OFFICE OF WATER QUALITY COMPLAINT REPORT

ENVIRONMENTAL AFIN: 35-00017 PERMIT #: AR0001601 QUALITY COUNTY: 35 Jefferson PDS #: 028369 GPS LOCATION: LAT: 34.275035 LONG: -91.994821 ☐ Discharge Site / ☐ General Area / ☐ Entrance COMPLAINT AGAINST: COMPLAINANT NAME: **Twin River Paper Company** David Cockrell MAILING ADDRESS: SITE ADDRESS: 201 Island Harbor Rd. 3501 Jefferson Pkwy CITY, STATE, ZIP: MAILING ADDRESS: Pine Bluff AR 71602 PHONE & EXT: / FAX: CITY, STATE, ZIP: 870-543-0724 Pine Bluff AR 71602 PHONE & EXT: / FAX: RESPONSE REQUESTED BY COMPLAINANT: EMAIL: Yes ADEQ = ADEQ Personnel | EML = E-Mail | FAX = Fax | LTR = Letter HOW WAS COMPLAINT RECEIVED BY ADEQ: PHON PERS = Personal Contact 6/28/2021 6/28/2021 Karla Schaeffer Kerri McCabe MEDIA SUPERVISOR REFERRAL RECEIVING INSPECTOR: (ID & Name) 101531 Michael Young 6/29/2021 DETAILED DESCRIPTION OF COMPLAINT Complaint of blackwater from paper mill sediment pond overflow pipe entering Arkansas River and backing up into complainant's pond. **DETAILED LOCATION** Pond at home of complainant: 201 Island Harbor Marina Rd., Pine Bluff, AR 71602 PREVIOUS COMPLAINTS: No DATE(S): FOLLOW-UP ON COMPLAINT NUMBER OF SITE VISITS: 0 DATES: FIRST 7/6/2021 SECOND DISCHARGE TO WATER OF THE STATE: Yes PHOTOS TAKEN: No SAMPLES COLLECTED: No NAME OF WATERBODY: Arkansas River (permitted) FAYETTEVILLE SHALE RELATED: No FAYETTEVILLE SHALE VIOLATIONS: No **INVESTIGATION & ACTION TAKEN** On June 8-12, 2021, Twin Rivers Paper Company, LLC reported an unpermitted discharge caused by a hydraulic overload. I informed Mr. David Cockrell that Twin Rivers had reported the unpermitted discharge and provided him with the contact information of Danielle Harbin, Enforcement Coordinator, assigned to this facility. Any remediation of the privately owned pond is a civil matter. No site visit by OWQ - Inspection Branch. TO WHOM: Water Enforcement Program REFERRED: Yes DATE REFERRED: 7/6/2021 RESPONSE TRACKING RESPONSE REQUESTED: RESPONSE PROVIDED: Yes RESPONSE PROVIDED DATE: 7/6/2021 Yes BY WHOM?(ID and Name): ASSIGNED TO? (ID and Name): 101531 Michael Young RESPONSE COMMENT: Informed Mr. Cockrell of reported unpermitted discharge. DATE: 7/6/2021 INSPECTOR: Michael Young DATE: 8/10/2021

Kerri McCabe

SUPERVISOR: