

ADEQ A R K A N S A S Department of Environmental Quality		WATER DIVISION COMPLAINT REPORT	
		AFIN: 30-00015	PERMIT #: AR0044105
		COUNTY: 30 Hot Spring	PDS #: 023109
		GPS LOCATION: LAT: 34.383065 LONG: -92.726646 ☐ Discharge Site / ☒ General Area / ☐ Entrance	
COMPLAINANT NAME: Anonymous MAILING ADDRESS: CITY, STATE, ZIP: PHONE & EXT: / FAX: / EMAIL: RESPONSE REQUESTED BY COMPLAINANT: ***		COMPLAINT AGAINST: Flakeboard America Limited SITE ADDRESS: 1275 Willamette Road MAILING ADDRESS: CITY, STATE, ZIP: Malvern AR 72104 PHONE & EXT: / FAX: 501-337-1594 / EMAIL: mike.rhodes@arauco-na.com	
HOW WAS COMPLAINT RECEIVED BY ADEQ: WEB		ADEQ = ADEQ Personnel EML = E-Mail FAX = Fax LTR = Letter PERS = Personal Contact PHON = Telephone WEB = ADEQ Website	
PERSON RECEIVING REPORT: Clark Baker MEDIA SUPERVISOR REFERRAL:	DATE: 10/9/2017	SUPERVISOR REFERRAL: Clark Baker RECEIVING INSPECTOR: (ID & Name) 97072 Keith Waters	DATE: 10/9/2017
DETAILED DESCRIPTION OF COMPLAINT			
Oil release in pond/stream adjacent to mill.			
DETAILED LOCATION			
GPS listed above, Google Earth image attached			
PREVIOUS COMPLAINTS: No DATE(S):			
FOLLOW-UP ON COMPLAINT			
NUMBER OF SITE VISITS: 1 DATES: FIRST 10/20/2017 SECOND THIRD			
PHOTOS TAKEN: Yes	DISCHARGE TO WATER OF THE STATE: Yes		SAMPLES COLLECTED: No
NAME OF WATERBODY: Unnamed tributary to Big Creek.			
FAYETTEVILLE SHALE RELATED: No		FAYETTEVILLE SHALE VIOLATIONS: No	
INVESTIGATION & ACTION TAKEN			
I investigated the above referenced complaint on 10/20/2017. There was a release of waste water from the pumping of the sump area of the press. Please refer to reconnaissance report PDS # 100017 for further details.			
REFERRED: ***	TO WHOM: N/A		DATE REFERRED:
RESPONSE TRACKING			
RESPONSE REQUESTED: ***	RESPONSE PROVIDED: ***		RESPONSE PROVIDED DATE:
BY WHOM?(ID and Name):		ASSIGNED TO? (ID and Name):	
RESPONSE COMMENT:			
INSPECTOR:  Keith Waters			DATE: 10/26/2017
SUPERVISOR:  Clark Baker			DATE: 11/7/2017

Revised: 5/13/2013

Figure 1: Google Earth image of complaint area.

