



UNITED STATES ENVIRONMENTAL PROTECTION AGENCY  
Washington, D.C. 20460

Form Approved  
OMB No. 2040-0003  
Approval Expires 7-31-85

# NPDES Compliance Inspection Report

## Section A: National Data System Coding

Transaction Code			NPDES										Yr/Mo/Day					Inspec. Type		Inspector		Fac. Type							
1	N	2	5	3	A	R	0	0	2	0	3	0	3	11	12	1	0	0	3	0	5	17	18	P	19	S	20	1	
Remarks																													
Inspection Work Days						Facility Evaluation Rating						BI		QA		-----Reserved-----													
67						70	N	71	N	72	N	73			74	75													80

## Section B: Facility Data

Name and Location of Facility Inspected ( <i>For industrial users discharging to POTW, also include POTW name and NPDES permit number</i> )		Entry Time/Date	Permit Effective Date
<b>NLR WASTEWATER UTILITY - Faulkner Lake Plant- 7400 Bauscum Pike, NLR</b>		09:30 am on 03/05/10	4/1/2008
		Exit Time/Date	Permit Expiration Date
		2:30 pm on 03/05/10	3/31/2013
Name(s) of On-Site Representative(s)/Title(s)/Phone and Fax Number(s)			Other Facility Data
Emric Roll, Superintendent, 501-945-7186, Ed Toland, Pretreatment Supervisor			
Name, Address of Responsible Official/Title/Phone and Fax Number		Contacted	
Gary Mills NLR WASTEWATER UTILITY PO Box 17898 North Little Rock, AR 72117 501-945-7186		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	

## Section C: Areas Evaluated During Inspection

(S = Satisfactory, M = Marginal, U = Unsatisfactory, N = Not Evaluated)

-	Permit	-	Flow Measurement	-	Operations & Maintenance	-	Sampling
-	Records/Reports	-	Self-Monitoring Program	-	Sludge Handling/Disposal	-	Pollution Prevention
-	Facility Site Review	-	Compliance Schedules	S	Pretreatment	-	Multimedia
-	Effluent/Receiving Waters	-	Laboratory	-	Storm Water	-	Other:

## Section D: Summary of Findings/Comments (Attach additional sheets if necessary)

No pretreatment program violations were noted.

Name(s) and Signature(s) of Inspector(s)	Agency/Office/Telephone/Fax	Date
Dennis Benson	AR Dept. of Environmental Quality- (501) 683-0827/(501) 682-0910 (Fax)	03/05/10
Signature of Reviewer	Agency/Office/Phone and Fax Numbers	Date

ARKANSAS DEPARTMENT OF ENVIRONMENTAL QUALITY  
PRETREATMENT COMPLIANCE INSPECTION (PCI) REPORT

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Name of Municipality: North Little Rock

AFIN Number: 60-00274

NPDES Permit Number(s): AR0020303, AR0020320, AR0038288

Program Tracked under NPDES Permit Number: AR0020303

Fact Sheet Preparation Date: \_\_\_\_\_

Date of Last PCI/Audit: \_\_\_\_\_

Date of Last Annual Report: \_\_\_\_\_

Name of Inspector: Dennis Benson

Date PCI Performed: 03/05/10

Name, Title, and Telephone Number of Facility Representative:  
Ed Toland -

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Name and Title of Other Participants: \_\_\_\_\_  
Ric Roll, Superintendent

Number of IUs Visited: 1

Name(s) of IUs Visited: L'Oreal

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AN IU SITE VISIT FORM SHOULD BE COMPLETED FOR EACH IU VISITED

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**NOTE: ANY QUESTION PRINTED IN ALL CAPS AND BOLD PRINT INDICATED A REGULATORY REQUIREMENT AND MUST BE ANSWERED FOR THE PCI REPORT TO BE COMPLETE. A NO ANSWER TO ONE OF THESE QUESTIONS SHOULD RESULT IN AN UNSATISFACTORY RATING.**

Form approved July 1989



B. LOCAL LIMITS

1. IS THE POTW APPLYING LOCAL LIMITS WHICH HAVE BEEN APPROVED BY ADEQ OR EPA? yes

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2. Describe any apparent problems with the local limits.

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3. How often are pollutant scans of POTW influent, effluent, and sludge performed by the POTW? Does this fulfill the requirements of the approved program (as described in the fact sheet) and part III of the NPDES permit?

Pollutant:	Frequency:	Requirement in		Comments:
		Permit:	Program:	
Metals:				
Influent:	_____	_____	_____	_____
Effluent:	_____	_____	_____	_____
Sludge:	_____	_____	_____	_____
Organics:				
Influent:	_____	_____	_____	_____
Effluent:	_____	_____	_____	_____
Sludge:	_____	_____	_____	_____

4. Have there been any inhibitions or upsets at the POTW (since the last PCI of Audit) which were believed to be caused by industrial discharges? If so, describe the action taken by the City to ensure that the incident would not recur. Were these actions effective?

**None were noted**

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C. INDUSTRIAL USER CONTROL MECHANISM

1. Is the POTW using the type of control mechanism (permit, agreement, etc.) required by the approved program? Permit
  
2. How many IU permits (or other control documents) have been issued? 14
  
3. DO ALL SIGNIFICANT IUS HAVE CURRENT (UNEXPIRED) CONTROL DOCUMENTS? IF NOT, LIST ALL UNPERMITTED SIUS, THE DATE OF EXPIRATION OF THEIR PREVIOUS PERMIT (IF APPLICABLE), AND THE REASON FOR DELAY IN ISSUING THE REQUIRED DOCUMENT.  
yes

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4. Does the control document contain the following items?  
  
An expiration date: yes  
  
Discharge limitations: yes  
  
If the program requires self-monitoring by the IUs, do the Permits contain:  
  
IU self-monitoring requirements: yes  
  
IU reporting requirements: yes
  
5. Indicate which of the following recommended standard conditions are contained in the control documents:  
  
Sample location: yes  
Type of sample: yes  
Monitoring frequency: yes  
Bypass prohibition: yes  
Right of entry: yes  
Nontransferability: yes  
Revocation clause: yes  
Penalty Provisions: yes  
Slug load notification: yes  
Notification of process change: yes

D. MONITORING OF IUS BY POTW

1. Indicate current inspection and sampling frequency and program requirement below:

	Current frequency:	Program Requirement:
Sampling:		
categorical IUs	_____	_____
other SIUs	_____	_____
Inspection:		
categorical IUs	_____	_____
other SIUs	_____	_____

2. HAS EACH SIU BEEN INSPECTED AND SAMPLED AT THE FREQUENCY REQUIRED BY THE APPROVED PROGRAM? yes

3. Are inspections announced or unannounced? \_\_\_\_\_

4. Are records kept of each inspection? yes

5. Does the inspection report contain an adequate description of the following:

Date and time of inspection: yes

Officials present: yes

Inspection of chemical storage areas: yes

Description of regulated processes, categorical waste streams, and discharge location of these waste streams: yes

Inspection of the pretreatment facilities: yes

Review of self-monitoring records: yes

Observation of IU self-monitoring procedures: yes

Verification that approved analytical techniques are used: yes

Verification of IU flow measurement (where required): yes

6. Overall adequacy of inspection documentation: Good

\_\_\_\_\_  
\_\_\_\_\_

7. DOES THE POTW SAMPLE IUS FOR ALL POLLUTANTS REGULATED IN THEIR PERMITS? (IT IS NOT NECESSARY TO SAMPLE FOR ALL POLLUTANTS EVERY TIME, BUT IT MUST BE DONE PERIODICALLY).

yes

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8. Are analyses performed in accordance with EPA-approved methods (40 CFR 136)? yes

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9. Are sampling and flow monitoring equipment properly maintained? yes

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10. Is the POTW keeping proper field notes and chain of custody forms? \_\_\_\_\_

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11. Is the sampling location representative of the discharge to the collection system? yes

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12. Are sampling locations identified in POTW records? yes

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13. Are sampling services available in an emergency? yes

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14. What are the POTW's procedures for tracking receipt and review of IU reports, such as BMR's, semi-annual reports, progress reports, bypass reports, and self-monitoring reports? \_\_\_\_\_

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15. ARE SELF-MONITORING REPORTS REVIEWED TO VERIFY THAT ANALYSES WERE PERFORMED FOR ALL REGULATED PARAMETERS, AND TO EVALUATE COMPLIANCE WITH EFFLUENT LIMITS? yes

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16. IF VIOLATIONS ARE FOUND IN REPORTS, DOES THE POTW RESPOND TO ALL VIOLATIONS? Yes

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17. What are the POTW's procedures for following up violations?  
**Escalating enforcement from calls to warning letters to  
Formal enforcement.**

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18. HAS THE POTW REVIEWED BMRS FOR COMPLIANCE WITH 40 CFR  
403.12(b)?: yes

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Review a Baseline Monitoring Report from the POTW's file,  
and indicate which of the following items can be identified  
in the BMR:

Name and address: \_\_\_\_\_

Other environmental permits held: \_\_\_\_\_

Description of operations: \_\_\_\_\_

Process flow diagrams: \_\_\_\_\_

Flow measurements: \_\_\_\_\_

Measurements of regulated pollutants: \_\_\_\_\_

Certification of compliance by the IU: \_\_\_\_\_

Compliance schedule (if needed): \_\_\_\_\_

19. Additional comments on the POTW's inspection and sampling  
procedures: \_\_\_\_\_

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5. Comments on the POTW's enforcement procedures:

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F. POTW'S PRETREATMENT ORGANIZATION STRUCTURE

1. Is the program structure essentially the same as that presented in the approved pretreatment program? Yes

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2. Are staffing levels adequate? yes

3. Are the responsible officials familiar with the approved program? yes

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G. MULTIJURISDICTIONAL ISSUES

1. List any IUs which are located outside of the jurisdictional area of the POTW:  
St. Vincent's Hospital in Sherwood

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2. Does the POTW have adequate procedures for controlling IUs located outside its jurisdictional area? yes

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3. Does the POTW have copies of permits for IUs in other cities? yes

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4. Have any of these IUs met the criteria for Significant Violator? If so, have they been published by the POTW in its annual list of Significant Violators? \_\_\_\_\_

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5. Comments on multijurisdictional issues: \_\_\_\_\_

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PRETREATMENT COMPLIANCE INSPECTION

IU SITE VISIT FORM

Name of Industry: L'Oreal

POTW Name: Faulkner Lake Road

Industry Contacts: Steve James, Maintenance Manager

Date and Time of Visit: 03/05/10 @1:00 pm

Description of Manufacturing Process:  
Manufacturing of cosmetics both wet and dry

Sources of Process Wastewater:  
Clean up of mixing vessels

Categorical Industry? no

Basis for Limits: local

Point of Application: At front of facility (total flow)

Description of Pretreatment Equipment and Procedures:  
Equalization, pH adjustment, DAF, vacuum sludge dewatering.

Spill Prevention and Solvent Management Procedures:  
All drains go to pretreatment facility which has an equalization tank. All water must be pumped from this point and therefore spills will be contained.

Sampling Location and Equipment:  
At a sampling station at the front of facility which includes a permanent refrigerated sampler.

## PPETS CODE SHEET

## PRETREATMENT COMPLIANCE INSPECTION (PCI)

		CODE
INSPECTOR'S NAME:	<u>Dennis Benson</u>	
NAME OF FACILITY:	<u>North Little Rock Waste Water</u>	
PERMIT NUMBER USED TO TRACK PROGRAM:	<u>AR0020303</u>	NPID
DATE OF PCI:	<u></u>	DTIA

## PPETS WENDB DATA ELEMENTS

NUMBER OF SIGNIFICANT IUS (SIUS):	<u>14</u>	SIUS
NUMBER OF CATEGORICAL IUS:	<u>1</u>	CIUS
SIUS NOT SAMPLED OR INSPECTED BY POTW:	<u>0</u>	NOIN
SIUS WITHOUT CONTROL MECHANISM:	<u>0</u>	NOCM
SIUS IN SIGNIFICANT NONCOMPLIANCE WITH STANDARDS OR REPORTING:	<u>0</u>	PSNC
SIUS IN SIGNIFICANT NONCOMPLIANCE WITH SELF-MONITORING REQUIREMENTS:	<u>0</u>	MSNC
SIUS IN SIGNIFICANT NONCOMPLIANCE WITH SELF-MONITORING AND NOT INSPECTED OR SAMPLED BY POTW:	<u>0</u>	SNIN