



A R K A N S A S
Department of Environmental Quality

WATER DIVISION COMPLAINT REPORT

AFIN: 35-00017	PERMIT #: AR0001601
COUNTY: 35 Jefferson	PDS #: 024838
GPS LOCATION: LAT: 34.264174 LONG: -92.024100	
<input type="checkbox"/> Discharge Site / <input type="checkbox"/> General Area / <input checked="" type="checkbox"/> Entrance	

COMPLAINANT NAME: Anonymous MAILING ADDRESS: CITY, STATE, ZIP: PHONE & EXT: / FAX: / EMAIL: RESPONSE REQUESTED BY COMPLAINANT: No	COMPLAINT AGAINST: Twin Rivers Pine Bluff, LLC SITE ADDRESS: 1701 Jefferson Parkway MAILING ADDRESS: 1701 Jefferson Parkway CITY, STATE, ZIP: White Hall AR 71602 PHONE & EXT: / FAX: 870-541-5032 / EMAIL: giancarlo.moroto@mondogroup.com
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HOW WAS COMPLAINT RECEIVED BY ADEQ: **WEB** ADEQ = ADEQ Personnel | EML = E-Mail | FAX = Fax | LTR = Letter
PERS = Personal Contact | PHON = Telephone | WEB = ADEQ Website

PERSON RECEIVING REPORT: ADEQ website	DATE: 12/27/2018	SUPERVISOR REFERRAL: J Bolenbaugh/K McCabe	DATE: 12/28/2018
MEDIA SUPERVISOR REFERRAL:	DATE:	RECEIVING INSPECTOR: (ID & Name) 84022 Kerri McCabe	DATE: 12/28/2018

DETAILED DESCRIPTION OF COMPLAINT

From complaint form (W-8739) submitted online:

"On Saturday (12/24) there was black sludge looking drainage in that ditch by Twin Rivers and it appeared to have steam rising from the surface. Again on Wednesday(12/26) the water was still black as it flowed through the ditch."

DETAILED LOCATION

From complaint form submitted online:

"McFadden Rd at the industrial Parkway in Whitehall - there is a ditch that flows to a creek behind the Mill and ultimately to the AR River."

PREVIOUS COMPLAINTS: **No** DATE(S):

FOLLOW-UP ON COMPLAINT

NUMBER OF SITE VISITS: **0** DATES: FIRST **12/28/2018** SECOND THIRD

PHOTOS TAKEN: No	DISCHARGE TO WATER OF THE STATE: Yes	SAMPLES COLLECTED: No
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NAME OF WATERBODY: **permitted discharge to Arkansas River**

FAYETTEVILLE SHALE RELATED: No	FAYETTEVILLE SHALE VIOLATIONS: No
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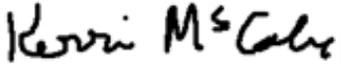
INVESTIGATION & ACTION TAKEN

The complainant is describing the influent ditch that directs wastewater from the paper mill to the wastewater treatment plant. The black color and consistency of the wastewater is from the paper making process (i.e., tannins and hard/softwood fibers). Additionally, the process requires very hot water, and steam will even be observed in summer months but is more noticeable in winter months. Please refer to PDS 101541 for details regarding the wastewater treatment facility operated by Twin Rivers Pine Bluff (fka Mondri).

This paper mill has been at this location for several years, and the influent conveyance is typical of other paper mills across the state.

No site visit by OWQ - Inspection Branch.

REFERRED: No	TO WHOM: N/A	DATE REFERRED:
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RESPONSE TRACKING		
RESPONSE REQUESTED: No	RESPONSE PROVIDED: ***	RESPONSE PROVIDED DATE:
BY WHOM?(ID and Name):	ASSIGNED TO? (ID and Name):	
RESPONSE COMMENT: Complainant is describing the influent conveyance for Twin Rivers paper mill. No further response required.		
INSPECTOR:  Kerri McCabe	DATE: 12/28/2018	
SUPERVISOR:  Jason Bolenbaugh	DATE: 12/28/2018	

Revised: 5/13/2013

