

<h1 style="margin: 0;">ADEQ</h1> <p style="margin: 0;">A R K A N S A S Department of Environmental Quality</p>		WATER DIVISION COMPLAINT REPORT		
		AFIN: 35-00017		PERMIT #: AR0001601
		COUNTY: 35 Jefferson		PDS #: 019993
		GPS LOCATION: LAT: 34.264648 LONG: -92.024406 <input type="checkbox"/> Discharge Site / <input type="checkbox"/> General Area / <input checked="" type="checkbox"/> Entrance		
COMPLAINANT NAME: Anonymous MAILING ADDRESS: CITY, STATE, ZIP: PHONE & EXT: / FAX: / EMAIL: RESPONSE REQUESTED BY COMPLAINANT: No		COMPLAINT AGAINST: Mondi Pine Bluff, LLC. SITE ADDRESS: 1701 Jefferson Parkway MAILING ADDRESS: P.O. Box 21240 CITY, STATE, ZIP: Pine Bluff, AR 71602 PHONE & EXT: / FAX: 870-541- 5010 / EMAIL: ronnie.wallace@mondigroup.com		
HOW WAS COMPLAINT RECEIVED BY ADEQ: WEB		<small>ADEQ = ADEQ Personnel EML = E-Mail FAX = Fax LTR = Letter PERS = Personal Contact PHON = Telephone WEB = ADEQ Website</small>		
PERSON RECEIVING REPORT: ADEQ Website	DATE: 3/10/2016	SUPERVISOR REFERRAL: Jason Bolenbaugh	DATE: 3/10/2016	
MEDIA SUPERVISOR REFERRAL:	DATE:	RECEIVING INSPECTOR: (ID & Name) 26075 Steven L. Henderson	DATE: 3/10/2016	
DETAILED DESCRIPTION OF COMPLAINT				
From complaint form submitted online: "The facility has been using outfall 002 as part of their process for more than five years. If you look at the DMRs you will see it has not been closed very often."				
DETAILED LOCATION				
From complaint form submitted online: "1701 Jefferson Parkway Waste Water Treatment Plant."				
PREVIOUS COMPLAINTS: No DATE(S):				
FOLLOW-UP ON COMPLAINT				
NUMBER OF SITE VISITS: 1 DATES: FIRST 3/22/2016 SECOND THIRD				
PHOTOS TAKEN: Yes	DISCHARGE TO WATER OF THE STATE: Yes		SAMPLES COLLECTED: No	
NAME OF WATERBODY: Arkansas River				
FAYETTEVILLE SHALE RELATED: No		FAYETTEVILLE SHALE VIOLATIONS: No		
INVESTIGATION & ACTION TAKEN				
The investigation revealed that the permittee is in compliance with the discharge from Outfall 002. According to facility records, Outfall 002 has had twelve discharges since 3/11/2011. The duration of these discharge events range from 3 days to 229 days. The current discharge event is in its 137 th day. The facility has to limit the discharge of effluent from Outfall 002 to 0.49 MGD to keep from exceeding the sum of 001 and 002 parameter permit limits.				
REFERRED: No	TO WHOM: N/A		DATE REFERRED:	
RESPONSE TRACKING				
RESPONSE REQUESTED: No	RESPONSE PROVIDED: ***	RESPONSE PROVIDED DATE:		
BY WHOM?(ID and Name):		ASSIGNED TO? (ID and Name):		
RESPONSE COMMENT: Investigated; no evidence found.				
INSPECTOR:  Steven L. Henderson			DATE: 3/23/2016	
SUPERVISOR:  Kerri McCabe			DATE: 3/25/2016	

Water Division Photographic Evidence Sheet

Location:	Mondi Pine Bluff, LLC., 1701 Jefferson Parkway, Pine Bluff, AR 71601				
Photographer:	Steven L. Henderson	Date:	3/22/2016	Time:	13:36
Witness:	Ronnie Wallace, Mondri Pine Bluff			Photo #:	1
Description:	Outfall 002.				



Photographer:	Steven L. Henderson	Date:	3/22/2016	Time:	13:43
Witness:	Ronnie Wallace, Mondri Pine Bluff			Photo #:	2
Description:	Lagoon freeboard; facility goal 39".				

