

April 18, 2011

Mr. Donald Knight, Manager Heber Springs Water and Sewer 1101 West Front Street Heber Springs, AR 72543

RE: Compliance Inspection

AFIN: 12-00029

NPDES Permit No.: AR0022381

Dear Mr. Knight:

On March 11, 2011, I performed a compliance inspection of the waste water treatment facility in accordance with the provisions of the Federal Clean Water Act, the Arkansas Water and Air Pollution Control Act, and the regulations promulgated thereunder. The inspection revealed that you are complying with the terms of your permit.

If I can be of any assistance, please contact me at 870-793-5819.

Sincerely,

Mike Kennedy

Mike Kennedy District 11 Field Inspector Water Division

cc: Water Division Enforcement Branch Water Division Permits Branch

≎EPA								Form Approved OMB No. 2040-0003			
	Washington, D.C. 20460 NPDES Compliance Inspection Report										
	Section A: National Data System Coding										
	Transaction Code NPDES Yr/Mo/Day Inspector Fac. Type										
1 N 2 5 3 A R 0 0 2 2 3 8 1 11 12 1 1 0 3 1 0 17 18									S 19 S 20 1		
A F I N 1 2 - 0 0 2 9 I <thi< th=""> <thi< th=""> <thi< th=""> <thi< th=""></thi<></thi<></thi<></thi<>											
	Inspection Work Days]	Facility Evaluation R	ating	BI		QA] 	Reserved		
	67 69		70 3	71	Ν	72	N 73 74 75		80		
Section B: Facility Data											
Name and Location of Facility Inspected (For industrial users discharging to P include POTW name and NPDES permit number) Heber Springs Water & Sewer							Entry Time/Date 1100 3/10/2011		Permit Effective Date December 1, 2007		
	4 By-Pass Road er Springs, AR 72543					Exit Time/Date 1630 3/10/2011		Permit Expiration Date November 30, 2012			
Name(s) of On-Site Representative(s)/Title(s)/Phone and Fax Number(s) Mr. Steve Upton / Operator-Lab Tech / 501-362-3375 / 501-362-3338 Mr. Sam Querry / Supervisor-Operator / Cell 501-250-6225								ther Facility Data 35°29′11.350″ 91′58′59.654″			
	ne, Address of Responsible Official/			ber							
	Donald Knight / Water and Sewer 1 West Front Street	r Ma	nager / 501-362-342	22			Contacted				
Heb	per Springs, AR 72543					Yes No					
			g.,.	ť	.1 4		• • • • • • • • • • • •				
				tion C: Areas Ev y, M = Marginal,			sfactory, N = Not Evaluated)				
S	Permit	Μ	Flow Measurement	nt	S Operations & Maintenance S			Sampling			
S	Records/Reports	S	Self-Monitoring I	•	S	Sludge Handling/Disposal			Pollution Prevention		
S	Facility Site Review	S	Compliance Sche	dules	N	Pretreatment			Multimedia		
S	Effluent/Receiving Waters	S	Laboratory	-f F: J:/(C	N	Storm Water N			Other:		
DN	IR's were reviewed for the months of			-			tach additional sheets if necessar wing violations were noted.	y)			
2.		erforn	ned on the totalizer n	neter to ensure th	at the	devic	e is consistently capable of measur	ing flo	it. ws within +/ - 10% of true discharge art II Section C. Item 2. of the permit.		
Th	e items mentioned above were reveal	ed du	ring the inspection p	erformed 3-15-10	. Thes	se iter	ns were addressed in a proposal su	ıbmitt	ed to ADEQ and accepted 9-17-10.		
NT.	ma(a) and G eneration (-) f	<u>,</u>		A and/0.55	T-1 1		Ear		Data		
	ne(s) and Signature(s) of Inspector(s We Kennedy Mike Ke		lv	Agency/Office/ AR Dept. of En 870-793-5819/	nviron	ımen	tal Quality-Batesville		Date March 21, 2011		
		cinici	•J								
Sig	nature of Reviewer			Agency/Office/Phone and Fax Numbers Da					Date		

ADEQ Water NPDES Inspection

SECTION A: PERMIT VERIFICATION	
PERMIT SATISFACTORILY ADDRESSES OBSERVATIONS	Øs 🗆 🖾 🗆 🗆 🗠 🖾
DETAILS:	
1. CORRECT NAME AND MAILING ADDRESS OF PERMITTEE:	
2. NOTIFICATION GIVEN TO EPA/STATE OF NEW DIFFERENT OR INCREASED DISCHARGES:	
3. NUMBER AND LOCATION OF DISCHARGE POINTS AS DESCRIBED IN PERMIT:	
4. ALL DISCHARGES ARE PERMITTED:	
SECTION B: RECORDKEEPING AND REPORTING EVALUATION	
RECORDS AND REPORTS MAINTAINED AS REQUIRED BY PERMIT	🗹 s 🗆 m 🗇 u 🖾 na 🖾 ne
DETAILS:	
1. ANALYTICAL RESULTS CONSISTENT WITH DATA REPORTED ON DMRS:	
2. SAMPLING AND ANALYSES DATA ADEQUATE AND INCLUDE:	Øs 🗆m 🗇u 🗇na 🗇ne
a. DATES AND TIME(S) OF SAMPLING:	
b. EXACT LOCATION(S) OF SAMPLING:	
c. NAME OF INDIVIDUAL PERFORMING SAMPLING:	
d. ANALYTICAL METHODS AND TECHNIQUES:	
e. RESULTS OF CALIBRATIONS:	
f. RESULTS OF ANALYSES:	
g. DATES AND TIMES OF ANALYSES:	
h. NAME OF PERSON(S) PERFORMING ANALYSES:	
3. LABORATORY EQUIPMENT CALIBRATION AND MAINTENANCE RECORDS ADEQUATE:	Øs 🗆m 🗇u 🖾na 🖾ne
4. PLANT RECORDS INCLUDE SCHEDULES, DATES OF EQUIPMENT MAINTENANCE AND REPAIR:	Øs 🗆m 🗇u 🖾na 🖾ne
5. EFFLUENT LOADINGS CALCULATED USING DAILY EFFLUENT FLOW AND DAILY ANALYTICAL DATA:	
SECTION C: OPERATIONS AND MAINTENANCE	
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED	🗹 s 🗆 m 🗇 u 🗇 na 🗇 ne
DETAILS:	
1. TREATMENT UNITS PROPERLY OPERATED:	Øs 🗆m 🗇u 🖾na 🖾ne
2. TREATMENT UNITS PROPERLY MAINTAINED:	Øs 🗆m 🗇u 🗇na 🗇ne
 STANDBY POWER OR OTHER EQUIVALENT PROVIDED: (No standby power, facility has storage ponds) (Portable generato for lift stations) (Alarms at each lift station) 	^{irs} Øs □m □u □na □ne
4. ADEQUATE ALARM SYSTEM FOR POWER OR EQUIPMENT FAILURES AVAILABLE: (Alarm system at each lift station)	Øs 🖙 🗤 🖓 na 🖓 ne
5. ALL NEEDED TREATMENT UNITS IN SERVICE:	Øs 🗆m 🗇u 🖾na 🖾ne
6. ADEQUATE NUMBER OF QUALIFIED OPERATORS PROVIDED: (1 Class IV, 20 Class III, 2 Class II, 3 Class I)	Øs 🗆m 🗇u 🖾na 🖾ne
7. SPARE PARTS AND SUPPLIES INVENTORY MAINTAINED:	Øs 🗆m 🗇u 🖾na 🖾ne
8. OPERATION AND MAINTENANCE MANUAL AVAILABLE:	
9. STANDARD OPERATING PROCEDURES AND SCHEDULES ESTABLISHED:	
10. PROCEDURES FOR EMERGENCY TREATMENT CONTROL ESTABLISHED:	
11. HAVE BYPASSES/OVERFLOWS OCCURRED AT THE PLANT IN THE LAST YEAR:	
12. IF SO, HAS THE REGULATORY AGENCY BEEN NOTIFIED:	
13. HAS CORRECTIVE ACTION BEEN TAKEN TO PREVENT ADDITIONAL BYPASSES/OVERFLOWS:	
14. HAVE ANY HYDRAULIC OVERLOADS OCCURRED AT THE TREATMENT PLANT:	
15. IF SO, DID PERMIT VIOLATIONS OCCUR AS A RESULT:	

SE	ECTION D: SAMPLING		
PE	RMITTEE SAMPLING MEETS PERMIT REQUIREMENTS	⊠s ⊡m	
DE	TAILS:		
1.	SAMPLES TAKEN AT SITE(S) SPECIFIED IN PERMIT:		🗹 y 🗆 n 🗆 na 🗆 ne
2.	LOCATIONS ADEQUATE FOR REPRESENTATIVE SAMPLES:		🗹 y 🗆 n 🗆 na 🗆 ne
3.	FLOW PROPORTIONED SAMPLES OBTAINED WHEN REQUIRED BY PERMIT:		🗹 y 🗆 n 🗆 na 🗆 ne
4.	SAMPLING AND ANALYSES COMPLETED ON PARAMETERS SPECIFIED IN PERMIT:		🗹 Y 🗆 N 🗆 NA 🗆 NE
5.	SAMPLING AND ANALYSES PERFORMED AT FREQUENCY SPECIFIED IN PERMIT:		Øy On Ona One
6.	SAMPLE COLLECTION PROCEDURES ADEQUATE:		Øy On Ona One
a	SAMPLES REFRIGERATED DURING COMPOSITING:		🗹 y 🗆 n 🗆 na 🗆 ne
b	PROPER PRESERVATION TECHNIQUES USED:		🗹 y 🗆 n 🗆 na 🗆 ne
C.	CONTAINERS AND SAMPLE HOLDING TIMES CONFORM TO 40 CFR 136:		🗹 Y 🗆 N 🗆 NA 🗆 NE
7.	IF MONITORING IS PERFORMED MORE OFTEN THAN REQUIRED ARE RESULTS REPORTED ON THE DMR:		🗹 y 🗆 n 🗆 na 🗆 ne
SE	ECTION E: FLOW MEASUREMENT		
	RMITTEE FLOW MEASUREMENT MEETS PERMIT REQUIREMENTS	⊡s Øm	
DE	TAILS:		
1.	PRIMARY FLOW MEASUREMENT DEVICE PROPERLY INSTALLED AND MAINTAINED: TYPE OF DEVICE: No primary d		Dy On Øna One
2.	FLOW MEASURED AT EACH OUTFALL AS REQUIRED: (Flow being measured prior to UV Disinfection & Filters) (Proposal compliance accepted by ADEQ 9-17-10)	<u>for</u>	🛛 Y 🖾 N 🖾 NA 🖾 NE
3.	SECONDARY INSTRUMENTS (TOTALIZERS, RECORDERS, ETC.) PROPERLY OPERATED AND MAINTAINED: 12 inch Turb	ine	□y □n Øna □ne
4.	CALIBRATION FREQUENCY ADEQUATE: (New 12 inch Turbine installed 10-9-08) (Calibration checks not performed on th <u>Totalizer Meter to ensure that the device is capable of measuring flows within + or – 10% of true discharge rates) (Pr for compliance accepted by ADEQ 9-17-10)</u>	<u>e</u> oposal	Dy On Øna One
5.	RECORDS MAINTAINED OF CALIBRATION PROCEDURES: <u>Has not been calibrated since installed</u>		DY DN ØNA DNE
6.	CALIBRATION CHECKS DONE TO ASSURE CONTINUED COMPLIANCE:		DY DN ØNA DNE
7.	FLOW ENTERING DEVICE WELL DISTRIBUTED ACROSS THE CHANNEL AND FREE OF TURBULENCE:		Øy On Ona One
8.	FLOW MEASUREMENT EQUIPMENT ADEQUATE TO HANDLE EXPECTED RANGE OF FLOW RATES:		🗹 y 🗆 n 🗆 na 🗆 ne
9.	HEAD MEASURED AT PROPER LOCATION:		□y □n Øna □ne
	ECTION F: LABORATORY	1	
	RMITTEE LABORATORY PROCEDURES MEET PERMIT REQUIREMENTS	⊠s ⊡m	
DE	TAILS:		
1.	EPA APPROVED ANALYTICAL PROCEDURES USED (40 CFR 136.3 FOR LIQUIDS, 503.8(B) FOR SLUDGES) :		Øy On Ona One
2.	IF ALTERNATIVE ANALYTICAL PROCEDURES ARE USED, PROPER APPROVAL HAS BEEN OBTAINED:		DY DN ØNA DNE
3.	SATISFACTORY CALIBRATION AND MAINTENANCE OF INSTRUMENTS AND EQUIPMENT:		Øy On Ona One
4.	QUALITY CONTROL PROCEDURES ADEQUATE:		Øy On Ona One
5.	DUPLICATE SAMPLES ARE ANALYZED >100% OF THE TIME:		Øy On Ona One
6.	SPIKED SAMPLES ARE ANALYZED >10% OF THE TIME: Not required		Dy On Øna One
7.	COMMERCIAL LABORATORY USED:		🗹 Y 🗆 N 🗆 NA 🗆 NE
a	LAB NAME: American Interplex Corporation		
b	LAB ADDRESS: 8000 Kanis Road , Little Rock, AR 72204 Phone 501-224-5060		
C.	PARAMETERS PERFORMED: Biomonitoring		
8.	BIOMONITORING PROCEDURES ADEQUATE:		
a	PROPER ORGANISMS USED:		
b	PROPER DILUTION SERIES FOLLOWED:		
C.	PROPER TEST METHODS AND DURATION:		
d	RETESTS AND/OR TRE PERFORMED AS REQUIRED:		
1			

ADEQ Water	NPDES Inspection	

SECTION G: EFFLUENT/RECEIVING WATERS OBSERVATIONS												
BASED	ON VISUAL OBS	ERVATIONS C	ONLY			⊠s ⊡m						
DETAIL	S: (Small amount	of visible foam	at outfall, but n	ot persistent)								
OUTFALL	#: OIL SHEEN	GREASE	TURBIDITY	VISIBLE FOAM	FLOATING SOLIDS	COLOR	OTHER					
002	None	None	Slight	Slight	No	Light Gree	n					
SECTI	SECTION H: SLUDGE DISPOSAL											
SLUDG	E DISPOSAL MEI	ETS PERMIT F	REQUIREMEN	ГS		⊠s ⊡m						
DETAIL	S: (City has permi	t to land apply -	- No sludge dis	posed FY-10)								
1. SLUDO	BE MANAGEMENT ADEQU	ATE TO MAINTAIN EF	FLUENT QUALITY:			⊠s						
2. SLUDO	□s	🗆 m 🗇 u 🗹 na 🗆 ne										
3. FOR L	AND APPLIED SLUDGE, T	PE OF LAND APPLIE	D TO: (E.G., FOREST,	AGRICULTURAL, PUE	BLIC CONTACT SITE):							
SECTI	ON I: SAMPLIN	G INSPECTIO	ON PROCEDU	JRES								
SAMPL	E RESULTS WITH	HIN PERMIT R	EQUIREMENT	S		⊡s ⊡m	□u Øna □ne					
DETAIL	S:											
1. SAMP	ES OBTAINED THIS INSP	ECTION:					🛛 y 🗹 n 🗆 na 🗆 ne					
2. TYPE	OF SAMPLE: GRAB:	COMPOSITE: METHO	D:_FREQUENCY:									
3. SAMP	ES PRESERVED:											
4. FLOW	PROPORTIONED SAMPLE	S OBTAINED:					DY DN ØNA DNE					
5. SAMP	E OBTAINED FROM FACI	LITY'S SAMPLING DEV	/ICE:				DY DN ØNA DNE					
6. SAMP	E REPRESENTATIVE OF	VOLUME AND NATUR	E OF DISCHARGE:				Dy On Øna One					
7. SAMP	E SPLIT WITH PERMITTE	E:										
8. CHAIN	-OF-CUSTODY PROCEDU	RES EMPLOYED:										
9. SAMP	ES COLLECTED IN ACCO	RDANCE WITH PERM	IT:									
	ON J: STORM V											
STORM	WATER MANAG	EMENT MEET	S PERMIT RE	QUIREMENTS		□s □m	DU 🗹 NA DNE					
DETAIL	S: Facility has a N	<u>lo Exposure Ex</u>	clusion tracked	under permit #	ARR000283							
1. SWPP	P UPDATED AS NEEDED:	DATE OF LAST UP	DATE:				Dy Dn Øna Dne					
2. SITE N	IAP INCLUDING ALL DISCH	HARGES AND SURFAC	CE WATERS:				DY DN ØNA DNE					
3. POLLU	ITION PREVENTION TEAM	IDENTIFIED:					DY DN ØNA DNE					
4. POLLU	4. POLLUTION PREVENTION TEAM PROPERLY TRAINED:											
5. LIST C	F POTENTIAL POLLUTAN	F SOURCES:					DY DN ØNA DNE					
6. LIST C	F POTENTIAL SOURCES A	AND PAST SPILLS AND	D LEAKS:				Dy On Øna One					
7. ALL N	ON-STORM WATER DISCH	ARGES ARE AUTHOR	IZED:				□y □n Øna □ne					
8. LIST C	F STRUCTURAL BMPS:						OY ON ØNA ONE					
9. LIST C	F NON-STRUCTURAL BMF	PS:					Oy On Øna One					
10. BMPS	PROPERLY OPERATED A	ND MAINTAINED:					DY DN ØNA DNE					
11. INSPE	CTIONS CONDUCTED AS	REQUIRED:					Dy On Øna One					

ADEQ Water NPDES	Inspection
ADEQ HOLDEC	mopoonon

FLOW CALCULATION SHEET									
There was not a primary device for performing flow calibration checks.									
Date: 3	- 10-11 T	ime: 1453							
Dale. 3									
Head in Inc	hes: N/A	Feet: N/A							
Type & Size	e of Primary Flow I	Measurement De	evice: No	one					
Name & Mo	odel of Secondary	Flow Measureme	ent Device						
				Rockwel	I Flow Meter				
Data of loot	Calibratian of Cas	andon (Flaur Day	ricos NI/A						
Date of last	Calibration of Sec	condary Flow Dev	VICE: IN/A						
Recorded F	low at Date & Tim	a Listed Above:	2.30 M						
Recorded I			2.30 1		(Facility Flow Meter)				
Calculated	Flow at Date & Tin	ne Listed Above:	N/A						
	ed using flow charts in: 19		=	ent Handbook-5 th	Edition)				
% Error =	Recorded Value	- Calculated	Value 🔒	X 100					
78 EITOI =	Calcu	llated Value							
	Γ	1 1		Γ					
% Error =		-	X	X 100					
/0									
	[
% Error =		X 100							
% Error =		X 100							
70 LITOT =		X 100							
% Error =	% Error = %								
	L								
Comments:									
	I								

ADEQ Water NPDES	Inspection	AFI	N: 12-00029		Pe	ermit #: AR00	22381				
DMR Calculation Check											
Reporting Period:	From	2011 Year	February Month	01 Day	_ To	2011 Year	February Month	28 Day			
Parameter Checked	:	BOD	_								
	Concentration Monthly										
	Mo. Avg mg/l			7-day Avg mg/l							
Reported Value:		227.19			15.41		15.95				
Calculated Value:		227.19			15.41		15.95				
Permit Value:	mit Value: 292			3			30				

If calculated value does not equal reported value, explain: Equal

NPDES Compliance Inspection Report Further Explanation

Section E: Item #2

Flow was being measured prior to UV disinfection and the anthracite filters. This is a violation of Part I Section A. of the permit. This item was found to be out of compliance during the previous inspection performed 3-15-10. This item has been addressed in a proposal submitted to ADEQ and accepted 9-17-10.

Section E: Item #4

Calibration checks were not being performed on the totalizer meter to ensure that the device is capable of measuring flows within + or -10% of true discharge rates. This is a violation of Part II Section C. Item 2, of the permit. This item was found to be out of compliance during the previous inspection performed 3-15-10. This item has been addressed in a proposal submitted to ADEQ and accepted 9-17-10. A new system will be installed that can be calibrated.

General Comments:

On the date of the inspection, a small amount of visible foam was observed on the surface of the water at Outfall #2. This outfall flows into Sulfur Creek, which then flows into Little Red River located approximately 50 yards southeast. The Inspector observed at the mouth of Sulfur Creek where the creek enters Little Red River that the foam was not reaching Little Red River.

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AFIN: 12-00029

					Water Division NP	DES Photo	graphic Evi	dence Sheet		
Location:					st of Heber Springs of	off Highwa			County)	
Photographe	r:]	Mike Ke	ennedy			Witness:	Steve Upton		
Photo #]	1	Of	7			Date:	3-10-11	Time:	1528
Description:					the Potential Unperr					
Photographe	r:]	Mike Ke	ennedy			Witness:	Steve Upton		
Photo #		2	Of	7			Date:	3-10-11	Time:	1528
Description:		ľ	This vie	w shows	the structure permar	nently cappe	ed off at the	outfall.		
		• •								

ADEQ Water NPDES Inspection

AFIN: 12-00029

				Water Division NPDES F				
Location:	Ap			st of Heber Springs off Hig	ghway #25 By-Pas	s. (Cleburne C	County)	
Photographer:		Mike K	ennedy		Witness:	Steve Upton		
Photo #	3	Of	7		Date:	3-10-11	Time:	1521
Description:		This is a	a view of	the side of Cell #1 showing	g where the levee	roads/tops have b	been graveled	and fenced.
Photographer:		Mike K	ennedy		Witness:	Steve Upton		
Photo #	4	Of	7		Date:	3-10-11	Time:	1524
Description:		This vie levee.	ew shows	the southeast corner of the	Settlement Pond	showing the repa	ired and grav	reled top of the

ADEQ Water NPDES Inspection	
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				Water Division NPD	DES Photogra	aphic Evide	ence Sheet		
Location:	Ap	prox. 2	.5 miles ea	st of Heber Springs of	ff Highway #	25 By-Pas		County)	
Photographer: Mike Kennedy					W	itness:	Steve Upton		
Photo #	5	0				Date:	3-10-11	Time:	1532
Description:				northwest corner of th 1 and graveled.	ne Settlement	Pond show	ws that the levee a	all around the	Settlement Pond
			1 States						
Photographer:			Kennedy			itness:	Steve Upton		
Photo #	6	Of	7			ate:	3-10-11	Time:	1512
Description:				all into Sulfur Creek sl ximately 50 yards awa		on the wa	ter at this point, the	he foam was i	not reaching Little

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				Water Division NPDES Photo	ographic Evid	ence Sheet			
Location:	Approx. 2.5 miles east of Heber Springs off Highway #25 By-Pass. (Cleburne County)								
Photographer:	•	Mike K	ennedy		Witness:	Steve Upton			
Photo #	7	Of	7		Date:	3-10-11	Time:	1600	
Description:				outh of Sulfur Creek where the located approximately 50 yar			shows no foam	n entering the	
			n an						
					MANN .				
							4		