ARKANSAS ENERGY & ENVIRONMENT

ENVIRONMENTAL QUALITY

April 23, 2020

Phillips Patterson, City AdministratorCity of Siloam SpringsP.O Box 80 400 BroadwaySiloam Springs, AR 72761

RE: Siloam Springs WWTP Inspection AFIN: 04-00106 Permit No.: AR0020273

Dear Mr. Patterson:

On March 5, 2020, I performed a Compliance Evaluation Inspection of the above referenced facility in accordance with the provisions of the Federal Clean Water Act, the Arkansas Water and Air Pollution Control Act, and the regulations promulgated thereunder. A copy of the inspection report is enclosed for your records.

Please refer to the "Summary of Findings" section of the attached inspection report and provide a written response for each violation that was noted. This response should be mailed to the attention of the Office of Water Quality Compliance Branch at the address at the bottom of this letter or e-mailed to <u>Water-Inspection-Report@adeq.state.ar.us</u>. This response should contain documentation describing the course of action taken to correct each item noted. This corrective action should be completed as soon as possible, and the written response with all necessary documentation (i.e. photos) is due by May 8, 2020.

If I can be of any assistance, please contact me at <u>cole.southerland@adeq.state.ar.us</u> or (479) 267-0811 extension 12.

Sincerely,

Cole fortherland

Cole Southerland Area 1 Inspector Office of Water Quality

			OFFICE OF WATER QUALITY INSPECTION						
					RE	POF	RL T		
	RECANSAS ENVIRONMENTAL QUALITY	AF	IN: 04-00106	PE	RMIT #: AR0020	0273		DATE:	3/5/2020
	l l l l l l l l l l l l l l l l l l l	CC	DUNTY: 04 Be i	ntor	า	PDS 7	#: 111685	•	MEDIA: WN
		GF	'S LAT: 36.192	282	LONG: -94.5632	20 LOC	CATION: E	intrance	
	FACILITY INFORMAT	ION	l				TION INFO	ORMATIO	Ν
	e oam Springs WWTP				FACILITY TYPE: INSPECTOR ID#: 1 - Municipal 127361 S - State				
	5 Anderson				FACILITY EVALUATION RATIN 3 - Satisfactory		Co	· ·	Evaluation
Sile	oam Springs					NTRY TIME:	EXIT TIME: 11:41	PERMIT E	FFECTIVE DATE:
	RESPONSIBLE OFFIC	CIAL	_			•			ZUU / XPIRATION DATE:
	E / TITLE Illips Patterson / City Administra	tor						9/30/2	2017
COMF	PANY:	1101		F	FAYETTEVILLE SHALE RELATED: N				
	y of Siloam Springs			F	FAYETTEVILLE SHALE VIOLATIONS: N				
	NG ADDRESS: D Box 80 400 Broadway					-			S
CITY,	STATE, ZIP:				NAME/TITLE/PHONE/FAX/EMA	IL/ETC.:			
	oam Springs AR 72761				Thomas Myers/ Wastewater Superintendent Steve Gorszczyk/ Director, Public Works				
	9-524-5623 /				Tony Brown/ Wastewater Foreman				
EMAIL					Cole Southerland/ DEQ Area 1 Water Inspector				
	yers@siloamsprings.com INTACTED DURING INSPECTION:	· No							-
00				1/ / 1		_			
		atisfac	ctory, M=Marginal, U=U	Insatis	factory, N=Not Applicable	/Evaluated			
S	PERMIT	S	FLOW MEAS		EMENT	Ν	STORM		
Μ	RECORDS/REPORTS	S	LABORATOF			N		Y SITE RE	
S	OPERATION & MAINTENANCE	S			EIVING WATER				IG PROGRAM
S	SAMPLING	S	SLUDGE HA	NDL	ING/DISPOSAL	N	PRETRE	ATMENT	
Ν	OTHER:								
				-	F FINDINGS				
In	The following violation was found during inspection: 1. During a calculation check of the July 2019 DMR it was found that the incorrect value was entered for								
	the monthly mass loading av	vora	ide for CBOD	The	value entered	was 18	1 while t	he correc	t value was

- 1. During a calculation check of the July 2019 DMR it was found that the incorrect value was entered for the monthly mass loading average for CBOD. The value entered was 18.1 while the correct value was calculated to be 21.76. The cause of this was a value of 0.00 that was mistakenly averaged with the mass loading values for the month. This did not cause any permit exceedances. Please ensure that the July 2019 DMR is corrected and resubmitted.
- 2. In November 2019, the 7-day average Phosphorus value reported on the DMR's was over permit value. Please ensure that a Non-Compliance report is submitted for this occurrence.

GENERAL COMMENTS

A Non-Compliance report was submitted for Phosphorus 7-day average in October 2019. The permit value is 1.5 mg/L max while they reported 2.88 mg/L max 7-day average. They found no reason for the high reading.

DEQ recognizes that cyber-security is of the upmost importance. However, it is recommended that access to monitor the WWTP SCADA system remotely be given to the operators. The plant is only staffed from 07:00 to 15:30. With limited staffing and the relatively large amount of time that no personnel are at the plant, it would be beneficial for operators to be able to monitor the plant remotely to reduce the probability of unforeseen events causing permit violations and/or damage to the equipment at the plant.

INSPECTOR'S SIGNATURE:	
INSPECTOR'S SIGNATURE: Cole Southerland	DATE: 3/17/2020
SUPERVISOR'S SIGNATURE: Brent L. Walker	DATE: 4/22/2020

Page 3 of 24

Division of Environmental Quality 5301 Northshore Drive, North Little Rock, AR 72118-5137 adeq.state.ar.us Inspection Report: Siloam Springs WWTP, AFIN: 04-00106, Permit #: AR0020273

SECTION A: PERMIT VERIFICATION	
PERMIT SATISFACTORILY ADDRESSES OBSERVATIONS	ØS OM OU ONA ONE
DETAILS:	
1. CORRECT NAME AND MAILING ADDRESS OF PERMITTEE:	
2. NOTIFICATION GIVEN TO EPA/STATE OF NEW DIFFERENT OR INCREASED DISCHARGES:	
3. NUMBER AND LOCATION OF DISCHARGE POINTS AS DESCRIBED IN PERMIT:	
4. ALL DISCHARGES ARE PERMITTED:	
SECTION B: RECORDKEEPING AND REPORTING EVALUATION	
RECORDS AND REPORTS MAINTAINED AS REQUIRED BY PERMIT	
DETAILS: DMR Errors	
ANALYTICAL RESULTS CONSISTENT WITH DATA REPORTED ON DMRS:	
2. SAMPLING AND ANALYSES DATA ADEQUATE AND INCLUDE:	
a. DATES AND TIME(S) OF SAMPLING:	
b. EXACT LOCATION(S) OF SAMPLING:	
c. NAME OF INDIVIDUAL PERFORMING SAMPLING:	
d. ANALYTICAL METHODS AND TECHNIQUES:	
e. RESULTS OF CALIBRATIONS:	
f. RESULTS OF ANALYSES:	
g. DATES AND TIMES OF ANALYSES:	
h. NAME OF PERSON(S) PERFORMING ANALYSES:	
3. LABORATORY EQUIPMENT CALIBRATION AND MAINTENANCE RECORDS ADEQUATE:	🗹 s 🗆 m 🗇 u 🖾 na 🖾 ne
4. PLANT RECORDS INCLUDE SCHEDULES, DATES OF EQUIPMENT MAINTENANCE AND REPAIR:	🗹 s 🗆 m 🗇 u 🖾 na 🖾 ne
5. EFFLUENT LOADINGS CALCULATED USING DAILY EFFLUENT FLOW AND DAILY ANALYTICAL DATA:	
SECTION C: OPERATIONS AND MAINTENANCE	
SECTION C: OPERATIONS AND MAINTENANCE	
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED	
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED DETAILS:	
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED DETAILS: 1. TREATMENT UNITS PROPERLY OPERATED:	
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED DETAILS: 1. TREATMENT UNITS PROPERLY OPERATED: 2. TREATMENT UNITS PROPERLY MAINTAINED:	Øs Om Ou Ona One Øs Om Ou Ona One
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED DETAILS: 1. TREATMENT UNITS PROPERLY OPERATED: 2. TREATMENT UNITS PROPERLY MAINTAINED: 3. STANDBY POWER OR OTHER EQUIVALENT PROVIDED:	Øs Om Ou Ona One Øs Om Ou Ona One Øs Om Ou Ona One
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED DETAILS: 1. TREATMENT UNITS PROPERLY OPERATED: 2. TREATMENT UNITS PROPERLY MAINTAINED: 3. STANDBY POWER OR OTHER EQUIVALENT PROVIDED: 4. ADEQUATE ALARM SYSTEM FOR POWER OR EQUIPMENT FAILURES AVAILABLE:	Øs Im Iu Ina Ine
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED DETAILS: 1. TREATMENT UNITS PROPERLY OPERATED: 2. TREATMENT UNITS PROPERLY MAINTAINED: 3. STANDBY POWER OR OTHER EQUIVALENT PROVIDED: 4. ADEQUATE ALARM SYSTEM FOR POWER OR EQUIPMENT FAILURES AVAILABLE: 5. ALL NEEDED TREATMENT UNITS IN SERVICE:	Øs Im Iu Ina Ine
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED DETAILS: 1. TREATMENT UNITS PROPERLY OPERATED: 2. TREATMENT UNITS PROPERLY MAINTAINED: 3. STANDBY POWER OR OTHER EQUIVALENT PROVIDED: 4. ADEQUATE ALARM SYSTEM FOR POWER OR EQUIPMENT FAILURES AVAILABLE: 5. ALL NEEDED TREATMENT UNITS IN SERVICE: 6. ADEQUATE NUMBER OF QUALIFIED OPERATORS PROVIDED: 2 Class IV, 2 Class III, 1 Class II	Øs m u na ne
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED DETAILS: 1. TREATMENT UNITS PROPERLY OPERATED: 2. TREATMENT UNITS PROPERLY MAINTAINED: 3. STANDBY POWER OR OTHER EQUIVALENT PROVIDED: 4. ADEQUATE ALARM SYSTEM FOR POWER OR EQUIPMENT FAILURES AVAILABLE: 5. ALL NEEDED TREATMENT UNITS IN SERVICE: 6. ADEQUATE NUMBER OF QUALIFIED OPERATORS PROVIDED: 2 Class IV, 2 Class III, 1 Class II 7. SPARE PARTS AND SUPPLIES INVENTORY MAINTAINED:	Øs Im Iu Ina Ine
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED DETAILS: 1. TREATMENT UNITS PROPERLY OPERATED: 2. TREATMENT UNITS PROPERLY MAINTAINED: 3. STANDBY POWER OR OTHER EQUIVALENT PROVIDED: 4. ADEQUATE ALARM SYSTEM FOR POWER OR EQUIPMENT FAILURES AVAILABLE: 5. ALL NEEDED TREATMENT UNITS IN SERVICE: 6. ADEQUATE NUMBER OF QUALIFIED OPERATORS PROVIDED: 2 Class IV, 2 Class III, 1 Class II 7. SPARE PARTS AND SUPPLIES INVENTORY MAINTAINED: 8. OPERATION AND MAINTENANCE MANUAL AVAILABLE:	Øs m u na ne
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED DETAILS: 1. TREATMENT UNITS PROPERLY OPERATED: 2. TREATMENT UNITS PROPERLY MAINTAINED: 3. STANDBY POWER OR OTHER EQUIVALENT PROVIDED: 4. ADEQUATE ALARM SYSTEM FOR POWER OR EQUIPMENT FAILURES AVAILABLE: 5. ALL NEEDED TREATMENT UNITS IN SERVICE: 6. ADEQUATE NUMBER OF QUALIFIED OPERATORS PROVIDED: 2 Class IV, 2 Class III, 1 Class II 7. SPARE PARTS AND SUPPLIES INVENTORY MAINTAINED: 8. OPERATION AND MAINTENANCE MANUAL AVAILABLE: 9. STANDARD OPERATING PROCEDURES AND SCHEDULES ESTABLISHED:	Øs M U Ina Ine Øs M U Ina Ine Øs M U Ina Ine Øs Im In Ina Ine Øs Im In Ina Ine Øs Im In Ina Ine
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED DETAILS: 1. TREATMENT UNITS PROPERLY OPERATED: 2. TREATMENT UNITS PROPERLY MAINTAINED: 3. STANDBY POWER OR OTHER EQUIVALENT PROVIDED: 4. ADEQUATE ALARM SYSTEM FOR POWER OR EQUIPMENT FAILURES AVAILABLE: 5. ALL NEEDED TREATMENT UNITS IN SERVICE: 6. ADEQUATE NUMBER OF QUALIFIED OPERATORS PROVIDED: 2 Class IV, 2 Class III, 1 Class II 7. SPARE PARTS AND SUPPLIES INVENTORY MAINTAINED: 8. OPERATION AND MAINTENANCE MANUAL AVAILABLE: 9. STANDARD OPERATING PROCEDURES AND SCHEDULES ESTABLISHED: 10. PROCEDURES FOR EMERGENCY TREATMENT CONTROL ESTABLISHED:	Øs m u na ne Øy n na ne
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED DETAILS: 1. TREATMENT UNITS PROPERLY OPERATED: 2. TREATMENT UNITS PROPERLY MAINTAINED: 3. STANDBY POWER OR OTHER EQUIVALENT PROVIDED: 4. ADEQUATE ALARM SYSTEM FOR POWER OR EQUIPMENT FAILURES AVAILABLE: 5. ALL NEEDED TREATMENT UNITS IN SERVICE: 6. ADEQUATE NUMBER OF QUALIFIED OPERATORS PROVIDED: 2 Class IV, 2 Class III, 1 Class II 7. SPARE PARTS AND SUPPLIES INVENTORY MAINTAINED: 8. OPERATION AND MAINTENANCE MANUAL AVAILABLE: 9. STANDARD OPERATING PROCEDURES AND SCHEDULES ESTABLISHED: 10. PROCEDURES FOR EMERGENCY TREATMENT CONTROL ESTABLISHED: 11. HAVE BYPASSES/OVERFLOWS OCCURRED AT THE PLANT OR IN THE COLLECTION SYSTEM IN THE LAST YEAR:	Øs M U INA INE Øs IM U INA INE Øy IN INA INE Øy IN INA INE Øy IN INA INE
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED DETAILS: 1. TREATMENT UNITS PROPERLY OPERATED: 2. TREATMENT UNITS PROPERLY MAINTAINED: 3. STANDBY POWER OR OTHER EQUIVALENT PROVIDED: 4. ADEQUATE ALARM SYSTEM FOR POWER OR EQUIPMENT FAILURES AVAILABLE: 5. ALL NEEDED TREATMENT UNITS IN SERVICE: 6. ADEQUATE NUMBER OF QUALIFIED OPERATORS PROVIDED: 2 Class IV, 2 Class III, 1 Class II 7. SPARE PARTS AND SUPPLIES INVENTORY MAINTAINED: 8. OPERATION AND MAINTENANCE MANUAL AVAILABLE: 9. STANDARD OPERATING PROCEDURES AND SCHEDULES ESTABLISHED: 10. PROCEDURES FOR EMERGENCY TREATMENT CONTROL ESTABLISHED: 11. HAVE BYPASSES/OVERFLOWS OCCURRED AT THE PLANT OR IN THE COLLECTION SYSTEM IN THE LAST YEAR: 12. IF SO, HAS THE REGULATORY AGENCY BEEN NOTIFIED:	Øs M U INA INE Øy IN INA INE Øy IN INA INE Uy IN INA INE
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED DETAILS: 1. TREATMENT UNITS PROPERLY OPERATED: 2. TREATMENT UNITS PROPERLY MAINTAINED: 3. STANDBY POWER OR OTHER EQUIVALENT PROVIDED: 4. ADEQUATE ALARM SYSTEM FOR POWER OR EQUIPMENT FAILURES AVAILABLE: 5. ALL NEEDED TREATMENT UNITS IN SERVICE: 6. ADEQUATE NUMBER OF QUALIFIED OPERATORS PROVIDED: 2 Class IV, 2 Class III, 1 Class II 7. SPARE PARTS AND SUPPLIES INVENTORY MAINTAINED: 8. OPERATION AND MAINTENANCE MANUAL AVAILABLE: 9. STANDARD OPERATING PROCEDURES AND SCHEDULES ESTABLISHED: 10. PROCEDURES FOR EMERGENCY TREATMENT CONTROL ESTABLISHED: 11. HAVE BYPASSES/OVERFLOWS OCCURRED AT THE PLANT OR IN THE COLLECTION SYSTEM IN THE LAST YEAR: 12. IF SO, HAS THE REGULATORY AGENCY BEEN NOTIFIED: 13. HAS CORRECTIVE ACTION BEEN TAKEN TO PREVENT ADDITIONAL BYPASSES/OVERFLOWS:	Øs M U INA INE Øs IM U INA INE Øy IN INA INE
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED DETAILS: 1. TREATMENT UNITS PROPERLY OPERATED: 2. TREATMENT UNITS PROPERLY MAINTAINED: 3. STANDBY POWER OR OTHER EQUIVALENT PROVIDED: 4. ADEQUATE ALARM SYSTEM FOR POWER OR EQUIPMENT FAILURES AVAILABLE: 5. ALL NEEDED TREATMENT UNITS IN SERVICE: 6. ADEQUATE NUMBER OF QUALIFIED OPERATORS PROVIDED: 2 Class IV, 2 Class III, 1 Class II 7. SPARE PARTS AND SUPPLIES INVENTORY MAINTAINED: 8. OPERATION AND MAINTENANCE MANUAL AVAILABLE: 9. STANDARD OPERATING PROCEDURES AND SCHEDULES ESTABLISHED: 10. PROCEDURES FOR EMERGENCY TREATMENT CONTROL ESTABLISHED: 11. HAVE BYPASSES/OVERFLOWS OCCURRED AT THE PLANT OR IN THE COLLECTION SYSTEM IN THE LAST YEAR: 12. IF SO, HAS THE REGULATORY AGENCY BEEN NOTIFIED:	Øs M U INA INE Øs M U INA INE Øs M U INA INE Øs IM U INA INE Øy IN INA INE Øy IN INA INE IN INA INE INE IN INA INE </td

SF	ECTION D: SAMPLING	
-	ERMITTEE SAMPLING MEETS PERMIT REQUIREMENTS	ØS OM OU ONA ONE
1.	SAMPLES TAKEN AT SITE(S) SPECIFIED IN PERMIT:	
2.	LOCATIONS ADEQUATE FOR REPRESENTATIVE SAMPLES:	
3.	FLOW PROPORTIONED SAMPLES OBTAINED WHEN REQUIRED BY PERMIT:	
4.	SAMPLING AND ANALYSES COMPLETED ON PARAMETERS SPECIFIED IN PERMIT:	
5.	SAMPLING AND ANALYSES PERFORMED AT FREQUENCY SPECIFIED IN PERMIT:	
6.	SAMPLE COLLECTION PROCEDURES ADEQUATE:	
	A. SAMPLES REFRIGERATED DURING COMPOSITING:	
	PROPER PRESERVATION TECHNIQUES USED:	
	CONTAINERS AND SAMPLE HOLDING TIMES CONFORM TO 40 CFR 136:	
7.	IF MONITORING IS PERFORMED MORE OFTEN THAN REQUIRED ARE RESULTS REPORTED ON THE DMR:	
SE	CTION E: FLOW MEASUREMENT	
	ERMITTEE FLOW MEASUREMENT MEETS PERMIT REQUIREMENTS	ØS OM OU ONA ONE
	ETAILS:	
1.	PRIMARY FLOW MEASUREMENT DEVICE PROPERLY INSTALLED AND MAINTAINED: 5' TYPE OF DEVICE: Rectangular V	
2.	FLOW MEASURED AT EACH OUTFALL AS REQUIRED:	
3.	SECONDARY INSTRUMENTS (TOTALIZERS, RECORDERS, ETC.) PROPERLY OPERATED AND MAINTAINED:	
4.	CALIBRATION FREQUENCY ADEQUATE:	
5.	RECORDS MAINTAINED OF CALIBRATION PROCEDURES:	
6.	CALIBRATION CHECKS DONE TO ASSURE CONTINUED COMPLIANCE:	
7.	FLOW ENTERING DEVICE WELL DISTRIBUTED ACROSS THE CHANNEL AND FREE OF TURBULENCE:	
8.	FLOW MEASUREMENT EQUIPMENT ADEQUATE TO HANDLE EXPECTED RANGE OF FLOW RATES:	
9.	HEAD MEASURED AT PROPER LOCATION:	
SE	CTION F: LABORATORY	
	ERMITTEE LABORATORY PROCEDURES MEET PERMIT REQUIREMENTS	
1.	EPA APPROVED ANALYTICAL PROCEDURES USED (40 CFR 136.3 FOR LIQUIDS, 503.8(B) FOR SLUDGES) :	
2.	IF ALTERNATIVE ANALYTICAL PROCEDURES ARE USED, PROPER APPROVAL HAS BEEN OBTAINED:	
3.	SATISFACTORY CALIBRATION AND MAINTENANCE OF INSTRUMENTS AND EQUIPMENT:	
4.	QUALITY CONTROL PROCEDURES ADEQUATE:	
5.	DUPLICATE SAMPLES ARE ANALYZED ≥10% OF THE TIME:	
6.	SPIKED SAMPLES ARE ANALYZED ≥10% OF THE TIME:	
7.	COMMERCIAL LABORATORY USED:	
á	a. LAB NAME: ETG (DMR) / Pace Analytical (WET)	
Ł	b. LAB ADDRESS: 1702 East Central Avenue, Suite 10, Bentonville, AR 72717 / 9608 Lolret Blvd, Lenexa, KS 66219	
(: PARAMETERS PERFORMED:	
8.	BIOMONITORING PROCEDURES ADEQUATE:	
	a. PROPER ORGANISMS USED:	
	. PROPER DILUTION SERIES FOLLOWED:	
	: PROPER TEST METHODS AND DURATION:	
	I. RETESTS AND/OR TRE PERFORMED AS REQUIRED:	

SECTION G	EFFLUENT/R	ECEIVING WAT	TERS OBSERV	ATIONS	•		
BASED ON	VISUAL OBS	ERVATIONS (ONLY				
DETAILS:							
OUTFALL #:	OIL SHEEN	GREASE	TURBIDITY	VISIBLE FOAM	FLOATING SOLIDS	COLOR	OTHER
001	None	None	None	None	None	Clear	
						•	
SECTION H	I: SLUDGE DIS	POSAL					
SLUDGE [DISPOSAL ME	ETS PERMIT F	REQUIREMEN	TS		ØS DM D	
DETAILS:							
1. SLUDGE N	IANAGEMENT ADEQU	ATE TO MAINTAIN EF	FLUENT QUALITY:			⊠s ⊡m	
2. SLUDGE R	ECORDS MAINTAINED	O AS REQUIRED BY 4	0 CFR 503:			⊠s ⊡m	
3. FOR LAND	APPLIED SLUDGE, TY	PE OF LAND APPLIE	D TO: (E.G., FOREST	, AGRICULTURAL, PUI	BLIC CONTACT SITE):		
-	SAMPLING IN				1		
	RESULTS WITH	HIN PERMIT R	EQUIREMENT	S			U ØNA ⊡NE
DETAILS:							
	OBTAINED THIS INSPE					Πı	⊡n ⊠na ⊡ne
-	AMPLE: GRAB:		METHOD: FREQUE	NCY:			
3. SAMPLES	PRESERVED:						
	PORTIONED SAMPLE						
	BTAINED FROM FACIL						
	EPRESENTATIVE OF		E OF DISCHARGE:				
	CUSTODY PROCEDU						
9. SAMPLES	COLLECTED IN ACCO	RDANCE WITH PERM	117:			ЦY	
SECTION I							
	: STORM WATI				<u> </u>		
DETAILS:	ATER MANAG		S PERIVILI RE				
	PDATED AS NEEDED:						
	INCLUDING ALL DISCH						
3. POLLUTION PREVENTION TEAM IDENTIFIED: Image: Comparison of the second s							
5. LIST OF POTENTIAL POLLUTANT SOURCES:							
	DTENTIAL SOURCES A		D LEAKS:				
	STORM WATER DISCH						
	RUCTURAL BMPS:						
	ON-STRUCTURAL BMF	PS:					
	PERLY OPERATED A						
	ONS CONDUCTED AS I						
	-						

Inspection Report: Siloam Springs WWTP, AFIN: 04-00106, Permit #: AR0020273

FLOW CALCULATION SHEET

Date: 03	/05/2020	Time:	10:	05						
Head in Ind	ches:	Fe	eet:	0.38						
Tvpe & Siz	e of Primary F	- Iow Meas	urem	nent D	evice	: 5'	Rectand	ular W	eir witho	ut end
contraction										
Name & M	odel of Secon	dary Flow	Mea	surem	ent L	Devi	ce: ISC		edyne Si	gnature
Data of lac	t Calibration c	of Soconda			vico:)3/02/20	20		
Date of las		i Seconda	іу гі		vice.		J3/UZ/ZU	20		
Recorded I	Flow at Date &	& Time List	ed A	bove:	17	34 C	GPM		(Facility Flo	ow Meter)
Colculated	Flow at Date	8 Time Lie	tod	Abovo	. 1	751	GPM			
	ted using flow char							book-5 th E	dition)	
									<u> </u>	
% Error =	Recorded Value-Calculated ValueCalculated Value				le	X 100				
/0 21101										
	1734	-		1751						
% Error =		1751					X 100			
% Error =	-17	— X 1	00							
/0 21101 =	1751		00							
% Error =	.0097	X 1	00							
		/								
% Error =	0.97	%								
Comments										
Comments	•									

DMR Calculation Check

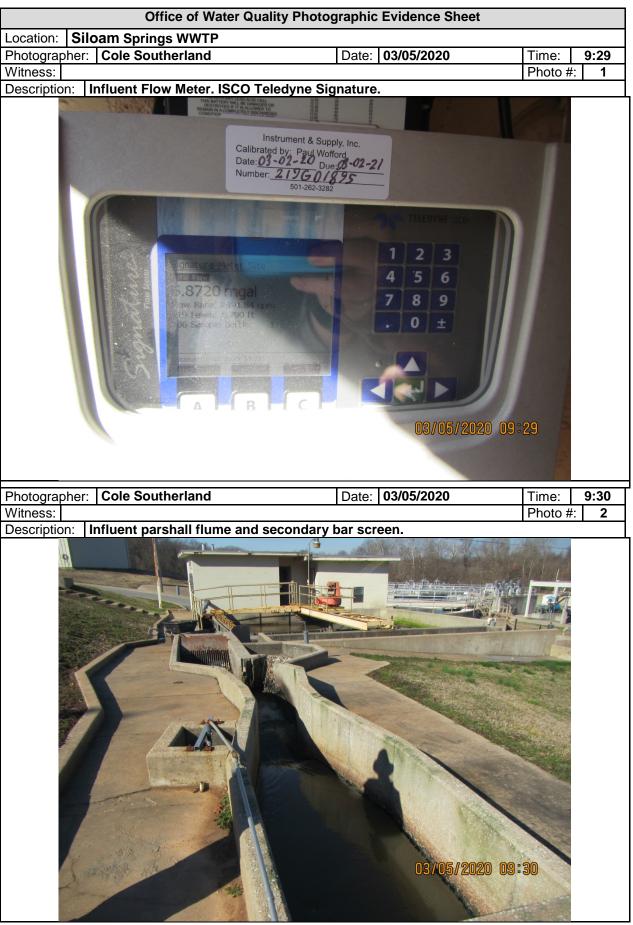
Reporting Period:	From	2019 Year	April Month	1 Day	_ To _	2019 Year	April Month	<u>30</u> Day
Parameter Checked:		CBOD	_	-				-
		Loading Mass		Concentration Monthly				
	Mo.	Mo. Avg Ibs/day		Mo. Avg mg/l		ng/l	7-day Avg	mg/l
Reported Value:		90.5		3.5			5.1	
Calculated Value:	90.5		3.5			5.1		
Permit Value:		550			15		22.5	5

If calculated value does not equal reported value, explain:

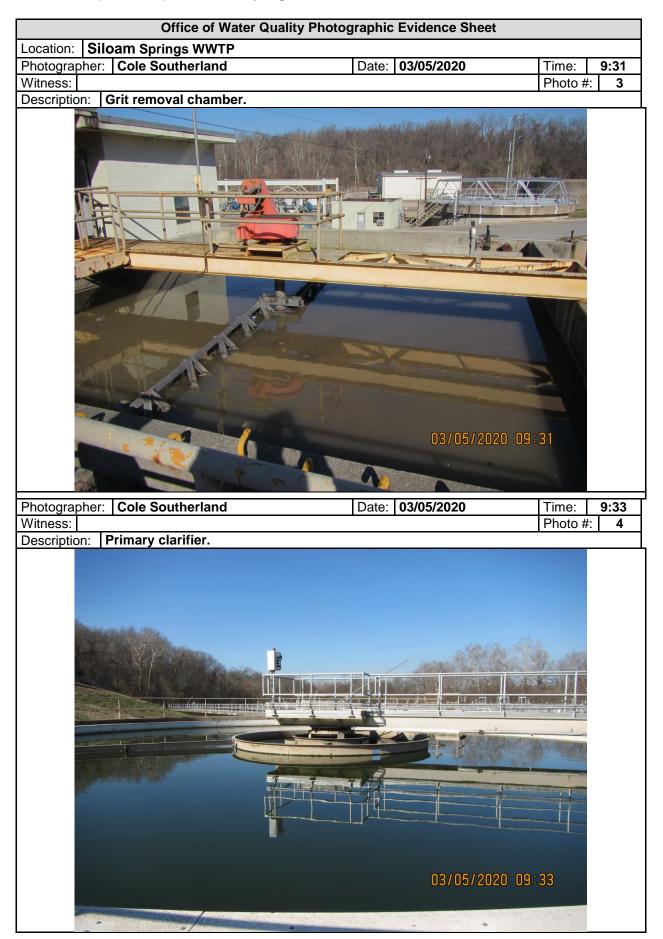
DMR Calculation Check

Reporting Period:	From <u>2019</u> Year	July Month	1 To Day	2019 Year	July Month	<u>31</u> Day
Parameter Checked:	Phosphorus	-				
	Loading Mass		Concentration Monthly			
	Mo. Avg Ibs/day		Mo. Avg mg/l		7-day Avg	mg/l
Reported Value:	12.8		0.64		0.87	,
Calculated Value:	12.8		0.64		0.87	,
Permit Value:	37		1.0		1.5	

If calculated value does not equal reported value, explain:



Inspection Report Page 10 of 24

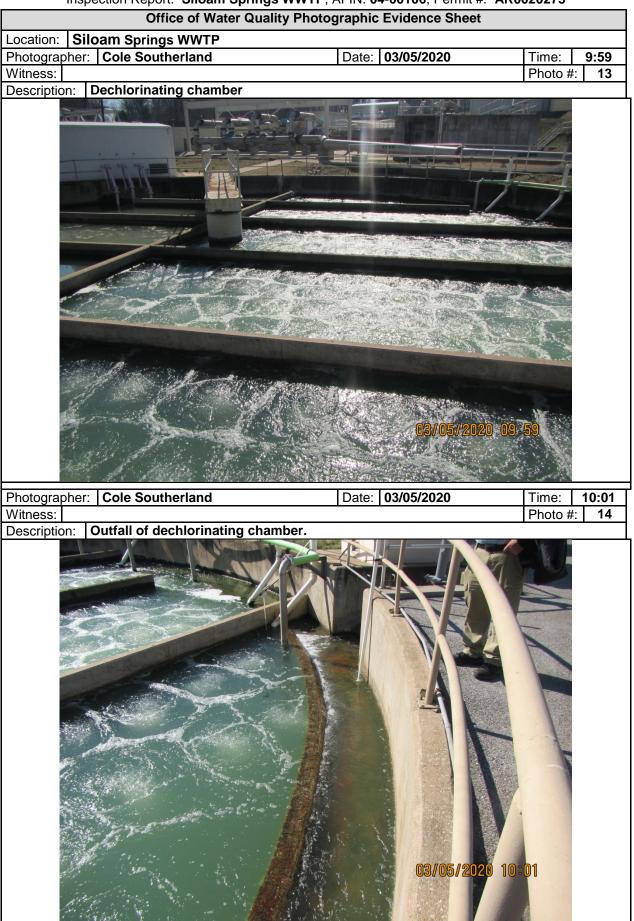




		uality Photographic Evidence Sheet	14(0020210
Location: Si	loam Springs WWTP		
Photographer		Date: 03/05/2020	Time: 9:42
Witness:			Photo #: 7
Description:	BNR Basin #1. Anoxic cel	S.	
Photographer Witness: Description:	Cole Southerland	03/05/2020 Date: 03/02020	09:42 Time: 9:43 Photo #: 8
		03/05/2020	

Office of Water Quality	/ Photographic Evidence Sheet	
Southerland	Date: 03/05/2020	Time: 9:46
, ooutienand		Photo #: 9
dary clarifiers.		
		ŧ ſ ≈ŧŧi≂ ſ ŧ≈ŧ~¦ſ
Southerland	03/05/20	20 09:46 Time: 9:46
; Southenand	Date. 03/03/2020	Photo #: 10
ched covered weirs in sec	condary clarifier.	
	Office of Water Quality Springs WWTP a Southerland ndary clarifiers.	Office of Water Quality Photographic Evidence Sheet Springs WWTP e Southerland Date: 03/05/2020 Indary clarifiers.

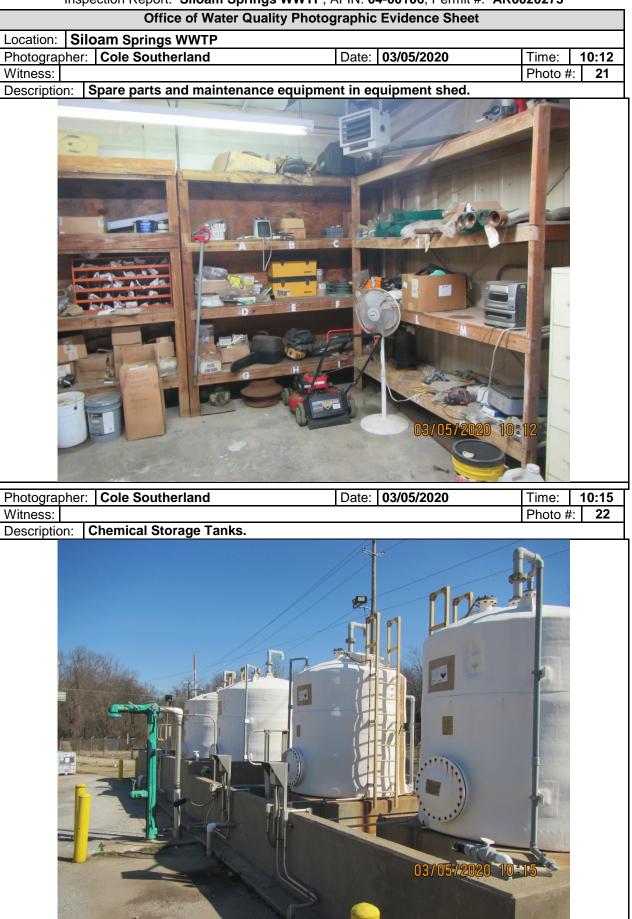
Office of Water Quality Phot	ographic Evidence Sheet	
Location: Siloam Springs WWTP		
Photographer: Cole Southerland	Date: 03/05/2020	Time: 9:50
Witness:		Photo #: 11
Description: Sludge-thickening basin		
	03/05/2020 09	: 50
Photographer: Cole Southerland	Date: 03/05/2020	Time: 10:01
Witness:		Photo #: 12
Description: Chlorine contact chamber.		
	03/05/2020 10	

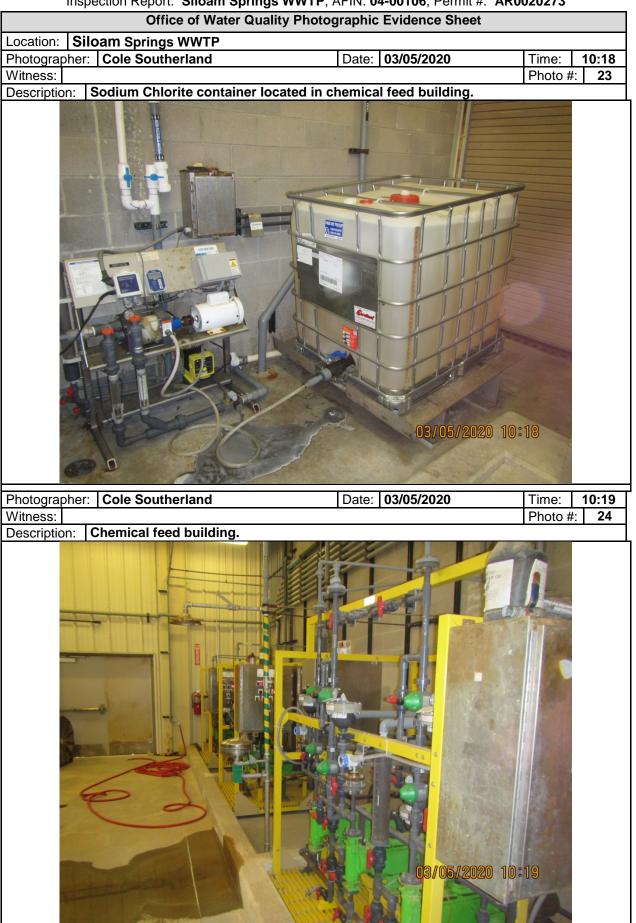




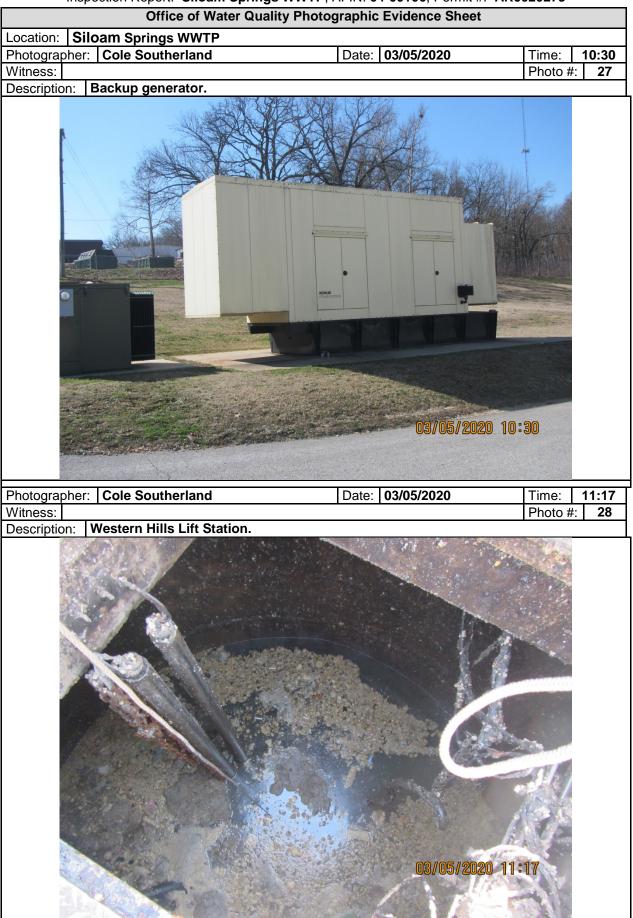












Office of Water Quality Photographic Evidence Sheet						
Location: Siloam Springs WWTP						
Photographer: Cole Southerland	Date: 03/05/2020	Time: 11:19				
Witness:		Photo #: 29				
Description: Western Hills Lift Station control panel	l	<u>_</u>				
Photographer: Cole Southerland	Date: 03/05/2020	Time: 11:33				
Witness:		Photo #: 30				
Description: Villa View Lift Station.						

From:	Tom Myers
To:	Water-Inspection-Report
Subject:	FW: Siloam Springs WWTP Inspection AFIN 04-00106 Permit No AR0020273
Date:	Friday, May 1, 2020 3:57:25 PM
Attachments:	Response to Arkansas Energy & Environment 3 5 20 Inspection Report a.pdf
	NCR2019Nov7DayMax.pdf
	DMR2019JulyCorrectedCBOD.pdf

From: Tom Myers
Sent: Friday, May 1, 2020 3:54 PM
To: Water-Inspections-Report@adeq.stat; Southerland, Cole <Cole.Southerland@adeq.state.ar.us>; Walker, Brent <WALKER@adeq.state.ar.us>
Cc: Phillip Patterson <ppatterson@siloamsprings.com>; Steven Gorszczyk
<sgorszczyk@siloamsprings.com>; Anthony Brown <abrown@siloamsprings.com>; Renea Ellis
<rellis@siloamsprings.com>
Subject: Siloam Springs WWTP Inspection AFIN 04-00106 Permit No AR0020273

Arkansas Energy & Environment Cole Southerland Area I Inspector Office of Water Quality

May 1, 2020

Via Email: <u>Water-Inspection-Report@adeq.state.ar.us</u>

Water Division Inspection Branch Arkansas Energy & Environment Environmental Quality 5301 North Shore Drive North Little Rock, AR 72118-5317

RE: Siloam Springs Wastewater Treatment Facility AFIN: 04-00106 Permit No.: AR0020273

CITY OF SILOAM SPRINGS

RESPONSE TO ARKANSAS ENERGY & ENVIRONMENT INSPECTION REPORT (MARCH 5, 2020)

The Arkansas Energy & Environment - Environmental Quality ("AE&E" or "the Department") conducted an inspection of the City of Siloam Springs ("the City") wastewater treatment facility ("WWTF") on March 5, 2020. The Department submitted its findings from the inspection in a report ("Inspection Report") to the City dated April 23, 2020, which the City received on April 27, 2020. The Inspection Report contains list of Summary of Findings. The

Inspection Report requests a written response to Summary of Findings May 8, 2020. This letter is intended to respond to each item(s) contained in the March 5, 2020, Inspection Report.

SUMMARY OF FINDINGS

The following violations were noted during the inspection:

- 1. During a calculation check of the July 2019 DMR it was found that the incorrect value was entered for the monthly mass loading average for CBOD. The value entered was 18.1 while the correct value was calculated to be 21.76. The cause of this was a value of 0.00 that was mistakenly averaged with the mass loading values for the month. This did not cause any permit exceedances. Please ensure that the July 2019 DMR is corrected and resubmitted.
- 2. In November 2019, the 7-day average Phosphorus value reported on the DMR's was over permit value. Please ensure that a Non-compliance report is submitted for this occurrence.

<u>Response: 1.</u>) The City has corrected the July 2019 DMR at NetDMR site see Attachment "A" pages 1 thru 3.

<u>Response: 2.</u>) The City has corrected the November 2019 DMR and Submitted Electronic via NetDMR see Attachment "B".

GENERAL COMMENTS

A Non-Compliance report was submitted for Phosphorus 7-day average in October 2019. The permit value is 1.5 mg/l max while they reported 2.88 mg/l max 7-day average. They found no reason for the high reading.

DEQ recognizes that cyber-security is of the upmost importance. However, it is recommended that access to monitor the WWTP SCADA system remotely be given to the operators. The plant is only staffed from 07:00 to 15:30. With limited staffing and the relatively large amount of time that no personnel are at the plant, it would be beneficial for operators to be able to monitor the plant remotely to reduce the probability of unforeseen events causing permit violations and/or damage to the equipment at the plant.

<u>Response:</u> The Wastewater Division has requested that I.T. provide access to in plant SCADA remotely. I.T. has not been receptive to request for access via remote access. There will be continual discussion for remote access with I.T.

If you have any questions or need additional information, please do not hesitate to contact me at 479-238-0927.

Sincerely,

Thomas A. Myers Water Pollution Control Facility Superintendent <u>tmyers@siloamsprings.com</u>

cc: Phillip Patterson, City Administrator Steve Gorszczyk, Public Works Director Renea Ellis, City Clerk Wastewater File Cole Southerland, District 1 Field Inspector Brent L. Walker, Supervisor Division of Environmental Quality May 1, 2020

Via Email: Water-Inspection-Report@adeq.state.ar.us

Water Division Inspection Branch Arkansas Energy & Environment Environmental Quality 5301 North Shore Drive North Little Rock, AR 72118-5317

RE: Siloam Springs Wastewater Treatment Facility AFIN: 04-00106 Permit No.: AR0020273

<u>CITY OF SILOAM SPRINGS</u> <u>RESPONSE TO ARKANSAS ENERGY & ENVIRONMENT INSPECTION REPORT</u> (MARCH 5, 2020)

The Arkansas Energy & Environment - Environmental Quality ("AE&E" or "the Department") conducted an inspection of the City of Siloam Springs ("the City") wastewater treatment facility ("WWTF") on March 5, 2020. The Department submitted its findings from the inspection in a report ("Inspection Report") to the City dated April 23, 2020, which the City received on April 27, 2020. The Inspection Report contains list of Summary of Findings. The Inspection Report requests a written response to Summary of Findings May 8, 2020. This letter is intended to respond to each item(s) contained in the March 5, 2020, Inspection Report.

SUMMARY OF FINDINGS

The following violations were noted during the inspection:

- 1.) During a calculation check of the July 2019 DMR it was found that the incorrect value was entered for the monthly mass loading average for CBOD. The value entered was 18.1 while the correct value was calculated to be 21.76. The cause of this was a value of 0.00 that was mistakenly averaged with the mass loading values for the month. This did not cause any permit exceedances. Please ensure that the July 2019 DMR is corrected and resubmitted.
- 2.) In November 2019, the 7-day average Phosphorus value reported on the DMR's was over permit value. Please ensure that a Non-compliance report is submitted for this occurrence.

<u>Response: 1.)</u> The City has corrected the July 2019 DMR at NetDMR site see Attachment "A" pages 1 thru 3.

<u>Response:</u> 2.) The City has corrected the November 2019 DMR and Submitted Electronic via NetDMR see Attachment "B".

GENERAL COMMENTS

A Non-Compliance report was submitted for Phosphorus 7-day average in October 2019. The permit value is 1.5 mg/l max while they reported 2.88 mg/l max 7-day average. They found no reason for the high reading.

DEQ recognizes that cyber-security is of the upmost importance. However, it is recommended that access to monitor the WWTP SCADA system remotely be given to the operators. The plant is only staffed from 07:00 to 15:30. With limited staffing and the relatively large amount of time that no personnel are at the plant, it would be beneficial for operators to be able to monitor the plant remotely to reduce the probability of unforeseen events causing permit violations and/or damage to the equipment at the plant.

<u>Response:</u> The Wastewater Division has requested that I.T. provide access to in plant SCADA remotely. I.T. has not been receptive to request for access via remote access. There will be continual discussion for remote access with I.T.

If you have any questions or need additional information, please do not hesitate to contact me at 479-238-0927.

Sincerely,

Thomas A. Myers Water Pollution Control Facility Superintendent tmyers@siloamsprings.com

cc: Phillip Patterson, City Administrator Steve Gorszczyk, Public Works Director Renea Ellis, City Clerk Wastewater File Cole Southerland, District 1 Field Inspector Brent L. Walker, Supervisor Division of Environmental Quality

Ethibit "B"

NON-COMPLIANCE REPORT

Arkansas Department of Environmental Quality Office of Water Quality – Enforcement Branch 5301 Northshore Drive North Little Rock, AR 72118

RE: Permit No: AR0020273

Discharge Number: 001

Facility: City of Siloam Springs Wastewater Facility

Address: 975 Anderson Avenue

City: Siloam Springs

Contact: Thomas A. Myers

State: Arkansas Zip: 72761

Phone: 479-524-5623

Date of Non-Compliance	Parameter Exceeded	Quantity or Loading	Quality or Concentration	Permit	
November 18, 2019	7-Day Max Phosphorus	1.64 mg/l		Limits 1.5 mg/l	

We feel this problem was due to:

Higher than normal influent Phosphorus load to plant. Industrial reports were normal no known cause for higher loading.

We plan on correcting the problem in this manner:

Continue to monitor influent phosphorus loadings and monitor industrial dischargers and other possible sources.

Time estimated that it will take to correct problem:

Plant came back into compliance within a day.

Sincerely,

2020

Submitted By:

Submitted electronically via NetDMR

Certification Statement: I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations. (Revised March 2016)

Exhibit "A" 3pages

Pyl

Tom Myers

From: Sent: To: Subject: Attachments:

netdmr-notification@epa.gov Friday, May 1, 2020 12:46 PM Tom Myers; ramsey@adeq.state.ar.us; christina.brown@adeq.state.ar.us _EXTERNAL_NetDMR COR Submission Received for: AR0020273 NetDMR_COR_4223550_AR0020273_001_A_20190731.zip

NetDMR has received the following 1 DMR(s) during the signing process.

CORs have been created for the following DMRs. These DMRs will be forwarded for further processing:

Permitted Facility Name: SILOAM SPRINGS, CITY OF Permit ID: AR0020273 Permitted Feature: 001 Discharge: A - 001-MONTHLY-TRTD MUNICIPAL WW Monitoring Period End Date: 07/31/19 Signing Status: SIGNED SUCCESSFULLY Comment: Attachments included in the COR: Yes

JulySSOs2019.pdf

Thank you.

This message was sent from the Arkansas DEQ Production Environment. _This message is from an EXTERNAL source. Please consider CAREFULLY before clicking any links_

1

Edit DMR

Collapse	e Header											
Permit												
Permit	ID:		AR0020273			Major	*					
Permitt	ee:		SILOAM SPRI	NGS, CITY OF		Perm	ittee Address:		NDERSON AVE			
Facility:	:		SILOAM SPRI	NGS, CITY OF		Facili	ty Location:		M SPRINGS, AR NDERSON AVE	72761		
	ed Feature: Dates & Stai	hus	001 - Externa	l Outfall		Disch	arge:		M SPRINGS, AR 1-MONTHLY-TRT		IPAL WW	
	ing Period:		From 07/01/1 NetDMR Valie			DMR	Due Date:	08/25/	19			
Principa	l Executive	Officer										
First Na	me:		Thomas			Last M	lame:	Myers				
Title:			Wastewater S	uperintendent		Telepl	none:	1	24-5623			
No Data	Indicator (NODI)										
Form NC	DDI:					\sim						
Par	rameter	NODI										
Code 🔺		NOD		Quantity or Loa			Quality or	r Concentration		# of Ex.	Freq. of	Smpl.
00300	Name Oxygen,		Value 1	Value 2	Units	Value 1	Value 2	Value 3	Units	EA.	Analysis	Туре
1 - Effluen	dissolved [DO]	Smpl.				= ~ 7.28			mg/L v	0	01/07 ~	GR V
						>=7.0						
Season: 0		Req.				Monthly Average Minimum			Milligrams per Liter		Weekly	GRAB
NODI:	\sim	NODI				\sim						
00400	рН	Smpl.				= ~		= ~	OH I			
1 - Effluent	t Gross					7.13		7.19	SU ~	0	04/30 ~	GR ~
Season: 0	~1	Req.				>=6.0 Minimum		<=9.0 Maximum	Standard Units		Twice Per Month	GRAB
Roomstane	minasuli	NODI				\sim		\sim				
	Solids, total suspended t Gross	Smpl.	= ~ 39.1		Ib/d 🗸		= ~ 1.96	= ~ 2.4	mg/L v	0	01/07 🗸	24 🗸
Season: 0		Req.	<=734,0 Monthly Average		Pounds per Day		<=20.0 Monthly Average	<=30.0 7 Day Average	Milligrams per Liter	. :	Weekly	COMP24
NODI:	\sim	NODI					~					
	Nitrogen, ammonia total [as N]	Smpl.	= ~		lb/d V		= ~	= ~	mg/L V	0	01/07 >	[24]
1 - Effluent	Gross		·				0.446	1.8	Ing L	0	01/07 ✓	24 🗸
Season: 0		Req.	<=55.0 Monthly Average		Pounds per Day		<=1.5 Monthly Average	<=2.3 7 Day Average	Milligrams per Liter		Weekly	COMP24
Among an and an and an and an and an	\sim	NODI	V					~				
00665 f t 1 - Effluent	Phosphorus, total [as P] Gross	Smpl.	= ~ 12.8		lb/d ∨		= > 0.64	= ~ 0.87	mg/L V	0	01/07 ~	24 🗸
Season: 0		Req.	<=37.0 Monthly		Pounds per Day		<=1.0 Monthly	<=1.5 7 Day	Milligrams per		Weekly	COMP24
NODI:	-1	NODI	Average				Average	Average	Liter		,	
50050 F	 Flow, In conduit or hru											
ti	reatment plant	Smpl.	2.3	= ~ 7.6	MGD 🗸					0	01/01 · ~	TM v
1 - Effluent (Gross											
Season: 0			Req Mon Monthly Average	Req Mon Dally Maximum	Million Gallons per Day						Dally	TOTALZ
NODI:	2	NODI	<u> </u>	$\overline{}$								

Parame	eter	NODI		Quantity or Loa	ding			A					
Code 🔺	Name		Value 1	Value 2				Quality o	or Concentration		# of	Freq. of	Sm
	orine,		Func 1	value 2		Jnits	Value 1	Value 2	Value 3	Units	Ex.	Analysis	Ту
	al residual	Smpl.											
1 - Effluent Gro	OSS								0.04	mg/L 🗸	0	01/07 🗸	GR
Season: 0		Req.							<=0.1 Instantaneou	s Milligrams per		Weekly	GRAB
NODI:		NODI							Maximum	Dici			GIVID
nitra	ogen, ate total												
[as N 1 - Effluent Gros	NO3] ss	Smpl.	155.4		lb/d	~		= 7.69	= ~ 11.4	mg/L 🗸	0	01/07 🗸	24
Season: 0		Req.	Req Mon Monthly Average		Pounds	s per		Req Mon Monthly Average	Req Mon 7 Day Average	Milligrams per Liter		Weekly	COMP
		NODI											
74055 Collfc fecal	nonoral	Smpl.						= ~]					
1 - Effluent Gros								41.1	= ~ 59.5	#/100mL V	0	01/07 🗸	GR ~
Season: 0		Req.						<=200.0 30 Day	<=400.0 7 Day Geometric	Number per		Weekly	GRAB
NODI: 🔽		NODI						Geometric	say sourcene	100 Fillingers			01040
80082 BOD,								~	\sim				
carbon		Smpl.	= ~ 21.76		lb/d	~		= ~	= ~ 1.3	mg/L V	0	01/07 🗸	24 ~
Season: 0		Req.	<=550.0 Monthly Average		Pounds Day	per		<=15.0 Monthly Average	<=22.5 7 Day Average	Milligrams per Liter		Weekly	COMP24
	7	I IDOV	\sim										
dit Check Erro o results. MR Comments EPORT FLOW AS 0106 000000000000000000000000000000000	s	ly avg.	& DAILY MA	X. IN MGD (MILL	ION GA	LLONS/D#	AY). SEE PAR	T IV, ITEM #47	'(A). SEE PARTI	II, CONDITIONS	#11, #1	2 & #13. 04-	
	V: FTG 1	702 Eac	+ Control Aug	iue, Suite 10, Beni									
	<i>j</i> / 2.1.0. 1	102 685	a Central Aven	iue, Suite 10, Beni	tonville, i	AR 72712							
tachments		Minando Constanti de la											
ile Name	Туре				Size	Remove	9						
lySSOs2019.pdf	Portable	docume	ent format: Add	obe Acrobat File	< 1 MB	*	-						
port Last Save													
er:	- /	SSIA	ATERPLANT										
me:			Myers										
fail:													
			ers@siloamsp										
te/Time:		05/0	1/20 42:45 (CDT									

©2008 NetDMR