



A R K A N S A S
Department of Environmental Quality

WATER DIVISION COMPLAINT REPORT

AFIN: **02-00013**

PERMIT #: **AR00001210**

COUNTY: **02 Ashley**

PDS #: **023513**

GPS LOCATION: LAT: **33.136393** LONG: **-91.967238**

Discharge Site / General Area / Entrance

COMPLAINANT NAME:

Cheryl Slavant

MAILING ADDRESS:

CITY, STATE, ZIP:

PHONE & EXT: / FAX:

318-381-0996 /

EMAIL:

RESPONSE REQUESTED BY COMPLAINANT:

No

COMPLAINT AGAINST:

Georgia-Pacific Consumer Operations LLC - Crossett Paper Operations

SITE ADDRESS:

100 Mill Supply Road

MAILING ADDRESS:

P.O. Box 3333

CITY, STATE, ZIP:

Crossett AR 71635

PHONE & EXT: / FAX:

870-567-8144 /

EMAIL:

Rachel.JOHNSON2@GAPAC.com

HOW WAS COMPLAINT RECEIVED BY ADEQ: PHON

ADEQ = ADEQ Personnel | EML = E-Mail | FAX = Fax | LTR = Letter
PERS = Personal Contact | PHON = Telephone | WEB = ADEQ Website

PERSON RECEIVING REPORT:

Sontyna Dixon, ER

DATE:

2/21/2018

SUPERVISOR REFERRAL:

Kerri McCabe

DATE:

2/23/2018

MEDIA SUPERVISOR REFERRAL:

DATE:

RECEIVING INSPECTOR: (ID & Name)

101531 Michael Young

DATE:

2/26/2018

DETAILED DESCRIPTION OF COMPLAINT

Complaint – Cheryl Slavant, Louisiana Environmental Action Network – 318-381-0996

02/21@1113 – ER Coordinator, Sontyna Dixon received a voicemail message from Cheryl Slavant, Louisiana Environmental Action Network, stating that she had been working with citizens in Crossett, AR regarding a serious problem. She stated that we would be getting more phone calls from citizens of Arkansas regarding the complaint. She stated that if we could not handle it, she would find someone who would and requested a call back.

02/21@1136 – ER Coordinator, Sontyna Dixon returned Cheryl Slavant’s phone call. Ms. Slavant stated that she was calling on behalf of the citizens of Crossett, AR. She stated that Georgia Pacific was the suspected responsible party and they had been transporting large tank trucks and dumping an unknown chemical into Black Cemetery. She stated that the dumping had been occurring as recently as yesterday (02-20-2018). She stated that the residents of Crossett, AR were breathing in Hydrogen Sulfide on a daily basis and 148 million gallons of chemicals were being dumped into the waterways every day. She stated that she had been speaking with news reporters regarding the issue and that there was a movie about these releases entitled “Company Town”. She stated that a scientist named Wilma Subra (337-578-3994) had been performing tests and sampling in the area. When asked where the incident took place, she stated that she did not have that information. She stated that a citizen named Leroy Patton (870-415-9232) lived next to the suspected Black Cemetery and could provide more information in regards to the incident location.

02/21@1423 - ER Coordinator, Sontyna Dixon spoke with Leroy Patton, who stated that he was unaware of any dumping in the area. He stated that there was an area where trucks went in and out of a gated location and caused a bad smell. He stated that this area was near the tissue mill. He stated that the location was on “BET” road. He would not provide Ms. Dixon with the entire spelling of the suspected road. At that point, Mr. Patton became uncooperative during the conversation and would not provide any additional information. He stated that he would call Ms. Dixon tomorrow (02-22-2018) with more information.

02/22@1359 - ER Coordinator, Sontyna Dixon made a follow-up phone call to Mr. Patton, because he did not call her back with more information, referenced on 02/21@1423. At the beginning of the conversation, Mr. Patton wanted to know why he was being contacted. Ms. Dixon stated that Ms. Slavant had referenced him as one of the citizens who could provide more information regarding the complaint. At that point, he wanted to provide more information. He provided his address: 115 Lawson Rd, Crossett, AR, Ashley County (see Google Earth Image). He stated that he was in between the irrigation pond and tissue mill. He stated that this area was where trucks were entering and leaving any time it was not raining. He stated that they made lots of noise and caused an odor. He stated that it had been a few days since any trucks had been there. He stated that this was where the trucks were entering and leaving. He stated that he was at his friend’s house a few days ago, who lived near the plant and they had to leave the area due to a strong odor affecting their breathing. He stated that there was a gated cemetery near the area, West View Cemetery. He requested notifications of any further actions being taken. Ms. Dixon informed him that the ER Section would provide the information received by him and Ms. Slavant to the Office of Air Quality and the Office of Water Quality. He requested the names of people in those divisions. He was given the names and numbers of both media’s compliance departments.

DETAILED LOCATION

Road near 115 Lawson Road Crossett, AR 71635

PREVIOUS COMPLAINTS: **Yes** DATE(S): 3/31/2016, 12/23/2015

FOLLOW-UP ON COMPLAINT


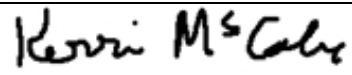
NUMBER OF SITE VISITS: **0** DATES: FIRST SECOND THIRD

PHOTOS TAKEN: **No** DISCHARGE TO WATER OF THE STATE: **No** SAMPLES COLLECTED: **No**

NAME OF WATERBODY:

FAYETTEVILLE SHALE RELATED: **No**

FAYETTEVILLE SHALE VIOLATIONS: **No**

INVESTIGATION & ACTION TAKEN		
<p>On March 12, 2018, I contacted Rachel Johnson, Georgia Pacific - Crossett Environmental Engineer, who put me on speakerphone with herself and Sarah Ross, Georgia Pacific - Crossett Environmental Manager. I informed Ms. Ross and Ms. Johnson of the complaint and they stated that the area of concern is the entrance and exit road for the wastewater treatment system (7th Avenue; see Figure 1). Two (2) days a week a tank truck of hydrogen peroxide enters and exits this road to fill the hydrogen peroxide holding tank that is allowed to be used in accordance with condition Part II. (21.) of permit AR00001210. No other tanker trucks or other trucks carrying liquid enter or exit this area as stated by Ms. Johnson and Ms. Ross.</p> <p>There are no additional concerns by ADEQ Office of Water Quality Compliance Branch in regards to the complaint from Cheryl Slavant and the information provided by Leroy Patton.</p>		
REFERRED: No	TO WHOM: N/A	DATE REFERRED:
RESPONSE TRACKING		
RESPONSE REQUESTED: No	RESPONSE PROVIDED: ***	RESPONSE PROVIDED DATE:
BY WHOM?(ID and Name):	ASSIGNED TO? (ID and Name):	
<p>RESPONSE COMMENT: Investigated; no water quality concerns referenced in the original complaint (mainly odor concerns). No site visit by ADEQ - OWQ.</p>		
INSPECTOR:  Michael Young	DATE: 3/13/2018	
SUPERVISOR:  Kerri McCabe	DATE: 3/13/2018	

Revised: 5/13/2013

Figure 1. Overview of location of complainant address and suspected truck destination (ash landfill). 7th Avenue is the entrance and exit for the WWTP and the location where Hydrogen Peroxide trucks enter and exit two (2) days per week.

