

 ENVIRONMENTAL QUALITY	OFFICE OF WATER QUALITY COMPLAINT REPORT		
	AFIN: 70-00016		PERMIT #: AR0000647
	COUNTY: 70 Union		PDS #: 028368
	GPS LOCATION: LAT: _____ LONG: _____ <input type="checkbox"/> Discharge Site / <input type="checkbox"/> General Area / <input type="checkbox"/> Entrance		
COMPLAINANT NAME: Anonymous MAILING ADDRESS: CITY, STATE, ZIP: PHONE & EXT: / FAX: _____ EMAIL: RESPONSE REQUESTED BY COMPLAINANT: No		COMPLAINT AGAINST: Lion Oil Co - El Dorado Refine SITE ADDRESS: MAILING ADDRESS: 1005 Robert E. Lee Street CITY, STATE, ZIP: El Dorado AR 71730 PHONE & EXT: / FAX: 870-864-1120 / 870-861-1165 EMAIL: michael.reed@delekus.com	
HOW WAS COMPLAINT RECEIVED BY ADEQ: EML <small>ADEQ = ADEQ Personnel EML = E-Mail FAX = Fax LTR = Letter PERS = Personal Contact PHON = Telephone WEB = ADEQ Website</small>			
PERSON RECEIVING REPORT: Stephen Ratley, EM Coordinator	DATE: 6/16/2021	SUPERVISOR REFERRAL: Kerri McCabe	DATE: 6/16/2021
MEDIA SUPERVISOR REFERRAL:	DATE:	RECEIVING INSPECTOR: (ID & Name) 101531 Michael Young	DATE: 6/16/2021
DETAILED DESCRIPTION OF COMPLAINT			
<p>From NRC (#1307870) submitted to E&E Emergency Management and forwarded to OWQ:</p> <p>"THE CALLER IS REPORTING A RELEASE OF CRUDE OIL, SULFURIC ACID, MERCURY, ALKALINE AND OTHER UNKNOWN MATERIALS INTO BAYOU DE LOUTRE. THE INCIDENT OCCURRED DUE TO EMPLOYEES DUMPING THE MATERIALS INTO THE CREEK."</p> <p>From S Ratley, EM Coordinator:</p> <p>"Anonymous caller to NRC – NRC is attached</p> <p>The caller reported a release of crude oil, sulfuric acid, mercury, alkaline and other unknown materials into Bayou De Loutre by employees of Delek Refinery, 1000 McHenry, El Dorado, AR. Caller reported the incident occurred February 14th, 2021."</p>			
DETAILED LOCATION			
See address			
PREVIOUS COMPLAINTS: Yes DATE(S): 9/25/2008			
FOLLOW-UP ON COMPLAINT			
NUMBER OF SITE VISITS: 0 DATES: FIRST 6/25/2021 SECOND _____ THIRD _____			
PHOTOS TAKEN: No	DISCHARGE TO WATER OF THE STATE: No		SAMPLES COLLECTED: No
NAME OF WATERBODY:			
FAYETTEVILLE SHALE RELATED: No		FAYETTEVILLE SHALE VIOLATIONS: No	
INVESTIGATION & ACTION TAKEN			
<p>On June 25, 2021, I contacted Lance Thomasson, Delek Environmental Manager, and Mitch Colvin, Delek Environmental Specialist, to report the complaint to them. This complaint referenced a dumping of materials into Bayou De Loutre on February 14, 2021. Mr. Thomasson and Mr. Colvin were not aware of any release of crude oil or other materials on that date. Additionally, we had no other public reports of oil or other materials in Bayou De Loutre on or following February 14, 2021.</p> <p>No site visit by OWQ - Inspection Branch.</p>			
REFERRED: No	TO WHOM: N/A		DATE REFERRED:

RESPONSE TRACKING		
RESPONSE REQUESTED: No	RESPONSE PROVIDED: ***	RESPONSE PROVIDED DATE:
BY WHOM?(ID and Name):	ASSIGNED TO? (ID and Name):	
RESPONSE COMMENT: Contacted facility for details; due to timeframe, no further action required.		
INSPECTOR:  Michael Young	DATE: 6/25/2021	
SUPERVISOR:  Kerri McCabe	DATE: 8/10/2021	

Revised: 8/12/2019