. S	9. SAMPLES COLLECTED IN ACCORDANCE WITH PERMIT:												
SEC	CTION	J: STORM V	WATER POLL	UTION PRE	VENTION PL	AN							
STO	RM W	ATER MANAG	EMENT MEET	S PERMIT RE	QUIREMENTS	5	🗆 s 🗆]м 🗆	J ØNA □NE				
DET	AILS:	Recently recei	ived Non-expo	osure Certifica	tion Status								
1. S	SWPPP UP	DATED AS NEEDED:	DATE OF LAST UP	DATE:				Πı	⊡n Øna ⊡ne				
2. S	SITE MAP II	NCLUDING ALL DISCH	HARGES AND SURFAC	CE WATERS:				ΠY	On Øna One				
3. P	POLLUTION	N PREVENTION TEAM	I IDENTIFIED:					ΠY	□n Øna □ne				
4. P	POLLUTION	N PREVENTION TEAM	PROPERLY TRAINED):				ΠY	□n Øna □ne				
5. L	IST OF PO	TENTIAL POLLUTAN	T SOURCES:					Πı	⊡n Øna ⊡ne				
6. L	IST OF PO	TENTIAL SOURCES A	AND PAST SPILLS AND	D LEAKS:				ΠY	On Øna One				
7. A	ALL NON-S	TORM WATER DISCH	IARGES ARE AUTHOR	IZED:				ΠY	On Øna One				
8. L	IST OF ST	RUCTURAL BMPS:						ΠY	□n Øna □ne				
9. L	IST OF NC	N-STRUCTURAL BMF	PS:					ΠY	□n Øna □ne				
10. B	BMPS PRO	PERLY OPERATED A	ND MAINTAINED:					Πı	⊡n Øna ⊡ne				
11. II	NSPECTIO	NS CONDUCTED AS I	REQUIRED:					Πı	⊡n Øna ⊡ne				

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			FLOW CALCUL	ATION	SHEET							
Date:	1/26/201	11	Time: 10:35 a.n	n.								
		E 4/0										
	Inches:	5 1/2	Feet: 0.46									
Type &	Size of F	rimary Flow	Measurement D	evice:								
33 ³ ⁄ ₄ "	33 ¾ " Rectangular Weir w/o contractions											
Nome	Name & Model of Secondary Flow Measurement Device:											
		Ranger 200										
	<u> </u>											
Date of	last Calil	pration of Se	condary Flow De	evice: Ju	une 18, 2	010						
Record	ed Flow a	at Data & Tir	me Listed Above:	1298			(Facility Flow Motor)					
Record				1230			(Facility Flow Meter)					
			me Listed Above		2.16							
(Flow is ca	alculated usir	ig flow charts in:	ISCO Open Channel F	low Measur	rement Handl	book-5 ^m l	<u>Edition</u>)					
	Rec	corded Value	e - Calculated	d Value	X 400							
% Erro	=	Calc	ulated Value		- X 100							
		1298	- 1262.	16								
% Erro	ſ =	1290	1262.16	10	X 100							
% Erro	r =	35.84	X 100									
		1262.16										
% Erro	r =	.028	X 100									
% Erro	ſ =	2.84	%									
Comme	ents:											

ADEQ Water NPDES	AFIN	l: 54-00086		Pe	ermit #: AR002			
		DN	DMR Calculation Check					
Reporting Period:		2010	12	01	То	2010	12	31
	J	Year	Month	Day		Year	Month	Day
Parameter Checked:	BC)D5	_					
	ading Mass		Concentration Monthly					
Mo. Avg lbs/day					vg	mg/l	•	
Reported Value:]	19.0			7.4		8.9	
Calculated Value:	19.0			7.4			8.9	
Permit Value:	250.2		25			40		

If calculated value does not equal reported value, explain: <u>EQUAL</u>

WEST HELENA WATER UTILITIES 92 PLAZA WEST HELENA, ARKANSAS 72390 PHONE 870-572-6714 KEN FRATESI MANAGER

FEBRUARY 09, 2011

TO: ADEQ CINDY GARNER WATER DIVISION ENFORCEMENT BRANCH 5301 NORTHSHORE DRIVE NORTH LITTLE ROCK, ARKANSAS 72118-5317

FROM: WEST HELENA WWTP AR0022021 KEN FRATESI 92 PLAZA WEST HELENA, ARKANSAS 72390

IN RESPONSE TO VIOLATION ON NO DOCUMENTATION ON % REMOVAL OF TOTAL SUSPENDED SOLIDS FOR 2010. I HAD OUR LAB RUN THOSE TEST AND DIDN'T REALIZE THAT THEY ONLY RAN CBOD UNTIL OUR INSPECTION WAS CONDUCTED. WE HAVE SINCE RAN TEST FOR BOTH AND ARE WAITING FOR THE RESULTS.

THANK-YOU Ken Tatesi KEN FRATESI MANAGER

WEST HELENA WATER UTILITIES 92 PLAZA STREET WEST HELENA, ARKANSAS 72390

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ADEQ CINDY-GARNER WATER DIVISION ENFORCEMENT BRANCH 5301 NORTHSHORE DRIVE NORTH LITTLE ROCK, ARKANSAS 72118-5317

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