



NetDMR Move to Central Data Exchange (CDX) (For Edit, View, and Data Provider Roles Only)

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ADEQ
ARKANSAS
Department of Environmental Quality

NetDMR Users Move to Central Data Exchange (CDX)

Reasons

- Streamline Accounts for Permittees and Data Providers
- Store Copy of Records at CDX; access to CORs still available from NetDMR
- One CDX Account will allow you to have access to various electronic reporting programs, such as:
 - NeT, NetDMR, and other EPA Program Services

CDX vs NetDMR

Central Data Exchange (CDX)

- Agency User account creation and management tool used for access several different EPA systems with a single login
- Uses "Signature Agreement" to authenticate and authorize users who 'certify' data
- Signature Agreement need only be submitted/approved once per CDX account

Network Discharge Monitoring Report (NetDMR)

- ▶ Agency's system for the electronic reporting and management of DMR data
- ▶ Uses a "Subscriber Agreement" to authenticate and authorize users who Sign and Submit DMRs at a permit level
- ▶ User must sign a Subscriber Agreement for each NPDES ID they are requesting Signatory Role for

Migration Schedule

- **May 12, 2017 – May 19, 2017** – No new NetDMR accounts; no longer able to edit User Account or Reset Password in NetDMR; NetDMR will still be operational for entering/submitting DMR data.
- **May 19-21, 2017** – Implementation (NetDMR will be down all weekend).
- **May 22, 2017** – New NetDMR online; users will begin receiving CRK emails.
 - Existing NetDMR users will receive a Customer Retrieval Key (CRK) email from CDX Helpdesk – netdmr.notification@epa.gov.
 - A separate CRK email will be sent per Instance. Users registered in multiple Instances will receive multiple CRK emails.
 - Users with User Account discrepancies as of May 12 will NOT receive a CRK email.
 - **New users (and users not receiving a CRK email) can start registering for a new NetDMR account beginning May 22, 2017.**

Who will get moved?

- **ONLY** those NetDMR user who receive a CRK email will be moved
- **Who will receive a CRK email?**
 - Registered NetDMR users as of May 12, 2017
 - Permittees & Data Providers must “Finalize” their account. Not necessary to be Approved by RA
 - Registered users with no User Account Discrepancies
 - NetDMR User ID matches CDX User ID (if CDX account exists)
 - NetDMR Email matches CDX Email (if CDX account exists)
- **Who will NOT receive a CRK email?**
 - New NetDMR users not registered in NetDMR prior to May 12, 2017
 - Permittees & Data Providers who have not “Finalized” their account creation
 - Any user with a User Account Discrepancy

What does it mean to NOT get moved?

- New users to NetDMR (those not registered by May 12), users who do not get a CRK email, or users who fail the move process will not get moved
- Beginning May 22, 2017, non-moved users can begin creating a New Account in NetDMR
 - All new users will need to Request Access (for Role) and be Approved in NetDMR
- **For Signatories Only –**
 - Will be required to authenticate via LexisNexis in CDX (one time event)
 - LexisNexis is a third party tool used for identity proofing
 - Will be required to submit a Subscriber Agreement for each requested NPDES Permit ID

Current NetDMR User Types will move to the Following CDX User Types

If your highest NetDMR Role is:		Your new CDX Role will be:
<u>Permittee</u>		
Signatory		Permittee (signature)
Permit Administrator		Permittee (no signature)
Edit		
View		
(No Role Assigned)		
<u>Data Provider</u>		
Edit		Data Provider
View		
<u>Internal User</u>		
Internal Admin		Internal User

Sample Email

- Email will come from “**netdmr-notification@epa.gov**”
- For users expecting multiple CRK emails, some email programs may display similar emails into a single conversation chain. This would give the appearance that only a single email was received, but when opened, will reveal all of the other emails.

<input type="checkbox"/>	CDX Helpdesk	Pre-Registration Email Verification Request	You have been invited to register for the	12:32 PM
<input type="checkbox"/>	CDX Helpdesk	Pre-Registration Email Verification Request	You have been invited to register for the	12:32 PM
August				
<input type="checkbox"/>	netdmr-notification@	NetDMR Access Request Notification	Jake Nguyen, The following actions have been t	Aug 23
<input type="checkbox"/>	netdmr-notification@	NetDMR Access Request Notification	Jake Nguyen, The following actions have been t	Aug 23
<input type="checkbox"/>	netdmr-notification@	Your NetDMR Account Has Been Created	Jake Nguyen, Your NetDMR account has be	Aug 23
<input type="checkbox"/>	netdmr-notification@e	Activate Your NetDMR Account	Jake Nguyen, Your NetDMR account must be finalized	Aug 23

Customer Retrieval Key (CRK) Link things to know

- **Click the CRK link only one time**
 - You will receive an error message if you double-click the link or attempt to click the link after you have already moved the cursor off the link
- If you click the CRK link and nothing happens, Copy and Paste the link into your browser's address bar
- **CRK link does not expire (but we recommend users click on it as soon as possible)**

Example of Email

From: CDX Helpdesk <netDMR-Notification@epa.gov>

Sent: Monday, May 22, 2017 9:08 AM

To: {User Name}

Subject: Action Required for your NetDMR account to successfully migrate to Central Data Exchange (CDX)

Dear NetDMR User,

We are improving NetDMR to make it more accessible, secure and efficient! We apologize for any inconvenience, but we need your help to complete the upgrade. In order to finalize your account set-up in the new system and maintain access to NetDMR, please click on the hyperlink below and follow the steps to update your account:

State Agency or EPA Region: {Instance Name}

<https://dev.epacdx.net/PreRegistration/?CRK=d544eaea-6779-472d-b6df-ff7690342ed8>



Click here

If you click the link and it does not work, please copy and paste it into a new browser window.

Please note, if you are a Signatory, you will go through extra steps to establish your electronic signature in CDX. These steps include providing 5 Security Questions and Answers and signing the CDX Electronic Signature Agreement (ESA).

We greatly appreciate your support during this upgrade.

Sincerely,

CDX Help Desk

[888-890-1995](tel:888-890-1995) | [\(970\) 494-5500](tel:970-494-5500) for International callers

helpdesk@epacdx.net

If CRK Email was not received (and you know you should have received one)

- Ensure there were no discrepancies between your NetDMR account and CDX. Users with account discrepancies will not receive a CRK email
- Check SPAM folder
 - We are using the same email address as current NetDMR emails to the users
 - netdmr-notification@epa.gov
 - Low possibility of not receiving the email
- Contact Your Local IT staff
 - Ensure security/firewall settings allow for email passage
- Contact NetDMR Support, CRK email can be resent
 - Call 877-227-8965 (toll-free) (Mon – Fri 8:00am – 4:00 CST)
 - NPDESeReporting@epa.gov

Enter your NetDMR Password

- Your User ID is pre-populated and display only
- Program Service (aka Instance Name) and Role are also displayed for reference
- Enter your most recent Password (**Expired passwords should work**)
- **If you remember your password, enter the password and click “Verify” and please go to Slide 30 to continue completing the registration process**
- **If you cannot remember your password, please continue to the next slide to reset it**
- **If you have a current CDX account, please go to Slide 29 to continue completing the registration process**

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CDX CDX Pre-Registration: Additional Verification

1. Confirm Account > 2. Role Information > 3. Review Account Information

Registration Information

Program Service	NetDMR: <input type="text" value="Arkansas DEQ"/>
Role	Permittee (signature)

Enter Your NetDMR Credentials

NetDMR User ID

NetDMR Password


| [Forgot Password](#)

Note: 3 tries allowed on your password

Forgot Password

- If you simply have no clue what your password may be (expired or not), you can use the “Forgot Password” utility
 - Click on “Forgot Password”
 - Have **one opportunity** to reset password
 - Answer the Security question correctly
 - **Answers are Case Sensitive**
 - Get verification code in email
 - Continue with the registration process

Forgot Password, Cont'd.

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CDX **CDX Pre-Registration: Additional Verification** [Contact Us](#)

1. Confirm Account > 2. Role Information > 3. Review Account Information

Registration Information

Program Service	NetDMR: <input type="text" value="Arkansas DEQ"/>
Role	Permittee (signature)

Enter Your NetDMR Credentials

NetDMR User ID

NetDMR Password

- Type your user name and click Forgot Password to reset it.
- After resetting password, continue with the registration process.

CDX Help Desk: 888-890-1885 / (877) 484-5500 for International callers

Forgot Password, Cont'd. – Provide Security Answer

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CDX Pre-Registration: Additional Verification

[✉ Contact Us](#)

1. Confirm Account

2. Role Information

3. Review Account Information

To reset your password, you must answer your secret question.

Secret Question for NetDMR User ID:

Ex. What is your father's middle name?

What is the temporary answer for this user to enter when prompted to reset their security questions?

Next >

Forgot Password, Cont'd. - Verification Code

- A Verification Code will be sent to your email
- An email should be sent quickly
- **You have to enter the verification code within 20 minutes**

NetDMR Password Reset Notification (TEST) Inbox x



helpdesk@epacdx.net

12:40 PM (0 minutes ago) ☆

to me ▾



A request to reset your NetDMR account password from within CDX, p.tdnetdmr7@gmail.com, has been processed. If you believe you have received this message in error because you have not requested to reset your NetDMR password, please contact the Help Desk immediately.

To complete the password reset process, you need to copy and paste this code onto the CDX page that initiated this request:

7moslr

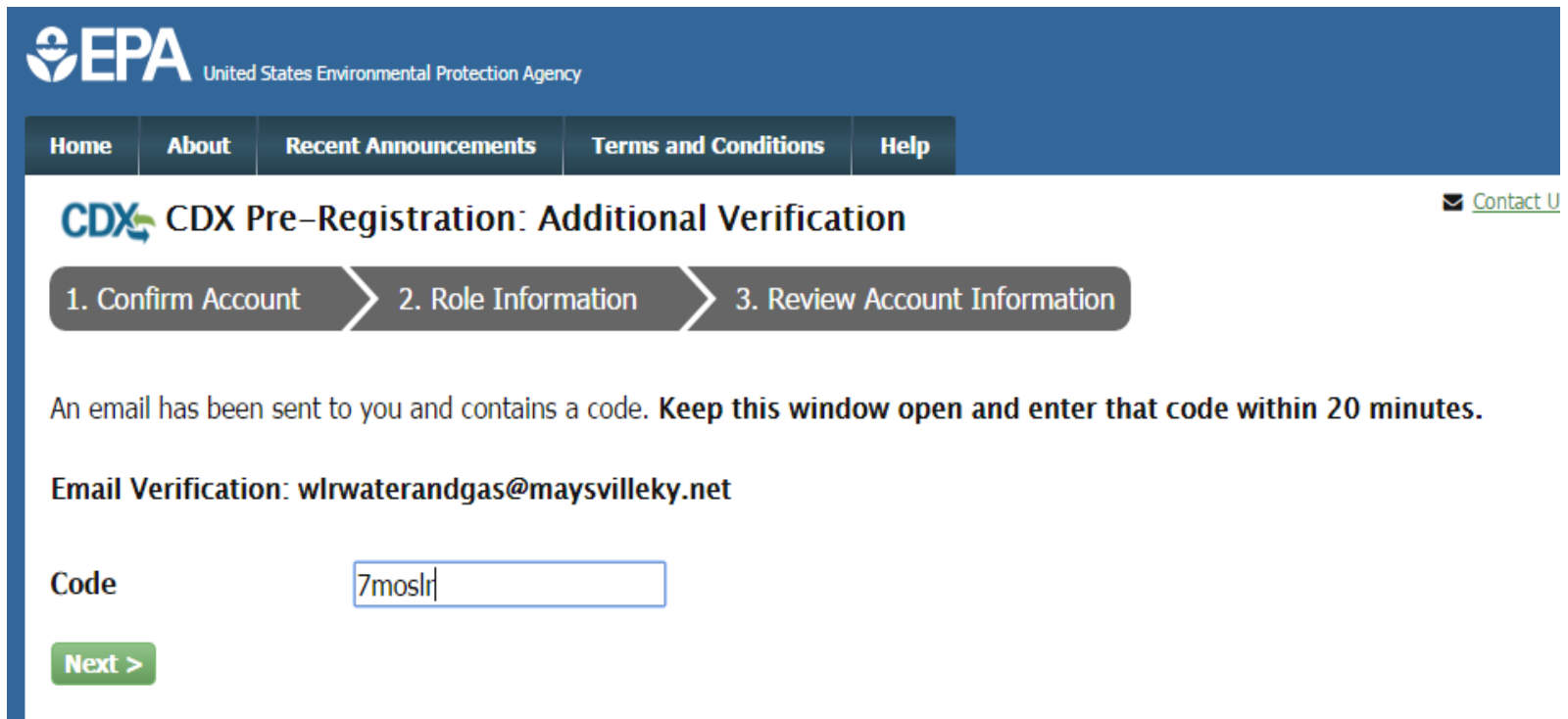
This code may only be used one time and expires after approximately 20 minutes.

If you have questions concerning this message, you may contact CDX Help Desk by email at helpdesk@epacdx.net or by calling the CDX Technical Support Staff through our toll free telephone support on [888-890-1995](tel:888-890-1995) between Monday through Friday from 8:00 am to 6:00 pm EST/EDT. For International callers, the CDX Help Desk can also be reached at [\(970\) 494-5500](tel:970-494-5500).

United States Environmental Protection Agency - Central Data Exchange

Forgot Password, Cont'd. - Verification Code

- User enters verification code from email



The screenshot shows the EPA CDX Pre-Registration: Additional Verification page. At the top is the EPA logo and the text "United States Environmental Protection Agency". Below this is a navigation bar with links: Home, About, Recent Announcements, Terms and Conditions, and Help. To the right of the navigation bar is a "Contact Us" link with an envelope icon. The main heading is "CDX Pre-Registration: Additional Verification". Below the heading is a progress bar with three steps: "1. Confirm Account", "2. Role Information", and "3. Review Account Information". The first step is highlighted. Below the progress bar is a message: "An email has been sent to you and contains a code. **Keep this window open and enter that code within 20 minutes.**". Below the message is the text "Email Verification: wlrwaterandgas@maysvilleky.net". Below this is a label "Code" and a text input field containing "7moslr". Below the input field is a green button labeled "Next >".

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CDX CDX Pre-Registration: Additional Verification [Contact Us](#)

1. Confirm Account 2. Role Information 3. Review Account Information


An email has been sent to you and contains a code. **Keep this window open and enter that code within 20 minutes.**

Email Verification: wlrwaterandgas@maysvilleky.net


Code

Next >

Forgot Password, Cont'd. - User Resets Password

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1. Confirm Account

2. Role Information

3. Review Account Information

Enter Your New NetDMR Password

You have successfully answered your secret question and verified your email address. Please change your NetDMR password using the form below.

Email Verification: wlrwaterandgas@maysvilleky.net

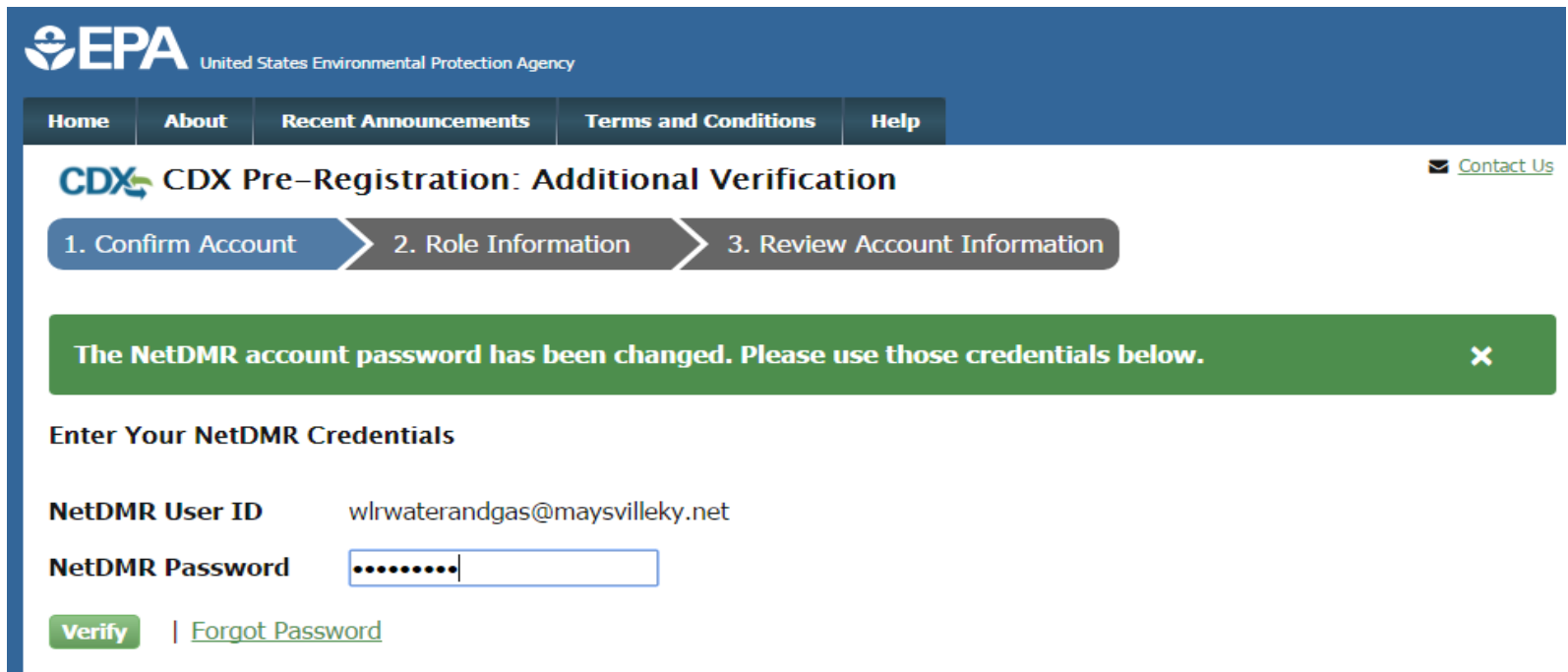
Enter password

Confirm password

Next >

Account has been changed

- Password has been reset
- Enter the New NetDMR Password
- NetDMR User ID will be pre-populated
- **If password reset is successful, please skip to slide 30 to continue registration process.**



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CDX CDX Pre-Registration: Additional Verification

1. Confirm Account > 2. Role Information > 3. Review Account Information

The NetDMR account password has been changed. Please use those credentials below. ✕

Enter Your NetDMR Credentials

NetDMR User ID wlrwaterandgas@maysvilleky.net

NetDMR Password

[Verify](#) | [Forgot Password](#)

Reset Password Using Out of Wallet

- During the password reset, if you are unable to successfully answer your security questions within 3 attempts, you will have a last opportunity to reset your password using the “**Out of Wallet**” option.
 - Fill in LexisNexis Instant Verify information
 - Answer Out of Wallet Questions
 - Enter Code
 - Reset Password
- If you opt-out of the “Out of Wallet” option, you will need to create a new NetDMR account and the Permittee (Signatory) is required to sign and submit a new **Electronic Subscriber Agreement (ESA)** & Request Role(s) in NetDMR

Out of Wallet - Click on “Continue with LexisNexis Verification”

- After failing 3 attempts at your NetDMR security questions, an option to continue with LexisNexis Verification will appear.

The screenshot shows the EPA NetDMR interface. At the top is the EPA logo and the text "United States Environmental Protection Agency". Below this is a navigation bar with links: Home, About, Recent Announcements, Terms and Conditions, and Help. The main heading is "CDX Pre-Registration: Additional Verification" with a "Contact Us" link on the right. A progress bar shows three steps: "1. Confirm Account", "2. Role Information", and "3. Review Account Information". Below this is a "Registration Information" section with a table:

Program Service	NetDMR: EPA Region 06 - AR-GM-LA-NM-OK-TX
Role	Permittee (signature)

Below the table is a red error message box with a yellow warning icon and the text: "The answer provided was incorrect." with a close button (X). Below the error message is a text block: "The NetDMR user has exceeded their number of attempts at resetting their password. You may opt to use Lexis Nexis® to verify your identity or you will need to contact the [Help Desk](#) to reset your NetDMR credentials before you may proceed." At the bottom, a green button with the text "Continue with LexisNexis® Verification" is highlighted with a red rectangular border.

Out of Wallet - Enter information required by LexisNexis to generate your Out of Wallet questions

LexisNexis® Instant Verify

The program you are registering for requires additional proof of identity. Your options are to use an independent 3rd-Party electronic identity proofing service or to print and submit a signed form through U.S. Postal Mail to the U.S. Environmental Protection Agency. **Note:** [Additional LexisNexis® Identity Proofing Information](#)

Legal Name

Mike M Monks

Address1

Address Line 1*

Address Line 2

City* State* Zip Code*

**Enter your
home/personal address.**

Home or Personal Phone

Home or Personal Phone

Date of Birth

Month* Day* Year*

☐ The name above is me. Please proceed with LexisNexis® Validation.

[Proceed with Verification](#)

[Exit](#)

Out of Wallet - Answer Questions



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CDX Central Data Exchange

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You are here: [LexisNexis® Information»](#) [Questions](#)

Please answer the following questions in order to complete the identity verification process.

Questions

1. Which of the following **CITIES** has a current or former association to you?

2. When was your **SOCIAL SECURITY NUMBER** issued?

3. Select the correct **HOUSE NUMBER** of the address you shared with **BRIAN MONKS**.

4. In what month was **BRIAN MONKS** born?

[Submit Answers](#)[Cancel](#)

These questions will be ones to verify your identity and vary so answer accordingly.

Forgot Password - Verification Code – Using Out of Wallet

- A Verification Code will be sent to your email
- An email should be sent quickly
- **You have to enter the verification code within 20 minutes**

NetDMR Password Reset Notification (TEST) Inbox x



helpdesk@epacdx.net

to me

12:40 PM (0 minutes ago) ☆



A request to reset your NetDMR account password from within CDX, p.tdnetdmr7@gmail.com, has been processed. If you believe you have received this message in error because you have not requested to reset your NetDMR password, please contact the Help Desk immediately.

To complete the password reset process, you need to copy and paste this code onto the CDX page that initiated this request:

7moslr

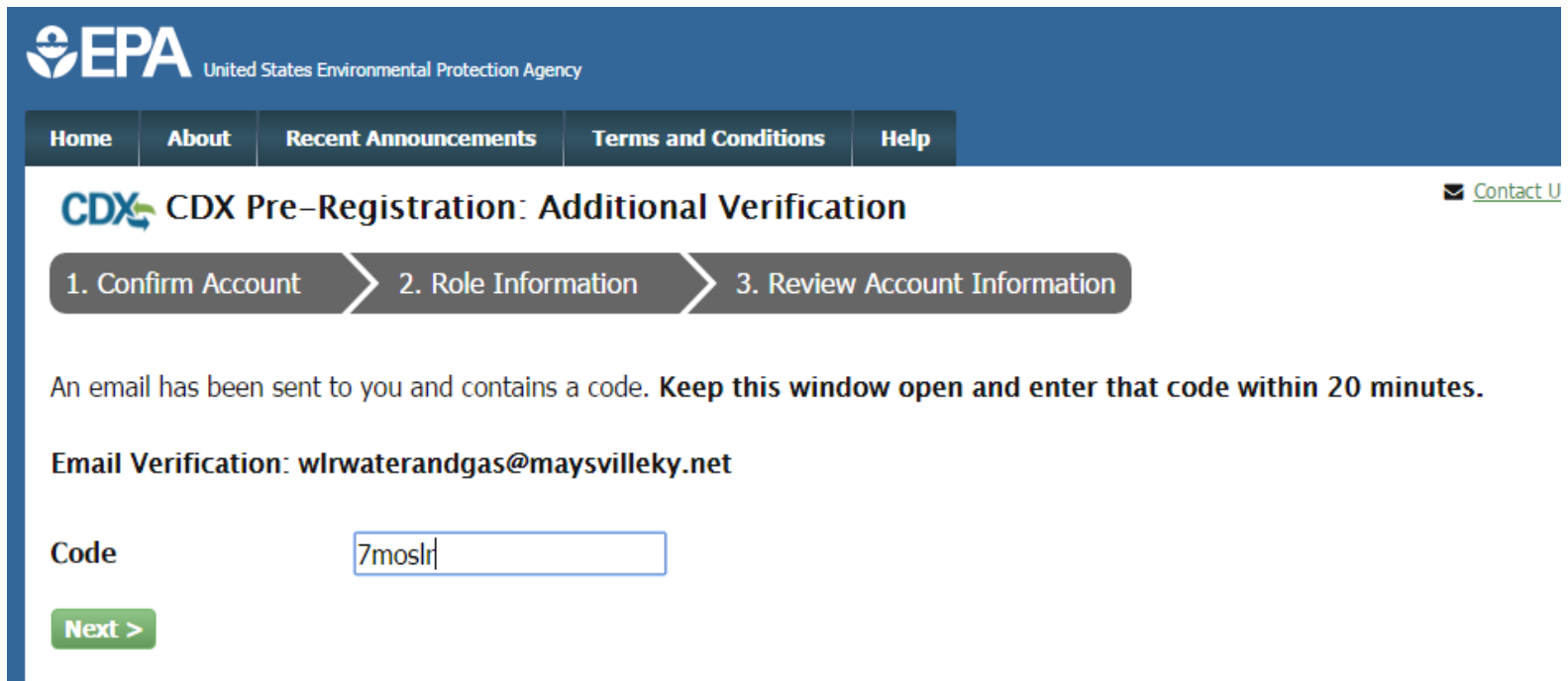
This code may only be used one time and expires after approximately 20 minutes.

If you have questions concerning this message, you may contact CDX Help Desk by email at helpdesk@epacdx.net or by calling the CDX Technical Support Staff through our toll free telephone support on [888-890-1995](tel:888-890-1995) between Monday through Friday from 8:00 am to 6:00 pm EST/EDT. For International callers, the CDX Help Desk can also be reached at [\(970\) 494-5500](tel:970-494-5500).

United States Environmental Protection Agency - Central Data Exchange

Forgot Password, Cont'd. - Verification Code – Using Out of Wallet

- User enters verification code from email



The screenshot shows the EPA's CDX Pre-Registration: Additional Verification page. At the top is the EPA logo and the text "United States Environmental Protection Agency". Below this is a navigation bar with links: Home, About, Recent Announcements, Terms and Conditions, and Help. On the right side of the navigation bar is a "Contact Us" link with an envelope icon. The main heading is "CDX Pre-Registration: Additional Verification". Below the heading is a progress bar with three steps: "1. Confirm Account", "2. Role Information", and "3. Review Account Information". The first step is highlighted. Below the progress bar is a message: "An email has been sent to you and contains a code. **Keep this window open and enter that code within 20 minutes.**". Below the message is the text "Email Verification: wlrwaterandgas@maysvilleky.net". Below that is a label "Code" and a text input field containing "7moslr". At the bottom left is a green button labeled "Next >".

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CDX Pre-Registration: Additional Verification [Contact Us](#)

1. Confirm Account 2. Role Information 3. Review Account Information


An email has been sent to you and contains a code. **Keep this window open and enter that code within 20 minutes.**

Email Verification: wlrwaterandgas@maysvilleky.net


Code

Next >

Forgot Password, Cont'd. - Verification Code – Using Out of Wallet

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1. Confirm Account

2. Role Information

3. Review Account Information

Enter Your New NetDMR Password

You have successfully answered your secret question and verified your email address. Please change your NetDMR password using the form below.

Email Verification: wlrwaterandgas@maysvilleky.net

Enter password

.....

Confirm password

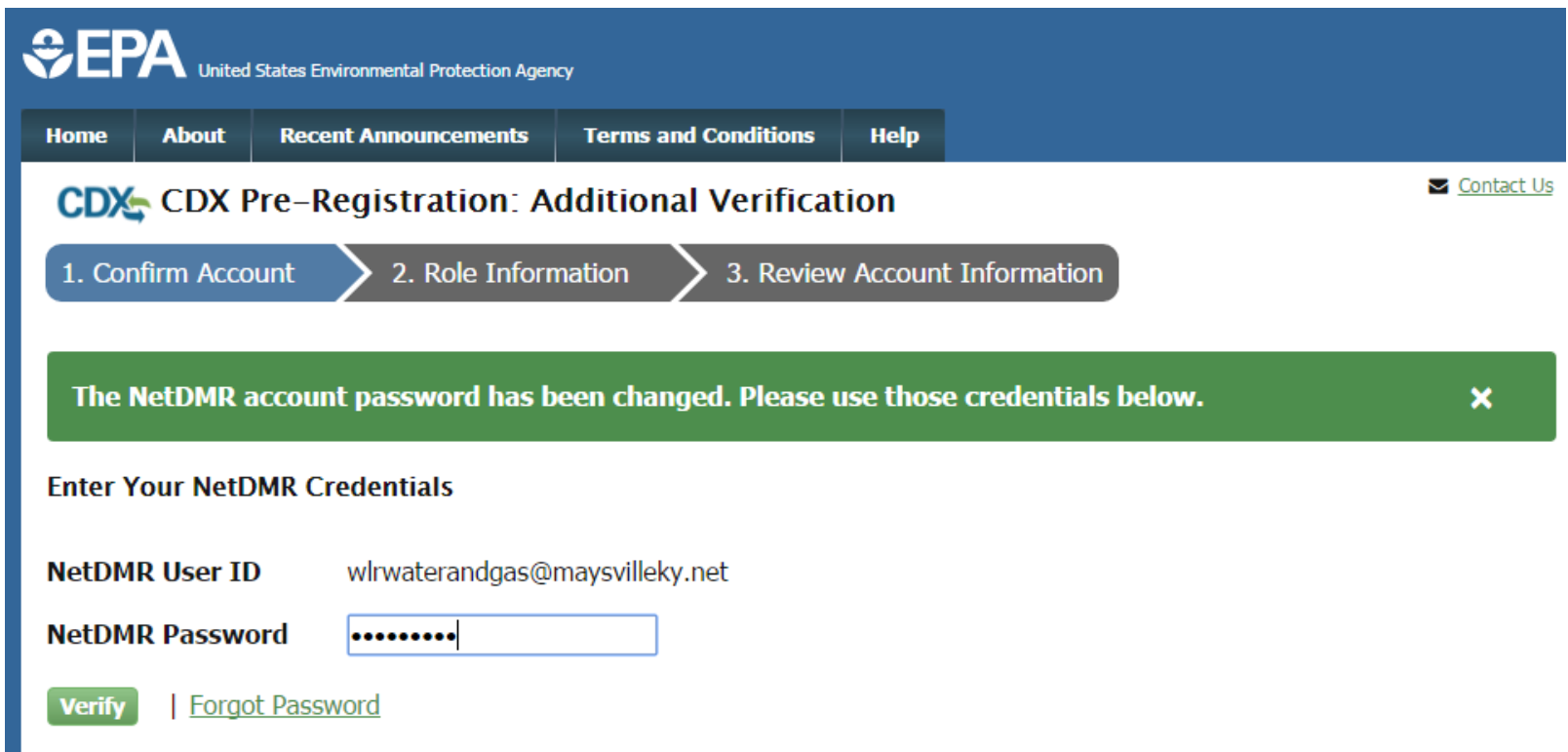
.....|

Next >

Enter your new password (Case Sensitive)

Account has been changed

- Password Has Been Reset
- User Enters New NetDMR Password
- NetDMR User ID will be pre-populated
- Please go to Slide 30 to continue completing the registration process



The screenshot shows the EPA's NetDMR registration interface. At the top is the EPA logo and navigation links: Home, About, Recent Announcements, Terms and Conditions, and Help. Below this is a section for 'CDX Pre-Registration: Additional Verification' with a 'Contact Us' link. A progress bar indicates three steps: 1. Confirm Account (active), 2. Role Information, and 3. Review Account Information. A green message box states: 'The NetDMR account password has been changed. Please use those credentials below.' Below this, the 'Enter Your NetDMR Credentials' section shows the 'NetDMR User ID' as 'wlrwaterandgas@maysvilleky.net' and the 'NetDMR Password' field with masked characters. At the bottom are 'Verify' and 'Forgot Password' links.

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1. Confirm Account 2. Role Information 3. Review Account Information

The NetDMR account password has been changed. Please use those credentials below. X

Enter Your NetDMR Credentials

NetDMR User ID wlrwaterandgas@maysvilleky.net

NetDMR Password [Masked Password]

[Verify](#) | [Forgot Password](#)

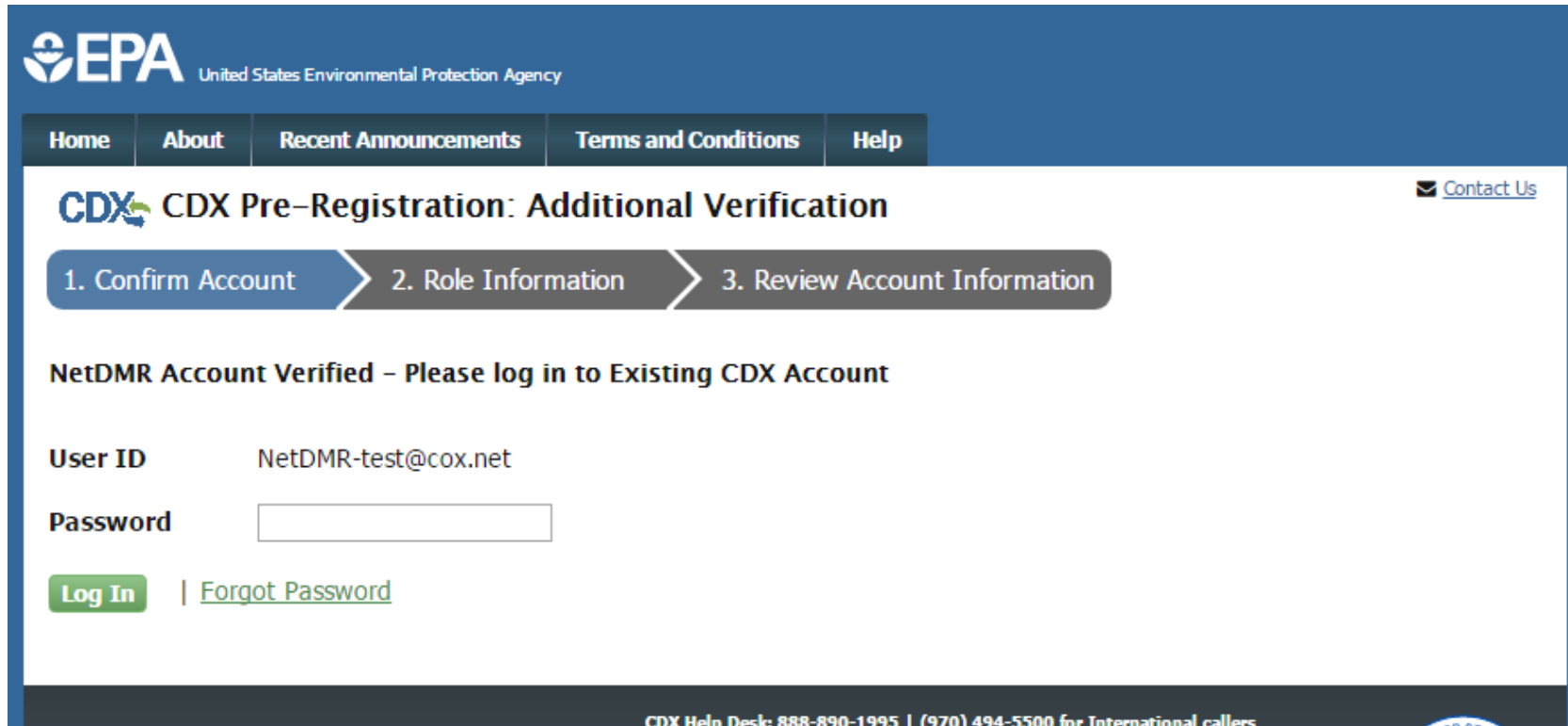
Migration Failed/Opt out of Out of Wallet

- If you did not pass or opted out of the credential verification (Out of Wallet), your move to CDX will not occur
- You will be required to Create a New NetDMR Account
- Permittee (signatory) will be required to sign/submit a new Electronic Subscriber Agreement (ESA) & Request Role(s) in NetDMR

Enter your CDX password (for users logging into an existing CDX account)

(Slide 29)

- If you already have a CDX account, enter CDX password
- The CDX account displayed in the User ID field is the account identified during pre-migration account reconciliation.



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1. Confirm Account 2. Role Information 3. Review Account Information

NetDMR Account Verified - Please log in to Existing CDX Account

User ID NetDMR-test@cox.net

Password

[Log In](#) | [Forgot Password](#)

CDX Help Desk: 888-890-1995 | (970) 494-5500 for International callers

CONFIRM ACCOUNT (Slide 30)

- Note current role (if it is the incorrect role, continue with registration. You may change it to the correct role after the registration process)
- Roles in CDX is equivalent to your NetDMR User Type
 - PERMITTEE (SIGNATURE) (Signatory role)
 - PERMITTEE (NO SIGNATURE) (Edit, View role)
 - DATA PROVIDER - (Labs, Consultants Only)

CDX CDX Pre-Registration

1. Confirm Account ✓

2. Role Information

3. Review Account Information

Registration Information

Program Service
Role

NetDMR: Arkansas DEQ
Permittee (signature)

Provide any required additional information, if applicable.

Select Role

Permittee (signature) ▼

Request Role Access

Back

Review Account Information

- Fill out the required information
 - Required with *
 - User ID & Name are pre-populated
 - Password entered becomes new CDX password
 - **Be sure to write down your password and answers**

1. Confirm Account 2. Role Information 3. Review Account Information

Registration Information

Program Service	NetDMR: Arkansas DEQ
Role	Permittee (no signature)

The following information was entered by an authorized CDX user on your behalf. Please review and make any modifications before completing your profile information. Fields with asterisks (*) indicate required fields.

Part 1: User Information

User ID *	CATHYPERMITADM@GMAIL.COM
Prefix	Ms
First Name *	Cathy
Middle Initial	
Last Name *	Bius
Suffix	
Password *	<input type="password"/>
Re-type Password *	<input type="password"/>
Security Question 1 *	-Please Select- ▼
Security Answer 1 *	<input type="text"/>
Security Question 2 *	-Please Select- ▼
Security Answer 2 *	<input type="text"/>
Security Question 3 *	-Please Select- ▼
Security Answer 3 *	<input type="text"/>

Review Account Information, Cont'd.

- Search for your Organization (where you work)
- Click on the Organization ID to link
- Organization not found (see slide 34)

Part 2: Organization Info

Enter organization or organization ID

Organization ID	Organization Name	Address	City	State	ZIP Code
20704	SHELL DS	901 LOUISIANA ST	HOUSTON	TX	77009
23036	Shell Offshore, Inc	701 Poydras St	New Orleans	LA	70139
23114	Shell Offshore, Inc.	P. O. Box 61933	New Orleans	LA	70161-1933
23578	Shell Pipeline Company LLC	701 Poydrus Street	New Orleans	LA	70139

Can't find your organization? [Use advanced search](#) or [request that we add your organization](#).

Review Account Information, Cont'd.

- Select your Organization
- Enter your phone number

Part 2: Organization Info

☐ **Select a Current Organization**

☒ **Request to Add an Organization**

Shell Offshore, Inc
701 Poydras St
New Orleans, LA, US
70139

Email * cathypermitadm@gmail.com

Phone Number *

Phone Number Ext

Fax Number

Wrong organization information? [Back to Search Results](#), [Use advanced search](#) or [request that we add your organization](#).

Submit Request for Access

Select Organization – Not Found (Slide 34)

- Organization unavailable
- “Request that we add your organization”

Part 2: Organization Info

Enter organization or organization ID

Organization ID	Organization Name	Address	City	State	ZIP Code
No data was found matching your criteria.					

Can't find your organization? [Use advanced search](#) or [request that we add your organization](#).

Select Organization – Not Found

- Fill out the required information for your organization
 - Noted with *
- Click “Submit Request for Access”
- Required fields with *

Part 2: Organization Info

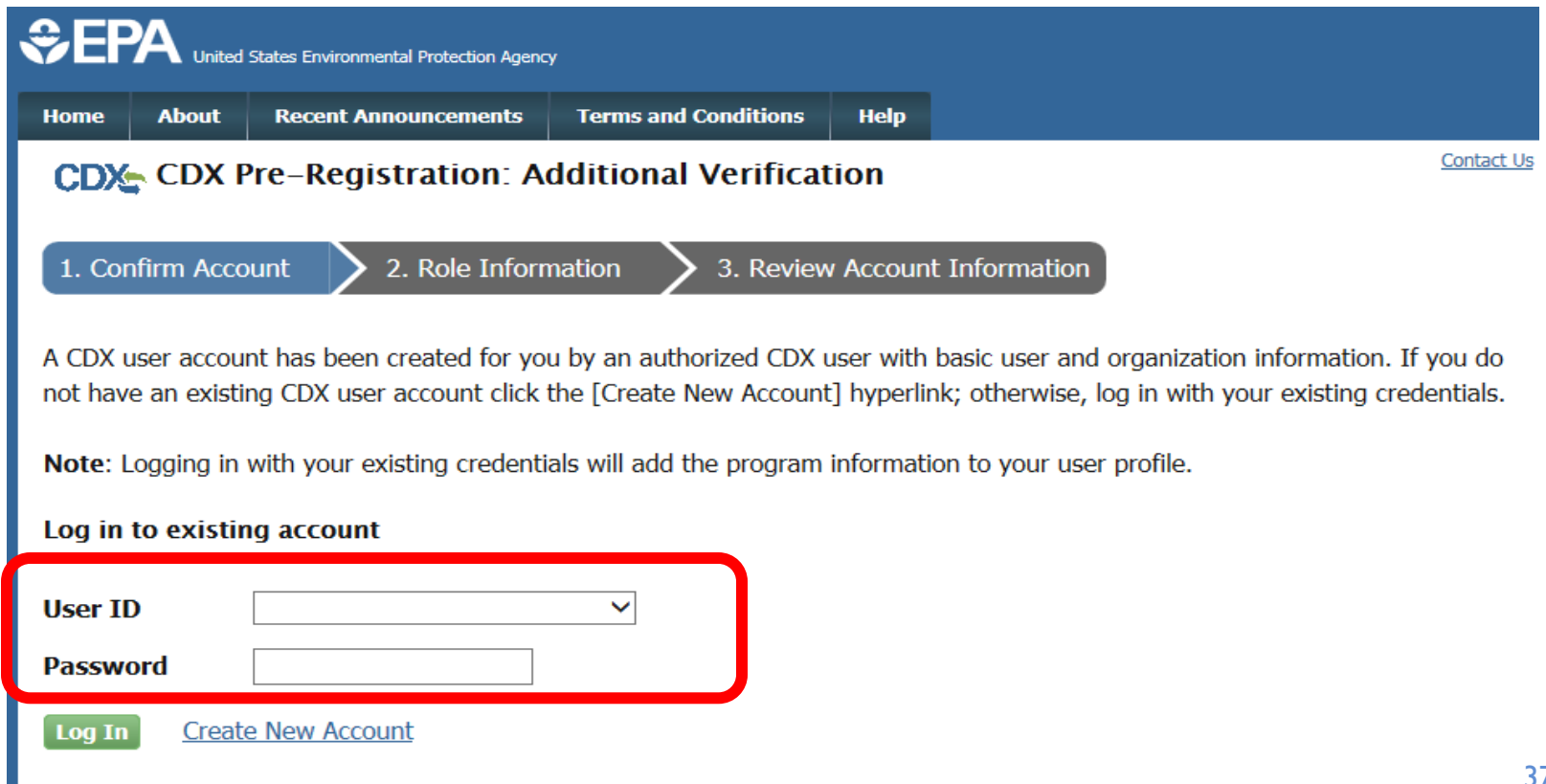
Organization Name *	<input type="text"/>
Country *	<input type="text" value="UNITED STATES"/>
Mailing Address *	<input type="text"/>
Mailing Address 2	<input type="text"/>
City *	<input type="text"/>
State *	<input type="text" value="-Please Select-"/>
ZIP/Postal Code *	<input type="text"/>
Email *	<input type="text" value="jakenetdmr1@yahoo.com"/>
Phone Number *	<input type="text"/>
Phone Number Ext	<input type="text"/>
Fax Number	<input type="text"/>

CDX Registration Process

- Permittee (no signature) and Data Providers will now have access to NetDMR
- Permittee (signature) will need to continue as additional information is require
 - Please see the ADEQ PowerPoint presentation for Signatory Roles to complete the registration process
 - Contact ADEQ – Office of Water Quality – Enforcement Branch at 501-682-0624 to request a copy of the Signatory registration process presentation

Specific Roles can now Log into NetDMR

- Permittee (no signature) and Data Providers now have access to NetDMR



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CDX CDX Pre-Registration: Additional Verification [Contact Us](#)

1. Confirm Account > 2. Role Information > 3. Review Account Information

A CDX user account has been created for you by an authorized CDX user with basic user and organization information. If you do not have an existing CDX user account click the [Create New Account] hyperlink; otherwise, log in with your existing credentials.

Note: Logging in with your existing credentials will add the program information to your user profile.

Log in to existing account

User ID

Password

[Log In](#) [Create New Account](#)

SUCCESS!! - For Permittees (no signature) and Data Provider Users

- **Congratulations!** At this stage, all Permittees (no signature) and Data Provider users have successfully moved their user account into CDX.
- You may now successfully login to NetDMR
- Permittees (no signature) and Data Provider users do not require the submission/approval of a Signature Agreement

Example of what Permittee (no signature) will see after logging in

- Click on your Role to proceed to NetDMR

The screenshot displays the CDX Central Data Exchange web application. At the top is a navigation bar with links: Home, About, Recent Announcements, Terms and Conditions, and FAQ. Below this is the CDX logo and the text 'Central Data Exchange'. A secondary navigation bar contains buttons for MyCDX, Inbox, My Profile, and Submission History. The main content area is titled 'Services' and features a table with the following columns: Status, Program Service Name, and Role. The first row shows a user icon in the Status column, 'NetDMR: Arkansas DEQ' in the Program Service Name column, and 'Permittee (no signature)' in the Role column. The 'Permittee (no signature)' text is enclosed in a red rectangular box. Below the table are two green buttons: 'Add Program Service' and 'Manage Your Program Services'.

Status	Program Service Name	Role
	NetDMR: Arkansas DEQ	Permittee (no signature)

Example of the New NetDMR Landing Page

- After you log into CDX, this is the new Welcome page of NetDMR.
- Click on “Continue to NetDMR” and your NetDMR Home Page will appear.

FAQs | Getting Started | Contact the NetDMR Team

NetDMR
Network Discharge
Monitoring Report

Welcome

Welcome to the Installation of NetDMR! NetDMR is a web-based application that allows National (NPDES) Permittee Users to enter and electronically submit Discharge Monitoring Report (DMR) data through the Central Data Exchange (CDX) to EPA. All facilities required to provide DMR data as part of their NPDES permit will need to do so electronically using NetDMR as of December 21, 2016. If you are interested in learning more about NetDMR please check out the NetDMR Support <https://netdmr.zendesk.com/home>

Access NetDMR

[Continue to NetDMR](#)

- First time users should check to see if your permit is available in NetDMR yet by [Checking your Permit ID](#)
- If you have any questions about NetDMR, please contact Nguyen.helen@epa.gov.

News

- There are no news items

Warning Notice

The registration procedure for the National Installation of NetDMR is part of the United States Environmental Protection Agency's (EPA) Central Data Exchange, which is for authorized use only. Unauthorized access or use of this computer system may subject violators to criminal, civil, and/or administrative action. All information on this computer system may be monitored, recorded, read, copied, and disclosed by and to authorized personnel for official purposes, including law enforcement. Access or use of this computer system by any person, whether authorized or unauthorized, constitutes consent to these terms.


Privacy Statement

EPA will use the personal identifying information which you provide for the expressed purpose of registration to the National Installation of NetDMR site at the Central Data Exchange and for updating and correcting information in internal EPA databases as necessary. The Agency will not make this information available for other purposes unless required by law. EPA does not sell or otherwise transfer personal information to an outside third party. [Federal Register: March 18, 2002 (Volume 67, Number 52)][Page 12010-12013]

NetDMR Home Page

[Home](#) | [My Account](#) | [Request Access](#) | [Help](#) | [Logout](#)

User: [Redacted]

**NetDMR**
Network Discharge
Monitoring Report

Manage
Access Requests

Search
All DMRs & CORs
Permits
Users

Unscheduled DMRs
Unscheduled DMRs

Import DMRs
Perform Import
Check Results

Update NODI
Check Results

View
Permits
Users
DMR Signing Status

Download
Blank DMR Form

Search: **All DMRs & CORs** **DMRs Ready to Submit** **Permit ID** **Users**

All DMRs & Copies of Record (CORs)

Use the following fields to search for DMRs and CORs. Leaving a field blank will instruct NetDMR not to filter on that field.

☒ **Permit ID:**

☐ **Facility:**

Last 10 Logins

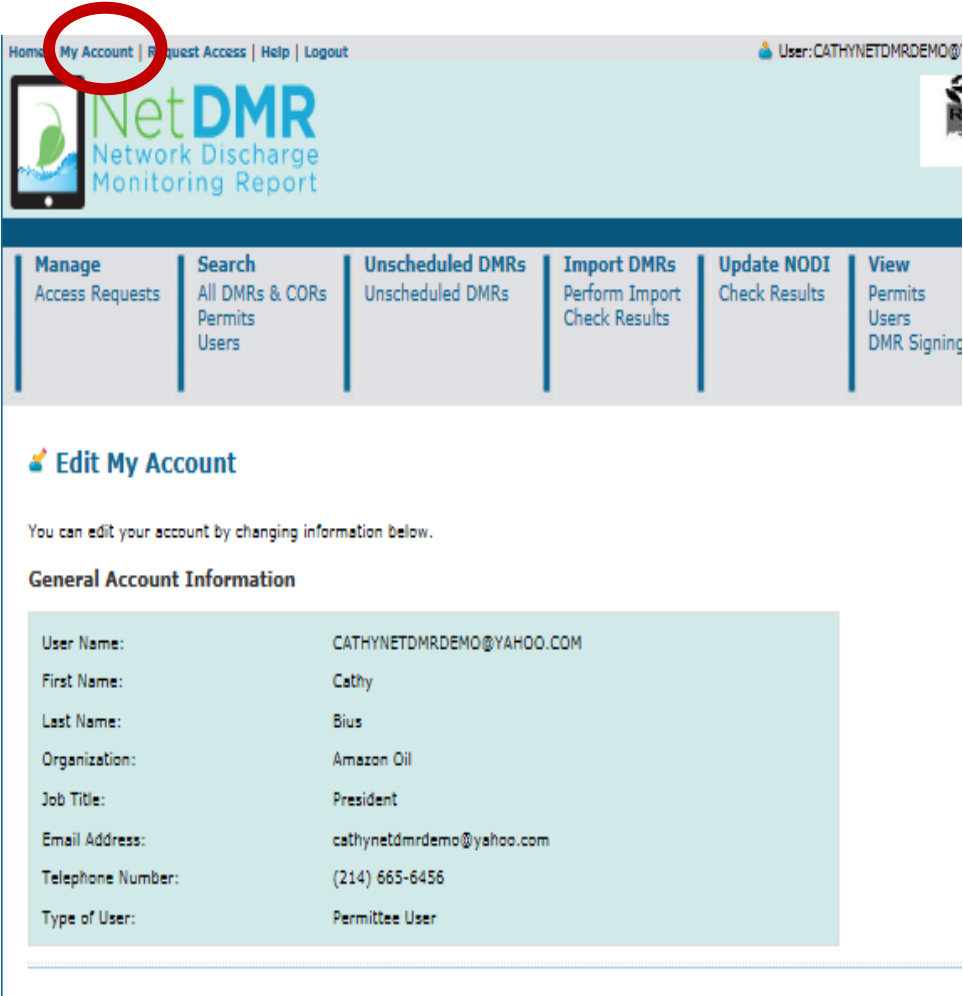
1/11/17	2:43 PM	-
1/11/17	12:18 PM	-
1/10/17	7:55 AM	-
1/10/17	7:10 AM	1 DMR submitted.
12/20/16	8:33 PM	2 DMRs submitted.
12/20/16	7:45 PM	2 DMRs submitted.

Other Changes in NetDMR after Move on May 22



My Account Changes

- Account information is no longer editable
- Password cannot be reset here
- Contact CDX to make changes



The screenshot shows the NetDMR (Network Discharge Monitoring Report) web application. At the top, a navigation bar includes links for Home, My Account (highlighted with a red circle), Request Access, Help, and Logout. The user is logged in as CATHYNETDMRDEMO@. Below the navigation bar is a header section with the NetDMR logo and the text "Network Discharge Monitoring Report". A main menu bar contains several options: Manage Access Requests, Search All DMRs & CORs Permits Users, Unscheduled DMRs Unscheduled DMRs, Import DMRs Perform Import Check Results, Update NODI Check Results, and View Permits Users DMR Signing. The "Edit My Account" section is active, displaying a message: "You can edit your account by changing information below." Below this is a table of "General Account Information".

General Account Information	
User Name:	CATHYNETDMRDEMO@YAHOO.COM
First Name:	Cathy
Last Name:	Bius
Organization:	Amazon Oil
Job Title:	President
Email Address:	cathynetdmrdemo@yahoo.com
Telephone Number:	(214) 665-6456
Type of User:	Permittee User

NetDMR Changes After Migration

- Official Copy of Records (CORs) will now be stored at CDX
 - Historical CORs will be maintained in NetDMR
 - Users can download/view all CORs from within NetDMR
- Minor change when signing DMRs

View/Download Copy of COR

- May be stored in CDX or NetDMR
- Download and View is available in NetDMR

 New Search |  Refine Search |  Sign & Submit Checked DMRs |  Download Checked CORs |  Update NODI

DMR/COR Search Results

One item found

Next Step(s)	Permit ID	Facility	Permitted Feature	Discharge #	Discharge Description	Monitoring Period End Date	Scheduled/ Unscheduled	DMR Due Date	Status	COR Received Date	Include in Batch Submit Check AllOn Page Clear All	Include in Batch COR Download Check AllOn Page Clear All
View Copy of Submissions ▼ Go	NM0022292	SANTA FE WWTP	SLL	SLL-A	LAND APPLICATION	10/31/16	Scheduled	02/19/17	Completed	01/10/17		<input type="checkbox"/>

Access to NetDMR – Beginning 5/22/2017

- Log into NetDMR Zendesk website (recommended way)
 - url: <https://netdmr.zendesk.com>
 - Includes User Guides and on-line training modules
- Log into CDX Directly
 - url: <https://cdx.epa.gov>
- Log into NetDMR
 - url: <https://netdmr.epa.gov>

CDX/NetDMR Customer Service

- CDX - Account information, including passwords, resend your Verification email
- Call 888-890-1995 (toll-free) or (970) 494-5500 for International callers
- helpdesk@epacdx.net
- Hours of operation is Monday - Friday,
- 7 am – 5 pm Central Standard Time
- NetDMR Customer Support
- Call Center at 1-877-227-8965 (toll-free)
- Email to NPDESeReporting@epa.gov
- Hours of operation is Monday - Friday,
- 8 am – 4 pm Central Standard Time

Additional Support Resources

- NetDMR Zendesk (<https://netdmr.zendesk.com>)
 - Documentation
 - Training Tutorials
 - Training Schedules
 - Recorded webinars
 - FAQs
- Regulatory Authority

<https://netdmr.zendesk.com/hc/en-us/articles/209616226>

ADEQ NetDMR Contact Information

- Richard Healey, Enforcement Branch Manager: 501-682-0640
 - healeyr@adeq.state.ar.us
- Tommi West: NetDMR Registration: 501-682-0667
 - westt@adeq.state.ar.us
- General NetDMR Assistance: 501-682-0624
 - netdmr@adeq.state.ar.us