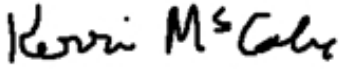


ADEQ		WATER DIVISION COMPLAINT REPORT	
A R K A N S A S Department of Environmental Quality		AFIN: 69-00011	PERMIT #: AR0020117
		COUNTY: 69 Stone	PDS #: 025731
		GPS LOCATION: LAT: LONG:	
		<input type="checkbox"/> Discharge Site / <input type="checkbox"/> General Area / <input type="checkbox"/> Entrance	
COMPLAINANT NAME: John Anonymous MAILING ADDRESS: CITY, STATE, ZIP: PHONE & EXT. / FAX: / EMAIL: tonythesnakeguy@gmail.com RESPONSE REQUESTED BY COMPLAINANT: Yes		COMPLAINT AGAINST: City of Mountain View SITE ADDRESS: Mountain View City Park MAILING ADDRESS: PO Box 360 CITY, STATE, ZIP: Mountain View AR 72560 PHONE & EXT. / FAX: 870-213-7222 / EMAIL: waterdepartment@cityofmntview.com	
HOW WAS COMPLAINT RECEIVED BY ADEQ: WEB		ADEQ = ADEQ Personnel EML = E-Mail FAX = Fax LTR = Letter PERS = Personal Contact PHON = Telephone WEB = ADEQ Website	
PERSON RECEIVING REPORT: ADEQ website	DATE: 6/8/2019	SUPERVISOR REFERRAL: J Bolenbaugh/K McCabe	DATE: 6/10/2019
MEDIA SUPERVISOR REFERRAL:	DATE:	RECEIVING INSPECTOR: (ID & Name) 84022 Kerri McCabe	DATE: 6/10/2019
DETAILED DESCRIPTION OF COMPLAINT			
From complaint form (W-9241) submitted online: "In the City park, by the amphitheater, there is a sewage pump station. Every time it rains, sewage spills out, runs all over the ground, and into the creek which runs within 50 ft. of it, or less. That creek runs through both city, and state parks, and connects to the Sylamore south branch. You can clearly see and smell the sewage. This problem has been occurring for at least 3 years. Please come and have a look."			
DETAILED LOCATION			
From complaint form submitted online: "In the Mountain View City park, right next to the Amphitheater. Just about three blocks north of the town square."			
PREVIOUS COMPLAINTS: No DATE(S):			
FOLLOW-UP ON COMPLAINT			
NUMBER OF SITE VISITS: 0 DATES: FIRST 6/10/2019 SECOND THIRD			
PHOTOS TAKEN: No	DISCHARGE TO WATER OF THE STATE: ***		SAMPLES COLLECTED: No
NAME OF WATERBODY:			
FAYETTEVILLE SHALE RELATED: No		FAYETTEVILLE SHALE VIOLATIONS: No	
INVESTIGATION & ACTION TAKEN			
The city's NPDES permit requires remediation and reporting of SSO to the OWQ - Enforcement Branch. On June 10, 2019, the SSO complaint was forwarded to the Enforcement Branch for follow-up (see email to Richard Healey, Branch Manager of the Enforcement Branch).			
The Enforcement Coordinator assigned to the City of Mountain View for this SSO is Bailey Taylor (501-682-0639).			
REFERRED: Yes	TO WHOM: Water Enforcement Program		DATE REFERRED: 6/10/2019

RESPONSE TRACKING		
RESPONSE REQUESTED: Yes	RESPONSE PROVIDED: ***	RESPONSE PROVIDED DATE:
BY WHOM?(ID and Name):	ASSIGNED TO? (ID and Name):	
RESPONSE COMMENT: The City of Mountain View will supply a written response to the assigned EA; please contact EA for feedback.		
INSPECTOR: 	Kerri McCabe	DATE: 7/9/2019
SUPERVISOR: ←Click text to left to add signature	*TYPE SUPERVISOR'S NAME HERE*	DATE:

Revised: 5/13/2013

McCabe, Kerri

From: Taylor, Bailey
Sent: Monday, June 10, 2019 9:34 AM
To: McCabe, Kerri; Healey, Richard; Johnson, Miles
Cc: Schlick, Skyler; Bolenbaugh, Jason
Subject: RE: Online Water Pollution Complaint Reporting Form Submission

The Operator, Jackie Craig, had reported the SSO Friday and I just got off the phone with him to update the record with the total volume and stop time. He stated that the Engineers are still in the study phases of the SSES plan but that they should have a schedule of repairs to be made within a few months.

Thanks,

Bailey Taylor
Enforcement Coordinator
Office of Water Quality
Arkansas Department of Environmental Quality
501-682-0639

-----Original Message-----

From: McCabe, Kerri
Sent: Monday, June 10, 2019 9:04 AM
To: Healey, Richard; Johnson, Miles; Taylor, Bailey
Cc: Schlick, Skyler; Bolenbaugh, Jason
Subject: FW: Online Water Pollution Complaint Reporting Form Submission

Richard,

Could you have the EA contact the City of Mountain View (AR0020117) and to make the city aware of this complaint? I will contact the complainant and inform them that ADEQ is aware of the city's collection system and this particular lift station and that it is to be addressed via a CAO. Thank you.

Kerri McCabe
Inspector Supervisor
ADEQ – Water Division
Field Services – Inspection Branch

Office – (501) 682-0642
Work Cell – (501) 352-5641
Fax – (501) 682-0880
5301 Northshore Drive
North Little Rock, AR 72118-5317

-----Original Message-----

From: No-Reply
Sent: Saturday, June 08, 2019 8:47 AM

To: Complaint-Water
Subject: Online Water Pollution Complaint Reporting Form Submission

Complaint Submission Tracking ID: W-9241

Property Owner: City of Mountain View, Ar.

County: Stone

Name: john anonymous

Address:

City:

State: AR

Zip:

Phone:

Email: tonythesnakeguy@gmail.com

Division: Water

Date: 6/8/2019

Time: 8:35:06 AM

Description of Problem:

In the City park, by the amphitheater, there is a sewage pump station. Every time it rains, sewage spills out, runs all over the ground, and into the creek which runs within 50 ft. of it, or less. That creek runs through both city, and state parks, and connects to the Sylamore south branch. You can clearly see and smell the sewage. This problem has been occurring for at least 3 years. Please come and have a look.

Directions:

In the Mountain View City park, right next to the Amphitheater. Just about three blocks north of the town square.

McCabe, Kerri

From: McCabe, Kerri
Sent: Monday, June 10, 2019 9:22 AM
To: 'tonythesnakeguy@gmail.com'
Cc: Taylor, Bailey; Gray, Gavin
Subject: FW: Online Water Pollution Complaint Reporting Form Submission
Attachments: AR0020117_Executed CAO CL_20181127.pdf

To whom it may concern,

ADEQ is currently working with the City of Mountain View regarding their collection system, to include this lift station. Please see attached Consent Administrative Order (CAO) between the city and ADEQ. If you would like an update to this case, I have copied Ms. Bailey Taylor, Enforcement Coordinator, and Mr. Gavin Gray, Enforcement Analyst. Both have been working with the city to address the collection system issues. Thank you.

Kerri McCabe
Inspector Supervisor
ADEQ – Water Division
Field Services – Inspection Branch

Office – (501) 682-0642
Work Cell – (501) 352-5641
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5301 Northshore Drive
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Complaint Submission Tracking ID: W-9241

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County: Stone
Name: john anonymous
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City:
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Zip:
Phone:
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Division: Water
Date: 6/8/2019

Time: 8:35:06 AM

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