

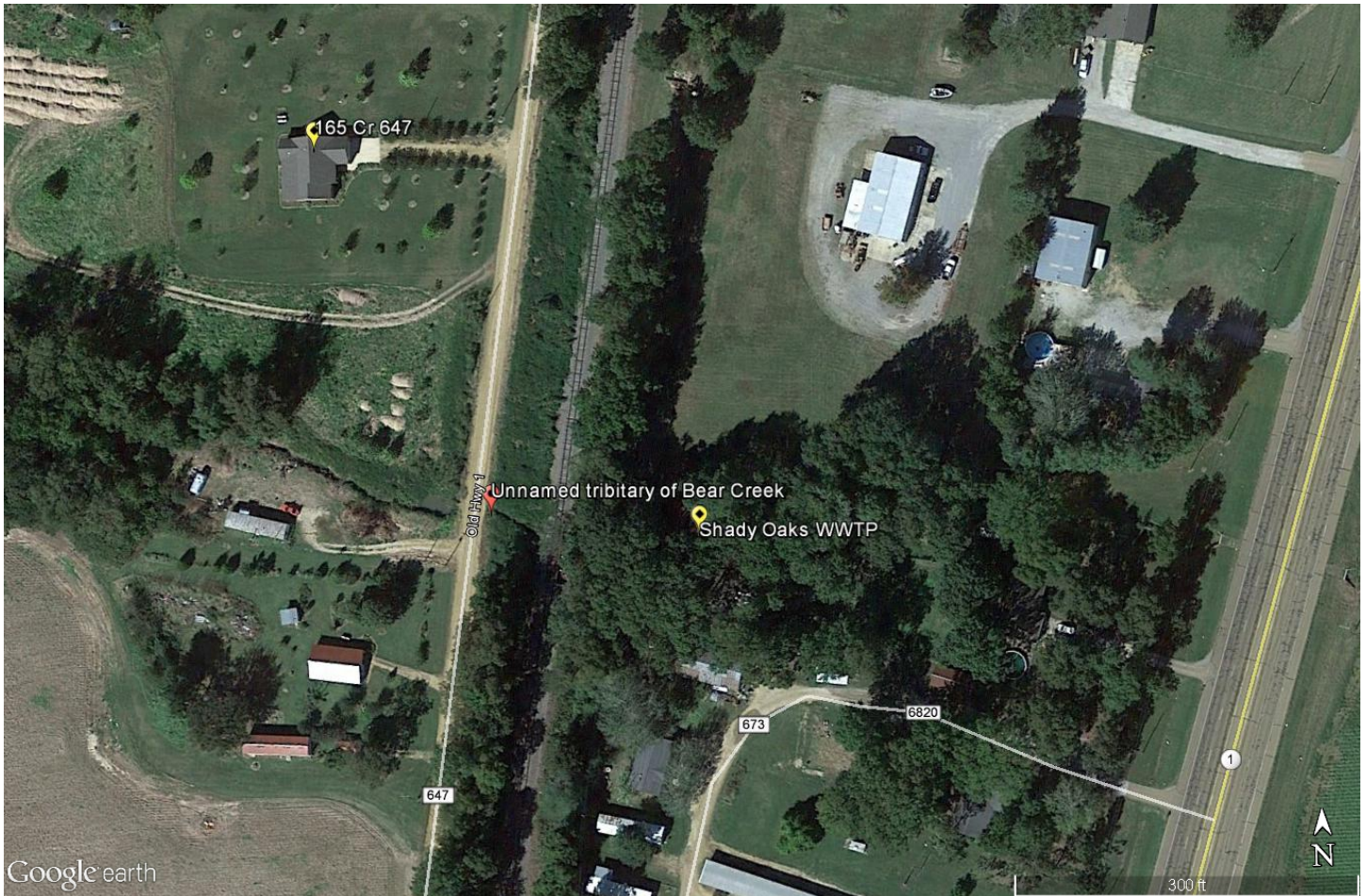


<h1 style="margin: 0;">ADEQ</h1> <p style="margin: 0;">A R K A N S A S Department of Environmental Quality</p>		WATER DIVISION COMPLAINT REPORT		
		AFIN: 19-00079		PERMIT #: AR0038679
		COUNTY: 19 Cross		PDS #: 020481
		GPS LOCATION: LAT: 35.18986 LONG: -90.800305 <input checked="" type="checkbox"/> Discharge Site / <input type="checkbox"/> General Area / <input type="checkbox"/> Entrance		
COMPLAINANT NAME: Joe Pilcher MAILING ADDRESS: 165 Cr. 647 CITY, STATE, ZIP: Wynne AR 72396 PHONE & EXT: / FAX: 870-270-2882 / EMAIL: RESPONSE REQUESTED BY COMPLAINANT: Yes		COMPLAINT AGAINST: Ricky Cox SITE ADDRESS: 569 Hwy. 1 South MAILING ADDRESS: 569 Hwy. 1 South CITY, STATE, ZIP: Wynne AR 72396 PHONE & EXT: / FAX: 870-238-0927 / EMAIL: 		
HOW WAS COMPLAINT RECEIVED BY ADEQ: PHON		ADEQ = ADEQ Personnel EML = E-Mail FAX = Fax LTR = Letter PERS = Personal Contact PHON = Telephone WEB = ADEQ Website		
PERSON RECEIVING REPORT: Josh Flowers	DATE: 6/29/2016	SUPERVISOR REFERRAL:	DATE:	
MEDIA SUPERVISOR REFERRAL:	DATE:	RECEIVING INSPECTOR: (ID & Name) 112347 Sarah Frasher	DATE: 6/29/2016	
DETAILED DESCRIPTION OF COMPLAINT				
<p>On June 29, 2016, a call was received from Josh Flowers from the Cross County Health Department. He reported the following complaint "Joe Pilcher is a resident in downstream from the Shady Oaks Wastewater Treatment Plant (WWTP). Mr. Pilcher stated that Shady Oaks WWTP is discharging untreated wastewater into their receiving stream, unnamed tributary of Bear Creek, which is flowing onto his property."</p>				
DETAILED LOCATION				
~0.8 miles north from Fitzgerald Crossing Road on Cr. 647 (35.18986, -90.800305)				
PREVIOUS COMPLAINTS: Yes DATE(S): 2/15/2012				
FOLLOW-UP ON COMPLAINT				
NUMBER OF SITE VISITS: 1 DATES: FIRST 7/6/2016 SECOND THIRD				
PHOTOS TAKEN: Yes	DISCHARGE TO WATER OF THE STATE: Yes		SAMPLES COLLECTED: No	
NAME OF WATERBODY: Unnamed tributary of Bear Creek				
FAYETTEVILLE SHALE RELATED: No		FAYETTEVILLE SHALE VIOLATIONS: No		
INVESTIGATION & ACTION TAKEN				
<p>Josh Flowers referred the complaint to me on June 29, 2016 from Joe Pilcher. I talked with Mr. Pilcher about the exact location and details of his complaint. He not only concerned for the health of the unnamed tributary of Bear Creek but also for the contamination of his property.</p> <p>A Compliance Evaluation Inspection (CEI) Inspection was previously conducted on February 19, 2016 for the Shady Oaks Wastewater Treatment Plant (WWTP).</p> <p>On July 6, 2016, Brent Walker and I investigated the unnamed tributary of Bear Creek. We observed the water to be low turbidity and green in color. The WWTP was meeting the required limits based upon our observations at the time of the inspection. We will keep a close watch on this facility for any future unpermitted discharges.</p>				
REFERRED: No	TO WHOM:		DATE REFERRED:	

RESPONSE TRACKING		
RESPONSE REQUESTED: Yes	RESPONSE PROVIDED: Yes	RESPONSE PROVIDED DATE: 7/11/2016
BY WHOM?(ID and Name): 112347 Sarah Frasher		ASSIGNED TO? (ID and Name):
RESPONSE COMMENT: I explained my observations to Mr. Pilcher on my July 6, 2016 investigation. He was instructed to notify ADEQ Jonesboro Water Inspectors on any future discharges.		
INSPECTOR:  Sarah Frasher		DATE: 7/15/2016
SUPERVISOR:  Jason Bolenbaugh		DATE: 7/18/2016

Revised: 5/13/2013

Google map showing the location of the complaint's home in relation to the unnamed tributary of Bear Creek. This waterway is the receiving stream for Shady Oaks WWTP.



Water Division Photographic Evidence Sheet

Location:	Cr. 647 Wynne, AR				
Photographer:	Sarah Frasher	Date:	7/6/2016	Time:	15:42
Witness:	Brent Walker			Photo #:	1
Description:	View of the unnamed tributary of Bear Creek downstream of the Shady Oaks WWTP. Arrow indicates the direction of the flow of water.				

