

 ENVIRONMENTAL QUALITY		OFFICE OF WATER QUALITY COMPLAINT REPORT	
		AFIN: 45-00023	PERMIT #: AR0034037
		COUNTY: 45 Marion	PDS #: 030663
		GPS LOCATION: LAT: _____ LONG: _____ <input type="checkbox"/> Discharge Site / <input type="checkbox"/> General Area / <input type="checkbox"/> Entrance	
COMPLAINANT NAME: Anonymous MAILING ADDRESS: CITY, STATE, ZIP: Yellville AR 72687 PHONE & EXT: / FAX: _____ EMAIL: _____ RESPONSE REQUESTED BY COMPLAINANT: No		COMPLAINT AGAINST: City of Yellville SITE ADDRESS: Manholes near Town Branch MAILING ADDRESS: P.O. Box 647 CITY, STATE, ZIP: Yellville AR 72687 PHONE & EXT: / FAX: _____ EMAIL: _____	
HOW WAS COMPLAINT RECEIVED BY ADEQ: PHON		ADEQ = ADEQ Personnel EML = E-Mail FAX = Fax LTR = Letter PERS = Personal Contact PHON = Telephone WEB = ADEQ Website	
PERSON RECEIVING REPORT: Kerri McCabe	DATE: 3/3/2023	SUPERVISOR REFERRAL: Kerri McCabe	DATE: 3/3/2023
MEDIA SUPERVISOR REFERRAL:	DATE:	RECEIVING INSPECTOR: (ID & Name) 150895 Trinity Mitchell	DATE: 3/3/2023
DETAILED DESCRIPTION OF COMPLAINT			
Statement made by anonymous complainant: "I just received a call (3/3/23 at 11:00a) from an anonymous complainant that is alleging that all the manholes in the City of Yellville are overflowing and raw sewage is entering Town Branch (tributary of Crooked Creek) and that this is the second time in the last two weeks.			
DETAILED LOCATION			
City of Yellville manholes; close proximity to Town Branch.			
PREVIOUS COMPLAINTS: No DATE(S): _____			
FOLLOW-UP ON COMPLAINT			
NUMBER OF SITE VISITS: 0 DATES: FIRST 3/3/2023 SECOND _____ THIRD _____			
PHOTOS TAKEN: No	DISCHARGE TO WATER OF THE STATE: ***		SAMPLES COLLECTED: No
NAME OF WATERBODY: _____			
FAYETTEVILLE SHALE RELATED: No		FAYETTEVILLE SHALE VIOLATIONS: No	
INVESTIGATION & ACTION TAKEN			
The city's NPDES permit requires reporting of SSO to the OWQ - Enforcement Branch. This complaint was forwarded to OWQ - Enforcement Branch for follow-up. No site visit by OWQ - Compliance Branch.			
REFERRED: Yes	TO WHOM: Water Enforcement Program		DATE REFERRED: 3/3/2023
RESPONSE TRACKING			
RESPONSE REQUESTED: No	RESPONSE PROVIDED: ***	RESPONSE PROVIDED DATE: _____	
BY WHOM?(ID and Name): _____		ASSIGNED TO? (ID and Name): _____	
RESPONSE COMMENT: Referred to OWQ - Enforcement Branch (see attached).			
INSPECTOR: <i>Trinity Mitchell</i> Trinity Mitchell			DATE: 3/6/2023
SUPERVISOR: <i>Kerri McCabe</i> Kerri McCabe			DATE: 3/6/2023

Kerri McCabe (adpce.ad)

From: Thomas Harrington (adpce.ad)
Sent: Friday, March 3, 2023 1:48 PM
To: Richard Healey (adpce.ad)
Cc: Leslie Allen-Daniel (adpce.ad); Jason Bolenbaugh (adpce.ad); Kerri McCabe (adpce.ad); Joshua Hickey (adpce.ad)
Subject: RE: City of Yellville - SSO Complaint

Good afternoon,

I spoke with the public works director, Mr. Watkins. He said that at this time they have three manholes that are overflowing. He said that it started sometime last night. He said that they have had several inches of rain since. His words were "We are pumping as fast as we can." I asked him about the overflow from two weeks ago and he stated that yes they had an overflow when the last big rain event happened. I checked the SSO database and nothing has been submitted for either events. I asked him to make sure that these were getting reported correctly and during the required time frame.

I requested that he send me an email with the details of the events that included the approximate times that they started, the volume and cleanup activities. I asked that he include photos of this. He was quick to tell me that they had spent a half of a million dollars replacing lines and five new manholes.

When he send me the requested information I will send it out to you all.

From: Richard Healey (adpce.ad)
Sent: Friday, March 3, 2023 12:37 PM
To: Thomas Harrington (adpce.ad)
Cc: Leslie Allen-Daniel (adpce.ad); Jason Bolenbaugh (adpce.ad); Kerri McCabe (adpce.ad); Joshua Hickey (adpce.ad)
Subject: FW: City of Yellville - SSO Complaint
Importance: High

Tom
Please contact the operator for the City of Yellville regarding this SSO complaint. Apparently this on-going SSO may have started two ago. Please determine if the City is aware of this SSO and what actions they are taking to correct it and clean it up. Check to see if it has been reported. Please provide those CC on this email an update.
Thanks

Richard C. Healey | Enforcement Branch Manager
Office of Water Quality | Enforcement Branch
Arkansas Energy and Environment | Environmental Quality
5301 Northshore Drive, North Little Rock, AR 72118
t: 501.682.0640 | e: Richard.Healey@adeq.state.ar.us



From: Kerri McCabe (adpce.ad)
Sent: Friday, March 3, 2023 11:38 AM
To: Richard Healey (adpce.ad); Leslie Allen-Daniel (adpce.ad)
Cc: Jason Bolenbaugh (adpce.ad); Trinity Mitchell
Subject: City of Yellville - SSO
Importance: High

Richard,

I just received a call (3/3/23 at 11:00a) from an anonymous complainant that is alleging that all the manholes in the City of Yellville are overflowing and raw sewage is entering Town Branch (tributary of Crooked Creek) and that this is the second time in the last two weeks. I drove through Yellville this morning and I did not notice any manholes, but I was not looking for SSO either. Could you please ask the EA to contact the city and see if they are aware of any overflowing SSO?

Trin,

Please draft a referral complaint report for our files.

Thank you,

Ms. Kerri McCabe | Inspector Supervisor

Division of Environmental Quality | Office of Water Quality
Compliance Branch

775 Hwy 201 N, Ste A, PO Box 442 | Mountain Home, AR 72654-0442

t: 870.424.3322 ext. 3 | c: 501.352.5641 | e: Kerri.McCabe@adeq.state.ar.us



ARKANSAS
ENERGY & ENVIRONMENT

Kerri McCabe (adpce.ad)

From: Thomas Harrington (adpce.ad)
Sent: Tuesday, March 7, 2023 9:04 AM
To: Richard Healey (adpce.ad); Leslie Allen-Daniel (adpce.ad); Jason Bolenbaugh (adpce.ad); Joshua Hickey (adpce.ad); Kerri McCabe (adpce.ad)
Subject: FW: Tim Mays - Yellville Overflow Report

I received this yesterday, I am going to follow up with them to get more specific information.

From: Thomas Harrington (adpce.ad)
Sent: Monday, March 6, 2023 8:10 AM
To: 'Tim Mays'
Cc: Shawn Lane; Greg Watkins; Anabella Monterroso; Joshua Hickey (adpce.ad)
Subject: RE: Tim Mays - Yellville Overflow Report

Thank you very much. I will forward this to the analyst who tracks the permit.

From: Tim Mays [<mailto:tmays@engineeringservices.com>]
Sent: Friday, March 3, 2023 4:21 PM
To: Thomas Harrington (adpce.ad)
Cc: Shawn Lane; Greg Watkins; Anabella Monterroso
Subject: Tim Mays - Yellville Overflow Report

Thomas,

Yellville was placed under ADEQ enforcement a couple of years ago for sanitary sewer overflows. Since that time Yellville has worked closely with ADEQ and applied for funding through several different state and federal funding programs. Arkansas Economic Development Commission recently approved \$300k towards improvements, and the City of Yellville is paying out of pocket another +/- \$200k toward sanitary sewer collection system improvements. The \$500,000 improvements made thus far are approximately 15% to 20% of the improvements outlined in previous reports. While the City of Yellville applied for approximately \$3 million in collection system improvements through State ARPA funding, their project was not selected by ANRC to be funded. I am uncertain of what agencies participated in selection of the sewer projects that were funded.

We have attached the most recent update to the Corrective Action Plan for your review. Please note that since December, work upstream of the manhole at Hackberry St and 6th Street is nearing completion, and Yellville's gravity system has been improved northward to 11th Street. Many of the new manholes installed along the creek included a bolt down lids per ADH requirements. It is likely that surcharging of the sewer main occurred when flows from Summit exceeded 500 gpm. We will continue to work with Yellville to make improvements and adjustments as needed to reduce manhole overflows. In addition, we will work with Greg and the Mayor in an attempt to remedy the overflow near Hackberry St and 6th Street.

If you need more information from our office please let me know.

Tim Mays, P.E.
Engineering Services, Inc.
1207 South Old Missouri Road
P.O. Box 282
Springdale, AR 72765-0282
Phone: (479) 751-8733 / Fax: (479) 751-8746
www.engineeringservices.com



Begin forwarded message:

From: dqw-1@hotmail.com
Subject: Fwd: Overflow Reports
Date: March 3, 2023 at 2:24:07 PM CST
To: Mayor <mayor@yellville.net>

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Sent from [EmailForOutlook](#) for mobile

-----Forwarded Message----- From: Thomas.Harrington@adeq.state.ar.us To: DGW-1@hotmail.com Date: 01:36 PM
Subject: Overflow Reports

Mr. Watkins,

Thank you for calling me back. Please send me a summary of what happened during this overflow and during the one that happened a couple of weeks ago. Please include the start times any approximate amounts and what steps have been done or that you are doing to correct this and what cleanup measures that have been or will be taken. Please include any pictures of this. Please refer to the procedures for reporting these to the SSO database as well.

Thank you

Thomas Harrington | Enforcement Analysts
Division of Environmental Quality | Office of Water Quality
5301 Northshore Drive | North Little Rock, AR 72118
t: 501.682.0736 | e: thomas.harrington@adeq.state.ar.us



Kerri McCabe (adpce.ad)

From: Thomas Harrington (adpce.ad)
Sent: Tuesday, March 7, 2023 4:04 PM
To: Richard Healey (adpce.ad); Leslie Allen-Daniel (adpce.ad); Joshua Hickey (adpce.ad); Jason Bolenbaugh (adpce.ad); Kerri McCabe (adpce.ad)
Subject: FW: SSO 3-3-23-Yellville
Attachments: SSO 3-3-23.pdf

Attached is the SSO report for the City of Yellville

From: Greg Watkins [<mailto:dqw-1@hotmail.com>]
Sent: Tuesday, March 7, 2023 2:48 PM
To: Thomas Harrington (adpce.ad)
Subject: FW: SSO 3-3-23

Mr. Harrington, I am sending you a copy of the SSO, hope this is adequate.
Regard's, Greg Watkins City of Yellville
Sent from [Mail](#) for Windows

From: [Shelia Batterton](#)
Sent: Tuesday, March 7, 2023 2:41 PM
To: [Greg Watkins](#)
Subject: SSO 3-3-23

The following information has been sent.

CONFIRMATION NUMBER

96d545c8-ddec-4102-b5d4-218836fd2950

(NOTE: You will need this number should you ever need to contact ADEQ concerning this report)

Date/Time Overflow Range

*Date Overflow Began:

3/3/2023

*Time:

08:00 am

Date Overflow Ended:

Time:

Facility/Permit Information

*Facility Name:

City of Yellville

*Permit Number:

AR0034037

Location Information

Provide address and manhole number if numbered. Include where the overflow went into a yard, ditch, stream, storm sewer, building, or other. Be specific as possible.

Hackberry & Gear St. (2 manholes) 5th & Estes (1) Cemetery Rd (1) 411 Estes (1) Overflow into yard and ditch

Description of Problem (check all items that apply)

Type of Overflow

☒ Manhole Overflow ☐ Lift Station Overflow ☐ Main Line Overflow ☐ Service Line Overflow ☐ Other:

Cause of Overflow

☒ I & I - Rainfall ☐ Roots ☐ Grease ☐ Debris ☐ Equipment Failure

☐ Construction ☐ Vandalism ☐ Power Failure ☐ Line Failure/Break ☐ Other:

Volume of Overflow:

100000

Impact of SSO Overflow Incident

SSO Reached Receiving Water (river, stream)

Environmental Damage (check all items that apply)

☐ OEHC - Observed or Evidence of Human Contact ☐ OEEI - Observed or Evidence of Environmental Impact

☐ EFK - Evidence of Fish Kill Manhole ☒ NEAH - No Evidence of Adverse Health/Environmental Impact

Action Taken (check all items that apply)

Short term and long-term action, including clean-up and any plans to remediate I & I.

☐ Machine Rodded ☐ Jet-Vac ☐ Hand Rodded ☐ Used Generator to Power Pumps/Equipment

☐ Disinfected and Deodorized ☐ Hydro Cleaned ☒ Spread Lime on Affected Area ☐ Public Notification ☐ Other:

Reported By

"I certify" under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the

information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

Name:

Dennis Greg Watkins

Title:

Director of Public Works

Phone:

8704495210

Email a Copy of This Report to the Email Address:

sbatterton@cityofyellville.org

Additional Comments: