



ARKANSAS
Department of Environmental Quality

WATER DIVISION COMPLAINT REPORT

AFIN: 02-00013	PERMIT #: AR0001210
COUNTY: 02-Ashley	PDS #: 017060
GPS LOCATION: LAT: _____ LONG: _____	
<input type="checkbox"/> Discharge Site / <input type="checkbox"/> General Area / <input type="checkbox"/> Entrance	

COMPLAINANT NAME: Anonymous MAILING ADDRESS: CITY, STATE, ZIP: PHONE & EXT: / FAX: / EMAIL: RESPONSE REQUESTED BY COMPLAINANT: ***	COMPLAINT AGAINST: Georgia Pacific - Crossett SITE ADDRESS: MAILING ADDRESS: 100 Mill Supply Rd. CITY, STATE, ZIP: Crossett AR 71635 PHONE & EXT: / FAX: / EMAIL:
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HOW WAS COMPLAINT RECEIVED BY ADEQ: **PERS** ADEQ = ADEQ Personnel | EML = E-Mail | FAX = Fax | LTR = Letter
 PERS = Personal Contact | PHON = Telephone | WEB = ADEQ Website

PERSON RECEIVING REPORT: Ryan Benefield	DATE:	SUPERVISOR REFERRAL: Mo Shafii	DATE:
MEDIA SUPERVISOR REFERRAL:	DATE:	RECEIVING INSPECTOR: (ID & Name) 83321 Jason Bolenbaugh	DATE:

DETAILED DESCRIPTION OF COMPLAINT

Complainant stated facility has an unpermitted discharge of contact cooling water into Coffee Creek above the aeration basin. Complainant stated the discharge may be coming from the area near a cemetery.

DETAILED LOCATION

PREVIOUS COMPLAINTS: *** DATE(S):

FOLLOW-UP ON COMPLAINT

NUMBER OF SITE VISITS: DATES: FIRST SECOND THIRD

PHOTOS TAKEN: *** DISCHARGE TO WATER OF THE STATE: *** SAMPLES COLLECTED: ***

NAME OF WATERBODY:

FAYETTEVILLE SHALE RELATED: **No** FAYETTEVILLE SHALE VIOLATIONS: **No**

INVESTIGATION & ACTION TAKEN

The wastewater treatment system/area originating from Highway 82 west of the facility and extending south to the permitted outfall was investigated for any potential unpermitted discharges from the treatment facility. At the time of the investigation vegetation was tall and dense and did not allow me to fully investigate the complainant's claim. However, two areas of Coffee Creek were reviewed, the first (GP05) was on the north side of the Crossett WWTP, and the second (GP06) was at a bridge near the southeast corner of the aeration basin. Visually, the creek conditions at locations GP05 and GP06 was not representative of that found at the outfall. Specifically, the water going through the outfall was darker than at the GP05 and GP06 locations and there was also more flow going through the outfall than was seen at GP05 and GP06 (Please see attached photos). Further evaluation of Coffee Creek and any unpermitted discharges from the permittee or other sources will need to be conducted at a further date. The investigation was conducted with Loretta Reiber (ADEQ), Jim Cutbirth (GP) and Danny Rice (GP).

REFERRED: *** TO WHOM: **N/A** DATE REFERRED:

RESPONSE TRACKING

RESPONSE REQUESTED: *** RESPONSE PROVIDED: *** RESPONSE PROVIDED DATE:

BY WHOM?(ID and Name): ASSIGNED TO? (ID and Name):

RESPONSE COMMENT:

INSPECTOR: ←Click text to left to add signature **TYPE INSPECTOR'S NAME HERE**	DATE:
SUPERVISOR: Jason Bolenbaugh	DATE: 5/7/2014

Water Division Photographic Evidence Sheet

Location:	Georgia Pacific – Crossett				
Photographer:	Jason Bolenbaugh	Date:	May 7, 2014	Time:	
Witness:				Photo #:	1
Description:	GP05 – creek conditions on the north side of the City of Crossett’s WWTP.				

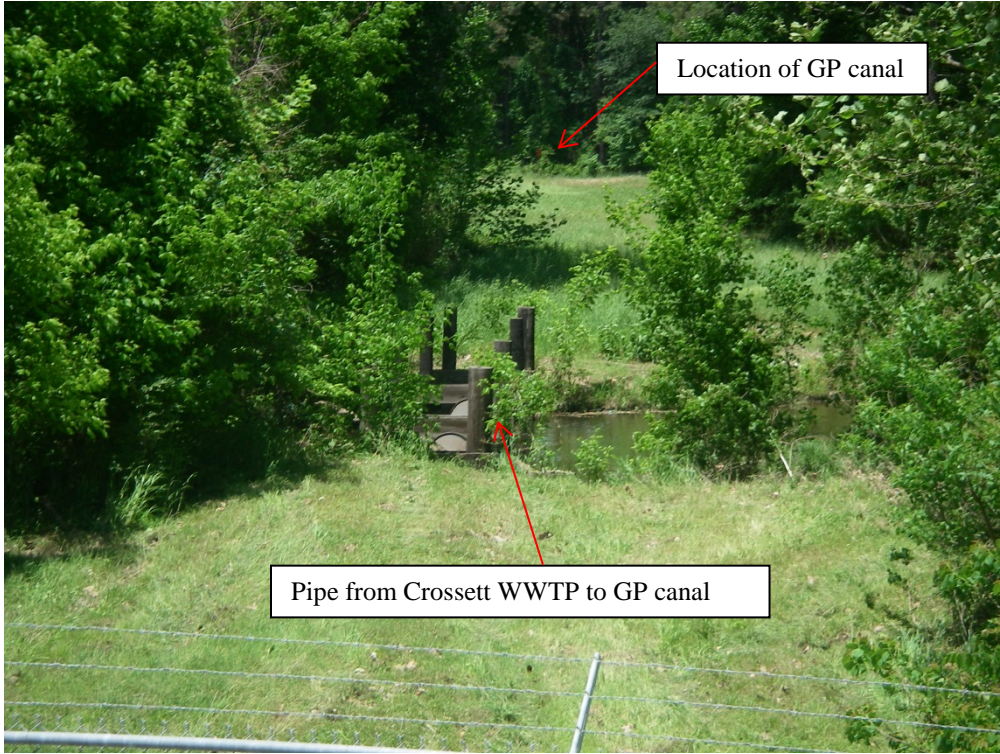


Photographer:	Jason Bolenbaugh	Date:	May 7, 2014	Time:	
Witness:				Photo #:	2
Description:	GP05 – closer view of above photograph.				



Water Division Photographic Evidence Sheet

Location:	Georgia Pacific – Crossett		
Photographer:	Jason Bolenbaugh	Date:	May 7, 2014
Witness:		Time:	
		Photo #:	3
Description:	Effluent pipe from Crossett WWTP leading to the permittees canal just below the surge basin.		



Photographer:	Jason Bolenbaugh	Date:	May 7, 2014
Witness:		Time:	
		Photo #:	4
Description:	GP06 Location – condition of Coffee Creek		



Water Division Photographic Evidence Sheet

Location:	Georgia Pacific – Crossett		
Photographer:	Jason Bolenbaugh	Date:	May 7, 2014
Witness:		Time:	
		Photo #:	5
Description:	Permitted Outfall – discharge is		



Photographer:	Jason Bolenbaugh	Date:	May 7, 2014
Witness:		Time:	
		Photo #:	6
Description:	Looking at the foam curtain upstream of the permitted outfall pictured above.		



Aerial photograph of sites described in the complaint report.

