

ADEQ

ARKANSAS
Department of Environmental Quality

May 3, 2018

Kent Latch, General Manager
Heber Springs Water and Sewer Utility
1108 West Front
Heber Springs, AR 72543

RE: Heber Springs WWTP Inspection (Cleburne Co)
AFIN: 12-00029 **NPDES Permit No.: AR0022381**


Dear Mr. Latch:

On April 20, 2018, I performed a Reconnaissance Inspection of the above-referenced facility in accordance with the provisions of the Federal Clean Water Act, the Arkansas Water and Air Pollution Control Act, and the regulations promulgated thereunder. A copy of the inspection report is enclosed for your records.


Please refer to the “Summary of Findings” section of the attached inspection report and provide a written response for each violation that was noted. This response should be mailed to the attention of the Water Division Inspection Branch at the address at the bottom of this letter or e-mailed to Water-Inspection-Report@adeq.state.ar.us. This response should contain documentation describing the course of action taken to correct each item noted. This corrective action should be completed as soon as possible, and the written response with all necessary documentation (i.e., photos) is due by **May 17, 2018**.

If I can be of any assistance, please contact me at schlicks@adeq.state.ar.us or (870) 424-3322 extension 2.

Sincerely,



Skyler Schlick
District 2 Field Inspector
Office of Water Quality

 A R K A N S A S Department of Environmental Quality		WATER DIVISION INSPECTION REPORT				
		AFIN: 12-00029		PERMIT #: AR0022381		DATE: 4/20/2018
		COUNTY: 12 Cleburne			PDS #: 102676	MEDIA: WN
		GPS LAT: 35.487928 LONG: -91.999388 LOCATION: General Area				
FACILITY INFORMATION			INSPECTION INFORMATION			
NAME: Heber Springs WWTP LOCATION: 1174 Bypass Road CITY: Heber Springs			FACILITY TYPE: 1 - Municipal		INSPECTOR ID#: 117208 S - State	
RESPONSIBLE OFFICIAL NAME / TITLE: Kent Latch / General Manager COMPANY: Heber Springs Water and Sewer Utility MAILING ADDRESS: 1108 West Front CITY, STATE, ZIP: Heber Springs AR 72543 PHONE & EXT. / FAX: 501-362-3422 / EMAIL: kent@heberspringswater.com CONTACTED DURING INSPECTION: No			FACILITY EVALUATION RATING: 2 - Marginal		INSPECTION TYPE: Reconnaissance	
			DATE(S): 4/20/2018		ENTRY TIME:	EXIT TIME:
			FAYETTEVILLE SHALE RELATED: N			
			FAYETTEVILLE SHALE VIOLATIONS: N			
			INSPECTION PARTICIPANTS			
			NAME/TITLE/PHONE/FAX/EMAIL/ETC.:			
AREA EVALUATIONS						
(S=Satisfactory, M=Marginal, U=Unsatisfactory, N=Not Applicable/Evaluated)						
**	PERMIT	**	FLOW MEASUREMENT	**	STORMWATER	
**	RECORDS/REPORTS	**	LABORATORY	**	FACILITY SITE REVIEW	
**	OPERATION & MAINTENANCE	**	EFFLUENT/RECEIVING WATER	**	SELF-MONITORING PROGRAM	
**	SAMPLING	**	SLUDGE HANDLING/DISPOSAL	**	PRETREATMENT	
M	OTHER: Reconnaissance					
SUMMARY OF FINDINGS						
The following violation was noted during the inspection: 1.) A written report of the Sanitary Sewer Overflow (SSO) from March 1-2, 2018 was not provided to ADEQ. This is a violation of Part II, Condition 5.5 of the permit.						

GENERAL COMMENTS

On April 20, 2018, a reconnaissance inspection was conducted via telephone in response to a complaint.

Kent Latch was spoken to via telephone on April 20, 2108. He stated that they have not had any pumping or overflow events since the one from the last inspection. Mr. Latch stated that there were ditch pumps used to pump water out of the lagoon from February 22-26, 2018 and March 1-2, 2018. Mr. Latch said that the valve to send wastewater to the equalization basin was repaired on February 22, 2018 and wastewater was constantly being sent to the equalization basin. Mr. Latch stated that the ditch pumps were moved from Cell 1 to Cell 3 to improve the quality of wastewater being discharged. Mr. Latch stated he got one larger pump from Arkansas Rural Water Association (ARWA) on February 23, 2018 to pump wastewater from Cell 3 in order to maintain levee integrity. Mr. Latch stated there was another rain event where they did not have enough freeboard to handle and an overflow of 10,000 gpd occurred on March 1 -2, 2018 from Cell 3 with pumps being used.

The SSO was reported online from February 23-26, 2018 of 3 million gallons. Mr. Latch said that the equalization basin is working properly and they are about to start pumping wastewater from the equalization basin back to the lagoon system.

The SSO from March 1-2, 2018 was not reported to ADEQ via written report. Mr. Latch said that is was called in when it occurred, but may not have been reported online.

Additionally, Mr. Latch said if they repair any sewer line they will use silt fence if necessary and seed and straw when it is needed. Mr. Latch said that any work orders will demonstrate that.

INSPECTOR'S SIGNATURE: <i>Skyler Schlick</i> Skyler Schlick	DATE: 4/30/2018
SUPERVISOR'S SIGNATURE: <i>Kerri McCabe</i> Kerri McCabe	DATE: 5/2/2018

Figure 1. General overview of the sit location (Google Earth: imagery date March 4, 2016).



From: [Kent Latch](#)
To: [Water-Inspection-Report](#)
Cc: ["Paul Graham"](#)
Subject: Reconnaissance Inspection Response
Date: Tuesday, May 08, 2018 3:12:13 PM
Attachments: [Reconnaissance Inspection Response.pdf](#)
[Reconnaissance Inspection 05-03-18.pdf](#)
[20180507_105228.jpg](#)
[20180507_105556.jpg](#)
[20180507_105630.jpg](#)

Please see attached files.

Kent Latch

Heber Springs Water/Wastewater

HEBER SPRINGS WATER / WASTEWATER UTILITY
1108 WEST FRONT STREET
HEBER SPRINGS, ARKANSAS 72543
Phone: 501-362-3422 or 501-362-5501

Server/shared docs/adeq/inspections/ADEQ March 2018 Reconnaissance Inspection Report Response

Ref: Heber Springs Wastewater Reconnaissance Inspection Report Response

In response to the inspection report dated May 3, 2018, Heber Springs Water/Wastewater Utility offers the following:

1. Beginning around 8:00 AM on March 1, 2018 and stopping around 4:00 PM on March 2, 2018 HSWD pumped water from the lagoon to preserve levy integrity. The estimated discharge total was 10,000 gpd. This apparently was not reported as was thought.

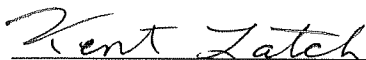
The SSO that was not reported for March 1-2, 2018 for a quantity of 10,000 gpd was due to a clerical oversight. The Wastewater Treatment Plant Manager Sam Query thought that he had reported the overflow via telephone either on the 2nd or 3rd of March 2018. ADEQ has no record of it being reported. Upon receipt of the Reconnaissance inspection Report, on May 3, 2018, Mr. Query called Allen Anderson with ADEQ to ascertain whether or not it was called in. Mr. Anderson informed Mr. Query that it appeared that it had not been called in. Mr. Anderson instructed Mr. Query to report it then as they were on the phone. Mr. Query reported it immediately.

To prevent this from occurring in the future, Assistant Manager Paul Graham instructed Mr. Query and Wastewater Treatment Plant Operator Joey Massey on how to submit SSOs online. They were instructed to begin submitting SSOs online as the main way of reporting instead of calling the SSOs in. This is so that there is a written record of each SSO. Each SSO report confirmation will be stored electronically on the Utility's computer servers as well as in hard copy in a folder located at the wastewater treatment plant.

Please see pictures of current levels in the lagoon, EQ Basin and a clean discharge site.

Sincerely,

Kent Latch



General Manager

Heber Springs Water Wastewater Utility







ADEQ

ARKANSAS
Department of Environmental Quality

June 14, 2018

Kent Latch, General Manager
Heber Springs Water and Sewer Utility
1108 West Front
Heber Springs, AR 72543

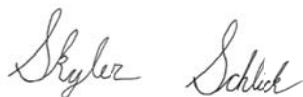
RE: City of Heber Spring WWTP - Response to Inspection (Cleburne Co)
AFIN: 12-00029 NPDES Permit No.: AR0022381

Dear Mr. Latch:

I have reviewed the response pertaining to my April 20, 2018 inspection of the City of Heber Springs WWTP. The information provided sufficiently addresses the violations referenced in my inspection report. At this time, the Department has no further comment concerning this particular inspection. Acceptance of this response by the Department does not preclude any future enforcement action deemed necessary at this site or any other site.

If we need further information concerning this matter, we will contact you. Thank you for your attention to this matter. Should you have any questions, feel free to contact me at (870) 424-3322 ext. 2 or you may e-mail me at schlicks@adeq.state.ar.us.

Sincerely,



Skyler Schlick
District 2 Field Inspector
Office of Water Quality