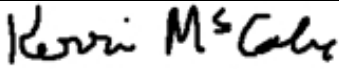


<h1 style="margin: 0;">ADEQ</h1> <p style="margin: 0;">A R K A N S A S</p> <p style="margin: 0;">Department of Environmental Quality</p>		WATER DIVISION COMPLAINT REPORT		
		AFIN: 45-00021		PERMIT #: AR0021717
		COUNTY: 45 Marion		PDS #: 022614
		GPS LOCATION: LAT: 36.279404 LONG: -92.589115		<input type="checkbox"/> Discharge Site / <input type="checkbox"/> General Area / <input type="checkbox"/> Entrance
COMPLAINANT NAME: Patsy Anderson MAILING ADDRESS: 202 N. 7th Street CITY, STATE, ZIP: Flippin AR PHONE & EXT: / FAX: 870-421-8899 / EMAIL:		COMPLAINT AGAINST: City of Flippin SITE ADDRESS: 202 N. 7th Street MAILING ADDRESS: PO Box 40 CITY, STATE, ZIP: Flippin AR 72634 PHONE & EXT: / FAX: / EMAIL:		
RESPONSE REQUESTED BY COMPLAINANT: Yes				
HOW WAS COMPLAINT RECEIVED BY ADEQ: PHON				
PERSON RECEIVING REPORT: M. McConnell		DATE: 6/22/2017		
MEDIA SUPERVISOR REFERRAL:		SUPERVISOR REFERRAL: Kerri McCabe		
DATE:		DATE: 6/22/2017		
RECEIVING INSPECTOR: (ID & Name) 84022 Kerri McCabe		DATE: 6/22/2017		
DETAILED DESCRIPTION OF COMPLAINT				
As recorded by M McConnell: "Ms. Anderson says that every time they get a rain the manhole at the back of her property blows the lid releasing raw sewage onto her property. She has called the city water and sewer dept. many times and they came out when it first happen some years ago, but now they tell her there is nothing they can do because that is at the end of the sewer line. Now she is dealing with the raw sewage, toilet paper, and the smell. I gave her the number of the Health Dept. here in Little Rock. She said they do not even mow that area anymore because of the raw sewage on the ground."				
DETAILED LOCATION				
GPS listed above; Google Earth image attached.				
PREVIOUS COMPLAINTS: No DATE(S):				
FOLLOW-UP ON COMPLAINT				
NUMBER OF SITE VISITS: 0 DATES: FIRST 6/22/2017 SECOND THIRD				
PHOTOS TAKEN: No	DISCHARGE TO WATER OF THE STATE: ***		SAMPLES COLLECTED: No	
NAME OF WATERBODY:				
FAYETTEVILLE SHALE RELATED: No		FAYETTEVILLE SHALE VIOLATIONS: No		
INVESTIGATION & ACTION TAKEN				
Referred to the Enforcement Branch for follow-up.				
REFERRED: Yes	TO WHOM: Water Enforcement Program		DATE REFERRED: 6/22/2017	
RESPONSE TRACKING				
RESPONSE REQUESTED: Yes	RESPONSE PROVIDED: ***		RESPONSE PROVIDED DATE:	
BY WHOM?(ID and Name):		ASSIGNED TO? (ID and Name):		
RESPONSE COMMENT: Referred to Enforcement Branch for follow-up (see attached email).				
INSPECTOR: 		Kerri McCabe	DATE: 7/13/2017	
SUPERVISOR: ←Click text to left to add signature *TYPE SUPERVISOR'S NAME HERE*			DATE:	

Revised: 5/13/2013



McCabe, Kerri

From: Pemberton, Layne
Sent: Friday, June 23, 2017 9:56 AM
To: McCabe, Kerri
Cc: McDonald, Scott; Healey, Richard; Johnson, Miles; Bolenbaugh, Jason
Subject: RE: AR0021717 Flippin 202 N. 7th Street SSO Complaint Preliminary Report
Attachments: 202 N. 7th Street, Flippin.jpg; 202 N. 7th Street, Flippin.docm; AR0021717_ Flippin SSO complaint 202 N. 7th Street photo_20170623.pdf

I spoke with J.L. Wagoner, Water Superintendent for Flippin this morning. He was not aware of the complaint or any current SSOs in that area. He investigated the manhole and submitted the attached photograph. He states that there is no ongoing SSO. However, it does appear that there has been an SSO at this location since the last one reported in May. They are responding to the complaint and preparing to clean the area. Once remediation is complete Mr. Wagoner will submit a full report.

Since they do not have a date for the SSO, how would they report it through the SSO electronic reporting form? They do have a record of recent rainfall that would be contemporaneous with the complaint. Could they use this date?

Thank you,

Layne Pemberton
Enforcement Analyst
ADEQ Office of Water Quality
Enforcement Branch
Phone: 501-682-0664
Fax: 501-682-0880
pemberton@adeq.state.ar.us



From: McCabe, Kerri
Sent: Friday, June 23, 2017 8:21 AM
To: Pemberton, Layne
Subject: FW: 202 N. 7th Street, Flippin

Layne,

You may not have been forwarded the actual complaint form. See attached.

Kerri McCabe
Inspector Supervisor
ADEQ – Water Division

Field Services – Inspection Branch

Office – (501) 682-0642

Work Cell – (501) 352-5641

Fax – (501) 682-0880

5301 Northshore Drive

North Little Rock, AR 72118-5317



From: McConnell, Melissa

Sent: Thursday, June 22, 2017 9:41 AM

To: McCabe, Kerri; Baker, Clark; Bolenbaugh, Jason

Subject: 202 N. 7th Street, Flippin



McCabe, Kerri

From: Pemberton, Layne
Sent: Friday, June 23, 2017 12:26 PM
To: McCabe, Kerri
Cc: McDonald, Scott; Healey, Richard; Johnson, Miles; Bolenbaugh, Jason
Subject: FW: AR0021717_ Flippin SSO final Report for complaint_20170623
Attachments: AR0021717_ Flippin SSO complaint 202 N. 7th Street photo II_20170623.pdf

Closeout report below.

Thank you,

Layne Pemberton
Enforcement Analyst
ADEQ Office of Water Quality
Enforcement Branch
Phone: 501-682-0664
Fax: 501-682-0880
pemberton@adeq.state.ar.us



From: J.L. Wagoner [<mailto:cofmaintenance@hotmail.com>]
Sent: Friday, June 23, 2017 12:12 PM
To: Pemberton, Layne
Subject: Re: Report for citizen complaint at 200 North 7th St.

Cleanup of overflow was completed 6-23-2017 at approximately 11:30am. Area was scraped down and was moved to wastewater treatment plant sludge dumpster. The men stated the overflow appeared to have been minor based on how much was on the ground and in the overgrowth between the manhole and ditch that runs to creek. Topsoil was added to cover the area around the manhole. They limed the area of the overflow and approximately 10ft-20ft around the area more to make sure the area had been taken care of.

I sent Layne a picture of the finished area.

From: J.L. Wagoner <cofmaintenance@hotmail.com>
Sent: Friday, June 23, 2017 10:30 AM
To: Pemberton, Layne
Subject: Report for citizen complaint at 200 North 7th St.

*J.L. Wagoner
Public Works Director
Work 870-453-8300
City of Flippin
P.O. Box 40
Flippin Ar. 72634*

200 North 7th St.

ADEQ notified the City of Flippin at 8:45am 6-23-2017 of a call to them of a overflowing manhole in a citizens yard. Call was taken by Public Works Director J.L. Wagoner. I went to the address to find a overflow that had occurred sometime in the past. The lid was on and the area was dry, I took a picture and sent it to Layne as I found the scene when I arrived.

We have found no evidence of any contact to the city as caller states to ADEQ that the city knew of any overflow on 6-22-2017.

The last known probable cause for the overflow if from I & I would have been from the weekend of 6-3-17. That following Monday we had 2in of rain in the gauge at the plant for over the weekend.

At this time the men are cleaning the area of the overgrowth and around the manhole from the overflow. The area will be hauled off to are wastewater sludge dumpster at the plant. They will lime the entire area and will replace the area back with topsoil. Will take pictures of area when done and report back today.

J.L. Wagoner
Public Works Director
City of Flippin

