

April 16, 2008

Terry McGinister, General Manager City of Helena Water and Sewer 702 Cherry Street Helena. Arkansas 72342

RE: Waste Water Treatment Facility

AFIN: 54-00083 NPDES Permit No.: AR0043389

Dear Mr. McGinister:

On April 15, 2008, I conducted a routine compliance inspection of the waste water treatment facility in accordance with the provisions of the Federal Clean Water Act, the Arkansas Water and Air Pollution Control Act, and the regulations promulgated thereunder. This inspection revealed the following violations:

- 1. No documentation of daily recorded effluent flow data for the month of February 2008.
- 2. No documentation of effluent flow meter calculation checks being conducted to assure accuracy. (repeat violation)
- 3. Inadequate operation of the rectangular weir used as the primary flow measuring device. The weir has been dropped well below the bottom of the staff gauge.
- 4. No documentation that the 30-day average percent removal for Biochemical Oxygen Demand is at least eighty-five percent (85%).
- 5. Inadequate sample type being taken by the commercial laboratory for Biochemical Oxygen Demand and Total Suspended Solids. The current permit requires that a 3-hour composite sample be taken for BOD and TSS. According to the chain of custody records for the month of February 2008, grab samples were taken for these parameters.

The above items require your immediate attention. Please submit a written response to the Water Division Enforcement Section of this Department at the following address:

Water Division Enforcement Section Arkansas Department of Environmental Quality 5301 Northshore Drive North Little Rock, AR 72118-5317

This response should contain detailed documentation describing the course of action taken to correct the items noted. This corrective action should be completed as soon as possible, and the written response is due by **May 15, 2008**.

Terry McGinister, General Manager City of Helena Water and Sewer April 16, 2008 Page 2

For additional information you may contact the enforcement section by telephone at 501-682-0639 or by fax at 501-682-0910.

If I can be of any assistance, please contact me at (870) 673-8846.

Sincerely,

Steven L. Henderson District 6 Inspector

Water Division

cc: Water Division Enforcement Branch

Water Division Permits Branch

Steven L. Honderson

	ADEQ Water NPDES Inspection	AFIN: 54-00083		Permit #: AR004	3389		
3		MENTAL PROTECTION AGE	NCY		Form Approved OMB No. 2040-0003		
	NPDES Complian	ton, D.C. 20460 ce Inspectio	n Report				
	NI DES Comphano	Section A: National D					
	Transaction Code NPDES	Section A. National D	Yr/Mo/l	Day I	nspec. Type Inspector Fac. Type		
1	N 2 5 3 A R 0 0 4 3 3		0 8 0 4	1 5 17 1			
	A F I N 5 4 - 0 0 0	Rema			Daywed .		
	Inspection Work Days Facility Evaluation $67 \mid 0 \mid 0 \mid 1 \mid 69$ $70 \mid 2 \mid$	Rating BI 71 N	QA 72 N 73	74 75	Reserved		
		Section B: Fa	cility Data				
incli	e and Location of Facility Inspected (For industrial users dis ade POTW name and NPDES permit number) of Helena WWTP		Ĭ	te 4/15/08	Permit Effective Date February 1, 2004		
Sect	oximately 1.5 miles West of the Hwy. 44 and Hwy. 20 interion 24, Township 2 South, Range 4 East lips County, Arkansas	section	Exit Time/Date 12:00 noon	e 4/15/08	Permit Expiration Date January 31, 2009		
	ne(s) of On-Site Representative(s)/Title(s)/Phone and Fax Nu gene Collier, Class III Operator (870) 338-7438	mber(s)		(Other Facility Data		
Terr City 702	ne, Address of Responsible Official/Title/Phone and Fax Nun y McGinister, General Manager (870) 338-7438 of Helena Water and Sewer Cheery Street ena, Arkansas 72342	nber (870) 338-7477 Fax	Con Yes 🗹	1	acility Location: 7 34 30° 00'' V 90 38° 07''		
		ection C: Areas Evalua ory, M = Marginal, U =					
S	Permit U Flow Measurem	1 0	Operations & Main	· 1	Sampling		
U	Records/Reports U Self-Monitoring	Program S	Sludge Handling/D	Pisposal	Pollution Prevention		
S	Facility Site Review N Compliance Sch	nedules N	Pretreatment	N	Multimedia		
S	Effluent/Receiving Waters S Laboratory	N	Storm Water	N	Other:		
<u> </u>	-	y of Findings/Commen	ts (Attach additional s	sheets if necessary)			
	 No documentation of daily recorded effluent flow data for the month of February 2008. No documentation of effluent flow meter calculation checks being conducted to assure accuracy. (repeat violation) Inadequate operation of the rectangular weir used as the primary flow measuring device. The weir has been dropped well below the bottom of the staff gauge. No documentation that the 30-day average percent removal for Biochemical Oxygen Demand is at least eighty-five percent (85%). Inadequate sample type being taken by the commercial laboratory for Biochemical Oxygen Demand and Total Suspended Solids. The current permit requires that a 3-hour composite sample be taken for BOD and TSS. According to the chain of custody records for the month of February 2008, grab samples were taken for these parameters. 						
	ne(s) and Signature(s) of Inspector(s) Steven L. Henderson	Agency/Office/Teler ADEQ/ Stuttgart/ (bhone/Fax 870) 673-8846/ (870) 6	573-7236	Date April 16, 2008		
		i e			Ī		

Agency/Office/Phone and Fax Numbers

Signature of Reviewer

Date

ADEQ Water NPDES Inspection	AFIN: 54-00083	Permit #: AR0043389

SECTION A: PERMIT VERIFICATION	
PERMIT SATISFACTORILY ADDRESSES OBSERVATIONS	☑S ☐M ☐U ☐NA ☐NE
DETAILS:	
1. CORRECT NAME AND MAILING ADDRESS OF PERMITTEE:	⊠y □n □na □ne
2. NOTIFICATION GIVEN TO EPA/STATE OF NEW DIFFERENT OR INCREASED DISCHARGES:	□Y □N ☑NA □NE
3. NUMBER AND LOCATION OF DISCHARGE POINTS AS DESCRIBED IN PERMIT:	Øy □n □na □ne
4. ALL DISCHARGES ARE PERMITTED:	☑Y □N □NA □NE
SECTION B: RECORDKEEPING AND REPORTING EVALUATION	
RECORDS AND REPORTS MAINTAINED AS REQUIRED BY PERMIT	□S □M ☑U □NA □NE
DETAILS: No documentation of effluent flow data by municipality or laboratory in the mode	nth of February 2008.
1. ANALYTICAL RESULTS CONSISTENT WITH DATA REPORTED ON DMRS: Undetermined due to a lack of flow data.	□Y □N □NA ☑NE
2. SAMPLING AND ANALYSES DATA ADEQUATE AND INCLUDE:	⊠s □m □u □na □ne
a. DATES AND TIME(S) OF SAMPLING:	☑y □n □na □ne
b. EXACT LOCATION(S) OF SAMPLING:	Øy □n □na □ne
c. NAME OF INDIVIDUAL PERFORMING SAMPLING:	Øy □n □na □ne
d. ANALYTICAL METHODS AND TECHNIQUES:	Øy □n □na □ne
e. RESULTS OF CALIBRATIONS:	ØY □N □NA □NE
f. RESULTS OF ANALYSES:	Øy □n □na □ne
g. DATES AND TIMES OF ANALYSES:	Øy □n □na □ne
h. NAME OF PERSON(S) PERFORMING ANALYSES:	ØY □N □NA □NE
3. LABORATORY EQUIPMENT CALIBRATION AND MAINTENANCE RECORDS ADEQUATE:	Øs □m □u □na □ne
4. PLANT RECORDS INCLUDE SCHEDULES, DATES OF EQUIPMENT MAINTENANCE AND REPAIR:	□S □M □U ☑NA □NE
5. EFFLUENT LOADINGS CALCULATED USING DAILY EFFLUENT FLOW AND DAILY ANALYTICAL DATA:	□y Øn □na □ne
SECTION C: OPERATIONS AND MAINTENANCE	
TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED	☑S □M □U □NA □NE
DETAILS:	
1. TREATMENT UNITS PROPERLY OPERATED:	⊠s □m □u □na □ne
2. TREATMENT UNITS PROPERLY MAINTAINED:	⊠s □m □u □na □ne
3. STANDBY POWER OR OTHER EQUIVALENT PROVIDED:	⊠s □m □u □na □ne
4. ADEQUATE ALARM SYSTEM FOR POWER OR EQUIPMENT FAILURES AVAILABLE:	⊠s □m □u □na □ne
5. ALL NEEDED TREATMENT UNITS IN SERVICE:	Øs □m □u □na □ne
6. ADEQUATE NUMBER OF QUALIFIED OPERATORS PROVIDED: 1ClassII, 1 Class II	⊠s □m □u □na □ne
7. SPARE PARTS AND SUPPLIES INVENTORY MAINTAINED:	□S □M □U ☑NA □NE
8. OPERATION AND MAINTENANCE MANUAL AVAILABLE:	□Y □N ☑NA □NE
9. STANDARD OPERATING PROCEDURES AND SCHEDULES ESTABLISHED:	Øy □n □na □ne
10. PROCEDURES FOR EMERGENCY TREATMENT CONTROL ESTABLISHED:	Øy □n □na □ne
11. HAVE BYPASSES/OVERFLOWS OCCURRED AT THE PLANT OR IN THE COLLECTION SYSTEM IN THE LAST YEAR:	□y Øn □na □ne
12. IF SO, HAS THE REGULATORY AGENCY BEEN NOTIFIED:	□y □n ☑na □ne
13. HAS CORRECTIVE ACTION BEEN TAKEN TO PREVENT ADDITIONAL BYPASSES/OVERFLOWS:	□Y □N ☑NA □NE
14. HAVE ANY HYDRAULIC OVERLOADS OCCURRED AT THE TREATMENT PLANT:	□y ☑n □na □ne
15. IF SO, DID PERMIT VIOLATIONS OCCUR AS A RESULT:	□Y □N ☑NA □NE

ADEQ Water NPDES Inspection	AFIN: 54-00083	Permit #: AR0043389

SI	ECTION D: SAMPLING	
	ERMITTEE SAMPLING MEETS PERMIT REQUIREMENTS	□S □M ☑U □NA □NE
	ETAILS: Grab samples are being taken for BOD and TSS. Permit requires 3-hr composite	
1.	SAMPLES TAKEN AT SITE(S) SPECIFIED IN PERMIT:	Øy □n □na □ne
2.	LOCATIONS ADEQUATE FOR REPRESENTATIVE SAMPLES:	Øy □n □na □ne
3.	FLOW PROPORTIONED SAMPLES OBTAINED WHEN REQUIRED BY PERMIT:	□Y ØN □NA □NE
4.	SAMPLING AND ANALYSES COMPLETED ON PARAMETERS SPECIFIED IN PERMIT:	Øy □n □na □ne
5.	SAMPLING AND ANALYSES PERFORMED AT FREQUENCY SPECIFIED IN PERMIT:	Øy □N □NA □NE
6.	SAMPLE COLLECTION PROCEDURES ADEQUATE:	□Y ØN □NA □NE
	a. SAMPLES REFRIGERATED DURING COMPOSITING:	□Y □N ☑NA □NE
	D. PROPER PRESERVATION TECHNIQUES USED:	☑Y □N □NA □NE
	: CONTAINERS AND SAMPLE HOLDING TIMES CONFORM TO 40 CFR 136:	☑Y □N □NA □NE
7.	IF MONITORING IS PERFORMED MORE OFTEN THAN REQUIRED ARE RESULTS REPORTED ON THE DMR:	□Y □N ☑NA □NE
SI	ECTION E: FLOW MEASUREMENT	
	ERMITTEE FLOW MEASUREMENT MEETS PERMIT REQUIREMENTS	□S □M ☑U □NA □NE
	ETAILS: Weir has been dropped well below the bottom of staff gauge.	
1.	PRIMARY FLOW MEASUREMENT DEVICE PROPERLY INSTALLED AND MAINTAINED: TYPE OF DEVICE: 4' Rectangular We	eir DY 🗹 N DNA DNE
2.	FLOW MEASURED AT EACH OUTFALL AS REQUIRED:	ØY □N □NA □NE
3.	SECONDARY INSTRUMENTS (TOTALIZERS, RECORDERS, ETC.) PROPERLY OPERATED AND MAINTAINED:	ØY □N □NA □NE
4.	CALIBRATION FREQUENCY ADEQUATE: Last calibration: December 4, 2007	☑Y □N □NA □NE
5.	RECORDS MAINTAINED OF CALIBRATION PROCEDURES:	ØY □N □NA □NE
6.	CALIBRATION CHECKS DONE TO ASSURE CONTINUED COMPLIANCE:	
	FLOW ENTERING DEVICE WELL DISTRIBUTED ACROSS THE CHANNEL AND FREE OF TURBULENCE:	✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓
7.		ØY □N □NA □NE
8.	FLOW MEASUREMENT EQUIPMENT ADEQUATE TO HANDLE EXPECTED RANGE OF FLOW RATES:	ØY □N □NA □NE
9.	HEAD MEASURED AT PROPER LOCATION:	
CI	ECTION F: LABORATORY	
	ERMITTEE LABORATORY PROCEDURES MEET PERMIT REQUIREMENTS	☑S □M □U □NA □NE
	ETAILS:	ES LIM LO LINA LINE
1.	EPA APPROVED ANALYTICAL PROCEDURES USED (40 CFR 136.3 FOR LIQUIDS, 503.8(B) FOR SLUDGES) :	✓Y □N □NA □NE
2.	IF ALTERNATIVE ANALYTICAL PROCEDURES ARE USED, PROPER APPROVAL HAS BEEN OBTAINED:	
3.	SATISFACTORY CALIBRATION AND MAINTENANCE OF INSTRUMENTS AND EQUIPMENT:	
4.	QUALITY CONTROL PROCEDURES ADEQUATE:	Øy □n □na □ne Øy □n □na □ne
5.		ØY □N □NA □NE
6.	DUPLICATE SAMPLES ARE ANALYZED ≥10% OF THE TIME: SPIKED SAMPLES ARE ANALYZED ≥10% OF THE TIME:	✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓
7.	COMMERCIAL LABORATORY USED:	✓Y □N □NA □NE
	a. LAB NAME: McClelland Consulting Engineers, Inc.	ET UN UNA UNE
	b. LAB ADDRESS: 1311 West 2 nd Street, Little Rock, Arkansas 72201	
	: PARAMETERS PERFORMED: BOD5, TSS, FCB, pH, Acute Biomonitoring	
8.	BIOMONITORING PROCEDURES ADEQUATE:	✓Y □N □NA □NE
	BIOMONITORING PROCEDURES ADEQUATE.	✓Y □N □NA □NE
	p. PROPER ORGANISMS USED. p. PROPER DILUTION SERIES FOLLOWED:	☑Y ☐N ☐NA ☐NE
	: PROPER DILUTION SERIES FOLLOWED:	☑Y ☐N ☐NA ☐NE
	I. RETESTS AND/OR TRE PERFORMED AS REQUIRED:	ØY □N □NA □NE
	. RETEGTO AND/OR THE FERT ORIGID AG REGUIRED.	ET LIN LINA LINE
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ADEQ Water NPDES Inspection	AFIN: 54-00083	Permit #: AR0043389

SECTION	G: EFFLUE	NT/RECEIVIN	IG WATERS	OBSERVATION	ONS					
	N VISUAL OBS					Øs □m □	U DNA DNE			
DETAILS:										
OUTFALL #:	OIL SHEEN	GREASE	TURBIDITY	VISIBLE FOAM	FLOATING SOLIDS	COLOR	OTHER			
001	none	none	none	none	none	Clear	none			
SECTION	H: SLUDGE	DISPOSAL								
	DISPOSAL ME		REQUIREMEN	TS		⊠s □m □	U DNA DNE			
DETAILS:					L					
1. SLUDGE I	MANAGEMENT ADEQU	ATE TO MAINTAIN EF	FLUENT QUALITY:			⊠s □m	□U □NA □NE			
2. SLUDGE I	RECORDS MAINTAINED	D AS REQUIRED BY 4	0 CFR 503:			□s □м	□u ☑na □ne			
3. FOR LANI	APPLIED SLUDGE, TY	YPE OF LAND APPLIE	D TO: (E.G., FOREST	, AGRICULTURAL, PUI	BLIC CONTACT SITE):					
SECTION	II: SAMPLIN	G INSPECTION	ON PROCED	URES						
SAMPLE	RESULTS WITH	HIN PERMIT R	EQUIREMENT	ΓS		□s □м □	U □NA ☑NE			
DETAILS:					·					
1. SAMPLES	OBTAINED THIS INSPI	ECTION:				□Y	□N □NA ☑NE			
2. TYPE OF	SAMPLE: GRAB:_	□COMPOSITE: N	METHOD: FREQUE	ENCY:						
3. SAMPLES										
4. FLOW PR	OPORTIONED SAMPLE	S OBTAINED:				□Y	□N □NA ☑NE			
5. SAMPLE	DBTAINED FROM FACIL	LITY'S SAMPLING DE\	/ICE:			□Y	□N □NA ☑NE			
6. SAMPLE	REPRESENTATIVE OF	VOLUME AND NATUR	E OF DISCHARGE:			□Y	□N □NA ☑NE			
7. SAMPLE S	SPLIT WITH PERMITTEI	E:				□Y	□N □NA ☑NE			
8. CHAIN-OF	-CUSTODY PROCEDU	RES EMPLOYED:				□Y	□N □NA ☑NE			
9. SAMPLES	COLLECTED IN ACCO	RDANCE WITH PERM	IIT:			□Y	□N □NA ☑NE			
SECTION	J: STORM V	WATER POLI	LUTION PRE	VENTION PLA	AN					
STORM W	/ATER MANAG	EMENT MEET	S PERMIT RE	QUIREMENTS	3		U □NA ☑NE			
DETAILS:										
1. SWPPP U	PDATED AS NEEDED:	_ DATE OF LAST UP	PDATE:			□Y	□N □NA ☑NE			
2. SITE MAP	INCLUDING ALL DISCH	HARGES AND SURFA	CE WATERS:			□Y	□N □NA ☑NE			
3. POLLUTIO	N PREVENTION TEAM	I IDENTIFIED:				□Y	□N □NA ☑NE			
4. POLLUTIO	N PREVENTION TEAM	PROPERLY TRAINED):			□Y	□N □NA ☑NE			
5. LIST OF P	OTENTIAL POLLUTANT	T SOURCES:				□Y	□N □NA ☑NE			
6. LIST OF P	OTENTIAL SOURCES A	AND PAST SPILLS AN	D LEAKS:				□N □NA ☑NE			
7. ALL NON-	STORM WATER DISCH	IARGES ARE AUTHOR	RIZED:				□N □NA ☑NE			
8. LIST OF S	TRUCTURAL BMPS:						□N □NA ☑NE			
9. LIST OF N	ON-STRUCTURAL BMF	PS:					□N □NA ☑NE			
	OPERLY OPERATED AI						ON ONA MINE			
11. INSPECTI	ONS CONDUCTED AS	REQUIRED:				<u> </u>	□N □NA ØNE			

ADEQ Water NPDES Inspection	AFIN: 54-00083	Permit #: AR0043389

FLOW CALCULATION SHEET							
* A flow calculation check was not conducted due to the fact that the weir had been dropped well below the bottom of the staff gauge and the extreme danger of sticking the weir with a ruler.							
-							
Date:	Ti	me:					
		•	<u>,</u>				
Head in Inc	hes:	Feet:					
		<u>'</u>	•				
Type & Size	e of Primary Flow N	/leasureme	ent Device:				
	•						
Name & Mo	del of Secondary F	Flow Measi	urement Dev	/ice:			
Date of last	Calibration of Second	ondary Flo	w Device:				
Recorded F	low at Date & Time	E Listed Ab	oove:		(Facil	ity Flow Meter)	
	Flow at Date & Tim						
(Flow is calculat	ed using flow charts in: IS	CO Open Chai	nnel Flow Measu	rement Handb	ook-5 th Edition)		
% Error =	Recorded Value	- Calculated Value X 100					
	Calcul	ated Value	9				
% Error =		-		X 100	X 100		
% Error =		X 100					
0/ F		N 400					
% Error =		X 100					
0/ F		0/					
% Error =		%					
0	1						
Comments:	Comments:						

DMR Calculation Check

Reporting Period:	From		T	o		
	Year	Month	Day	Year	Month	Day
Parameter Checked:		_				
	Loading Mass				ntration nthly	
	Mo. Avg lbs/	'day	Mo. Avg		7-day Avg	g mg/l
Reported Value:						
Calculated Value:						
Permit Value:						

If calculated value does not equal reported value, explain:

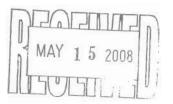
^{*} A DMR calculation check was not conducted due to a lack of effluent flow data.

Helena Municipal Water & Sewer

702 Cherry Street Helena-West Helena, Arkansas 72342

Owned and operated by the City of Helena-West Helena

870-338-7438 Fax 870-338-7477



May 14, 2008

Water Division Enforcement Section Arkansas Department of Environmental Quality 5301 Northshore Drive North Little Rock, AR 72118-5317

RE: AFIN: 54-00083 NPDES Permit No.: AR0043389

Dear Sir:

In reference to routine compliance inspection of April 15, 2008, we have made the following corrections:

Item 1 – Daily effluent flow data is being recorded and forwarded to McClelland Consulting Engineers end of each month.

Item 2 – This will be corrected after repairs are made to the weir and the staff gauge is reset, the repair is to be completed within the next 10 working days by Instrument & Supply, Inc., Hot Springs, AR. Calculation accuracy procedure will be reviewed with employees.

Item 3 – Instrument & Supply, Inc., will correct the staff gauge during before mentioned repair, this will also allow the weir to operate correctly.

Item 4 – McClelland Consulting Engineers will conduct annual influent and affluent testing, see attached letter dated May 8, 2008.

Items 5 – McClelland Consulting Engineers to correct clerical error made during sampling, see attached letter dated May 2, 2008.

Please advise if additional information is required.

Sincerely,

Terry McGinister

cc: Steven L. Henderson District 6 Inspector

Helena Municipal Water & Sewer

702 Cherry Street Helena-West Helena, Arkansas 72342

Owned and operated by the City of Helena-West Helena

870-338-7438 Fax 870-338-7477

May 8, 2008

Ms. Amber Bussell McClelland Consulting Engineers, Inc. P. O. Box 34087 Little Rock, AR 72201

Re: Permit #AR0043389

Dear Ms. Bussell:

Our NPDES Permit #AR0043389 is due for renewal. The permit expires January 31, 2009.

We are requesting your firm to do all the compliance testing necessary for the renewal of this permit. In addition it has been called to our attention that annual influent and affluent testing should been done at our site (the average percent removal of Biochemical Oxygen Demand should be at least (85%) eighty-five percent). Also please include this testing with our permit compliance tests.

Thank you for your assistance in this matter. Please feel free to call if you have any questions.

Sincerely,

Terry McGinister

General Manager

Cc: Ken Weiland Cline-Frazier, Inc. P.O. Box 236

Helena, AR 72342

Helena Municipal Water & Sewer

702 Cherry Street Helena-West Helena, Arkansas 72342

Owned and operated by the City of Helena-West Helena

870-338-7438 Fax 870-338-7477

May 2, 2008

Ms. Amber Bussell
McClelland consulting Engineers, Inc.
P. O. Box 34087
Little Rock, AR 72201

Re: Permit #AR0043389

Dear Ms. Bussell:

During ADEQ's inspection of our wastewater treatment facility on April 15, 2008, it was called to our attention that the chain of custody, which accompanies each lab analysis, was noted that the BOD and TSS samples were grab instead of composite samples. Our BOD and TSS samples are a 3-hour composite. We understand this was a clerical error on the part of the sampling technician.

Please correct the oversight for all future samples.

Sincerely, Sorry Misseura Tar

Terry McGinister General Manager