

ARKANSAS DEPARTMENT OF ENVIRONMENTAL QUALITY
5301 Northshore Drive, North Little Rock, AR 72118

COMPLAINT REPORT

GPS: 35° 05' 10.46", -92° 19' 53.092" W (estimated from Google Earth)	AFIN#: 23-00611 PERMIT#: AR0050253
DATE RECEIVED: October 31, 2011	COUNTY: Faulkner
COMPLAINANT NAME: Pat Stiltner	COMPLAINT AGAINST: Hayden's Place
ADDRESS: #6 Harrod Place Drive, Conway, AR	ADDRESS: 448 Lower Ridge Rd, Conway, AR
PHONE: (501) 428-8233	PHONE: (501) 450-8540

PERSON RECEIVING REPORT:	DATE:	SUPERVISOR REFERRAL:	DATE:
INSPECTOR REFERRED:	DATE:	MEDIA SUPERVISOR REFERRAL:	DATE:
PHONE REFERRAL CONTACT:	DATE:	RECEIVING INSPECTOR: Amy Beck	DATE: 10/31/11

DESCRIPTION (IN DETAIL)
<u>Unknown pipe observed in the creek in two locations. End of pipe has a continuous discharge that smells bad, particularly in the morning.</u>

LOCATION (IN DETAIL)
<u>Pipe observed in the creek east of the end of Harrod Place Drive. Follow the creek south to observe the discharge.</u>

PREVIOUS COMPLAINT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO DATES:
DISCHARGE TO STREAM? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO NAME OF WATERBODY: Unnamed Tributary of Bentley Creek

HOW COMPLAINT WAS RECEIVED: <input checked="" type="checkbox"/> PHONE <input type="checkbox"/> LETTER <input type="checkbox"/> VERBAL <input type="checkbox"/> FAX <input type="checkbox"/> E-MAIL

FOLLOW UP ON COMPLAINT

COMPLAINT #:013147

AFIN #: 23-00611

INSPECTOR: Amy Beck

DATE: 11-01-2011

ACTION TAKEN:

PHOTOS TAKEN: Yes

I arrived at Mrs. Stiltner's residence at approximately 12:00 p.m. on November 1, 2011 and spoke with her about her concerns. I inspected the pipe in the creek and recognized it as the permitted discharge pipe for Hayden's Place Subdivision. I performed the attached routine inspection of that facility.

Returning from the discharge pipe I was met by Mrs. Stiltner's husband, Bill. Mr. Stiltner expressed concern about the location of the discharge being near his home. He also said the odor was bad in the mornings. I informed Mr. Stiltner the pipe is permitted. I further explained to him the permit is due for renewal and public comments will be accepted at that time. I encouraged Mr. Stiltner to participate in the public comment process to express his concerns.

During this inspection I did notice an odor in close proximity to the discharge. I could not smell the odor from the Stiltner residence or from the end of Harrod Place Drive. I would not describe the odor as offensive, but typical of treated domestic wastewater.

FURTHER ACTION TAKEN/TO BE TAKEN:

None at this time.

INSPECTOR SIGNATURE:



DATE: 11/4/2011

HOURS WORKED: 4.0