
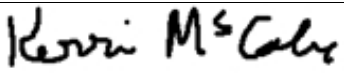


<h1>ADEQ</h1> <p>A R K A N S A S Department of Environmental Quality</p>		WATER DIVISION COMPLAINT REPORT		
		AFIN: 35-00017		PERMIT #: AR0001601
		COUNTY: 35 Jefferson		PDS #: 016782
		GPS LOCATION: LAT: 34.268395 LONG: -92.041378 <input type="checkbox"/> Discharge Site / <input checked="" type="checkbox"/> General Area / <input type="checkbox"/> Entrance		
COMPLAINANT NAME: Anonymous		COMPLAINT AGAINST: Graphic Flexible Packaging		
RESPONSE REQUESTED BY COMPLAINANT: No		SITE ADDRESS: 1701 Jefferson Parkway		
MAILING ADDRESS:		MAILING P.O. Box 20700 ADDRESS:		
CITY, STATE, ZIP:		CITY, STATE, ZIP: Pine Bluff, AR 71612		
PHONE & EXT: FAX:		PHONE & EXT: 870-541- 55074 FAX:		
EMAIL:		EMAIL:		
HOW WAS COMPLAINT RECEIVED BY ADEQ: ADEQ		<small>ADEQ = ADEQ Personnel EML = E-Mail FAX = Fax LTR = Letter PERS = Personal Contact PHON = Telephone WEB = ADEQ Website</small>		
PERSON RECEIVING REPORT:	DATE:	SUPERVISOR REFERRAL:	DATE:	
Jessica Gabaldon, HW	3/7/2014			
MEDIA SUPERVISOR REFERRAL:	DATE:	RECEIVING INSPECTOR: (ID & Name)	DATE:	
Kerri McCabe	3/11/2014	26075 Steven L. Henderson	3/12/2014	
DETAILED DESCRIPTION OF COMPLAINT				
<p>An anonymous complaint came in on Friday through the HW Division regarding Graphics Packaging (formally known as Mid-America Packaging) in Pine Bluff/White Hall. Apparently, they are disposing of inks and solvents at their paper plant (1701 Jefferson Pkwy) and then into their sump ponds prior to it going to the City sewer, according to the complainant. Graphics Packaging apparently got approval for their own wastewater treatment but have not implemented the wastewater treatment process.</p>				
DETAILED LOCATION				
1701 Jefferson Parkway, Pine Bluff, AR 71612.				
PREVIOUS COMPLAINTS: No DATE(S):				
FOLLOW-UP ON COMPLAINT				
NUMBER OF SITE VISITS: 1 DATES: FIRST 3/13/2014 SECOND THIRD				
PHOTOS TAKEN: No	DISCHARGE TO WATER OF THE STATE: No		SAMPLES COLLECTED: No	
NAME OF WATERBODY: N/A				
FAYETTEVILLE SHALE RELATED: No		FAYETTEVILLE SHALE VIOLATIONS: No		
INVESTIGATION & ACTION TAKEN				
<p>According to Amber Zajac, Technical Department Manager of Graphic Flexible Packaging, the Bag Plant no longer uses solvent-based ink or other materials. All materials used now are water-based. Amber stated that they were granted an exemption from the HW Division last year. All wastewater generated at the Bag Plant is treated at the Graphic Flexible WWTP (AR0001601). The Bag Plant is in the process of adding a Beckhart System to remove the pigment from the ink prior to going to the WWTP. The system is supposed to solidify the pigment to allow proper disposal. The system is currently not completed. I also spoke with Vincent Miles, Boyd Point WWTP Manager, he confirmed that his facility does not receive wastewater from Graphic Flexible Packaging. With the information gathered during the investigation, this complaint appears to be invalid.</p>				
REFERRED: No	TO WHOM: N/A		DATE REFERRED:	

RESPONSE TRACKING		
RESPONSE REQUESTED: No	RESPONSE PROVIDED: ***	RESPONSE PROVIDED DATE:
BY WHOM?(ID and Name):	ASSIGNED TO? (ID and Name):	
RESPONSE COMMENT: Investigated; determined to be invalid. Operator has an active NPDES permit to operator their own WWTP. No further action and no letter sent.		
INSPECTOR:  Steven L. Henderson	DATE: 3/13/2014	
SUPERVISOR:  Kerri McCabe	DATE: 3/14/2014	

Revised: 5/13/2013

