	OFFICE OF WATER QUALITY					
ENVIRONMENTAL QUALITY	COMPLAINT REPORT					
			PERMIT #: AR0001210			
	COUNTY: 02 Ashl	ey F	PDS #: 029789			
	GPS LOCATION:	LAT: 33.135573 LONG: -91.967004				
	Discharge Site / General Area / Entrance					
COMPLAINANT NAME: Anonymous		COMPLAINT AGAINST: Georgia-Pacific Che	micals LLC			
MAILING ADDRESS:	SITE ADDRESS:					
CITY, STATE, ZIP:	100 Mill Supply Road MAILING ADDRESS:					
		P.O. Box 3333				
PHONE & EXT: / FAX:		CITY, STATE, ZIP:				
/ EMAIL:		Crossett AR 71635				
		870-415-6363	/			
RESPONSE REQUESTED BY COMPLAINANT:						
Νο	ADEQ = ADEQ Personnel EML = E-Mail FAX = Fax LTR = Letter					
HOW WAS COMPLAINT RECEIVED E		PERS = Personal Contact PHON	E-Mail FAX = Fax LTR = Letter = Telephone WEB = ADEQ Website			
PERSON RECEIVING REPORT: Thomas Hunting, EM	DATE: 8/5/2022	SUPERVISOR REFERRAL: Kerri McCabe		DATE: 8/5/2022		
MEDIA SUPERVISOR REFERRAL:	DATE:	RECEIVING INSPECTOR: (ID & Name) 101531 Michael You	na	DATE: 8/10/2022		
DETAILED DESCRIPTION OF COMPLAINT						
NRC (#1343613) notified EM that an anonymous caller reported the Bakelite Synthetics / GP Chemical company located at 100 Mill Supply Road, Crossett is releasing Styrene Maleic Anhydride (SMA) Polymer Pellets onto the ground. The pellets are subsequently being washed into a storm drain. Also reported was the release of						
urea from rail cars, which is also being washed down the storm drain. DETAILED LOCATION						
See address and GPS above.						
PREVIOUS COMPLAINTS: Yes DATE(S): 2/21/2018, 3/31/2016, 12/23/2015, 10/21/2014, 5/7/2014, 4/10/2014						
FOLLOW-UP ON COMPLAINT						
NUMBER OF SITE VISITS: 0 DATES: FIRST 8/10/2022 SECOND THIRD						
PHOTOS TAKEN: No DISCHA	RGE TO WATER OF	F THE STATE: No	SAMPLES COLLECT	ED: No		
NAME OF WATERBODY:						
FAYETTEVILLE SHALE RELATED: No		FAYETTEVILLE SHALE VIOLATIONS: No				
INVESTIGATION & ACTION TAKEN						
On August 10, 2022, I contacted Rachel Johnson, GP-Crossett Environmental Compliance, and informed her of the complaint received. In July 2022, Bakelite purchased the resins manufacturing facility, but GP still accepts and treats all stormwater and process wastewater. Ms. Johnson stated that the entire area of the railyard and Bakelite facility drains to the GP wastewater treatment plant, and there is no discharge of stormwater to waters of the State.						
No further follow-up is needed for this complaint. Ms. Johnson stated she would contact Bakelite to correct any measures that could be affecting the wastewater treatment plant.						
REFERRED: No TO WHOM: N	/A		DATE REFERRED:			

RESPONSE TRACKING						
RESPONSE REQUESTED: No	RESPONSE PROVIDED: ***		RESPONSE PROVIDED DATE:			
BY WHOM?(ID and Name):	ASSIGNED TO? (ID and Name):					
RESPONSE COMMENT: Investigated; verbal consultation.						
	ichael Young			DATE: 8/10/2022		
SUPERVISOR: Kerri M	DATE: 8/30/2022					