



A R K A N S A S  
Department of Environmental Quality

## WATER DIVISION COMPLAINT REPORT

AFIN: 19-00079	PERMIT #: AR0038679
COUNTY: 19 Cross	PDS #: 020481
GPS LOCATION: LAT: 35.18986 LONG: -90.800305	<input checked="" type="checkbox"/> Discharge Site / <input type="checkbox"/> General Area / <input type="checkbox"/> Entrance

COMPLAINANT NAME:

**Joe Pilcher**

MAILING ADDRESS:

**165 Cr. 647**

CITY, STATE, ZIP:

**Wynne AR 72396**

PHONE & EXT: / FAX:

**870-270-2882**

/

EMAIL:

RESPONSE REQUESTED BY COMPLAINANT:

**Yes**

COMPLAINT AGAINST:

**Ricky Cox**

SITE ADDRESS:

**569 Hwy. 1 South**

MAILING ADDRESS:

**569 Hwy. 1 South**

CITY, STATE, ZIP:

**Wynne AR 72396**

PHONE & EXT: / FAX:

**870-238-0927**

/

EMAIL:

### HOW WAS COMPLAINT RECEIVED BY ADEQ: PHON

ADEQ = ADEQ Personnel | EML = E-Mail | FAX = Fax | LTR = Letter  
PERS = Personal Contact | PHON = Telephone | WEB = ADEQ Website

PERSON RECEIVING REPORT:

**Josh Flowers**

DATE:

**6/29/2016**

SUPERVISOR REFERRAL:

DATE:

MEDIA SUPERVISOR REFERRAL:

DATE:

RECEIVING INSPECTOR: (ID & Name)

**112347 Sarah Frasher**

DATE:

**6/29/2016**

### DETAILED DESCRIPTION OF COMPLAINT

On June 29, 2016, a call was received from Josh Flowers from the Cross County Health Department. He reported the following complaint "Joe Pilcher is a resident in downstream from the Shady Oaks Wastewater Treatment Plant (WWTP). Mr. Pilcher stated that Shady Oaks WWTP is discharging untreated wastewater into their receiving stream, unnamed tributary of Bear Creek, which is flowing onto his property."

### DETAILED LOCATION

**~0.8 miles north from Fitzgerald Crossing Road on Cr. 647 (35.18986, -90.800305)**

PREVIOUS COMPLAINTS: Yes DATE(S): 2/15/2012

### FOLLOW-UP ON COMPLAINT

NUMBER OF SITE VISITS: 1 DATES: FIRST 7/6/2016 SECOND THIRD

PHOTOS TAKEN: Yes DISCHARGE TO WATER OF THE STATE: Yes SAMPLES COLLECTED: No

NAME OF WATERBODY: Unnamed tributary of Bear Creek

FAYETTEVILLE SHALE RELATED: No FAYETTEVILLE SHALE VIOLATIONS: No

### INVESTIGATION & ACTION TAKEN

Josh Flowers referred the complaint to me on June 29, 2016 from Joe Pilcher. I talked with Mr. Pilcher about the exact location and details of his complaint. He not only concerned for the health of the unnamed tributary of Bear Creek but also for the contamination of his property.

A Compliance Evaluation Inspection (CEI) Inspection was previously conducted on February 19, 2016 for the Shady Oaks Wastewater Treatment Plant (WWTP).

On July 6, 2016, Brent Walker and I investigated the unnamed tributary of Bear Creek. We observed the water to be low turbidity and green in color. The WWTP was meeting the required limits based upon our observations at the time of the inspection. We will keep a close watch on this facility for any future unpermitted discharges.

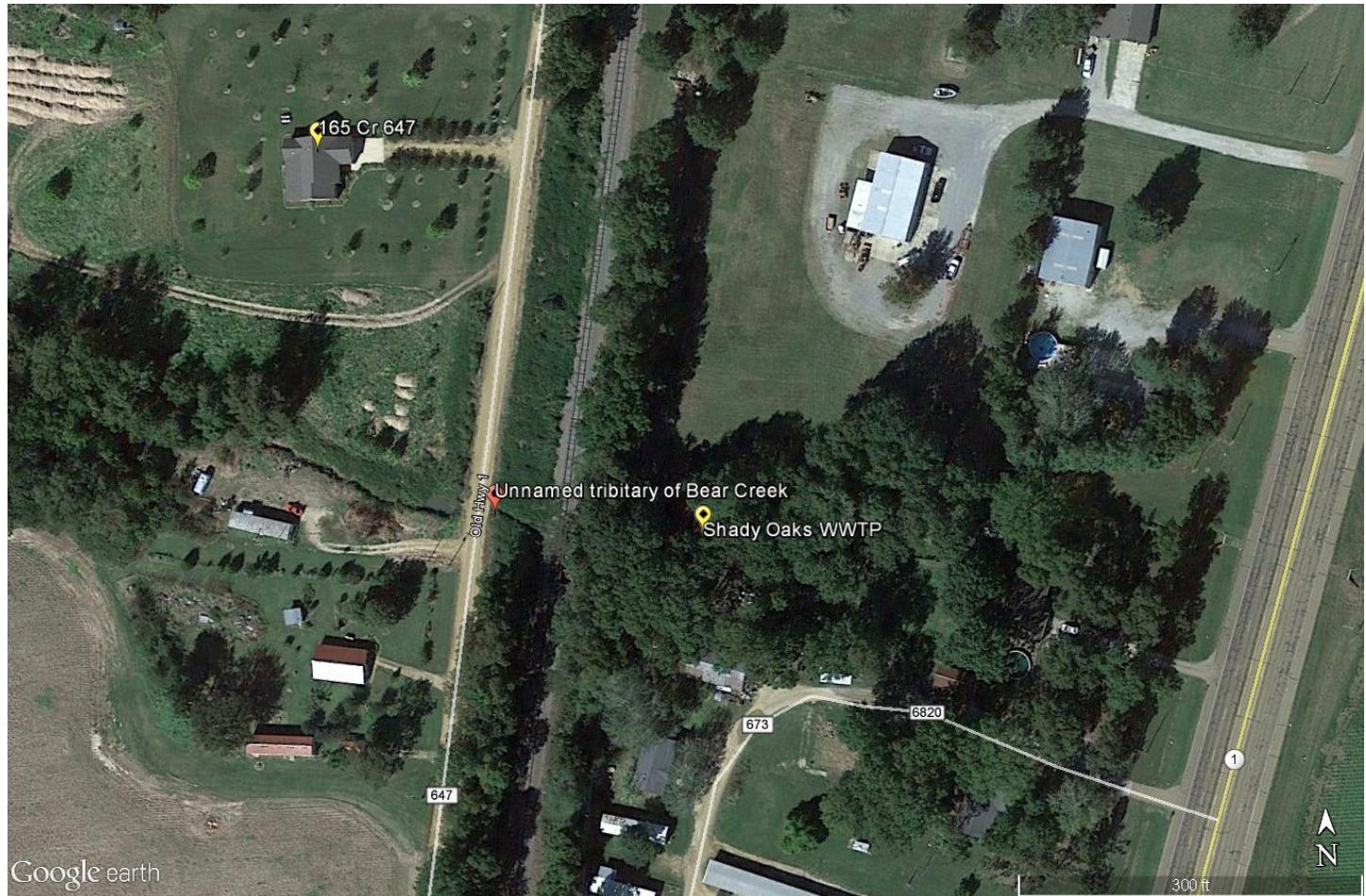
REFERRED: No TO WHOM: DATE REFERRED:

RESPONSE TRACKING		
RESPONSE REQUESTED: <b>Yes</b>	RESPONSE PROVIDED: <b>Yes</b>	RESPONSE PROVIDED DATE: <b>7/11/2016</b>
BY WHOM?(ID and Name): <b>112347 Sarah Frasher</b>	ASSIGNED TO? (ID and Name):	
RESPONSE COMMENT: <b>I explained my observations to Mr. Pilcher on my July 6, 2016 investigation. He was instructed to notify ADEQ Jonesboro Water Inspectors on any future discharges.</b>		
INSPECTOR:  <b>Sarah Frasher</b>	DATE: <b>7/15/2016</b>	
SUPERVISOR:  <b>Jason Bolenbaugh</b>	DATE: <b>7/18/2016</b>	

Revised: 5/13/2013

Complaint Report: **Ricky Cox**, AFIN: **19-00079**, Permit #: **AR0038679**

Google map showing the location of the complaint's home in relation to the unnamed tributary of Bear Creek. This waterway is the receiving stream for Shady Oaks WWTP.



**Water Division Photographic Evidence Sheet**

Location:	<b>Cr. 647 Wynne, AR</b>		
Photographer:	<b>Sarah Frasher</b>	Date:	<b>7/6/2016</b>
Witness:	<b>Brent Walker</b>	Time:	<b>15:42</b>
Description:	<b>View of the unnamed tributary of Bear Creek downstream of the Shady Oaks WWTP. Arrow indicates the direction of the flow of water.</b>		

