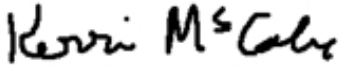



<h1 style="margin: 0;">ADEQ</h1> <p style="margin: 0;">A R K A N S A S Department of Environmental Quality</p>		<b>WATER DIVISION COMPLAINT REPORT</b>	
		AFIN: <b>35-00017</b>	PERMIT #: <b>AR0001601</b>
		COUNTY: <b>35 Jefferson</b>	PDS #: <b>024838</b>
		GPS LOCATION: LAT: <b>34.264174</b> LONG: <b>-92.024100</b> <input type="checkbox"/> Discharge Site / <input type="checkbox"/> General Area / <input checked="" type="checkbox"/> Entrance	
COMPLAINANT NAME: <b>Anonymous</b> MAILING ADDRESS:  CITY, STATE, ZIP:  PHONE & EXT: / FAX: /  EMAIL:  RESPONSE REQUESTED BY COMPLAINANT: <b>No</b>		COMPLAINT AGAINST: <b>Twin Rivers Pine Bluff, LLC</b> SITE ADDRESS: <b>1701 Jefferson Parkway</b> MAILING ADDRESS: <b>1701 Jefferson Parkway</b> CITY, STATE, ZIP: <b>White Hall AR 71602</b> PHONE & EXT: / FAX: <b>870-541-5032</b> / EMAIL: <b>giancarlo.moroto@mondogroup.com</b>	
HOW WAS COMPLAINT RECEIVED BY ADEQ: <b>WEB</b>		<small>           ADEQ = ADEQ Personnel   EML = E-Mail   FAX = Fax   LTR = Letter            PERS = Personal Contact   PHON = Telephone   WEB = ADEQ Website         </small>	
PERSON RECEIVING REPORT: <b>ADEQ website</b> MEDIA SUPERVISOR REFERRAL:	DATE: <b>12/27/2018</b> DATE:	SUPERVISOR REFERRAL: <b>J Bolenbaugh/K McCabe</b> RECEIVING INSPECTOR: (ID & Name) <b>84022 Kerri McCabe</b>	DATE: <b>12/28/2018</b> DATE: <b>12/28/2018</b>
<b>DETAILED DESCRIPTION OF COMPLAINT</b>			
From complaint form (W-8739) submitted online:  <b>"On Saturday (12/24) there was black sludge looking drainage in that ditch by Twin Rivers and it appeared to have steam rising from the surface. Again on Wednesday(12/26) the water was still black as it flowed through the ditch."</b>			
<b>DETAILED LOCATION</b>			
From complaint form submitted online:  <b>"McFadden Rd at the industrial Parkway in Whitehall - there is a ditch that flows to a creek behind the Mill and ultimately to the AR River."</b>			
PREVIOUS COMPLAINTS: <b>No</b> DATE(S):			
<b>FOLLOW-UP ON COMPLAINT</b>			
NUMBER OF SITE VISITS: <b>0</b> DATES: FIRST <b>12/28/2018</b> SECOND THIRD			
PHOTOS TAKEN: <b>No</b>	DISCHARGE TO WATER OF THE STATE: <b>Yes</b>		SAMPLES COLLECTED: <b>No</b>
NAME OF WATERBODY: <b>permitted discharge to Arkansas River</b>			
FAYETTEVILLE SHALE RELATED: <b>No</b>		FAYETTEVILLE SHALE VIOLATIONS: <b>No</b>	
<b>INVESTIGATION &amp; ACTION TAKEN</b>			
The complainant is describing the influent ditch that directs wastewater from the paper mill to the wastewater treatment plant. The black color and consistency of the wastewater is from the paper making process (i.e., tannins and hard/softwood fibers). Additionally, the process requires very hot water, and steam will even be observed in summer months but is more noticeable in winter months. Please refer to PDS 101541 for details regarding the wastewater treatment facility operated by Twin Rivers Pine Bluff (fka Mondri).  This paper mill has been at this location for several years, and the influent conveyance is typical of other paper mills across the state.  <b>No site visit by OWQ - Inspection Branch.</b>			
REFERRED: <b>No</b>	TO WHOM: <b>N/A</b>		DATE REFERRED:

RESPONSE TRACKING		
RESPONSE REQUESTED: <b>No</b>	RESPONSE PROVIDED: ***	RESPONSE PROVIDED DATE:
BY WHOM?(ID and Name):	ASSIGNED TO? (ID and Name):	
RESPONSE COMMENT: <b>Complainant is describing the influent conveyance for Twin Rivers paper mill. No further response required.</b>		
INSPECTOR:  Kerri McCabe	DATE: 12/28/2018	
SUPERVISOR:  Jason Bolenbaugh	DATE: 12/28/2018	

Revised: 5/13/2013

