

**ARKANSAS DEPARTMENT OF ENVIRONMENTAL QUALITY**  
**P. O. BOX 8913, LITTLE ROCK, AR 72219-8913**

**COMPLAINT REPORT**

<b>Coordinates:</b> 35°18'20.82" N 94°22'31.79" W	<b>AFIN#:</b> 66-00274 <b>PERMIT#:</b> AR0039730
<b>DATE RECEIVED:</b> 02-09-07	<b>COUNTY:</b> Sebastian
<b>COMPLAINANT NAME:</b> Kent Keaton	<b>COMPLAINT AGAINST:</b> Quanex Corp.-MacSteel Division
<b>ADDRESS:</b> 4100 Bear Creek Rd. Greenwood	<b>ADDRESS:</b> 5225 Planters Rd. Fort Smith AR 72902
<b>PHONE:</b> 479-461-3528 <b>FAX:</b> NA	<b>PHONE:</b> 479-646-0223 <b>FAX:</b> 479-648-5588

<b>PERSON RECEIVING REPORT:</b> Frank Esry	<b>DATE:</b> 02-09-07	<b>SUPERVISOR REFERRAL:</b>	<b>DATE:</b>
<b>INSPECTOR REFERRED:</b> Jeff Tyler	<b>DATE:</b> 02-09-07	<b>MEDIA SUPERVISOR REFERRAL:</b>	<b>DATE:</b>
<b>PHONE REFERRAL CONTACT:</b>	<b>DATE:</b>	<b>RECEIVING INSPECTOR:</b>	<b>DATE:</b>

**DESCRIPTION (IN DETAIL)**

*Complainant alleges that the facility is polluting the water at the outfall by allowing an excessive build-up of trash and other debris in this location. He also alleges that the facility discharges "processed wastewater" at the outfall 001. Mr. Keaton also has concerns as to why there continues to be water in the storm water ditch.*

**LOCATION (IN DETAIL)**

*5225 Planters Road, Fort Smith- back side of the facility at Outfall 001*

**PREVIOUS COMPLAINT?** ☒ YES ☐ NO *Dates: Too numerous to list*

**DISCHARGE TO STREAM?** ☒ YES ☐ NO *NAME OF STREAM: Unnamed tributary to Massard Creek*

**HOW COMPLAINT WAS RECEIVED:** ☐ PHONE ☐ LETTER ☐ VERBAL ☐ FAX ☒ E-MAIL

## FOLLOW UP ON COMPLAINT

COMPLAINT #:

AFIN #: 66-00274

INSPECTOR: Jeff Tyler

DATE: 02-09-07

ACTION TAKEN: Inspection

PHOTOS TAKEN: Yes

*On 02-12-07, Dale Washam and I conducted a recon inspection of the facility. We observed a limited amount of litter at outfall 001. Four to five plastic bottles, three or four styrofoam cups were observed in the storm water ditch. We discussed the issue with Warren Taff, Environmental Engineer for Quanex. During our inspection, we reviewed three months of DMR's and determined that the results were within permit limits. Mr. Taff informed us that the SWPPP was currently in the process of being updated. A pH reading was obtained from outfall 001, a reading of 8.78 S.U. was revealed at the outfall which was flooded at the present time. We reminded Mr. Taff that the permit states that "no solid material, including floating debris, may be discharged to the water of the State". We advised Mr. Taff that good housekeeping practices and routine monitoring was required in order to prevent these issues at the outfall.*


*On 02-13-07, Dale Washam and I met with the complainant, Mr. Kent Keaton. We observed the outfall from a location within Ben Geren Park. Minimal amounts of litter were observed, one very old spray paint can was visible along the fence line at Quanex. We observed the pipe located in the storm water ditch that Mr. Keaton continues to allege is discharging processed wastewater. We informed him that this pipe is discharging re-circulated ditch water mixed with sulfuric acid to help control pH. We also discussed that there were two other potential sources of water that flowed through the storm water ditch. One is an existing ditch which collects runoff water from a subdivision located above the facility. The second source is the possibility of a natural spring that runs into the storm water ditch. We conducted a lengthy inspection along Massard Creek through the park until we reached the low water bridge. Again, very limited amount of litter was observed in these areas. We then reviewed numerous photos that Mr. Keaton had available. He confirmed during our meeting, that conditions had greatly improved in regard to the trash at the facility outfall within the last 12-15 months. At the conclusion of the meeting, we informed Mr. Keaton that our Agency would address the minor issues with trash at the outfall and a follow-up inspection would be performed to verify compliance.*

*Before we left the park, Dale and I decided to take a pH reading at Massard Creek below the facility outfall. A reading of 6.30 S.U. was revealed approximately 10-15 feet below outfall 001.*

### FURTHER ACTION TAKEN/TO BE TAKEN:

*Recon Inspection report will be sent to NPDES Branch.*

INSPECTOR SIGNATURE:



DATE: 02-22-07

HOURS WORKED: 4.0