



UNITED STATES ENVIRONMENTAL PROTECTION AGENCY
Washington, D.C. 20460

Form Approved
OMB No. 2040-0003
Approval Expires 7-31-85

NPDES Compliance Inspection Report

Section A: National Data System Coding

| | | | | | |
|---|----------------------------|-----------|--------------|--------------------|--------------------------------------|
| Transaction Code | NPDES | Yr/Mo/Day | Inspec. Type | Inspector | Fac. Type |
| 1 N 2 5 3 A R 0 0 4 3 4 0 1 11 12 0 7 0 6 1 2 17 18 I 19 S 20 2 | | | | | |
| Remarks | | | | | |
| | | | | | |
| Inspection Work Days | Facility Evaluation Rating | BI | QA | -----Reserved----- | |
| 67 69 | 70 | 71 N | 72 N | 73 | 74 75 80 |

Section B: Facility Data

| | | | |
|--|---------------------------------------|--|--|
| Name and Location of Facility Inspected (For industrial users discharging to POTW, also include POTW name and NPDES permit number) Jiffy Printing Center 1207 Flint St Jonesboro, AR 72401 Craighead Co. | Discharges to Jonesboro CWL AR0043401 | Entry Time/Date 0915 6/12/2007 | Permit Effective Date December 1, 2006 |
| | | Exit Time/Date 0945 6/12/2007 | Permit Expiration Date November 30, 2011 |
| Name(s) of On-Site Representative(s)/Title(s)/Phone and Fax Number(s) Joel Esau/Owner/870-933-0500 | | Other Facility Data | |
| Name, Address of Responsible Official/Title/Phone and Fax Number Joel Esau/Owner/870-933-0500 Jiffy Printing Center 1207 Flint St Jonesboro, AR 72401 | | Contacted Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | |

Section C: Areas Evaluated During Inspection

(S = Satisfactory, M = Marginal, U = Unsatisfactory, N = Not Evaluated)

| | | | |
|---------------------------|-------------------------|--------------------------|----------------------|
| Permit | Flow Measurement | Operations & Maintenance | Sampling |
| Records/Reports | Self-Monitoring Program | Sludge Handling/Disposal | Pollution Prevention |
| Facility Site Review | Compliance Schedules | Pretreatment | Multimedia |
| Effluent/Receiving Waters | Laboratory | Storm Water | Other: |

Section D: Summary of Findings/Comments (Attach additional sheets if necessary)

This IU site visit was conducted in response to a complaint alleging the dumping of photo developing chemicals into the collection system.

No definitive evidence of dumping was found.

It was recommended the POTW conduct a follow-up inspection in the near future.

See complaint report for additional details.

| | | |
|---|---|--------------------------------|
| Name(s) and Signature(s) of Inspector(s) Brent L. Walker <i>Brent L. Walker</i> | Agency/Office/Telephone/Fax AR Dept. of Environmental Quality-Jonesboro (870) 935-7221 ext. 12/(870) 935-4715 (Fax) | Date August 20, 2007 |
| Signature of Reviewer | Agency/Office/Phone and Fax Numbers | Date |



A R K A N S A S
Department of Environmental Quality


Water Division Complaint Report

| COMPLAINT INFORMATION | | | |
|---|--------------------------|--|--------------------------|
| GPS LOCATION: | | AFIN: PERMIT#: | |
| DATE RECEIVED: 6/6/2007 | | COUNTY: Craighead | |
| COMPLAINANT NAME: Michael Luppy | | COMPLAINT AGAINST: Jiffy Printing Center | |
| ADDRESS: | | ADDRESS: 1207 Flint St., Jonesboro, AR | |
| PHONE: 870-219-7652 | | PHONE: 870-933-0500 | |
| TRACKING & REFERRAL INFORMATION | | | |
| PERSON RECEIVING REPORT: Brent Walker | DATE: 6/6/2007 | SUPERVISOR REFERRAL: | DATE: |
| INSPECTOR REFERRAL: | DATE: | MEDIA SUPERVISOR REFERRAL: | DATE: |
| PHONE REFERRAL CONTACT: | DATE: | RECEIVING INSPECTOR: Brent Walker | DATE: 6/6/2007 |
| DETAILED DESCRIPTION | | | |
| Complainant alleges his former employer required him to dump developing machine fluid down the toilet rather than disposing of it properly. | | | |
| LOCATION | | | |
| Jiffy Printing Center 1207 Flint St. Jonesboro, AR | | | |
| PREVIOUS COMPLAINT: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO DATES: | | | |
| DISCHARGE TO STREAM: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO NAME OF STREAM: | | | |
| COMPLAINT RECEIVED BY: <input checked="" type="checkbox"/> PHONE <input type="checkbox"/> LETTER <input type="checkbox"/> VERBAL <input type="checkbox"/> INTERNET <input type="checkbox"/> EMAIL | | | |



ARKANSAS
Department of Environmental Quality

Water Division Complaint Report

| COMPLAINT INVESTIGATION | |
|---|--|
| COMPLAINT#: | AFIN: PERMIT#: |
| INSPECTOR: Brent Walker | DATE: 6/12/2007 |
| ACTION TAKEN: IU Inspection | PHOTOS TAKEN: <input type="checkbox"/>YES <input checked="" type="checkbox"/>NO |
| <p>Facility discharges into the Jonesboro City Water and Light (CWL) Eastside Collection System AR0043401. I was accompanied by Myra Taylor, Laboratory Supervisor for CWL. We spoke with the owner of Jiffy Printing, Mr. Joel Esau. He stated that he never had employees dispose of chemicals down the toilet. He stated that he had used a couple different services for disposing of the chemicals, but was unable to provide names of the companies or individuals he used. We advised him to research the proper disposal methods for the chemicals he is using and to keep records and receipts of all disposals.</p> | |
| FURTHER ACTION: Follow up inspection at CWL discretion | |
| I recommended to Ms. Taylor that CWL conduct a follow-up inspection within a few months to see if Mr. Esau was documenting proper disposal. | |
| INSPECTOR SIGNATURE:  Brent L. Walker | DATE: August 20, 2007 |