

ADEQ

ARKANSAS
Department of Environmental Quality

August 27, 2012

Mr. Larry Waldrop, General Manger
El Dorado Water-South Plant
P.O. Box 1587
El Dorado, AR 71731

RE: Complaint Investigation/Inspection

AFIN: 70-00341

NPDES Permit No.: AR0033723

Dear Mr. Waldrop:

On 8/22/2012, I performed an inspection of the El Dorado Water-South Plant Sanitary Sewer Collection System in response to a complaint. The complaint alleged that raw sewage had been discharged into the home located on 1309 Neal Avenue on August 01, 2011 and March 01, 2012. The complaint also alleged that this was an ongoing issue in this neighborhood. This inspection was performed in accordance with the provisions of the Federal Clean Water Act, the Arkansas Water and Air Pollution Control Act, and the regulations promulgated thereunder. This inspection revealed the following violations:

The facility had Sanitary Sewer Overflows (SSOs) on August 01, 2011 and March 01, 2012 both at 1309 Neal Avenue. Neither of these SSOs were reported within 24 hours to the ADEQ nor were they reported on the monthly SSO reports. This is a violation of Part III.5 of the permit.

The above items require your immediate attention. Please submit a written response to these findings to the Water Division Inspection Branch of this Department. This response should be mailed to the address at the bottom of the first page of the letter or e-mailed to Water-Inspection-report@adeq.state.ar.us. This response should contain documentation describing the course of action taken to correct each item noted. This corrective action should be completed as soon as possible, and the written response with all necessary documentation (i.e. photos) is due by **September 10, 2012**.

If I can be of any assistance, please contact me at 870-862-0680.

Sincerely,



John W. Lamb
District 8 Field Inspector
Water Division

 <p style="text-align: center;">UNITED STATES ENVIRONMENTAL PROTECTION AGENCY Washington, D.C. 20460</p> <h2 style="text-align: center;">NPDES Compliance Inspection Report</h2>	Form Approved OMB No. 2040-0003
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Section A: National Data System Coding

Transaction Code	NPDES	Yr/Mo/Day	Inspec. Type	Inspector	Fac. Type
1 N 2 5 3 A R 0 0 3 3 7 2 3	11 12 1 2 0 8 2 2 17	18 R	19 S 20 1	Remarks	
Inspection Work Days: 67 <input type="text"/> <input type="text"/> <input type="text"/> 69 Facility Evaluation Rating: 70 N BI: 71 N QA: 72 N Reserved: 73 <input type="text"/> <input type="text"/> <input type="text"/> 74 75 <input type="text"/> <input type="text"/> <input type="text"/> 80					

Section B: Facility Data


Name and Location of Facility Inspected (<i>For industrial users discharging to POTW, also include POTW name and NPDES permit number</i>) El Dorado Water-South Plant Sanitary Collection System, Neal Avenue El Dorado, AR	Entry Time/Date 9:43 /8/22/2012	Permit Effective Date 10/1/2008
Name(s) of On-Site Representative(s)/Title(s)/Phone and Fax Number(s) Mr. Larry Waldrop, General Manager/870-862-6451	Exit Time/Date 11:26 /8/22/2012	Permit Expiration Date 9/30/2013
Name, Address of Responsible Official/Title/Phone and Fax Number Larry Waldrop, General Manager/ 870-862-6451 El Dorado Water-South Plant P.O. Box 1587 El Dorado, AR 71731	Contacted Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Other Facility Data PDS #067841

Section C: Areas Evaluated During Inspection
(S = Satisfactory, M = Marginal, U = Unsatisfactory, N = Not Evaluated)

N	Permit	N	Flow Measurement	N	Operations & Maintenance	N	Sampling
N	Records/Reports	N	Self-Monitoring Program	N	Sludge Handling/Disposal	N	Pollution Prevention
N	Facility Site Review	N	Compliance Schedules	N	Pretreatment	N	Multimedia
N	Effluent/Receiving Waters	N	Laboratory	N	Storm Water	U	Other: SSO REPORTING

Section D: Summary of Findings/Comments (Attach additional sheets if necessary)

See Page 4 of details.

Name(s) and Signature(s) of Inspector(s)  John W. Lamb	Agency/Office/Telephone/Fax Arkansas Department of Environmental Quality 3400 West. Hillsboro, El Dorado, AR 71730 870-862-0680/ Fax 870-862-3509	Date 24 August 2012
Signature of Reviewer	Agency/Office/Phone and Fax Numbers	Date

From: [Larry Waldrop](#)
To: [Water-Inspection-Report](#)
Subject: Permit AR0033723 Complaint Investigation/Inspection
Date: Thursday, September 06, 2012 4:43:59 PM

El Dorado Water Utilities

500 NORTH WASHINGTON · P.O. BOX 1587 · EL DORADO, AR 71731 (870) 862-6451

September 6, 2012

Dear Sir,

On August 22, 2012, I received a visit from Mr. John Lamb, District 8 Field Inspector for ADEQ. The purpose of his visit was to gather information about a sewer backup that occurred at 1309 Neal St. in El Dorado. Mr. Lamb's report describes the details of this incident. Since the backup was totally contained inside the residence, we were unaware that it had to be reported as an SSO. Our crew, along with a local cleaning contractor began cleaning and sanitizing the home as soon as we were notified about the problem. To date, El Dorado Water Utilities has spent \$77,494.15 in an effort to appease the Morris family. During Mr. Lamb's visit, he made me aware of Part III, item 5 of our NPDES permit. After receiving this information, I made copies of this section and issued them to both my Operations Manager and my Sewer Crew Foreman to further educate them of the permit requirements. I believe that our record will reflect that we are very diligent in reporting SSO's. Unfortunately, it was an oversight on my part that we are required to report backups that are contained in buildings. As in the past, we will continue to make every effort to abide by the requirements of our permit including the noted violation. Please accept our apologies and appreciation for the thorough investigation performed by Mr. Lamb.

Respectfully submitted,

Larry C. Waldrop
General Manager

ADEQ

ARKANSAS
Department of Environmental Quality

September 12, 2012

Mr. Larry Waldrop, General Manager
El Dorado Water-South Plant
P.O. Box 1587
El Dorado, AR 71731

AFIN: 70-00341

NPDES Permit No.: AR0033723

Dear Larry Waldrop:

I have reviewed the response pertaining to my 8/22/2012 inspection of the Wastewater Collection System. The information provided sufficiently addresses the violations referenced in my inspection report. Acceptance of this response by the Department does not preclude any future enforcement action deemed necessary at this site or any other site and this matter has been forwarded to the ADEQ Water Division Enforcement Branch for their review.

If we need further information concerning this matter, we will contact you. Thank you for your attention to this matter. Should you have any questions, feel free to contact me at 870-862-0680 or you may e-mail me at lambj@adeq.state.ar.us.

Sincerely,



John W. Lamb
District 8 Field Inspector
Water Division

cc: Water Division Enforcement Branch
Water Division Permits Branch