



ARKANSAS  
Department of Environmental Quality

May 16, 2012

David Cameron, City Administrator  
City of Siloam Springs  
P.O. Box 80  
Siloam Springs, Arkansas 72761

RE: Compliance Evaluation Inspection

AFIN: 04-00106

NPDES Permit Tracking No.: AR0020273

Dear Mr. Cameron:

On March 21, 2012, accompanied by James Eng, EPA Region 6, I performed a routine compliance evaluation inspection of the wastewater treatment facility in accordance with the provisions of the Federal Clean Water Act, the Arkansas Water and Air Pollution Control Act, and the regulations promulgated thereunder. This inspection revealed the following violations:

1. Your permit states that 24-hour flow-proportioned composite samples must be collected for several effluent parameters. However, Jack Harriston, Operator, stated that the Isco automatic effluent sampler was disconnected from the Isco effluent flow meter during POTW expansion construction, and that it is not connected to the ABB transmitter flow meter currently in use. Mr. Harriston stated that the sampler is programmed to collect effluent portions every hour, not proportional to flow, indicating that the plant has been collecting 24-hour time-weighted composite samples. This is in violation of Part 1.A, Part II.B.1.a and Part II.C.1 of your permit. Refer to Part IV (20) of your permit for the definition of 24-hour composite sample.
2. Because 24-hour time-weighted composite samples have been taken for effluent parameters requiring 24-hour flow-proportioned composite samples, it has not been possible for you to report accurate mass-loading rates for these parameters on your monthly discharge monitoring reports (DMRs). This is in violation of Part 1.A and Part II.C.1 of your permit.
3. The following are violations of Part II.C.3 of your permit:
  - a. According to Mr. Harriston, bagged ice must be used to supplement cooling of samples to 6 degrees C in your influent and effluent refrigerators. These refrigerators are not functioning as designed and must be replaced.
  - b. Mr. Harriston stated that fecal coliform bacteria (FCB) samples are being collected with an unsterilized scoop. FCB sampling equipment must be sterilized prior to each sampling event.

- c. All sample refrigerator thermometers have not been calibrated against a certified thermometer since 2009.
  - d. Your records indicate that your lab is using EPA Method 360.1 for dissolved oxygen analysis and EPA Method 330.5 for total residual chlorine analysis. These procedures are not currently approved by 40 CFR Part 136.
4. Your standard operating procedures (SOP) must be updated. For example, the SOP for measuring dissolved oxygen does not reference a test procedure approved by 40 CFR 136, but rather references a method internally designated as WW006. This is in violation of Part II.B.1.a of your permit.
5. Only one of the two generators used for standby power was in service at the time of the inspection. According to Mr. Harriston, the north generator was taken out of service during construction related to the POTW expansion. The south generator does not provide backup power to all of the plant's treatment units. This is in violation of Part II.B.7 of your permit.
6. Excessive grease and algae buildup on the weirs of the primary clarifier and excessive algae buildup on the weirs of the two final clarifiers was causing short circuiting of flow in each of these clarifiers. This is in violation of Part II.B.1.a of your permit. These conditions could cause overflow of settling solids into the launders during high flow periods. Cleaning of the weirs should take place as necessary to allow for equal and unobstructed flow through each of the weirs.
7. Part II.C.2 of your permit states that flow measurement devices must be capable of measuring flows with a maximum deviation of less than +/- 10% from true discharge rates throughout the range of expected discharge volumes and shall be installed at the monitoring point of the discharge. The meter at the primary flow measurement device was not in service (see Item 1 above). According to Mr. Harriston, an alternate flow meter (ABB transmitter flow meter) has been used to measure flow. This meter measures flow through a pipe from the final clarifiers to the primary flow measurement device. At the time of the inspection, the discharge rates between the primary flow device and the ABB transmitter deviated by 17%. In addition, flow through the rectangular weir was turbulent, causing significant fluctuations in the water level as it flowed past the gauge used to measure head in this device.
8. Part IV (18) of your permit states that the 7-day average discharge limitation is the highest allowable arithmetic mean (geometric mean for FCB) of the values for all effluent samples collected during the calendar week. It states that the DMR should report the highest 7-day average obtained during the calendar month, and that for reporting purposes, the 7-day average values should be reported as occurring in the month in which the Saturday of the calendar week falls in. Total suspended solids (TSS) and total phosphorus (TP) concentrations in the effluent samples taken on Wednesday, November 30, 2011 were 5.0 mg/L and 1.18 mg/L, respectively. These are the 7-day average values you reported for these parameters on your November 2011 DMR. Review of your records indicates that 7-

David Cameron, City of Siloam Springs  
May 16, 2012  
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day average values of 3.0 mg/L TSS and 0.46 mg/L TP should have been reported on your November 2011 DMR.

The above items require your immediate attention. Please submit a written response to these findings to the "Water Division Enforcement Branch". The response should be mailed to the address provided on the letterhead, or e-mailed to [Water-Inspection-report@adeq.state.ar.us](mailto:Water-Inspection-report@adeq.state.ar.us). This response should contain documentation describing the course of action taken to correct each item noted. You must include color photographs that document your corrective action, where applicable. This corrective action should be completed as soon as possible, and the response with all necessary documentation is due by May 29, 2012.

For additional information you may contact the enforcement branch by telephone at 501-682-0639 or by fax at 501-682-0910.

If I can be of any assistance, please contact me at 479-267-0811, ext. 16.

Sincerely,

A handwritten signature in black ink that reads "John Fazio". The signature is written in a cursive style with a large, stylized "J" and "F".

John Fazio  
District 1 Inspector  
Water Division

cc: Water Division Enforcement Branch  
Water Division Permits Branch



UNITED STATES ENVIRONMENTAL PROTECTION AGENCY  
Washington, D.C. 20460

## NPDES Compliance Inspection Report

Form Approved  
OMB No. 2040-0003

### Section A: National Data System Coding

Transaction Code	NPDES	Yr/Mo/Day	Inspec. Type	Inspector	Fac. Type										
1   <b>N</b>   2   <b>5</b>   3   <b>A</b>   <b>R</b>   <b>0</b>   <b>0</b>   <b>2</b>   <b>0</b>   <b>2</b>   <b>7</b>   <b>3</b>   11   12   <b>1</b>   <b>2</b>   <b>0</b>   <b>3</b>   <b>2</b>   <b>1</b>   17   18   <b>C</b>   19   <b>T</b>   20   <b>1</b>	Remarks														
Inspection Work Days		Facility Evaluation Rating		BI	QA	-----Reserved-----									
67		69	70	<b>1</b>	71	<b>N</b>	72	<b>N</b>	73		74		75		80

### Section B: Facility Data

Name and Location of Facility Inspected ( <i>For industrial users discharging to POTW, also include POTW name and NPDES permit number</i> ) <b>City of Siloam Springs Pollution Control Plant</b> <b>975 Anderson Ave.</b> <b>Siloam Springs, Arkansas 72761</b>	Entry Time/Date <b>0940 / 03-21-12</b>	Permit Effective Date <b>October 1, 2007</b>
Name(s) of On-Site Representative(s)/Title(s)/Phone and Fax Number(s) <b>Jack Harriston / Operator / 479-524-5623 / 479-524-4653</b>	Exit Time/Date <b>1535 / 03-21-12</b>	Permit Expiration Date <b>September 30, 2012</b>
Name, Address of Responsible Official/Title/Phone and Fax Number <b>David Cameron / Public Works Director / 479-524-5136 / 479-524-8513</b> <b>City of Siloam Springs</b> <b>P.O. Box 80</b> <b>Siloam Springs, Arkansas 72761</b>	Contacted Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Other Facility Data  <b>Outfall 001: 36.19396, -94.56398</b>  <b>PDS #065668</b>

### Section C: Areas Evaluated During Inspection

(S = Satisfactory, M = Marginal, U = Unsatisfactory, N = Not Evaluated)

S	Permit	U	Flow Measurement	M	Operations & Maintenance	U	Sampling
M	Records/Reports	U	Self-Monitoring Program	S	Sludge Handling/Disposal	N	Pollution Prevention
S	Facility Site Review	N	Compliance Schedules	N	Pretreatment	N	Multimedia
S	Effluent/Receiving Waters	M	Laboratory	N	Storm Water		Other:

### Section D: Summary of Findings/Comments (Attach additional sheets if necessary)

James Eng, EPA Region 6, and Jack Harriston, WWTP Operator, were present during my compliance evaluation inspection of the wastewater treatment facility.

Discharge Monitoring Reports (DMRs) and DMR calculating spreadsheets were reviewed for the months of November 2011 – January 2012. There were no permit effluent limit excursions during these months.

See Page 11 of this report for a summary of findings.

Name(s) and Signature(s) of Inspector(s)  <b>John Fazio</b>	Agency/Office/Telephone/Fax <b>AR Dept. of Environmental Quality-Fayetteville</b> <b>479-267-0811, ext. 16; 479-267-0819 (fax)</b>	Date <b>May 10, 2012</b>
Signature of Reviewer	Agency/Office/Phone and Fax Numbers	Date

**SECTION A: PERMIT VERIFICATION**

PERMIT SATISFACTORILY ADDRESSES OBSERVATIONS

S M U NA NE

## DETAILS:

- |  |  |
|--|--|
| 1. CORRECT NAME AND MAILING ADDRESS OF PERMITTEE:                            | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE |
| 2. NOTIFICATION GIVEN TO EPA/STATE OF NEW DIFFERENT OR INCREASED DISCHARGES: | <input type="checkbox"/> Y <input type="checkbox"/> N <input checked="" type="checkbox"/> NA <input type="checkbox"/> NE |
| 3. NUMBER AND LOCATION OF DISCHARGE POINTS AS DESCRIBED IN PERMIT:           | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE |
| 4. ALL DISCHARGES ARE PERMITTED:   | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE |

**SECTION B: RECORDKEEPING AND REPORTING EVALUATION**

RECORDS AND REPORTS MAINTAINED AS REQUIRED BY PERMIT

S M U NA NE

## DETAILS:

- |   |   |
|---|---|
| 1. ANALYTICAL RESULTS CONSISTENT WITH DATA REPORTED ON DMRS: <b>Not reporting 7-day averages in the manner as defined in Part IV of the permit.</b> | <input type="checkbox"/> Y <input checked="" type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE                            |
| 2. SAMPLING AND ANALYSES DATA ADEQUATE AND INCLUDE:   | <input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE |
| a. DATES AND TIME(S) OF SAMPLING:   | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE                            |
| b. EXACT LOCATION(S) OF SAMPLING:   | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE                            |
| c. NAME OF INDIVIDUAL PERFORMING SAMPLING:  | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE                            |
| d. ANALYTICAL METHODS AND TECHNIQUES:   | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE                            |
| e. RESULTS OF CALIBRATIONS:   | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE                            |
| f. RESULTS OF ANALYSES:   | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE                            |
| g. DATES AND TIMES OF ANALYSES:   | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE                            |
| h. NAME OF PERSON(S) PERFORMING ANALYSES:   | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE                            |
| 3. LABORATORY EQUIPMENT CALIBRATION AND MAINTENANCE RECORDS ADEQUATE:   | <input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE |
| 4. PLANT RECORDS INCLUDE SCHEDULES, DATES OF EQUIPMENT MAINTENANCE AND REPAIR:  | <input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE |
| 5. EFFLUENT LOADINGS CALCULATED USING DAILY EFFLUENT FLOW AND DAILY ANALYTICAL DATA:  | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE                            |

**SECTION C: OPERATIONS AND MAINTENANCE**

TREATMENT FACILITY PROPERLY OPERATED AND MAINTAINED

S M U NA NE

## DETAILS:

- |   |   |
|---|---|
| 1. TREATMENT UNITS PROPERLY OPERATED:   | <input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE |
| 2. TREATMENT UNITS PROPERLY MAINTAINED: <b>Short circuiting occurring at all in-service clarifiers due to excessive grease and/or algae buildup on weirs.</b>   | <input type="checkbox"/> S <input checked="" type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE |
| 3. STANDBY POWER OR OTHER EQUIVALENT PROVIDED: <b>North generator not in service and is needed for some of the treatment units (i.e., the south generator (in service) does not provide standby power to the entire plant).</b> | <input type="checkbox"/> S <input type="checkbox"/> M <input checked="" type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE |
| 4. ADEQUATE ALARM SYSTEM FOR POWER OR EQUIPMENT FAILURES AVAILABLE:   | <input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE |
| 5. ALL NEEDED TREATMENT UNITS IN SERVICE: <b>Note: Grit chamber, one of two primary clarifiers &amp; primary sludge thickener not in service.</b>   | <input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE |
| 6. ADEQUATE NUMBER OF QUALIFIED OPERATORS PROVIDED:   | <input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE |
| 7. SPARE PARTS AND SUPPLIES INVENTORY MAINTAINED: <b>Not required; not a 92-500 facility</b>  | <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input checked="" type="checkbox"/> NA <input type="checkbox"/> NE |
| 8. OPERATION AND MAINTENANCE MANUAL AVAILABLE:  | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE                            |
| 9. STANDARD OPERATING PROCEDURES AND SCHEDULES ESTABLISHED: <b>Needs to be updated</b>  | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE                            |
| 10. PROCEDURES FOR EMERGENCY TREATMENT CONTROL ESTABLISHED:   | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE                            |
| 11. HAVE BYPASSES/OVERFLOWS OCCURRED AT THE PLANT OR IN THE COLLECTION SYSTEM IN THE LAST YEAR:   | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE                            |
| 12. IF SO, HAS THE REGULATORY AGENCY BEEN NOTIFIED:   | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE                            |
| 13. HAS CORRECTIVE ACTION BEEN TAKEN TO PREVENT ADDITIONAL BYPASSES/OVERFLOWS:  | <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE                            |
| 14. HAVE ANY HYDRAULIC OVERLOADS OCCURRED AT THE TREATMENT PLANT:   | <input type="checkbox"/> Y <input checked="" type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE                            |
| 15. IF SO, DID PERMIT VIOLATIONS OCCUR AS A RESULT:   | <input type="checkbox"/> Y <input type="checkbox"/> N <input checked="" type="checkbox"/> NA <input type="checkbox"/> NE                            |

**SECTION D: SAMPLING****PERMITTEE SAMPLING MEETS PERMIT REQUIREMENTS**S M U NA NE**DETAILS:**

1. SAMPLES TAKEN AT SITE(S) SPECIFIED IN PERMIT:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
2. LOCATIONS ADEQUATE FOR REPRESENTATIVE SAMPLES:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
3. FLOW PROPORTIONED SAMPLES OBTAINED WHEN REQUIRED BY PERMIT: <b>Time-weighted: auto-sampler not hooked up to a flow meter.</b>	<input type="checkbox"/> Y <input checked="" type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
4. SAMPLING AND ANALYSES COMPLETED ON PARAMETERS SPECIFIED IN PERMIT:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
5. SAMPLING AND ANALYSES PERFORMED AT FREQUENCY SPECIFIED IN PERMIT:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
6. SAMPLE COLLECTION PROCEDURES ADEQUATE: <b>FCB samples are collected with an unsterilized scoop.</b>	<input type="checkbox"/> Y <input checked="" type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
a. SAMPLES REFRIGERATED DURING COMPOSITING: <b>However; condition of refrigerators requires supplementing cooling w/ ice.</b>	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
b. PROPER PRESERVATION TECHNIQUES USED:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
c. CONTAINERS AND SAMPLE HOLDING TIMES CONFORM TO 40 CFR 136:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
7. IF MONITORING IS PERFORMED MORE OFTEN THAN REQUIRED ARE RESULTS REPORTED ON THE DMR:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE

**SECTION E: FLOW MEASUREMENT****PERMITTEE FLOW MEASUREMENT MEETS PERMIT REQUIREMENTS**S M U NA NE**DETAILS:**

1. PRIMARY FLOW MEASUREMENT DEVICE PROPERLY INSTALLED AND MAINTAINED: __ TYPE OF DEVICE: <b>5 foot rectangular weir without end contractions.</b>	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
2. FLOW MEASURED AT EACH OUTFALL AS REQUIRED:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
3. SECONDARY INSTRUMENTS (TOTALIZERS, RECORDERS, ETC.) PROPERLY OPERATED AND MAINTAINED: <b>Isco meter not in use. At the time of the inspection, the alternate meter (ABB Transmitter Flowmeter) was not capable of measuring flow with a maximum deviation of less than +/- 10% from the true discharge rate. The deviation was 17%.</b>	<input type="checkbox"/> Y <input checked="" type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
4. CALIBRATION FREQUENCY ADEQUATE:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
5. RECORDS MAINTAINED OF CALIBRATION PROCEDURES:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
6. CALIBRATION CHECKS DONE TO ASSURE CONTINUED COMPLIANCE:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
7. FLOW ENTERING DEVICE WELL DISTRIBUTED ACROSS THE CHANNEL AND FREE OF TURBULENCE: <b>Turbulent flow.</b>	<input type="checkbox"/> Y <input checked="" type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
8. FLOW MEASUREMENT EQUIPMENT ADEQUATE TO HANDLE EXPECTED RANGE OF FLOW RATES:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
9. HEAD MEASURED AT PROPER LOCATION:	<input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE

**SECTION F: LABORATORY****PERMITTEE LABORATORY PROCEDURES MEET PERMIT REQUIREMENTS**S M U NA NE**DETAILS:**

1. EPA APPROVED ANALYTICAL PROCEDURES USED (40 CFR 136.3 FOR LIQUIDS, 503.8(B) FOR SLUDGES): <b>EPA Methods used for TRC and DO measurement are not currently approved.</b>	<input type="checkbox"/> Y <input checked="" type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
2. IF ALTERNATIVE ANALYTICAL PROCEDURES ARE USED, PROPER APPROVAL HAS BEEN OBTAINED:	<input type="checkbox"/> Y <input checked="" type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
3. SATISFACTORY CALIBRATION AND MAINTENANCE OF INSTRUMENTS AND EQUIPMENT: <b>Thermometers in all sample refrigerators have not been calibrated against a certified thermometer since 2009.</b>	<input type="checkbox"/> Y <input checked="" type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
4. QUALITY CONTROL PROCEDURES ADEQUATE:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
5. DUPLICATE SAMPLES ARE ANALYZED $\geq$ 10% OF THE TIME:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
6. SPIKED SAMPLES ARE ANALYZED $\geq$ 10% OF THE TIME:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
7. COMMERCIAL LABORATORY USED:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
a. LAB NAME: <b>ETG</b>	<b>American Interplex</b>
b. LAB ADDRESS: <b>1702 E. Central Ave, Bentonville, AR 72712</b>	<b>8600 Kanis Rd., Little Rock, AR 72204</b>
c. PARAMETERS PERFORMED: <b>CBOD5, TSS, NH3-N, TP, TRC, NO3-N</b>	<b>Biomonitoring</b>
8. BIOMONITORING PROCEDURES ADEQUATE:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
a. PROPER ORGANISMS USED:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
b. PROPER DILUTION SERIES FOLLOWED:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
c. PROPER TEST METHODS AND DURATION:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
d. RETESTS AND/OR TRE PERFORMED AS REQUIRED:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE

**SECTION G: EFFLUENT/RECEIVING WATERS OBSERVATIONS**

BASED ON VISUAL OBSERVATIONS ONLY S M U NA NE

DETAILS:

OUTFALL #:	OIL SHEEN	GREASE	TURBIDITY	VISIBLE FOAM	FLOATING SOLIDS	COLOR	OTHER
001	None	None	None	None	None	Clear	

**SECTION H: SLUDGE DISPOSAL**

SLUDGE DISPOSAL MEETS PERMIT REQUIREMENTS S M U NA NE

DETAILS: **Sludge is disposed at Waste Management Landfill in Tontitown, AR**

- |   |   |
|---|---|
| 1. SLUDGE MANAGEMENT ADEQUATE TO MAINTAIN EFFLUENT QUALITY:   | <input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE |
| 2. SLUDGE RECORDS MAINTAINED AS REQUIRED BY 40 CFR 503:   | <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 3. FOR LAND APPLIED SLUDGE, TYPE OF LAND APPLIED TO: (E.G., FOREST, AGRICULTURAL, PUBLIC CONTACT SITE): |   |

**SECTION I: SAMPLING INSPECTION PROCEDURES**

SAMPLE RESULTS WITHIN PERMIT REQUIREMENTS S M U NA NE

- DETAILS:
- |  |  |
|--|--|
| 1. SAMPLES OBTAINED THIS INSPECTION:   | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 2. TYPE OF SAMPLE: <input type="checkbox"/> GRAB:___ <input type="checkbox"/> COMPOSITE:___ METHOD:___ FREQUENCY:___ |  |
| 3. SAMPLES PRESERVED:  | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 4. FLOW PROPORTIONED SAMPLES OBTAINED:   | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 5. SAMPLE OBTAINED FROM FACILITY'S SAMPLING DEVICE:  | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 6. SAMPLE REPRESENTATIVE OF VOLUME AND NATURE OF DISCHARGE:  | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 7. SAMPLE SPLIT WITH PERMITTEE:  | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 8. CHAIN-OF-CUSTODY PROCEDURES EMPLOYED:   | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 9. SAMPLES COLLECTED IN ACCORDANCE WITH PERMIT:  | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |

**SECTION J: STORM WATER POLLUTION PREVENTION PLAN**

STORM WATER MANAGEMENT MEETS PERMIT REQUIREMENTS S M U NA NE

- DETAILS:
- |  |  |
|--|--|
| 1. SWPPP UPDATED AS NEEDED:___ DATE OF LAST UPDATE:___   | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 2. SITE MAP INCLUDING ALL DISCHARGES AND SURFACE WATERS: | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 3. POLLUTION PREVENTION TEAM IDENTIFIED:                 | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 4. POLLUTION PREVENTION TEAM PROPERLY TRAINED:           | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 5. LIST OF POTENTIAL POLLUTANT SOURCES:                  | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 6. LIST OF POTENTIAL SOURCES AND PAST SPILLS AND LEAKS:  | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 7. ALL NON-STORM WATER DISCHARGES ARE AUTHORIZED:        | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 8. LIST OF STRUCTURAL BMPS:                              | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 9. LIST OF NON-STRUCTURAL BMPS:                          | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 10. BMPS PROPERLY OPERATED AND MAINTAINED:               | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |
| 11. INSPECTIONS CONDUCTED AS REQUIRED:                   | <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input checked="" type="checkbox"/> NE |

## FLOW CALCULATION SHEET

Date:	<b>03/21/12</b>	Time:	<b>1050</b>		
Head in Inches:		Feet:	<b>0.85</b>		
Type & Size of Primary Flow Measurement Device: <b>5 foot rectangular weir without end contractions</b>					
Name & Model of Secondary Flow Measurement Device:				<b>ABB Transmitter Flowmeter</b>	
Date of last Calibration of Secondary Flow Device: <b>02/29/12</b>					
Recorded Flow at Date & Time Listed Above:			<b>9.86 MGD</b>	(Facility Flow Meter)	
Calculated Flow at Date & Time Listed Above:			<b>8.43 MGD</b>		
<small>(Flow is calculated using flow charts in: <u>ISCO Open Channel Flow Measurement Handbook-5<sup>th</sup> Edition</u>)</small>					
% Error =	Recorded Value	-	Calculated Value	X 100	
	Calculated Value				
% Error =	9.86	-	8.43	X 100	
	8.43				
% Error =	1.43	X 100			
	8.43				
% Error =	0.17	X 100			
% Error =	17	%			
Comments:	Deviation > +/- 10%. Isco flow meter not in use.				



**DMR Calculation Check**

**Reporting Period:** From 11 11 01 To 11 11 30  
Year Month Day Year Month Day

**Parameter Checked:** CBOD5

	<b>Loading Mass Mo. Avg. - lbs/day</b>	<b>Concentration Monthly Mo. Avg. - mg/l</b>	<b>7-day Avg. - mg/l</b>
<b>Reported Value:</b>	<u>60.6</u>	<u>1.61</u>	<u>2.57</u>
<b>Calculated Value:</b>	<u>60.6</u>	<u>1.61</u>	<u>2.57</u>
<b>Permit Value:</b>	<u>550</u>	<u>15</u>	<u>22.5</u>

**If calculated value does not equal reported value, explain:**

**DMR Calculation Check**

**Reporting Period:** From 11 11 01 To 11 11 30  
Year Month Day Year Month Day

**Parameter Checked:** TSS

	<b>Loading Mass Mo. Avg. - lbs/day</b>	<b>Concentration Monthly Mo. Avg. - mg/l</b>	<b>7-day Avg. - mg/l</b>
<b>Reported Value:</b>	<u>97.4</u>	<u>2.5</u>	<u>5.0</u>
<b>Calculated Value:</b>	<u>97.4</u>	<u>2.5</u>	<u>3.0</u>
<b>Permit Value:</b>	<u>734</u>	<u>20</u>	<u>30</u>

**If calculated value does not equal reported value, explain:**

Facility is not reporting the 7-day average in the manner defined by Part IV (18) of the permit. The reported value was for a sample taken on Wednesday, November 30, 2011. The date on Saturday of that calendar week was December 3, 2011.

## NPDES Compliance Inspection Report Further Explanation

The following violations were noted at the time of the inspection:

1. Flow-proportioned samples are not being taken for parameters that require 24-hour composite samples. Operator indicated that composite samples are time weighted only.
2. Because 24-hour time-weighted composite samples have been taken for effluent parameters requiring 24-hour flow-proportioned composite samples, it has not been possible for the facility to report accurate mass-loading rates for these parameters on their monthly discharge monitoring reports.
3. Monitoring procedures violations:
  - a. It is necessary for the facility to supplement cooling of samples to 6 degrees C with ice in the influent and effluent refrigerators. These refrigerators are not functioning as designed and must be replaced.
  - b. Fecal coliform bacteria samples are being collected with an unsterilized scoop.
  - c. All sample refrigerator thermometers have not been calibrated against a certified thermometer since 2009.
  - d. Records indicate that the facility's lab is using EPA Method 360.1 for dissolved oxygen analysis and EPA Method 330.5 for total residual chlorine analysis. These procedures are not currently approved by 40 CFR Part 136.
4. Facility's standard operating procedures must be updated. For example, the SOP for measuring dissolved oxygen does not reference a test procedure approved by 40 CFR 136, but rather references a method internally designated as WW006.
5. Only one of the two generators used for standby power was in service at the time of the inspection. According to staff, the north generator was taken out of service during construction related to the POTW expansion. The south generator does not provide backup power to all of the plant's treatment units.
6. Excessive grease and algae buildup on the weirs of the primary clarifier and excessive algae buildup on the weirs of the two final clarifiers was causing short circuiting of flow in each of these clarifiers.
7. At the time of the inspection, the effluent flow measurement devices were not capable of measuring flows with a maximum deviation of less than +/- 10% from true discharge rates. In addition, flow through the primary device was turbulent, causing significant fluctuations in the water level as it flowed past the gauge used to measure head in this device.
8. Facility is not reporting 7-day averages in the manner as defined in Part IV of the permit.

Note: The grit chamber, one of the two primary clarifiers and the primary sludge thickener were not operable at the time of the inspection.

<b>Water Division NPDES Photographic Evidence Sheet</b>							
---	--	--	--	--	--	--	--

<b>Location:</b>	City of Siloam Springs Pollution Control Plant						
------------------	--	--	--	--	--	--	--

<b>Photographer:</b>	John Fazio	<b>Witness:</b>	James Eng, EPA Region 6			
----------------------	------------	-----------------	-------------------------	--	--	--

<b>Photo #</b>	1	<b>Of</b>	6	<b>Date:</b>	03/21/12	<b>Time:</b>	1034
----------------	---	-----------	---	--------------	----------	--------------	------

<b>Description:</b>	Excessive algae buildup on weirs at final clarifier causing short circuiting.						
---------------------	---	--	--	--	--	--	--



<b>Photographer:</b>	John Fazio	<b>Witness:</b>	James Eng, EPA Region 6			
----------------------	------------	-----------------	-------------------------	--	--	--

<b>Photo #</b>	2	<b>Of</b>	6	<b>Date:</b>	03/21/12	<b>Time:</b>	1032
----------------	---	-----------	---	--------------	----------	--------------	------

<b>Description:</b>	Excessive algae buildup on weirs at final clarifier causing short circuiting.						
---------------------	---	--	--	--	--	--	--



**Water Division NPDES Photographic Evidence Sheet**

<b>Location:</b>	City of Siloam Springs Pollution Control Plant						
<b>Photographer:</b>	John Fazio			<b>Witness:</b>	James Eng, EPA Region 6		
<b>Photo #</b>	3	<b>Of</b>	6	<b>Date:</b>	03/21/12	<b>Time:</b>	1054
<b>Description:</b>	ABB Transmitter Flowmeter used as secondary effluent flow measuring device.						



<b>Photographer:</b>	John Fazio			<b>Witness:</b>	James Eng, EPA Region 6		
<b>Photo #</b>	4	<b>Of</b>	6	<b>Date:</b>	03/21/12	<b>Time:</b>	1058
<b>Description:</b>	Turbulent flow through the primary flow measuring device.						



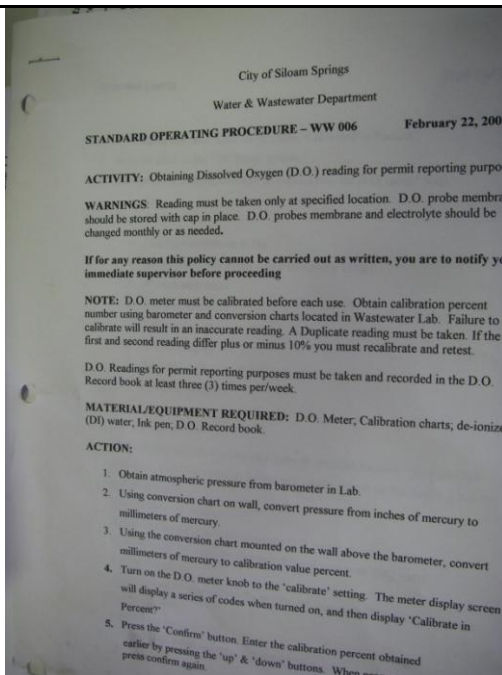


**Water Division NPDES Photographic Evidence Sheet**

<b>Location:</b>	City of Siloam Springs Pollution Control Plant						
<b>Photographer:</b>	John Fazio			<b>Witness:</b>	James Eng, EPA Region 6		
<b>Photo #</b>	5	<b>Of</b>	6	<b>Date:</b>	03/21/12	<b>Time:</b>	1130
<b>Description:</b>	Turbulent flow through the primary flow measuring device before passing over the weir.						



<b>Photographer:</b>	John Fazio			<b>Witness:</b>	James Eng, EPA Region 6		
<b>Photo #</b>	6	<b>Of</b>	6	<b>Date:</b>	03/21/12	<b>Time:</b>	1304
<b>Description:</b>	SOP for measuring dissolved oxygen does not reference a test procedure approved by 40 CFR 136.						





May 29, 2012

**Sent Via E-Mail and Certified U.S. Mail**

Water Division Enforcement Branch  
Arkansas Department of Environmental Quality  
5301 Northshore Drive  
North Little Rock, Arkansas 72118-5317  
[Water-Inspection-Report@adeq.state.ar.us](mailto:Water-Inspection-Report@adeq.state.ar.us)

To Whom It May Concern:

Enclosed please find the City of Siloam Spring's response to the Arkansas Department of Environmental Quality Inspection Report, dated May 16, 2012. If you have any questions regarding the City's response, please contact me at (479) 524-5136. Thank you.

Sincerely,

Randy Atkinson  
City of Siloam Springs  
Public Works Director

Enclosure

cc: Parthy Evans, Stinson Morrison Hecker  
John Fazio, District 1 Inspector

**CITY OF SILOAM SPRINGS**  
**RESPONSE TO ADEQ INSPECTION REPORT (MAY 16, 2012)**  
**MAY 29, 2012**

The Arkansas Department of Environmental Quality ("ADEQ" or "the Department") conducted an inspection of the City of Siloam Springs ("the City") wastewater treatment facility ("WWTF") on March 21, 2012. The Department submitted its findings from the inspection in a report ("Inspection Report") to the City dated May 16, 2012, which the City received on May 17, 2012. The Inspection Report contains eight numbered alleged violations. The Inspection Report requests a written response to each alleged violation by May 29, 2012. This letter is intended to respond to each alleged violation contained in the May 16, 2012, Inspection Report.

1. Your permit states that 24-hour flow-proportioned composite samples must be collected for several effluent parameters. However, Jack Harriston, Operator, stated that the Isco automatic effluent sampler was disconnected from the Isco effluent flow meter during POTW expansion construction, and that it is not connected to the ABB transmitter flow meter currently in use. Mr. Harriston stated that the sampler is programmed to collect effluent portions every hour, not proportional to flow, indicating that the plant has been collecting 24-hour time-weighted composite samples. This is in violation of Part I.A, Part II.B.1.a. and Part II.C.1 of your permit. Refer to Part IV (20) of your permit for the definition of 24-hour composite sample.

Response: The City's Authorization to Discharge Wastewater Under The National Pollutant Discharge Elimination System and the Arkansas Water and Air Pollution Control Act Permit No. AR0020273 ("NPDES Permit") defines "24-hour composite sample" in Part IV, paragraph 21 as:

"a minimum of 12 effluent portions collected at equal time intervals over the 24-hour period and combined proportional to flow or a sample collected at frequent intervals proportional to flow over the 24-hour period." (*emphasis added*)

The City collects its 24-hour composite samples in accordance with the second provision of the definition, as it collects samples "at frequent intervals proportional to flow over the 24-hour period." To accomplish this, the City uses an ISCO sampler, which gathers flow measurements and collects a 400-milliliter sample after every 100,000 gallons of water is measured by the ISCO meter associated with the ISCO sampler.<sup>1</sup> Thus, the samples are not collected based on time-intervals, but rather are collected proportional to flow. As the average daily flow is approximately 2.7 million gallons per day, more than 12 aliquots are collected for each composite sample.

As further information, the ISCO sampler is programmed to collect a sample after every 100,000 gallons of flow in accordance with the ISCO operator manual. The 100,000-gallon threshold was selected based on the average daily WWTF flow, and ensures samples are collected at an appropriate flow-based frequency to be representative of the discharge. The relevant pages of the ISCO operator manual, including the Program Sequence Structure, are attached hereto as

---

<sup>1</sup> In addition, the ISCO flow meter was calibrated the week of the March 2012 inspection. It has been re-calibrated in the last 14 days to ensure proper operations. In addition, the City performs regular spot-check calibrations on the flow meter.



Attachment 1. The ISCO sampler allows the operator to view the Sequence Structure on the machine. The City has purchased and installed an analog ISCO sampler as part of its continual upgrade programs. The new ISCO sampler allows the City to view and store information regarding the flow and aliquot collection for a 45-day period, and allows the information to be downloaded into a database.

The Inspection Report indicates that an ABB flow meter is in use. While this is true, the ABB flow meter was used only for collecting the daily flow readings from the WWTP. It is not connected to the ISCO sampler and no information from the ABB flow meter was used in association with collection of 24-hour composite samples, as they serve entirely distinct purposes. The ISCO sampler collects aliquots, based on flow, for effluent sample purposes, while the ABB sampler takes flow measurements based on million gallons per day to provide the daily flow measurement required by the NPDES Permit. A photo of the ABB sampler is attached to the Inspection Report. The ISCO sampler is located approximately 100 yards away from the ABB sampler. The inspectors did not inspect the ISCO sampler and ISCO meter during the March 21, 2012, inspection.

The Inspection Report indicates that Mr. Harriston stated that the 24-hour composite samples are time-proportional, not flow-proportional. The City regrets any misunderstanding that there may have been in discussions regarding the composite sample collection methodology.

As discussed above, since issuance of the Permit, samples have been conducted on a flow-proportional basis. Thus, as the City was not in violation of its Permit, the City requests this alleged violation be removed from the Inspection Report.

2. Because 24-hour time-weighted composite samples have been taken for effluent parameters requiring 24-hour flow-proportioned composite samples, it has not been possible for you to report accurate mass-loading rates for these parameters on your monthly discharge monitoring reports (DMRs). This is in violation of Part 1.A and Part II.C.1 of your permit.

Response: As discussed above, 24-hour composite samples were appropriately collected in accordance with the NPDES Permit requirements and the ISCO Operator Manual. After collection, samples are sent to a certified lab for analysis, and reported in monthly Discharge Monitoring Reports. Thus, accurate mass-loading rates were reported in DMRs, and revised calculations are unnecessary. The City requests this alleged violation be removed from the Inspection Report.

3. The following are violations of Part II.C.3 of your permit:
  - a. According to Mr. Harriston, bagged ice must be used to supplement cooling of samples to 6 degrees C in your influent and effluent refrigerators. These refrigerators are not functioning as designed and must be replaced.

Response: Condition II.C.3 of the Permit requires the permittee to:

"perform maintenance procedures on all monitoring and analytical instrumentation ... to insure accuracy of measurements and shall insure that both calibration and maintenance activities will be conducted."

As a preliminary response, the sample refrigerator on the ISCO sampler does not constitute "monitoring and analytical instrumentation." Thus, Condition II.C.3 is not directly relevant to this issue. The City also notes that it did comply with its requirement to keep samples below the Part 136-required temperature of 6 degrees Celsius. Eight Chain of Custody forms are attached hereto as Attachment 2. The Chain of Custody forms are from February 2012 (the month prior to the inspection) and May 2011, and are representative of consistent, continued compliance with the 6-degree Celsius storage temperature requirement. Thus, the City requests this alleged violation be removed from the Inspection Report.

The new ISCO analog sampler that has been installed has a built-in refrigerator. The City will continue to monitor and calibrate the temperature in the new refrigerator, as discussed below in response to Item 3(c).

- b. Mr. Harriston stated that fecal coliform bacteria (FCB) samples are being collected with an unsterilized scoop. FCB sampling equipment must be sterilized prior to each sampling event.

Response: Prior to the inspection, the City conducted its fecal coliform bacteria samples as follows. The City used clean sample techniques, such as requiring the sampler to wear gloves, and collecting the sample with a scoop that was kept in a sterilized container. The City sent samples to the laboratory in a sterilized sample bottle. However, as noted in the Inspection Report, the scoop was not independently sterilized. After the inspection, the City ceased use of the scoop. All equipment that is used to collect fecal coliform bacteria samples is now sterilized, and the sample is collected with a sterilized container. Clean sampling procedures are also still employed by all sample collection personnel.

- c. All sample refrigerator thermometers have not been calibrated against a certified thermometer since 2009.

Response: The refrigerator thermometers are calibrated as required. The Inspection Report notes that the thermometers had not been calibrated since 2009. This is incorrect. In 2009, the City purchased new thermometers and installed them in its refrigerators. This is the 2009 date reflected on the thermometers. To calibrate the thermometers, the City uses a certified thermometer, which is calibrated every two years. The certified thermometer was purchased on August 2, 2010, and is accurate until August 2, 2012. A new thermometer will be obtained prior to August 2012. The City uses the certified thermometer to calibrate the refrigerator thermometers and other temperature-controlled units on a weekly basis. An example of the calibration checks for one of the refrigerator thermometers is attached hereto as Attachment 3. If

a refrigerator thermometer is not working properly, it is replaced. Thus, the City requests this alleged violation be removed from the Inspection Report.

- d. Your records indicate that your lab is using EPA Method 360.1 for dissolved oxygen analysis and EPA Method 330.5 for total residual chlorine analysis. These procedures are not currently approved by 40 CFR Part 136.

Response: The City uses EPA Method 330.5 to measure total residual chlorine. ADEQ has informed the City that this is an acceptable method for NPDES purposes, as it is equivalent to EPA-approved Part 136 Method 4500-CL-G. Correspondence from Ms. Jane Hurley is attached hereto as Attachment 4. The City uses EPA Method 360.1 to measure dissolved oxygen. ADEQ has informed the City that this is an acceptable method for NPDES purposes, as it is equivalent to EPA-approved Part 136 Method 4500-O-G. See Attachment 4.

4. Your standard operating procedures (SOP) must be updated. For example, the SOP for measuring dissolved oxygen does not reference a test procedure approved by 40 CFR 136, but rather references a method internally designated as WW006. This is in violation of Part II.B.1.a of your permit

Response: The Inspection Report indicated that the City's SOPs constituted a violation of Condition II.B.1.a of the Permit because they did not list an explicit reference to an EPA-approved Part 136 Method. The City disagrees that the forms were in violation of Condition II.B.1.a. which states that:

"The permittee shall at all times properly operate and maintain all facilities and systems of treatment and control ... which are installed or used by the permittee to achieve compliance with the conditions of this permit. Proper operation and maintenance also includes adequate laboratory controls and appropriate quality assurance procedures."

The City does not believe this provision is relevant to its internal Standard Operating Procedures ("SOP"). The internal SOPs do not constitute a treatment or control system. Thus, the City requests that this alleged violation be removed from the Inspection Report.

To the extent a response is still required, the City's SOPs are created for internal use and reference. The dissolved oxygen SOP, which is referenced in ADEQ's Inspection Report, is *internally* designated as WW006. The WWTF operators and persons collecting samples from the WWTF understand that EPA Part 136-approved methods or methods otherwise approved by ADEQ should be used for sample analysis. Nevertheless, to avoid future confusion, the SOPs are being updated to include on the first page, in addition to the internal reference number, the EPA Part 136-approved Method number. The City requests this alleged violation be removed from the Inspection Report.



5. Only one of the two generators used for standby power was in service at the time of the inspection. According to Mr. Harriston, the north generator was taken out of service during construction related to the POTW expansion. The south generator does not provide backup power to all of the plant's treatment units. This is in violation of Part II. B.7 of your permit

Response: Presently there are two generators at the WWTF – the north generator, which is located on the north side of the property and has been in use for some years, and the south generator, which is located on the south side of the property and was installed as part of the WWTF improvements project that began in 2009. The south generator was designed to provide backup power to all vital treatment units at the WWTF, and the north generator, which will be abandoned in place as noted on the design drawings for the WWTF improvements (see sheet 70-E-501 of the WWTF design drawings). Thus, the City is in violation of Condition II.B.7, and the City requests this alleged violation be removed from the Inspection Report.

6. Excessive grease and algae buildup on the weirs of the primary clarifier and excessive algae buildup on the weirs of the two final clarifiers was causing short circuiting of flow in each of these clarifiers. This is in violation of Part II.B.1.a of your permit. These conditions could cause overflow of settling solids into the launders during high flow periods. Cleaning of the weirs should take place as necessary to allow for equal and unobstructed flow through each of the weirs.

Response: The City is in compliance with its effluent limits. However, the City understands the importance of cleaning the weirs to allow unobstructed flow. Therefore, the City has implemented a more rigorous procedure for checks and cleaning of the weirs at the clarifiers to allow minimal algal growth. The City has also already developed an SOP to reflect this practice. The SOP is attached as Attachment 5. Recent photos of the weirs are attached as Attachment 6.

7. Part II.C.2 of your permit states that flow measurement devices must be capable of measuring flows with a maximum deviation of less than +/- 10% from true discharge rates throughout the range of expected discharge volumes and shall be installed at the monitoring point of the discharge. The meter at the primary flow measurement device was not in service (see Item 1 above). According to Mr. Harriston, an alternate flow meter (ABB transmitter flow meter) has been used to measure flow. This meter measures flow through a pipe from the final clarifiers to the primary flow measurement device. At the time of the inspection, the discharge rates between the primary flow device and the ABB transmitter deviated by 17%. In addition, flow through the rectangular weir was turbulent, causing significant fluctuations in the water level as it flowed past the gauge used to measure head in this device.

Response: During the March inspection, the City was using the ABB flow meter, described in response to alleged violation No. 1, to calculate daily flow from the WWTF. The ABB meter was last certified in February 2012. Since the March inspection, the City has purchased and

installed a new ISCO sampler and flow meter that will be used for calculating flow for reporting purposes. The new ISCO flow meter will be properly maintained and calibrated to provide accurate flow measurements.

8. Part IV (18) of your permit states that the 7-day average discharge limitation is the highest allowable arithmetic mean (geometric mean for FCB) of the values for all effluent samples collected during the calendar week. It states that the DMR should report the highest 7-day average obtained during the calendar month, and that for reporting purposes, the 7-day average values should be reported as occurring in the month in which the Saturday of the calendar week falls in. Total suspended solids (TSS) and total phosphorus (TP) concentrations in the effluent samples taken on Wednesday, November 30, 2011 were 5.0 mg/L and 1.18 mg/L, respectively. These are the 7-day average values you reported for these parameters on your November 2011 DMR. Review of your records indicates that 7-day average values of 3.0 mg/L TSS and 0.46 mg/L TP should have been reported on your November 2011 DMR.

Response: The City has revised the November and December 2011 Discharge Monitoring Reports to move the Saturday December 4, 2011, sample result to the appropriate DMR month. The November and December DMRs are attached hereto as Attachment 7. The City does note that despite the placement of Saturday December 4, 2011, result in the November DMR, the City remained in compliance with its effluent limits for both November and December 2011. The City has also reviewed its last three years of data to ensure that similar mistakes were not made. As part of its evaluation, the City identified additional DMRs with similar issues. They are attached hereto as Attachment 8.

# # #

# **Attachment 1**

**City of Siloam Springs**

**Response to ADEQ Inspection Report (March 21, 2012)**

**May 29, 2012**

NAPCO® by Precision Scientific

## Installation/Service Manual

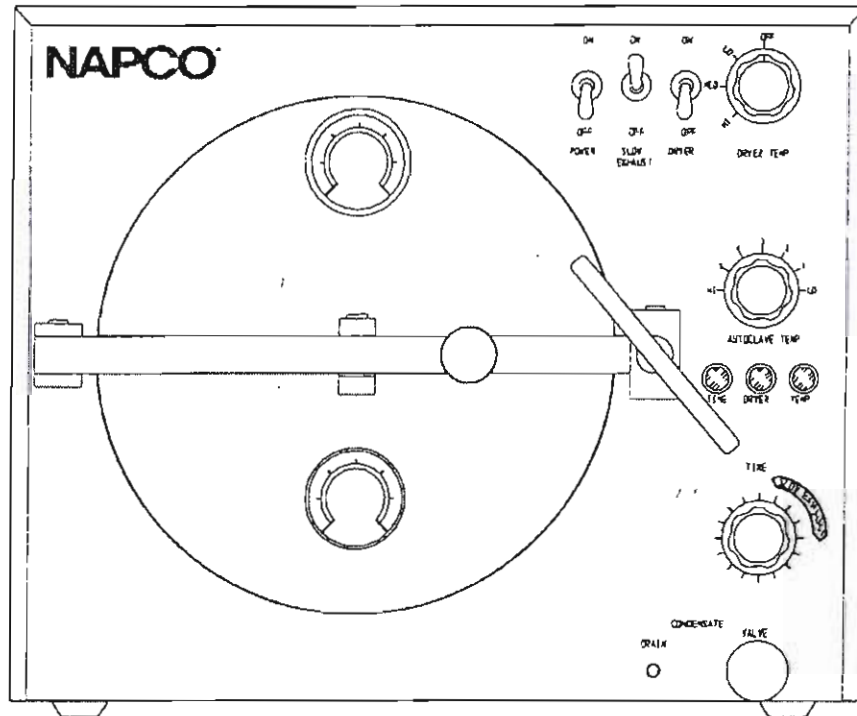
Slow Exhaust Autoclave


Model 8000-DSE

&

Rapid Exhaust Autoclave

Model 9000-D

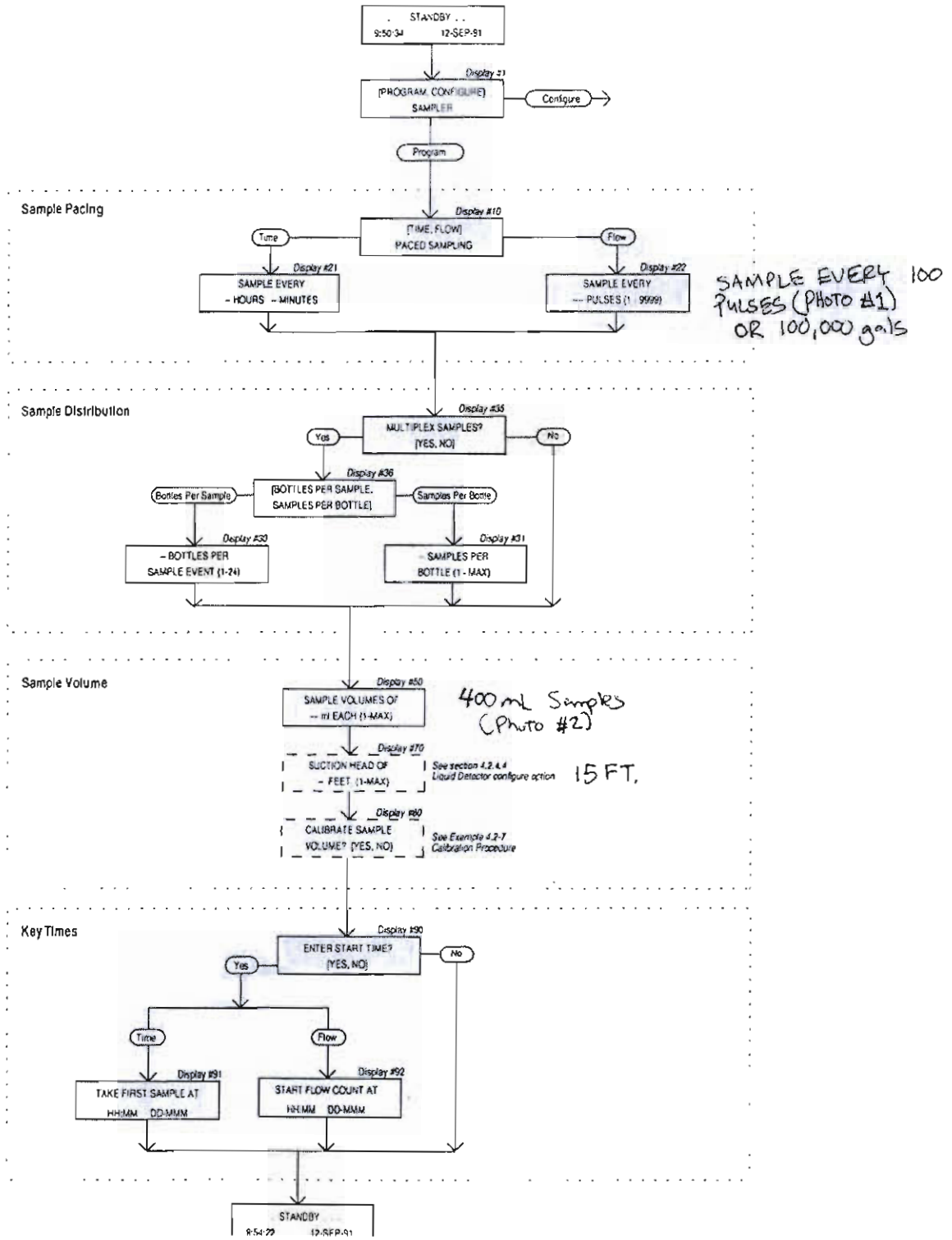


 **Precision Scientific**  
A DIVISION OF JOURN  
170 Marcel Drive  
Winchester, Virginia 22602  
(540) 869-9892 Fax: 540/869-0130  
Toll Free: 800/621-9820

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Figure 9. Basic Programming Mode: Program Sequence Structure





# **Attachment 2**

**City of Siloam Springs**

**Response to ADEQ Inspection Report (March 21, 2012)**

**May 29, 2012**

City of Siloam Springs

CITY OF SILOAM SPRINGS

Water Pollution Control Facility

975 Anderson Avenue

P.O. Box 80

Siloam Springs, AR

Siloam Springs, AR 72761

Phone: 479-524-5623

Fax: 479-524-4653

CHAIN OF CUSTODY

Effluent

Sampled: 02/01/12 09:00

Water, Work Order Label

Client Information

Project Information

Requested Parameters

Company Name

Siloam Springs

Permit/Project #

Weekly Testing

CBOD

Address

P.O. Box 80

Project Order #

1271

Total Suspended Solids

410 N. Broadway

Sampler Name(s)

J. Harrison

BOD

Siloam Springs, Ar 72761

and Signature(s)

J. Harrison

NO3

Telephone:

(479) 524-5623

Signature(s)

J. Harrison

NO2

FAX:

(479) 524-4653

Sample Identification

Sample Collection

Sample Containers

Identification

Lab Control #

Date

Time

Type

Matrix

Type

Volume

Preservative

#

Requested Parameters

Effluent

RS10001-01

1/31/12

1000

Comp

H2O

P

1 OI

ICE

1

CBOD X  
Total Suspended Solids X  
BOD X  
NO3 X  
NO2 X

Effluent

RS20001-02

2/1/12

0900

Comp

H2O

P

500 ML

H2SO4 + IC

1

BOD X  
NO3 X  
NO2 X

Influent

RS20001-02

2/1/12

0900

Comp

H2O

P

1 OI

ICE

1

CBOD X  
Total Suspended Solids X  
BOD X  
NO3 X  
NO2 X

Influent

RS20001-02

2/1/12

0900

Comp

H2O

P

1 OI

ICE

1

CBOD X  
Total Suspended Solids X  
BOD X  
NO3 X  
NO2 X

Prepared By: Steve Harrison

Date: 2/1/12

Time: 1241

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters

Checked By: Steve Harrison

Date: 2/1/12

Time: 1241

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

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Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

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Requested Parameters

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Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

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Requested Parameters

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Water from Siloam Springs

Date: 2/1/12

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Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

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Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters

Comments

Water from Siloam Springs

Date: 2/1/12

Time: 1512

Type: Comp

Matrix: H2O

Type: P

Volume: 500 ML

Preservative: H2SO4 + IC

#: 1

Requested Parameters





City of Siloam Springs

CITY OF SILOAM SPRINGS

BB20106-01 C

975 Anderson Avenue  
Siloam Springs, AR 72761  
Phone: 479-524-5623 Fax: 479-524-4653

P.O. Box 80  
Siloam Springs, AR 72761  
Water Pollution Control Facility

Sampled: 02/22/12 12:00:00  
Water Work Order Label

### CHAIN OF CUSTODY

Client Information				Project Information				Requested Parameters			
Company Name:	Siloam Springs	Permit/Project #:	Weekly Testing								
Address:	P.O. Box 80 410 N. Broadway Siloam Springs, AR 72761	Project Order #:	1061								
Telephone:	(479) 524-5623	Sampler Name(s):	J Harrison								
FAX:	(479) 524-4653	and Signature(s):	<i>J Harrison</i>								

Sample Identification	Lab Control #	Date	Time	Sample Collection		Sample Containers		#	Requested Parameters					
				Type	Matrix	Type	Volume		Pressure	Temp	DO	BOD	SS	AL
Effluent	PH20106-01	2/21/12	09:50	Comp	H <sub>2</sub> O	P	1 qt	ICE	1	X	X	X	X	
Effluent		2/21/12	10:00	Comp	H <sub>2</sub> O	P	500 ML	H <sub>2</sub> SO <sub>4</sub> + C	1	X	X	X	X	
Influent		2/21/12	09:00	Comp	H <sub>2</sub> O	P	500 ML	H <sub>2</sub> SO <sub>4</sub> + ICE	1	X	X	X	X	
Influent		2/21/12	10:00	Comp	H <sub>2</sub> O	P	1 qt	ICE	1	X	X	X	X	

Analyst By: <i>Stacy Harrison</i>	Date: 2/22/12	Time: 13:18	Order By: <i>Josiah S. McKee</i>	Date: 2/22/12	Time: 13:18	Order By: <i>Josiah S. McKee</i>	Date: 2/22/12	Time: 13:18	Order By: <i>Josiah S. McKee</i>
Checked By: <i>Josiah S. McKee</i>	Date: 2/22/12	Time: 13:18	Checked By: <i>Josiah S. McKee</i>	Date: 2/22/12	Time: 13:18	Checked By: <i>Josiah S. McKee</i>	Date: 2/22/12	Time: 13:18	Checked By: <i>Josiah S. McKee</i>

Temperature: 17.0°C  
 Wind Speed: 1.0 m/s  
 Humidity: 85%  
 Barometric Pressure: 1013.0 hPa

Operator: *Josiah S. McKee*  
 Date: 2/22/12  
 Time: 13:18

Regular  Special   
 Unattended

This Document is Page 1 of 1





City of Siloam Springs

# CITY OF SILOAM SPRINGS

BE10018-01 C

975 Anderson Avenue  
Siloam Springs, AR 72761  
Phone: 479-524-5623 Fax: 479-524-4653  
website: siloamsprings.com

## WATER POLLUTION CONTROL FACILITY

Effluent  
Sampled: 05/04/11 09:00  
Water, Work Order Label  
City of Siloam Springs

### CHAIN OF CUSTODY

Client Information				Project Information				Requested Parameters						
Company Name:	Siloam Springs	Permit/Project #:	Weekly Testing											
Address:	P.O. Box 80 410 N Broadway Siloam Springs, Ar 72761	Project Order #:	1001											
Telephone:	(479) 524-5623	Sampler Name(s):	S. Harmon											
FAX:	(479) 524-4653	and Signature(s):	<i>S. Harmon</i>											
Sample Identification		Sample Collection		Sample Containers		Custody Seal:								
Identification	Lab Control #	Date	Time	Type	Matrix	Type	Volume	Preservative	#	CBOD	Total Suspended Solids	BOD	NO3	pH
Effluent	BE10018-01	5/3/11	1000-0900	Comp	H2O	P	1 Qt	ICE	1	X	X	X	X	
Effluent	BE10018-02	5/3/11	1000-0900	Comp	H2O	P	500 ML	H2SO4 + ICE	1	X	X	X	X	
Influent		5/3/11	0900	Comp	H2O	P	1 Qt	ICE	1	X	X	X	X	
Retrieved By: Signature and Printed Name <i>S. Harmon</i>		Date	Time	Received By: Signature and Printed Name <i>S. Harmon</i>	Date	Time	Custody Seal:		Used?	Returned?	Original	Special		
Retrieved By: Signature and Printed Name <i>S. Harmon</i>		5/4/11	1036	Retrieved By: Signature and Printed Name <i>S. Harmon</i>	5/4/11	1038			<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
Comments:		Date	Time	Received to Lab By: Signature and Printed Name <i>Deanna Blankenship</i>	Date	Time			Where samples properly preserved?					
Comments:		5/4/11	1205	Received to Lab By: Signature and Printed Name <i>Deanna Blankenship</i>	5/4/11	1245			Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>				

Temperature: 20.0°C ± 0.1°C Cool all samples to 4 degrees C.

Calibrated?

This Document is Page 1 of 1

City of Siloam Springs

CITY OF SILOAM SPRINGS

BE10095-01 C

975 Anderson Avenue  
Siloam Springs, AR  
website: siloamspings.com

P.O. Box 80  
Siloam Springs AR 72761

WATER POLLUTION CONTROL FACILITY

Sample: 05/11/09  
Water, Water Quality Label

Phone: 479-524-5623 Fax: 479-524-4553

CHAIN OF CUSTODY

City of Siloam Springs

Client Information

Project Information

Requested Parameters

Company Name: Siloam Springs  
Address: P O Box 80  
410 N Broadway  
Siloam Springs AR 72761  
Telephone: (479) 524-5623  
FAX: (479) 524-4553

Permit/Project #: \_\_\_\_\_  
Project Order #: 1051  
Sampler Name(s): Rick Hansen  
and Signature(s): *Rick Hansen*

Sample Identification	Lab Control #	Sample Collection			Sample Containers			Requested Parameters						
		Date	Time	Type	Matrix	Type	Volume	Preservative	#	CBOD	Total Suspended Solids	BOD	NO3	PH
Effluent	BL10095-01	5/10	10:00	Comp	H2O	P	1 qt	ICE	1	X	X			
Effluent		5/10	10:00	Comp	H2O	P	500 ML	H2SO4 + IC	1	X	X			
Influent	BL10095-02	5/10	09:00	Comp	H2O	P	500 ML	H2SO4 + IC	1	X	X			
Influent		5/10	09:00	Comp	H2O	P	1 qt	ICE	1	X	X			

Reviewed By: Signature and Printed Name: *Public Relations* Date: 5/10/09 Time: 11:30

Requested By: Signature and Printed Name: *Deanna Blackwelder* Date: 5/11/09 Time: 12:50

Comments: Chlorinated?  C60

This Document is Page 1 of 1



City of Siloam Springs

# CITY OF SILOAM SPRINGS

975 Arderson Avenue P.O. Box 80  
Siloam Springs, AR 72761  
website: siloamsprings.com

## WATER POLLUTION CONTROL FACILITY

BE10222-01 C  
1 Effluent  
Sampled: 05/18/11 09:00  
Water - Work Order Label  
City of Siloam Springs

Phone 479-524-5623 Fax 479-524-4653

### CHAIN OF CUSTODY

#### Client Information

Company Name: Siloam Springs  
Address: P.O. Box 80  
410 N. Broadway  
Siloam Springs, Ar 72761  
Telephone: (479) 524-5623  
FAX: (479) 524-4653

#### Project Information

Permit/Project #: \_\_\_\_\_  
Project Order #: \_\_\_\_\_  
Sampler Name(s): J Harrison  
and Signature(s): *J Harrison*

#### Requested Parameters

<input type="checkbox"/>	CO <sub>2</sub>	<input type="checkbox"/>	DO	<input type="checkbox"/>	EC
<input type="checkbox"/>	Fe	<input type="checkbox"/>	NO <sub>2</sub>	<input type="checkbox"/>	NO <sub>3</sub>
<input type="checkbox"/>	PH	<input type="checkbox"/>	SS	<input type="checkbox"/>	TSS
<input type="checkbox"/>	SO <sub>4</sub>	<input type="checkbox"/>	TOC	<input type="checkbox"/>	UV
<input type="checkbox"/>	TEMP	<input type="checkbox"/>	WATER	<input type="checkbox"/>	WATER
<input type="checkbox"/>	WATER	<input type="checkbox"/>	WATER	<input type="checkbox"/>	WATER

#### Sample Identification

Identification	Lab Control #	Date	Time	Type	Matrix	Type	Volume	Preservative	#	Requested Parameters
Effluent	BE10222-01	5/17/11	1000 - 0700	Comp	H <sub>2</sub> O	P	1 qt	ICE	1	CO <sub>2</sub> <input type="checkbox"/> DO <input type="checkbox"/> EC <input type="checkbox"/> Fe <input type="checkbox"/> NO <sub>2</sub> <input type="checkbox"/> NO <sub>3</sub> <input type="checkbox"/> PH <input type="checkbox"/> SO <sub>4</sub> <input type="checkbox"/> TEMP <input type="checkbox"/> WATER <input type="checkbox"/> WATER <input type="checkbox"/>
Effluent		5/17/11	1000 - 0700	Comp	H <sub>2</sub> O	P	500 mL	H <sub>2</sub> SO <sub>4</sub> + C	1	NO <sub>2</sub> <input type="checkbox"/> NO <sub>3</sub> <input type="checkbox"/> PH <input type="checkbox"/> SO <sub>4</sub> <input type="checkbox"/> TEMP <input type="checkbox"/> WATER <input type="checkbox"/> WATER <input type="checkbox"/>
Influent	BE10222-02	5/17/11	1000 - 0700	Comp	H <sub>2</sub> O	P	500 mL	H <sub>2</sub> SO <sub>4</sub> + ICE	1	CO <sub>2</sub> <input type="checkbox"/> DO <input type="checkbox"/> EC <input type="checkbox"/> Fe <input type="checkbox"/> NO <sub>2</sub> <input type="checkbox"/> NO <sub>3</sub> <input type="checkbox"/> PH <input type="checkbox"/> SO <sub>4</sub> <input type="checkbox"/> TEMP <input type="checkbox"/> WATER <input type="checkbox"/> WATER <input type="checkbox"/>
Influent		5/17/11	1000 - 0700	Comp	H <sub>2</sub> O	P	1 qt	ICE	1	CO <sub>2</sub> <input type="checkbox"/> DO <input type="checkbox"/> EC <input type="checkbox"/> Fe <input type="checkbox"/> NO <sub>2</sub> <input type="checkbox"/> NO <sub>3</sub> <input type="checkbox"/> PH <input type="checkbox"/> SO <sub>4</sub> <input type="checkbox"/> TEMP <input type="checkbox"/> WATER <input type="checkbox"/> WATER <input type="checkbox"/>

Requested By: (Sponsor and Project Name)  
*Paul Harrison*

Requested By: (Sponsor and Project Name)  
*Paul Harrison*

Requested By: (Sponsor and Project Name)  
*Paul Harrison*

Requested By: (Sponsor and Project Name)  
*Paul Harrison*

Requested By: (Sponsor and Project Name)  
*Paul Harrison*

Requested By: (Sponsor and Project Name)  
*Paul Harrison*

Requested By: (Sponsor and Project Name)  
*Paul Harrison*

Requested By: (Sponsor and Project Name)  
*Paul Harrison*



City of Siloam Springs

# CITY OF SILOAM SPRINGS

BE10294-01 C

Effluent

Sampled: 05/25/11 09:00  
Water-Work Order 1480

975 Arderson Avenue  
Siloam Springs, AR 72761  
website: siloamsprings.com

P.O. Box 80  
Siloam Springs, AR 72761  
Phone: 479-524-5623 Fax: 479-524-4663

City of Siloam Springs

## CHAIN OF CUSTODY

Client Information				Project Information				Requested Parameters						
Company Name:	Siloam Springs	Permit/Project #		Weekly Testing										
Address:	P O Box 80 410 N. Broadway Siloam Springs, Ar 72761	Project Order #:		1 of 1										
Telephone:	(479) 524-5623	Sampler Name(s):	J. Harrison											
FAX:	(479) 524-4663	and Signature(s):	<i>J. Harrison</i>											
Identification	Lab Control #	Date	Time	Type	Matrix	Type	Volume	Preservative	#	CBOD	Total Suspended Solids	BOD	NO3	TP
Effluent	BE10294-01	5/24/11	1000	Comp	H2O	P	1 Qt	ICE	1	X	X			
Effluent		5/24/11	0900	Comp	H2O	P	500 ML	H2SO4 + IC	1		X	X	X	
Influent	BE10294-01	5/24/11	0900	Comp	H2O	P	500 ML	H2SO4 + ICE	1		X	X	X	
Influent		5/24/11	1000	Comp	H2O	P	1 Qt	ICE	1	X		X		
Requested By: <i>Shane and David</i>		Date:	Time:	Reviewed By: <i>(Signature and Printed Name)</i>	Date:	Time:	Colony Seal:	Used?	Special					
By: <i>Shane Harrison</i>		5/25/11	1130	By: <i>David Harrison</i>		5/25/11	1137	<input type="checkbox"/>	<input type="checkbox"/>					
Comments:		Date:	Time:	Requested By: <i>(Signature and Printed Name)</i>	Date:	Time:	Where samples stored/preserved:							
<i>W-11 W-12 W-13</i>		5/25/11	1315	<i>David Harrison</i>		5/25/11	1315	<input checked="" type="checkbox"/>	<input type="checkbox"/>					

# **Attachment 3**

City of Siloam Springs

Response to ADEQ Inspection Report (March 21, 2012)

May 29, 2012



Calibration  
Certificate No. 1750.01

Calibration complies with ISO 9001  
ISO/IEC 17025 AND ANSI/NCSL Z540-1



Cert. No.: 4152-3082329

Traceable® Certificate of Calibration for Full-Scale Thermometer

Manufactured for and distributed by: Fisher Scientific, P.O. Box 1768, Pittsburgh, PA 15230

Instrument Identification:

Model: 15-077-23      S/N: 101860047      Manufacturer : Control Company

Standards/Equipment:

Description	Serial Number	Due Date	NIST Traceable Reference
Temperature Calibration Bath TC-231	A79341		
Temperature Probe	3039	12/10/10	A9B23080-1
Thermistor Module	A17118	11/19/10	A9B21010
Temperature Calibration Bath TC-256	B01375		
Thermistor Module	A27129	8/09/10	1000264338
Temperature Probe	157	8/27/10	A9708011-4

Certificate Information:

Technician: 68      Procedure: CAL-03      Cal Date: 8/02/10      Cal Due: 8/02/12  
Test Conditions: 26.0°C      41.0 %RH      1015 mBar

Calibration Data: (New Instrument)

Unit(s)	Nominal	As Found	In Tol	Nominal	As Left	In Tol	Min	Max	±U	TUR
°C		N.A.		0.00	-0.6	Y	-1.0	1.0	0.06	>4:1
°C		N.A.		100.00	99.6	Y	99.0	101.0	0.06	>4:1

This instrument was calibrated using instruments traceable to National Institute of Standards and Technology.

A Test Uncertainty Ratio of at least 4:1 is maintained unless otherwise stated and is calculated using the expanded measurement uncertainty. Uncertainty evaluation includes the instrument under test and is calculated in accordance with the ISO "Guide to the Expression of Uncertainty in Measurement" (GUM). The uncertainty represents an expanded uncertainty using a coverage factor k=2 to approximate a 95% confidence interval. In tolerance conditions are based on test results falling within specified limits with no reduction by the uncertainty of the measurement. The results contained herein relate only to the item calibrated. This certificate shall not be reproduced except in full, without written approval of Control Company.

Nominal=Standard's Reading; As Left=Instrument's Reading; In Tol=In Tolerance; Min/Max=Acceptance Range; ±U=Expanded Measurement Uncertainty; TUR=Test Uncertainty Ratio; Accuracy=±(Max-Min)/2; Min = Nominal(Rounded) - Tolerance; Max = Nominal(Rounded) + Tolerance; Date=MM/DD/YY

*Nicol Rodriguez*  
Nicol Rodriguez, Quality Manager

*Wallace Berry*  
Wallace Berry, Technical Manager

Maintaining Accuracy:

In our opinion, once calibrated your Full-Scale Thermometer should maintain its accuracy. There is no exact way to determine how long calibration will be maintained. Full-Scale Thermometers change little, if any at all, but can be affected by aging, temperature, shock, and contamination.

Recalibration:

For factory calibration and re-certification traceable to National Institute of Standards and Technology contact Control Company.

CONTROL COMPANY 4455 Rex Road Friendswood, TX 77546 USA  
Phone 281 482-1714 Fax 281 482-9448 service@control3.com www.control3.com

Control Company is an ISO 17025:2005 Calibration Laboratory Accredited by (A2LA) American Association for Laboratory Accreditation, Certificate No. 1750.01.  
Control Company is ISO 9001:2008 Quality Certified by (DNV) Det Norske Veritas, Certificate No. CERT-01805-2005-AO-HOU-ANAB.  
International Laboratory Accreditation Cooperation (ILAC) - Multilateral Recognition Arrangement (MRA).



## LABORATORY TEMPERATURE CHECKLIST

 MONTH MARCH

 YEAR 2012

		REFRIGERATOR	FC INCUBATOR	DRYING OVEN	MUFFLE FURNACE	DI WATER	ANALYST
DAY	TIME	4 C	44.5 C +/- .2 C	103-105 C	500 C +/- 50 C	LIGHT ON	
1	0830	4°	44.5°	104°	OFF	✓	JLH
2	0815	4°	OFF	104°	OFF	✓	JLH
3	-						
4	-						
5	0929	4°	OFF	104°	OFF	✓	JLH
6	1040	4°	44.4°	104°	OFF	✓	JLH
7	0740	4°	44.5°	104°	OFF	✓	JLH
8	-						
9	-						
10	-						
11	-						
12	0800	4°	OFF	104°	OFF	✓	JLH
13	1100	4°	44.5°	104°	OFF	✓	JLH
14	0900	4°	44.5°	104°	OFF	✓	JLH
15	0740	4°	OFF	104°	OFF	✓	JLH
16	0800	4°	OFF	104°	OFF	✓	JLH
17	-						
18	-						
19	0810	4°	OFF	104°	OFF	✓	JLH
20	0950	4°	44.5°	104°	OFF	✓	JLH
21	0800	4°	44.5°	104°	OFF	✓	JLH
22	1030	4°	OFF	104°	OFF	✓	JLH
23	0830	4°	OFF	104°	OFF	✓	JLH
24							
25							
26	0748	4°	OFF	104°	OFF	✓	JLH
27	1053	4°	44.5°	104°	OFF	✓	JLH
28	1115	4°	44.5°	104°	OFF	✓	JLH
29	0700	4°	OFF	104°	OFF	✓	JLH
30	-						
31	-						

# **Attachment 4**

City of Siloam Springs

Response to ADEQ Inspection Report (March 21, 2012)

May 29, 2012

## Tom Myers

---

**From:** Hurley, Jane <HURLEYJ@adeq.state.ar.us>  
**Sent:** Monday, May 21, 2012 2:01 PM  
**To:** Tom Myers  
**Subject:** RE: Laboratory Approved Methods

Yes, both are acceptable for NPDES purposes.!



**From:** Tom Myers  
**Sent:** Monday, May 21, 2012 1:59 PM  
**To:** Hurley, Jane  
**Cc:** Randy Atkinson; Justin Bland  
**Subject:** Laboratory Approved Methods

ADEQ  
Jane Hurley  
Chemist Supervisor

Jane,

Good Afternoon Ma'am!

I have a couple of questions regarding testing methods and if they are approved by ADEQ.

1. Method (1) is for Total Residual Chlorine. This is a Hach Method 8167 also referred to as 330.5 and is our method of choice for running Total Residual Chlorine. Hach Chemical statement is; this procedure is equivalent to USEPA method and Standard Method 4500-CL G
2. Method (2) is for dissolved oxygen. The method of choice is for Membrane Electrode Method referred to E.P.A. 360.1 or the Standard Method 4500-O-G which is checked with the Winkler method for reference. Membrane Instrument: YSI Model 52.

I look forward to hearing back from you regarding this information. If we need to make any needed changes please let me know?

Thank you,

Tom Myers  
Environmental Compliance Manager  
City of Siloam Springs  
Ph: 479-524-5623  
Cell: 479-228-0934  
Fax: 479-524-4653

# **Attachment 5**

**City of Siloam Springs**

**Response to ADEQ Inspection Report (March 21, 2012)**

**May 29, 2012**

City of Siloam Springs  
Water/Wastewater Department

POLICY & PROCEDURE FOR CLEANING FINAL CLARIFIERS

**Purpose:** The purpose of this Operating Instruction is to outline the procedures to be followed by all employees of the Wastewater department for the proper and timely cleaning of the final clarifiers.

1. **Scope:** This Operating Procedure applies to all Wastewater personnel under the direction of the Superintendent of Wastewater.
2. **Responsibility:** The Wastewater Superintendent and Assistant Wastewater Superintendent will be responsible for the procedure and adherence of the policy as outlined. The Superintendent of Wastewater will be responsible to discipline any employee which fails to follow this policy.
3. **Requirements:** The final clarifiers must be cleaned on a weekly basis to maintain safe and reliable operation.
4. **Procedure:**  
The final clarifiers are to be cleaned a minimum of once per week, more often when necessary. The operator of the day will be responsible for checking the cleanliness and condition of the final clarifiers daily.

5. **Reports:**

The operator should notify the supervisor of any circumstance that prevents the adherence of this policy.

5. **Records:**

The action of cleaning the final clarifiers will be recorded in the operations log book and initialed. It will be the duty of the Wastewater Supervisor to review these records on a regular basis.

Director of Water & Wastewater Utilities: \_\_\_\_\_

Operations Controller: \_\_\_\_\_

Effective Date: \_\_\_\_\_







# **Attachment 6**

**City of Siloam Springs**

**Response to ADEQ Inspection Report (March 21, 2012)**

**May 29, 2012**





# **Attachment 7**

City of Siloam Springs

Response to ADEQ Inspection Report (March 21, 2012)

May 29, 2012

NATIONAL POLLUTANT DISCHARGE ELIMINATION SYSTEM (NPDES)  
DISCHARGE MONITORING REPORT (DMR)

Form Approved  
OMB No. 2040-0204  
*Corrected Report*  
*David Cameron*  
5/22/12

PERMITTEE NAME ADDRESS (include Facility Name Location & City/State)

NAME: SILOAM SPRINGS CITY OF  
ADDRESS: POLLUTION CONTROL FACILITY  
SILOAM SPRINGS, AR 72761  
FACILITY: SILOAM SPRINGS CITY OF  
LOCATION: 975 ANDERSON AVE  
SILOAM SPRINGS AR 72761  
ATTN THOMAS MYERS/DAVID CAMERON.ADM

ARDC20273 PERMIT NUMBER  
001-A DISCHARGE NUMBER

DMR Mailing ZIP CODE: 72761  
MAJOR

MONITORING PERIOD  
MM/DD/YYYY TO MM/DD/YYYY  
11/01/2011 TO 11/30/2011

001-MONTHLY-TRTD MUNICIPAL WW  
External Outfall

No Discharge

PARAMETER	QUANTITY OR LOADING		QUALITY OR CONCENTRATION				NO. EX	FREQUENCY OF ANALYSIS	SAMPLE TYPE
	VALUE	UNITS	VALUE	UNITS	VALUE	UNITS			
Oxygen dissolved (DO)									
00300 10 Effluent Gross			8.02				mg/L	Weekly	Grab
pH								Weekly	GRAB
00400 10 Effluent Gross			7.13				S.U.	Five Per Month	Grab
Solids, total suspended								Twice Per Month	GRAB
00530 10 Effluent Gross	97.4	lb/d	2.5				mg/L	Weekly	Compt
Nitrogen, ammonia total (as N)								Weekly	COMP2a
00610 11 Effluent Gross	0.5	lb/d	0.02				mg/L	Weekly	Compt
Phosphorus total (as P)								Weekly	COMP2a
00655 10 Effluent Gross	19.2	lb/d	0.49				mg/L	Weekly	Compt
Flow, In conduit or thru treatment plant	4.1	Mgd/d						Daily	Total
50050 10 Effluent Gross								Daily	TOTAL
Chlorine, total residual								Weekly	Grab
50060 10 Effluent Gross								Weekly	GRAB

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER  
*Thomas A. Myers*  
Wastewater Superintendent  
TYPED OR PRINTED

SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT  
*David Cameron*

TELEPHONE NUMBER  
479-524-5623  
DATE  
10/19/2011  
AREA CODE NUMBER  
MM/DD/YYYY

COMMENTS AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here)  
REPORT FLOW AS MONTHLY AVG. & DAILY MAX. IN MGD (MILLION GALLONS DAY). SEE PART IV ITEM #47(A) - SET PART III CONDITIONS #11, #12 & #13.



NATIONAL POLLUTANT DISCHARGE ELIMINATION SYSTEM (NPDES)  
DISCHARGE MONITORING REPORT (DMR)

Permit Approved  
DMR No. 2040-002-4

*Corrected Report*  
*Thomas A. Myers*  
*5/22/2012*

PERMITTEE NAME/ADDRESS (Include Facility Name & Location if Different)

NAME: SILOAM SPRINGS, CITY OF  
ADDRESS: POLLUTION CONTROL FACILITY  
SILOAM SPRINGS, AR 72761  
FACILITY: SILOAM SPRINGS, CITY OF  
LOCATION: 975 ANDERSON AVE  
SILOAM SPRINGS, AR 72761  
ATTN: THOMAS MYERS/DAVID CAMERON,ADM

AR0020273  
PERMIT NUMBER

001-A  
DISCHARGE NUMBER

DMR Mailing ZIP CODE: 72761  
MAJOR

001-MONTHLY-TRTD MUNICIPAL WW  
External Outfall

No Discharge

MONITORING PERIOD  
MM/DD/YYYY TO MM/DD/YYYY  
12/01/2011 TO 12/31/2011

FROM

PARAMETER	SAMPLE MEASUREMENT PERMIT REQUIREMENT	QUANTITY OR LOADING			QUALITY OR CONCENTRATION			NO. EX	FREQUENCY OF ANALYSIS	SAMPLE TYPE
		VALUE	UNITS	VALUE	UNITS	VALUE	UNITS			
Oxygen, dissolved (DO)	00300 10 Effluent Gross			8.71	7	MO AV MIN	Mg/L	0	Weekly	Grab
pH				7.25	6	MINIMUM	SU	0	Weekly	GRAB
00400 10 Effluent Gross				7.66	9	MAXIMUM	SU	0	Four Per Month	GRAB
Solids, total suspended				2.0	30	MO AVG	Mg/L	0	Twice Per Month	GRAB
00530 10 Effluent Gross		47.5	734	MO AVG	1b/d	1b/d	3.0	0	Weekly	Compost
Nitrogen, ammonia total (as N)		0.54	147	MO AVG	1b/d	1b/d	0.04	0	Weekly	Compost
00610 11 Effluent Gross		11.32	37	MO AVG	1b/d	1b/d	0.68	0	Weekly	Compost
Phosphorus, total (as P)		2.7	Req. Mon. MO AVG	MO AVG	1b/d	1b/d	0.03	0	Weekly	Compost
00665 10 Effluent Gross		3.8	Req. Mon. DAILY MAX	MO AVG	1b/d	1b/d	INST MAX	0	Daily	Total
Flow, in conduit or thru treatment plant									Daily	TOTAL
50050 10 Effluent Gross									Weekly	GRAB
Chlorine, total residual									Weekly	GRAB
50060 10 Effluent Gross										

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER  
*Thomas A. Myers*  
Wastewater Superintendent  
TYPED OR PRINTED

DATE  
1/20/2012

TELEPHONE NUMBER  
479-524-5623

SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT  
*Thomas A. Myers*

Comments and explanation of any violations (reference all attachments here)  
REPORT FLOW AS MONTHLY AVG. & DAILY MAX. IN MGD (MILLION GALLONS/DAY). SEE PART IV, ITEM #47(A). SEE PART III, CONDITIONS #11, #12 & #3.

04-00106

07/07/2011 Page 1

# **Attachment 8**

City of Siloam Springs

Response to ADEQ Inspection Report (March 21, 2012)

May 29, 2012



*Corrected Report  
D. Williams  
5/24/12*

NATIONAL POLLUTANT DISCHARGE ELIMINATION SYSTEM (NPDES)  
DISCHARGE MONITORING REPORT (DMR)

PERMITTEE NAME: ADDRESS, location of facility (if different)

NAME: SILOAM SPRINGS, CITY OF  
ADDRESS: POLLUTION CONTROL FACILITY  
SILOAM SPRINGS, AR 72761  
FACILITY: SILOAM SPRINGS, CITY OF  
LOCATION: 975 ANDERSON AVE  
SILOAM SPRINGS, AR 72761  
ATTN: THOMAS MYERS/DAVID CAMERON,ADM

PERMIT NUMBER: AR0020773  
DISCHARGE NUMBER: 001A

DMR Mailing ZIP CODE: 72761  
MAJOR: External Outfall

MONITORING PERIOD  
MM/DD/YYYY TO MM/DD/YYYY  
03/01/2010 TO 03/31/2010

001-MONITORING Y-TYPE MUNICIPAL WW  
External Outfall

No Discharge

PARAMETER	SAMPLE MEASUREMENT PERMIT REQUIREMENT	QUANTITY OR LOADING		QUALITY OR CONCENTRATION			NO. EX	FREQUENCY OF ANALYSIS	SAMPLE TYPE
		VALUE	UNITS	VALUE	VALUE	UNITS			
Oxygen, dissolved (DO)	00300 10 Effluent Gross	.....	.....	7.09	.....	.....	0	Weekly	Grag
	PERMIT REQUIREMENT	.....	.....	MG AV/N	.....	.....		Weekly	CRAB
pH	00400 10 Effluent Gross	.....	.....	6.49	.....	6.74	0	5/Month	Grag
	PERMIT REQUIREMENT	.....	.....	MINIMUM	.....	MAXIMUM		Twice Per Month	CRAB
Sulfide, total suspended	00530 10 Effluent Gross	241	16/d	.....	.....	17.5	0	Weekly	Comp 24
	PERMIT REQUIREMENT	7/24 MO AVG	lb/d	.....	.....	7 DA AVG		Weekly	(1)MI*24
Nitrogen, ammonia total (as N)	00530 10 Effluent Gross	96.6	16/d	.....	.....	4.80	0	Weekly	Comp 24
	PERMIT REQUIREMENT	147 MO AVG	lb/d	.....	.....	7 DA AVG		Weekly	(1)MI*24
Phosphorus, total (as P)	00565 10 Effluent Gross	13.8	16/d	.....	.....	0.61	0	Weekly	Comp 24
	PERMIT REQUIREMENT	37 MO AVG	lb/d	.....	.....	7 DA AVG		Weekly	(1)MI*24
Flow, in conduit or thru treatment plant	50050 10 Effluent Gross	2.9	Mgal/d	6.8	.....	.....	0	Daily	Total
	PERMIT REQUIREMENT	Reg. Mon. MO AVG	Mgal/d	Reg. Mon. DAILY MAX	.....	.....		Daily	TOTAL
Chlorine, total residual	50060 10 Effluent Gross	.....	.....	.....	.....	0.02	0	Weekly	Grag
	PERMIT REQUIREMENT	.....	.....	.....	.....	INST MAX		Weekly	CRAB

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER  
*Thomas A. Myers*  
W. Williams  
TYPED OR PRINTED

SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT  
*Thomas A. Myers*

TELEPHONE: 479-238-0827  
NUMBER: 4/20/10  
DATE: 4/20/10

COMMENTS AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here)  
REPORT FLOW AS MONTHLY AVG. & DAILY MAX. IN MGD (MILLION GALLONS/DAY). SEE PART IV, ITEM #47(A). SEE PART III, CONDITIONS #11, #12 & #13.



Corrected Report  
*Thomas A. Myers*  
 5/22/12

Form Approved  
 EPA Form No. 7040-101A

NATIONAL POLLUTANT DISCHARGE LIMITATION SYSTEM (NPDES)  
 DISCHARGE MONITORING REPORT (DMR)

PERMITTEE NAME/ADDRESS (Include Facility Name, Location & Difference)

NAME: SILVAM SPRINGS, CITY OF  
 ADDRESS: POLLUTION CONTROL FACILITY  
 SILVAM SPRINGS, AR 72761  
 FACILITY: SILVAM SPRINGS, CITY OF  
 LOCATION: 875 ANDERSON AVE  
 SILVAM SPRINGS, AR 72761  
 A11N: THOMAS MYERS(DAVID) CAMEIRON(A11M)

PERMIT NUMBER: AR0020273  
 DISCHARGE NUMBER: 001A

DMR Mailing ZIP CODE: 72761  
 MAJOR

001-MONTHLY Y-TRIED MUNICIPAL WW  
 External Outfall

No Discharge

MONITORING PERIOD  
 FROM: MM/DD/YYYY TO: MM/DD/YYYY  
 05/01/2010 TO: 05/31/2010

PARAMETER	SAMPLE MEASUREMENT PERMIT REQUIREMENT	QUANTITY OR LOADING		QUALITY OR CONCENTRATION			NO. EX	FREQUENCY OF ANALYSIS	SAMPLE TYPE
		VALUE	UNITS	VALUE	VALUE	UNITS			
Oxygen, dissolved (DO)	00300 1 0 Effluent Gross	7.14	mg/L	.....	.....	.....	0	Weekly	Grab
pH	00400 1 0 Effluent Gross	6.48	MO AV MIN	.....	.....	.....	0	Weekly	GRAB
Solids, total suspended	00530 1 0 Effluent Gross	55.3	lb/d	.....	.....	.....	0	4/1000th	Grab
Nitrogen, ammonia total (as N)	00610 1 0 Effluent Gross	5.79	lb/d	.....	.....	.....	0	Weekly	Grab
Phosphorus, total (as P)	00665 1 0 Effluent Gross	7.82	lb/d	.....	.....	.....	0	Weekly	Grab
Flow, in conduit or thru treatment plant	50050 1 0 Effluent Gross	2.1	MGAL/d	.....	.....	.....	0	Daily	TOTAL
Chlorine, total residual	50060 1 0 Effluent Gross	0.02	mg/L	.....	.....	.....	0	Weekly	Grab

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER  
*Thomas A. Myers*  
 Signature of Principal Executive Officer or Authorized Agent

TELEPHONE NUMBER: 479 2380927  
 ANEA Code: 06-23-2010

DATE: 06-23-2010

MEMORANDUM

COMMENTS AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here)  
 REPORT FLOW AS MONTHLY AVG. & DAILY MAX. IN MGD (MILLION GALLONS/DAY). SEE PART IV, ITEM #47(A). SEE PART III, CONDITIONS #11, #12 & #13.

FPA Form 3220-1 (Rev. 01/04) Previous editions may be used.

NATIONAL POLLUTANT DISCHARGE LIMITATION SYSTEM (NPDES)  
DISCHARGE MONITORING REPORT (DMR)

PERMITTEE NAME/ADDRESS (Include Facility Name & Location if Different)

NAME: SILOAM SPRINGS, CITY OF  
ADDRESS: POLLUTION CONTROL FACILITY  
SILOAM SPRINGS, AR 72761  
FACILITY: SILOAM SPRINGS, CITY OF  
LOCATION: 975 ANDERSON AVE  
SILOAM SPRINGS, AR 72761  
ATTN: THOMAS MYERS/DAVID CAMERON,ADM

AR0020273  
PERMIT NUMBER

001-A  
DISCHARGE NUMBER

MONITORING PERIOD  
MM/DD/YYYY TO MM/DD/YYYY  
09/01/2010 TO 09/30/2010

DMR Mailing ZIP CODE: 72761

MAJOR

001-MONTERLY-TRTD MUNICIPAL WW  
External Outfall

No Discharge

Corrected Report  
From Appendix  
CMP No. ZC 0024  
5/24/12

PARAMETER	SAMPLE MEASUREMENT PERMIT REQUIREMENT	QUANTITY OR LOADING			QUALITY OR CONCENTRATION			NO. EX	FREQUENCY OF ANALYSIS	SAMPLE TYPE
		VALUE	UNITS	VALUE	VALUE	UNITS	VALUE			
Nitrogen, nitrate total (as NO3)	71850 10 Effluent Gross	69.5	lb/d	3.35	5.15	mg/L	0	Weekly	Comp24	
Coliform, fecal general	74005 10 Effluent Gross			137.1	208	#/100ml	0	Weekly	Grab	
ROD, carbonaceous, 05 day, 20 C	80082 10 Effluent Gross	20.57	lb/d	1.03	1.10	mg/L	0	Weekly	Comp24	

CONTRACT LABORATORY  
E. T. G.

1702 E. Central Ave  
Suite 10  
Bentonville, AR 72712

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER Thomas A. Myers Water/Water Superintendent TYPED OR PRINTED	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NUMBER 479 238 0927	DATE 10/21/2010
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COMMENTS AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here)

REPORT FLOW AS MONTHLY AVG. & DAILY MAX. IN MGD (MIN ION GALLONS/DAY). SEE PART IV, ITEM #47(A). SEE PART III, CONDITIONS #11, #12 & #13.

04-00105



DISCHARGE MONITORING REPORT (DMR)

PERMITTEE NAME/ADDRESS (Include Facility Name/Location if Different)

NAME: SLOAM SPRINGS, CITY OF  
 ADDRESS: POLLUTION CONTROL FACILITY  
 SILOAM SPRINGS, AR 72761  
 FACILITY: SILOAM SPRINGS, CITY OF  
 LOCATION: 975 ANDERSON AVE.  
 SILOAM SPRINGS, AR 72701  
 AT TN: THOMAS MYERS/DAVID CAMERON.ADM

PERMIT NUMBER  
 AH0020273

DISCHARGE NUMBER  
 001-A

MONITORING PERIOD  
 MM/DD/YYYY TO MM/DD/YYYY  
 03/01/2011 TO 03/31/2011

DMR Mailing ZIP CODE: 72761  
 MAJOR

001-MONTHLY-TRTD MUNICIPAL WW  
 External Outfall

No Discharge

*Corrected Report*  
*Thomas Myers*  
*5/24/12*

PARAMETER	QUANTITY OR LOADING		QUALITY OR CONCENTRATION				NO. EX	FREQUENCY OF ANALYSIS	SAMPLE TYPE
	VALUE	UNITS	VALUE	UNITS	VALUE	UNITS			
Oxygen, dissolved (DO)									
00300 1 0 Effluent Gross			7.60	mg/L			0	Weekly	Grab
pH									
00400 1 0 Effluent Gross			7.33	SU			0	Weekly	Grab
Solids, total suspended									
00530 1 0 Effluent Gross	219.0	lb/d			7.66	SU	0	5/Month	Grab
Nitrogen, ammonia total (as N)									
00610 1 1 Effluent Gross	1.57	lb/d	8.16	mg/L			0	Weekly	Grab
Phosphorus, total (as P)									
00665 1 0 Effluent Gross	54.27	lb/d	0.06	mg/L			0	Weekly	Grab
Flow, in conduit or thru treatment plant									
50050 1 0 Effluent Gross	2.2	MGD	2.13	MGD			3	Weekly	Grab
Chlorine, total residual									
50060 1 0 Effluent Gross			0.02	mg/L			0	Weekly	Grab

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER  
 Thomas A. Myers  
 Wastewater Superintendent  
 TYPED OR PRINTED

SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT  


TELEPHONE NUMBER  
 479 524 5623

DATE  
 04/21/2011

COMMENTS AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here)  
 REPORT FLOW AS MONTHLY AVG. & DAILY MAX. IN MGD (MILLION GALS PER DAY). SEE PART IV, ITEM #47(A). SEE PART III, CONDITIONS #11, #12 & #13.

EPA Form 3220-1 (Rev. 01/06) Previous editions may be used.

04-00106

Page 1



NATIONAL POLLUTANT DISCHARGE ELIMINATION SYSTEM (NPDES)  
DISCHARGE MONITORING REPORT (DMR)

*Corrected Report*  
*Colleen Myers 5/24/12*

PERMITTEE NAME/ADDRESS (include Facility Name/Location if Different)

NAME: SILOAM SPRINGS, CITY OF  
ADDRESS: POLLUTION CONTROL FACILITY  
SILOAM SPRINGS, AR 72761  
FACILITY: SILOAM SPRINGS, CITY OF  
LOCATION: 975 ANDERSON AVE  
SILOAM SPRINGS, AR 72761  
ATTN: THOMAS MYERS/DAVID CAMERON,ADM

PERMIT NUMBER  
AR0020273

DISCHARGE NUMBER  
001-A

DMR Mailing ZIP CODE: 72761  
MAJOR

MONITORING PERIOD  
MM/DD/YYYY TO MM/DD/YYYY  
03/01/2011 TO 03/31/2011


001-MONTHLY-TRTD MUNICIPAL WW  
External Outfall

No Discharge

PARAMETER	QUANTITY OR LOADING		QUALITY OR CONCENTRATION				NO. EX	FREQUENCY OF ANALYSIS	SAMPLE TYPE
	VALUE	UNITS	VALUE	UNITS	VALUE	UNITS			
Nitrogen, nitrate total (as NO3)	134.89	lb/d	5.77	mg/L	10.4	mg/L	0	Weekly	Compd
71850 10 Effluent Gross	Reg. Mon. MO AVG	lb/d	Reg. Mon. MO AVG	mg/L	Reg. Mon. 7 DA AVG	mg/L	0	Weekly	COMP24
Coliform, fecal general	43.4	1b/d	1.81	1000 3000A GEO	1258	#/100ml	0	Weekly	Grab
74055 11 Effluent Gross	Reg. Mon. MO AVG	1b/d	Reg. Mon. MO AVG	15	2000 7 DA GF-O	#/100ml	0	Weekly	GRAB
BOD, carbonaceous, 05 day, 20 C	550	lb/d	27.5	7 DA AVG	3.17	mg/L	0	Weekly	Compd
80082 10 Effluent Gross	Reg. Mon. MO AVG	lb/d	Reg. Mon. MO AVG	7 DA AVG	7 DA AVG	mg/L	0	Weekly	COMP24

*Contract Laboratory*  
*ETG*  
*1702 E. Central*  
*Bentonville, AR 72712*

*Note: Phosphorus Excursion on March 22 and 29 was report to Cindy Garner Office*  
*Upon notification from Contract Laboratory.*

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER <i>Thomas A. Myers</i> Wastewater Superintendent TYPED OR PRINTED	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT 	TELEPHONE NUMBER 479-524-5623	DATE 04/01/2011
---	--	----------------------------------	--------------------

COMMENTS AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here)  
REPORT FLOW AS MONTHLY AVG & DAILY MAX. IN MGD (MILLION GALLONS/DAY) SEE PART IV, ITEM #47(A). SEE PART III, CONDITIONS #11, #12 & #13.



*Corrected Report*  
*Thomas A. Myers*  
*5/21/12*

Form Approved  
 OMB No. 7040-0004

NATIONAL POLLUTANT DISCHARGE LIMITATION SYSTEM (NPDES)  
 DISCHARGE MONITORING REPORT (DMR)

PERMITTEE NAME/ADDRESS (Include Facility Name/Location if Different)

NAME: SILOAM SPRINGS, CITY OF  
 ADDRESS: POLLUTION CONTROL FACILITY  
 SILOAM SPRINGS, AR 72761  
 FACILITY: SILOAM SPRINGS, CITY OF  
 LOCATION: 975 ANDERSON AVE.  
 SILOAM SPRINGS, AR 72761  
 ATTN: THOMAS MYERS/DAVID CAMERON/ADM

PERMIT NUMBER  
 AR00020273

DISCHARGE NUMBER  
 001-A

DMR Mailing ZIP CODE: 72761  
 MAJOR

MONITORING PERIOD  
 FROM 04/01/2011 TO 04/30/2011

001-MONTHLY Y-TRTD MUNICIPAL WW  
 External Outfall

No Discharge

PARAMETER	SAMPLE MEASUREMENT PERMIT REQUIREMENT	QUANTITY OR LOADING		QUALITY OR CONCENTRATION			NO. EX	FREQUENCY OF ANALYSIS	SAMPLE TYPE
		VALUE	UNITS	VALUE	VALUE	UNITS			
Oxygen, dissolved (l/x)	00300 1 0 Effluent Gross	.....	.....	7.41	MO AV MIN	.....	.....	.....	.....
pH	00400 1 0 Effluent Gross	.....	.....	7.18	MINIMUM	.....	.....	.....	GRAB
Solids, total suspended	00530 1 0 Effluent Gross	154.5	lb/d	.....	.....	4.0	MO AVG	.....	GRAB
Nitrogen, ammonium total (as N)	00610 1 2 Effluent Gross	2.59	lb/d	.....	.....	0.086	MO AVG	.....	GRAB
Phosphorus, total (as P)	00665 1 0 Effluent Gross	12.35	lb/d	.....	.....	0.39	MO AVG	.....	GRAB
Flow, in conduit or thru treatment plant	50050 1 0 Effluent Gross	3.0	Reg Mon, MO AVG	6.5	Reg Mon, DAILY MAX	.....	.....	.....	TOTALZ
Chlorine, total residual	50060 1 0 Effluent Gross	.....	.....	.....	.....	0.02	INST MAX	.....	GRAB

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER  
 Thomas A. Myers  
 Assistant Superintendent  
 TYPED OR PRINTED

SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT  
*Thomas A. Myers*

TELEPHONE NUMBER  
 479-524-5623  
 DATE  
 5/23/2011

COMMENTS AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here)

REPORT FLOW AS MONTHLY AVG. & DAILY MAX. IN MGD (MILLION GALLONS/DAY), SEE PART IV, ITEM #47(A), SEE PART III, CONDITIONS #11, #12 & #13.



NATIONAL POLLUTANT DISCHARGE ELIMINATION SYSTEM (NPDES)  
DISCHARGE MONITORING REPORT (DMR)

*Corrected Report*  
*Approved*  
MSR No. 740-0794  
*5/29/12*

PERMITTEE NAME/ADDRESS (include Facility Name/Location if Different)

NAME: SILOAM SPRINGS, CITY OF  
ADDRESS: POLLUTION CONTROL FACILITY  
SILOAM SPRINGS, AR 72761  
FACILITY: SILOAM SPRINGS, CITY OF  
LOCATION: 875 ANDERSON AVE  
SILOAM SPRINGS, AR 72761  
ATTN: THOMAS MYERS(DAVID) CAMERON.ADM

AR0020273  
PERMIT NUMBER

001-A  
DISCHARGE NUMBER

DMR Mailing ZIP CODE: 72761  
MAJOR

MONITORING PERIOD  
MM/DD/YYYY TO MM/DD/YYYY  
04/01/2011 TO 04/30/2011

001-MONTHLY:TRTD MUNICIPAL WW  
External Outfall

No Discharge

PARAMETER	QUANTITY OR LOADING		QUALITY OR CONCENTRATION				NO. EX	FREQUENCY OF ANALYSIS	SAMPLE TYPE
	VALUE	UNITS	VALUE	UNITS	VALUE	UNITS			
Nitrogen, nitrate total (as NO3) 718510 Effluent Gross	178.75	lb/d	5.12	mg/L	8.29	mg/L	0	Weekly	Comp24
		lb/d		lb/d				Weekly	COMP24
Coliform, fecal general 7405510 Effluent Gross			194.1	#/100ml	253.9	#/100ml	0	Weekly	Grab
								Weekly	GRAB
RCD, carbonaceous, 05 day, 20 C 8008210 Effluent Gross	32.6	lb/d	1.08	mg/L	1.32	mg/L	0	Weekly	Comp24
		lb/d		lb/d				Weekly	COMP24

Contract Laboratory:  
E. T. G.  
1702 E. Central Ave  
Bentonville, AR 72712

Note:  
April 28, 2011 Storm manhole overflow at Plant. Estimated 25,000 gallons ran on ground treated with hydrated lime. No Evidence of Adverse Health/Environmental Impact. Called Cindy Garner phone and left message regarding overflow.

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER Thomas A. Myers Wastewater Superintendent	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT <i>Thomas A. Myers</i>	TELEPHONE NUMBER 479-5245623	DATE 5/23/2011
--	--	---------------------------------	-------------------

COMMENTS AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here)  
REPORT FLOW AS MONTHLY AVG. & DAILY MAX. IN MGD (MILLION GALLONS/DAY). SEE PART IV, ITEM #17(A). SEE PART III, CONDITIONS #11, #12 & #13.

NATIONAL POLLUTANT DISCHARGE ELIMINATION SYSTEM (NPDES)  
DISCHARGE MONITORING REPORT (DMR)

*Corrected Report*  
*Alan Anderson*  
*5/24/12*

PERMITTEE NAME/ADDRESS (include Facility Name, Location if Different)

NAME: SILOAM SPRINGS, CITY OF  
ADDRESS: POLLUTION CONTROL FACILITY  
SILOAM SPRINGS, AR 72761  
FACILITY: SILOAM SPRINGS, CITY OF  
LOCATION: 975 ANDERSON AVE  
SILOAM SPRINGS, AR 72761

ATTN: THOMAS MYERS/DAVID CAMERON/ADM

AR0020273  
PERMIT NUMBER

001-A  
DISCHARGE NUMBER

DMR Mailing ZIP CODE: 72761  
MAJOR

MONITORING PERIOD  
MM/DD/YYYY TO MM/DD/YYYY  
07/01/2011 TO 07/31/2011

001-MONTHLY-TRTD MUNICIPAL WW  
External Outfall

No Discharge

PARAMETER	SAMPLE MEASUREMENT PERMIT REQUIREMENT	QUANTITY OR LOADING			QUALITY OR CONCENTRATION			NO. EX	FREQUENCY OF ANALYSIS	SAMPLE TYPE
		VALUE	UNITS	VALUE	UNITS	VALUE	UNITS			
Nitrogen, nitrate total (as NO3)	71850 10 Effluent Gross	82.4	lb/d	5.55	7.06	mg/L	0	Weekly	Composite	
Coliform, fecal general			lb/d	169.3	220.0	#/100ml	0	Weekly	GRAB	
74055 10 Effluent Gross		17.7	lb/d	1.22	1.4	mg/L	0	Weekly	Composite	
BOD, carbonaceous, 05 day, 20 C			lb/d			mg/L		Weekly	GRAB	
80082 10 Effluent Gross			lb/d			mg/L		Weekly	Composite	

Contract Laboratory  
E. T. B.  
1702 E. Central Ave Suite 10  
Bentonville, AR 72712

Please Note: Tom Myers called Alan Anderson to report 7 day exceedance on phosphorus of 2.14 mg/L on July 7, 2011. Call was made 7/18/11 at 3:10 p.m. after receiving analytical report.

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER <i>Thomas A. Myers</i> Water Superintendent	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT <i>[Signature]</i>	TELEPHONE NUMBER 479-524-5623	DATE 08/19/2011
--	--	----------------------------------	--------------------

COMMENTS AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here)

REPORT FLOW AS MONTHLY AVG. & DAILY MAX. IN MGD (MILLION GALLONS/DAY). SEE PART IV, ITEM #27(A). SEE PART III, CONDITIONS #11, #12 & #13.

34-00105



NATIONAL POLLUTANT DISCHARGE ELIMINATION SYSTEM (NPDES)  
DISCHARGE MONITORING REPORT (DMR)

Form Approved  
OMB No. 2040-0062

*Corrected Report*  
*Thomas A. Myers*  
*5/24/12*

PERMITTEE NAME/ADDRESS (Includes Facility Name/Location if Different)

NAME: SILOAM SPRINGS, CITY OF  
ADDRESS: POLLUTION CONTROL FACILITY  
SILOAM SPRINGS, AR 72761  
FACILITY: SILOAM SPRINGS, CITY OF  
LOCATION: 875 ANDERSON AVE  
SILOAM SPRINGS, AR 72761

ATTN: THOMAS MYERS/DAVID CAMERON/ADM

AR0020273  
PERMIT NUMBER

001-A  
DISCHARGE NUMBER

MONITORING PERIOD  
MM/DD/YYYY TO MM/DD/YYYY  
09/01/2011 TO 09/30/2011

DMR Mailing ZIP CODE: 72761  
MAJOR

001-MONTHLY-TRTD MUNICIPAL WW  
External Outfall

No Discharge

PARAMETER	SAMPLE MEASUREMENT REQUIREMENT	QUANTITY OR LOADING		QUALITY OR CONCENTRATION				NO. EX	FREQUENCY OF ANALYSIS	SAMPLE TYPE
		VALUE	UNITS	VALUE	UNITS	VALUE	UNITS			
Nitrogen, nitrate total (as NO3) 71850 1 0 Effluent Gross	PERMIT REQUIREMENT	36.36	1b/d	3.61	mg/L	6.65	mg/L	0	Weekly	Composite
			1b/d						Weekly	COMP24
Coliform, fecal general 74055 1 0 Effluent Gross	PERMIT REQUIREMENT			101.7	#/100ml	166.0	#/100ml	0	Weekly	Grab
									Weekly	GRAB
BOD, carbonaceous, 05 day, 20 C 80082 1 0 Effluent Gross	PERMIT REQUIREMENT	11.33	1b/d	1.02	mg/L	1.08	mg/L	0	Weekly	Composite
			1b/d						Weekly	COMP24

*Contract Laboratory*  
*E.T.G.*  
*1702 E. Central Ave Suite 10*  
*Bentonville, AR 72712*

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER <i>Thomas A. Myers</i> <i>Wastewater Superintendent</i> TYPED OR PRINTED	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT <i>Thomas A. Myers</i>	TELEPHONE NUMBER 479-521-5623	DATE 10/20/2011
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COMMENTS AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here)  
REPORT FLOW AS MONTHLY AVG. & DAILY MAX. IN MGD (MILLION GALLONS/DAY). SEE PART IV, ITEM #17(A), #12 & #13.

NATIONAL POLLUTANT DISCHARGE ELIMINATION SYSTEM (NPDES)  
DISCHARGE MONITORING REPORT (DMR)

Form Approved  
EPA No. 2043-CDDA

*Corrected Report*  
*Thomas A. Myers*  
*5/24/12*

PERMITTEE NAME/ADDRESS (include Facility Name/Location if Different)

NAME: SILOAM SPRINGS, CITY OF  
ADDRESS: POLLUTION CONTROL FACILITY  
SILOAM SPRINGS, AR 72761  
FACILITY: SILOAM SPRINGS, CITY OF  
LOCATION: 975 ANDERSON AVE  
SILOAM SPRINGS, AR 72761

AR0020273  
PERMIT NUMBER

001-A  
DISCHARGE NUMBER

DMR Mailing ZIP CODE: 72761  
MAJOR

ATTN: THOMAS MYERS/DAVID CAMERON.ADM

MONITORING PERIOD  
MM/DD/YYYY TO MM/DD/YYYY  
02/01/2012 TO 02/28/2012

001-MONTHLY-TRTD MUNICIPAL WW  
External Outfall

No Discharge

PARAMETER	SAMPLE MEASUREMENT PERMIT REQUIREMENT	QUANTITY OR LOADING		QUALITY OR CONCENTRATION			NO. EX	FREQUENCY OF ANALYSIS	SAMPLE TYPE
		VALUE	UNITS	VALUE	VALUE	UNITS			
Nitrogen, nitrate total (as NO3)	71850 1 0 Effluent Gross	124	lb/d	6.04	7.05	mg/L	0	Weekly	Comp 24
	Permit Requirement	Req. Mon. MO AVG	lb/d	Req. Mon. MO AVG	Req. Mon. 7 DA AVG	mg/L		Weekly	COMP24
Coliform, fecal general	74055 1 1 Effluent Gross	46.9	1b/d	93.5	130.0	#/100mL	0	Weekly	Grab
	Permit Requirement	550 MO AVG	lb/d	1000 30DA GEO	2000 7 DA GEO	#/100mL		Weekly	GRAB
BOD, carbonaceous, 05 day, 20 C	80082 1 0 Effluent Gross	46.9	1b/d	2.27	3.04	mg/L	0	Weekly	Comp 24
	Permit Requirement	550 MO AVG	lb/d	15 MO AVG	22.5 7 DA AVG	mg/L		Weekly	COMP24

*Contract laboratory*  
*E.T.G.*  
*1702 E. Central Ave, Suite 10*  
*Bentonville, Ar 72712*

*Please Note: Primary #1 Clarifier still out of service parts have been ordered.*

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER <i>Thomas A. Myers</i> <i>Executive Manager</i>	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT <i>Thomas A. Myers</i>	TELEPHONE 479-524-5623	DATE 6.3/15/2012
TYPED OR PRINTED		AREA DMR NUMBER	MM/DD/YYYY

COMMENTS AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here)  
REPORT FLOW AS MONTHLY AVG. & DAILY MAX. IN MGD (MILLION GALLONS/DAY). SEE PART IV ITEM #47(A). SEE PART III. CONDITIONS #11, #12 & #13.

34-0C106

**From:** [Randy](#)  
**To:** [Water-Inspection-Report](#)  
**Cc:** ["Nancy Clark"](#)  
**Subject:** Inspection Report Response from City of Siloam Springs  
**Date:** Tuesday, May 29, 2012 4:11:41 PM  
**Attachments:** [City of Siloam Springs Response to ADEQ Inspection Report \(March 21 2012\) May 29 2012.pdf](#)

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Please find the attached response from the City of Siloam Springs to ADEQ Inspection Report (March 21, 2012). We will send a hard copy via Certified U.S. Mail. Please contact my office if you have any questions.

Randy Atkinson, Public Works Director  
City of Siloam Springs  
479-238-0927

**From:** [Justin Bland](#)  
**To:** [Water-Inspection-Report](#)  
**Subject:** FW: City of Siloam Springs, Supplemental Response to ADEQ May 16, 2012, Inspection Report (Permit No. AR0020273)  
**Date:** Friday, June 15, 2012 2:15:35 PM  
**Attachments:** [City of Siloam Springs 6-15-12 Supplemental Response to ADEQ Inspection Report \(May 16, 2012\).pdf](#)

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Mr. Fazio:

ADEQ conducted an inspection of the City of Siloam Springs WWTF on March 21, 2012, and sent the City an Inspection Report on May 16, 2012. The City of Siloam Springs responded to the Inspection Report on May 29, 2012. On May 30, 2012, ADEQ requested additional information to supplement the City's May 29, 2012, response. Attached please find the City's Supplemental Response to ADEQ's May 16, 2012, Inspection Report. Thank you.

Justin Bland, PE  
City Engineer  
City of Siloam Springs  
PO Box 80/ 400 N. Broadway  
Siloam Springs, AR 72761  
479-238-0921



**CITY OF SILOAM SPRINGS**  
**SUPPLEMENTAL RESPONSE TO ADEQ INSPECTION REPORT (MAY 16, 2012)**  
**JUNE 15, 2012**

The Arkansas Department of Environmental Quality ("ADEQ" or "the Department") conducted an inspection of the City of Siloam Springs ("the City") wastewater treatment facility ("WWTF") on March 21, 2012. The Department submitted its findings from the inspection in a report ("Inspection Report") to the City dated May 16, 2012, which the City received on May 17, 2012. The City responded to the inspection report by documents dated May 29, 2012. ADEQ requested additional explanation and/or documentation by e-mail dated May 30, 2012. This Supplemental Response to the ADEQ May 16, 2012, Inspection Report is to provide the additional explanation and/or documentation requested. The May 30, 2012, e-mail requests are repeated below in italics followed by the information requested.

*Item I: In the City's response, it is stated that the inspectors did not inspect the Isco sampler and Isco flow meter. James Eng, EPA Region 6, and I did, in fact, inspect the Isco sampler and Isco flow meter during the inspection. It was at that time that the operator informed us that the sampler was not hooked up to any flow meter and that the sampler was simply programmed to collect effluent portions every hour, independent of flow. In the City's response, it is implied that the Isco sampler was hooked up to the Isco flow meter at the time of inspection. If there is any way for you to provide documentation that the sampler was hooked up to the flow meter up to the time and following the time of the inspection, please submit this documentation in your response (i.e., information stored in the sampler regarding the flow and aliquot collection). If this is not possible, please provide us with information regarding who verified that the sampler had actually been hooked up to the sampler, and when they verified this.*

**Response:** The information that the City provided in its May 29, 2012, response regarding the composite sampler and the flow meters is accurate except for the statement that the new ISCO analog sampler and flow meter was installed as of the May 29, 2012 response. The new ISCO analog sampler and flow meter was installed as of June 5, 2012. The City believes that there is confusion regarding the flow meters and the composite sampler that is due to a simple failure to communicate. The City representative on the inspection communicated to the inspectors that the ABB meter is not tied to the ISCO sampler, which is true. However, the City representative did not understand that when he stated that the ABB meter is not tied to the ISCO sampler, the inspectors would interpret that to mean that no flow meter is tied to the ISCO sampler. The ISCO flow meter is connected to the ISCO sampler. The ISCO sampler is located in a building on the northwest corner of the chlorination basin. The ISCO flow meter is in a different building about 20 yards from the small building housing the ISCO sampler. This is the same ISCO flow meter that has been at the same location and has been viewed during prior annual inspections. It is troubling that the ADEQ would think that the City would not have the ISCO sampler connected to a flow meter, as the flow meter dictates the frequency that the sampler collects aliquots for effluent sampling purposes.

The e-mail requests that the City prove that the sampler was tied to the flow meter and suggests providing information stored in the sampler regarding the flow and aliquot collection. The ISCO sampler and ISCO flow meter that were in use until the new ISCO sampler and flow meter were

installed and operating June 5, 2012, did not have information storage and there is not a document that would prove that the sampler was tied to the flow meter. The e-mail suggests providing information regarding who verified that the sampler had actually been hooked up to the flow meter. The connection of the ISCO flow meter to the ISCO sampler is the configuration that is at the essence of the City's use of flow proportional sampling done on the basis of programming the sampler to take an aliquot of effluent approximately every 100,000 gallons of flow. The approximately 100,000 gallons of flow is measured by the ISCO flow meter pulse device. If the sampler were not tied to the ISCO flow meter, the sampler could not draw an aliquot of effluent approximately every 100,000 gallons of flow.

ADEQ previously conducted an inspection of the City's wastewater treatment plant on March 22, 2011. During that inspection, Ms. Alison West used the City's ISCO sampler and associated ISCO flow meter to obtain a 24-hour composite sample. The sampler and flow meter were in the same configuration on March 21, 2012, as they were on March 22, 2011. In addition, the sampler was programmed in March 2012 as it was in March 2011 to collect an aliquot of effluent every 100,000 gallons of flow as measured by the ISCO flow meter. The City representative stated that samples are taken over a 24-hour period and believes that this may have caused the inspectors to have the impression that the sampler is set up to take aliquots each hour. Again, this appears to be a failure to communicate.

*Item 3.a: I was incorrect in citing the City in violation of Condition II.C.3 of the permit as the sample refrigerator on the ISCO sampler does not constitute "monitoring and analytical instrumentation". However, according to Jeff Ruehr, ADEQ Chemist Supervisor, because the refrigerators are not functioning as designed (are unable cool to  $\leq 6$  degrees C without packing the sample bottles in ice) it would be necessary to provide records documenting that the refrigerator temperatures stayed at or below 6 degrees during the 24-hour sampling process. The COCs may show that the samples were received by the lab at the required temperature, but no documentation was provided to show that the sample temperatures were maintained at or below 6 degrees during the 24-hour sampling process.*

Response: The City has acted responsibly in responding to refrigerator operation problems by using and replenishing ice to achieve proper cooling in the refrigerator. The City appreciates that ADEQ is concerned that the proper temperature be maintained during sample collection. The City does not maintain records regarding the refrigerator temperature. The City prides itself on the state of the art wastewater treatment plant and on taking the proper operating measures to demonstrate compliance with NPDES effluent limits.

*Item 3.c: Your operator stated that the thermometers had not been calibrated since 2009 and did not provide us with any records of weekly thermometer calibration checks. Please provide documentation of the weekly checks for each of the sample refrigerator thermometers for the first two weeks of March 2012.*

Response: The requested documentation of weekly laboratory refrigerator thermometer checks was provided to ADEQ as Attachment 3 of the City's May 29, 2012, response. The City checks the laboratory refrigerator thermometers weekly and records the temperature on a "Laboratory Temperature Checklist." The City performs monthly calibration checks of the laboratory refrigerator thermometers by using the certified thermometer as described in the City's May 29, 2012, response to the inspection report.

*Item 4: In reference to Condition II.B.1.a of the permit: your SOPs are definitely considered a control used by the permittee to achieve compliance with the conditions of the permit. In the case of an SOP for measurement or analysis of a regulated effluent parameter, the SOP must reference a method currently approved by 40 CFR Part 136. I discussed this issue with James Eng, EPA; Jane Hurley & Jeff Ruehr, ADEQ Chemists; and Dennis Benson, Inspection Branch. Please provide copies of the updated SOPs.*

Response: In its May 29, 2012, response, the City stated that it is amending its SOPs to include not only the City's internal reference to the proper test method, but also the EPA approved method number. The updated SOPs for total residual chlorine and for dissolved oxygen are attached hereto as Attachments 1 and 2.

*Item 5: Your operator stated at the time of inspection that the south generator did not provide power to all of the plant's treatment units. Your response states that the south generator was designed to provide backup power to all vital treatment units at the WWTF. Please provide documentation that this generator has been connected to and that it can currently provide backup power to all vital treatment units.*

Response: The information that the City provided in its May 29, 2012, response is accurate. The City representative's statement is true as well. The south generator provides power to operate all vital plant processes. As further information, the City is providing at Attachment 3 Drawing Numbers 7-E-501 through 7-E-506 of the ADEQ-approved plans and specifications for the wastewater treatment plant improvements. These drawings provide the design details regarding the south generator. The new south generator is connected to and can currently provide backup power to all vital treatment units. It would be difficult to imagine why the City would spend \$24 million on a plant expansion and not provide the necessary backup power thus jeopardizing the investment as well as the purpose of the investment – clean effluent.

*Item 7: If indeed the ISCO flow meter was hooked up to the sampler at the time of the inspection, then why wasn't it used for comparing flow between it and the weir during the inspection? It not being used for the "flow check" during the inspection is consistent with the operator's statement about it not being hooked up to the sampler. In addition, the City's response did not address the issue of significant turbulence through the weir.*

Response: The ISCO flow meter was hooked up to the ISCO sampler at the time of inspection as it has been at all times. The ABB meter is used to measure daily plant flow and, thus, the ABB meter should have been used for a "flow check."

The turbulence in the weir box for the weir was due to high plant flows as a result of prior rains. The turbulence does interfere with taking readings at the weir, just as it interfered with the reading on the inspection day. The City does not attempt to perform an ABB meter check or an ABB meter calibration on high flow days because the flow does fluctuate in the weir box for the weir. The ABB meter has been inspected and calibrated more often than recommended by the manufacturer and the City believes that it has provided accurate flow readings. The City understands ADEQ's concern with turbulence and is consulting with its design engineers.

# # #



**ATTACHMENT 1**

**CITY OF SILOAM SPRINGS**

**SUPPLEMENTAL RESPONSE TO ADEQ INSPECTION REPORT (MAY 16, 2012)**

**JUNE 15, 2012**

City of Siloam Springs

Water & Wastewater Department

**STANDARD OPERATING PROCEDURE –Total Method Chlorine (Standard Methods 4500-CL G, EPA-approved method, or Method 330.5, ADEQ-approved equivalent method)**

**ACTIVITY:** Obtaining Total Chlorine Residual reading for permit reporting purposes.

**WARNINGS:** Sample must be taken only at specified location at Effluent. Sample collected and stored according to method. Sterilized container and laboratory equipment used must be first autoclaved. Record time sample collected and ran.

**If for any reason this policy cannot be carried out as written, you are to notify your immediate supervisor before proceeding.**

**NOTE:** Chlorine, Total reading for permit reporting purposes must be taken and recorded in the Chlorine Record book when conducting permit reporting. Notify your supervisor immediately if you have a problem with testing.

**MATERIAL/EQUIPMENT REQUIRED:** Autoclave, sterilized sample bottle with preservative, sterilized laboratory instruments, incubator, Petri-dish, media broth, filters thermometer Calibration Log Sheet.

**ACTION:**

1. Have spectrophotometer on and allow for warm up.
2. Pre-sterilization of glass ware and sample contain as required to meet time and temperature.
3. Using sterilized bottle collect sample directly into bottle avoid any possible contamination.
4. Immediately take to Laboratory to run test as required in Hach method. Please refer to standard methods 4500-CL G to ensure correct protocol is met prior to reporting values.

**CONCLUSION:** The following policy and procedure has been established to ensure the proper completion of the listed task. Failure to complete the procedure as described will result in discipline up to and including termination of employment.

SOP Chlorine, Total

page 2 of 2

Tom Myers, Wastewater Superintendent

Date

Jack Harrison, Wastewater Asst. Superintendent

Date

**ATTACHMENT 2**

**CITY OF SILOAM SPRINGS**  
**SUPPLEMENTAL RESPONSE TO ADEQ INSPECTION REPORT (MAY 16, 2012)**  
**JUNE 15, 2012**



City of Siloam Springs

Water & Wastewater Department

**STANDARD OPERATING PROCEDURE – Dissolved Oxygen (Standard Methods 4500-O G, EPA-approved method, or Method 360.1, ADEQ-approved equivalent method)**

**ACTIVITY:** Obtaining Dissolved Oxygen (D.O.) reading for permit reporting purposes.

**WARNINGS:** Reading must be taken only at specified location. D.O. probe membrane should be stored with cap in place. D.O. probes membrane and electrolyte should be changed monthly or as needed.

**If for any reason this policy cannot be carried out as written, you are to notify your immediate supervisor before proceeding.**

**NOTE:** D.O. meter must be calibrated before each use. Obtain calibration percent number using barometer and conversion charts located in Wastewater Lab. Failure to calibrate will result in an inaccurate reading.

D.O. Readings for permit reporting purposes must be taken and recorded in the D.O. Record book at least one (1) time per week. Reading **MUST** be 7.00 or above. If reading is not 7.00 or above, recalibrate the meter and repeat the process. If reading is still not in the acceptable range notify your supervisor immediately .

**MATERIAL/EQUIPMENT REQUIRED:** D.O. Meter; Calibration charts; D.I. Water; Ink pen; D.O. Record book.

**ACTION:**

1. Obtain atmospheric pressure from barometer in Lab.
2. Using conversion chart on wall, convert pressure from inches of mercury to millimeters of mercury.
3. Using chart above, convert millimeters of mercury to calibration value percent.
4. Turn on the D.O. meter knob to the 'calibrate' setting. The meter display screen will display a series of codes when turned on, and then display 'Calibrate in Percent?'
5. Press the 'Confirm' button. Enter the calibration percent obtained

earlier by pressing the 'up' & 'down' buttons. When proper percent is entered

SOP- Dissolved Oxygen

page 2 of 2

press 'Confirm' again.

6. The display will read 'Calibrating', then 'Calibrated to (chart ) Percent'.  
Turn the knob to the 'O2-Temp' setting.
7. Record time of day.
8. Remove cap and lower probe into water at specified location. Wait for D.O. reading on display to stabilize, (a star will usually appear on the display when the reading is stable),
9. Record this number.
10. Record the temperature reading.
11. Remove the probe from the sample water and rinse with De-ionized (DI) water.
12. Repeat steps h. & i.
13. Again remove the probe from the stream and rinse with DI water, make sure it appears to be clean.
14. Replace cap on probe end.
15. Turn off D.O. meter and return to storage area.
16. Please refer to standard methods 4500-0-G to ensure correct protocol is met prior to reporting values.

**CONCLUSION: The following policy and procedure has been established to ensure the proper completion of the listed task. Failure to complete the procedure as described will result in discipline up to and including termination of employment.**

---

Tom Myers, Wastewater Superintendent

Date

---

Jack Harrison, Wastewater Asst. Superintendent

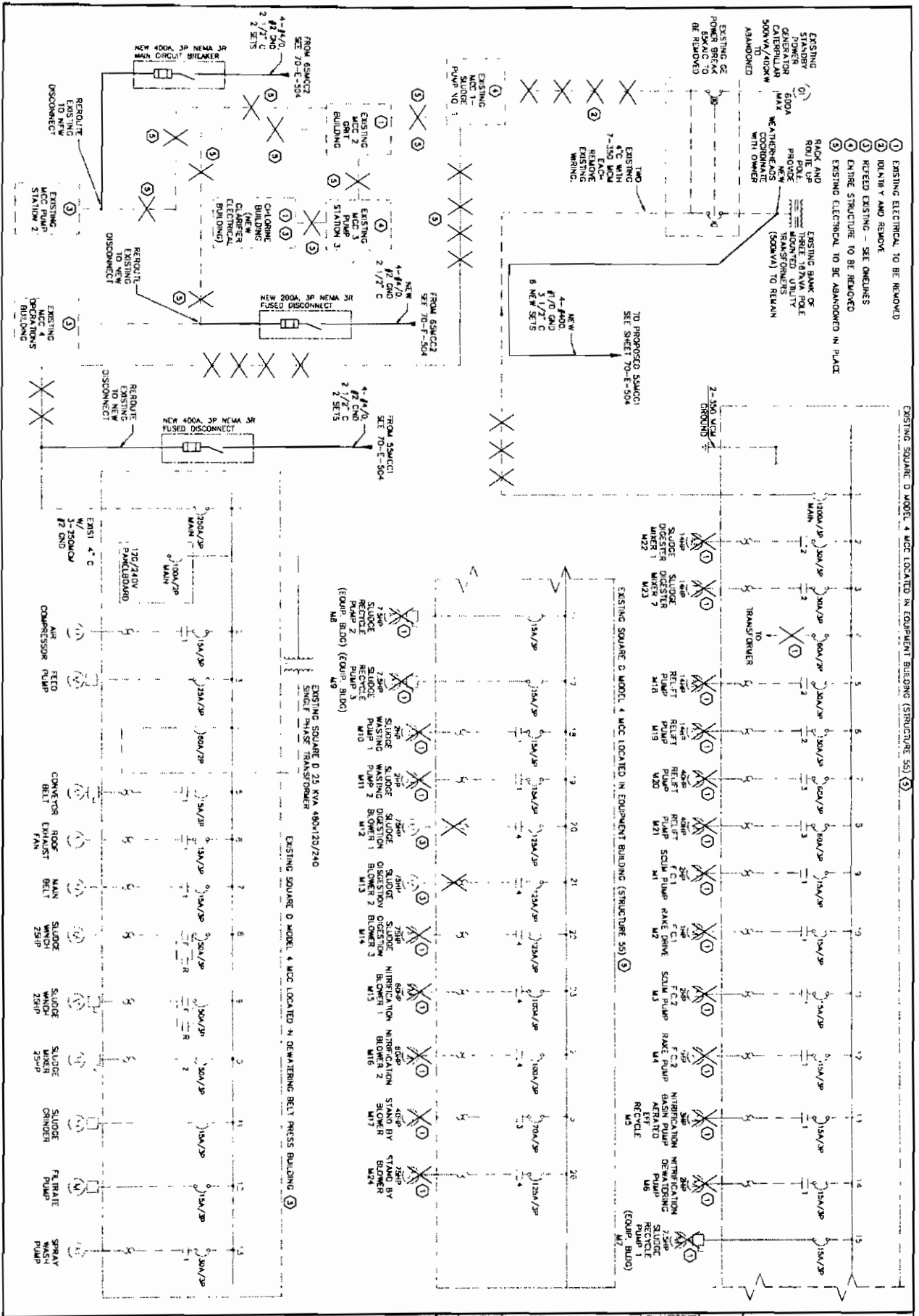
Date

**ATTACHMENT 3**

**CITY OF SILOAM SPRINGS**

**SUPPLEMENTAL RESPONSE TO ADEQ INSPECTION REPORT (MAY 16, 2012)**

**JUNE 15, 2012**



- ① EXISTING ELECTRICAL TO BE REMOVED
- ② DUCTING AND GROUND
- ③ REPEATED EXISTING - SEE ONELINES
- ④ ENTIRE STRUCTURE TO BE REMOVED
- ⑤ EXISTING ELECTRICAL TO BE ABANDONED IN PLACE

EXISTING SQUARE D MODEL 4 MCC LOCATED IN EQUIPMENT BUILDING (STRUCTURE 55) ⑤

EXISTING SQUARE D MODEL 4 MCC LOCATED IN DEWATERING BELT PRESS BUILDING ⑤

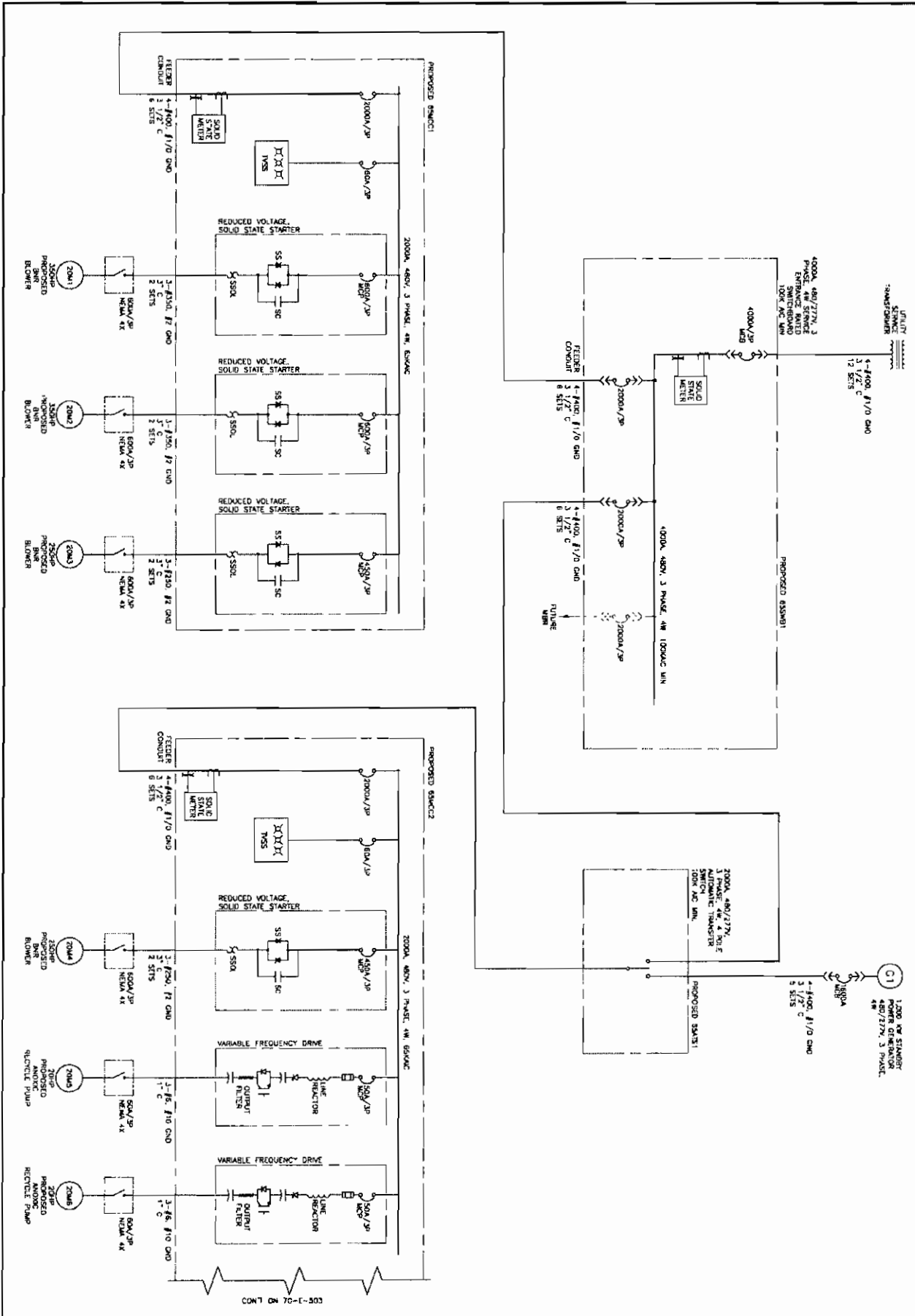
JOB NO. 07037000  
 DATE: OCT 2008  
 DESIGNED BY: SHZ  
 DRAWING NUMBER: 70-E-501  
 SHEET NUMBER: 1 of 1

**SILOAM SPRINGS**  
 WASTEWATER TREATMENT PLANT  
 IMPROVEMENTS

**GARVER ENGINEERS**  
 1088 EAST HILLSAP ROAD, FAYETTEVILLE, AR 72701, PHN 877-670-0000

PROFESSIONAL ENGINEER  
 STATE OF ARIZONA  
 LICENSE NO. 1002701  
 DATE: 10/27/11





<p>DATE: OCT. 2004                  REVISION: 01                  DRAWING NUMBER: 70-E-502                  SHEET NUMBER: 110</p>	<p><b>SILAM SPRINGS</b>                  SILAM SPRINGS, AR</p> <p><b>WASTEWATER TREATMENT PLANT IMPROVEMENTS</b></p>	<p>REV. DATE DESCRIPTION BY APPROVED</p>	<p><b>GARVER ENGINEERS</b>                  1088 EAST HILL MAP ROAD, PAYETTEVILLE, AR 72755, (478) 567-8100</p>
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**From:** [Johnson, Steven](#)  
**To:** [Miller, Dennise](#)  
**Cc:** [Fleming, Eric](#)  
**Subject:** FW: City of Siloam Springs, Supplemental Response to ADEQ May 16, 2012, Inspection Report (Permit No. AR0020273)  
**Date:** Friday, June 15, 2012 3:09:41 PM

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John would like for this email to go with the report. He will be sending an adequate response letter to Siloam Springs.

thanks

---

**From:** Fazio, John  
**Sent:** Friday, June 15, 2012 3:02 PM  
**To:** 'Justin Bland'  
**Cc:** Fleming, Eric; Johnson, Steven  
**Subject:** RE: City of Siloam Springs, Supplemental Response to ADEQ May 16, 2012, Inspection Report (Permit No. AR0020273)

Mr. Bland,

I have reviewed the City's revised response. My comments to the response are below:

Item 1: Again, at the time of the inspection, the operator stated to both James Eng, EPA, and I that the sampler was not hooked up to any flow meter. In addition, I reiterated in the May 30, 2012 email that the operator told Mr. Eng and me that the sampler was programmed to take sample aliquots every hour, independent of flow. So it does seem very reasonable that the ADEQ would take the word of the City's trained, licensed operator.

Item 5: As I reminded you in the May 30, 2012 email, your operator (clearly) stated to both Mr. Eng and I that the south generator did not provide power to all of the plants treatment units.

It appears necessary that the City should make the operator more familiar with exactly how the treatment plant's monitoring and sampling equipment are configured and operate and to which treatment units the south generator provides back-up power.

I will discuss your revised response with my supervisors and possibly enforcement personnel to determine if the response is adequate, as it appears that much of what you have described as confusion can be attributed to what the operator communicated to the EPA and the ADEQ at the time of the inspection.

If you have any questions, you can call me 479-267-0811, ext. 16.

Sincerely,

John Fazio  
District 1 Inspector  
Water Division, ADEQ

---

**From:** Justin Bland [<mailto:jbland2@siloomsprings.com>]

**Sent:** Friday, June 15, 2012 2:12 PM

**To:** Fazio, John

**Cc:** Randy Atkinson

**Subject:** Re: City of Siloam Springs, Supplemental Response to ADEQ May 16, 2012, Inspection Report (Permit No. AR0020273)

Mr. Fazio:

ADEQ conducted an inspection of the City of Siloam Springs WWTF on March 21, 2012, and sent the City an Inspection Report on May 16, 2012. The City of Siloam Springs responded to the Inspection Report on May 29, 2012. On May 30, 2012, ADEQ requested additional information to supplement the City's May 29, 2012, response. Attached please find the City's Supplemental Response to ADEQ's May 16, 2012, Inspection Report. Thank you.

Justin Bland, PE

City Engineer

City of Siloam Springs

PO Box 80/ 400 N. Broadway

Siloam Springs, AR 72761

479-238-0921

# ADEQ

ARKANSAS  
Department of Environmental Quality

June 18, 2012

David Cameron, City Administrator  
City of Siloam Springs  
P.O. Box 80  
Siloam Springs, Arkansas 72761

Permit No.: AR0020273

AFIN: 04-00106

Dear Mr. Cameron:

I have reviewed the City's supplemental response pertaining to my March 21, 2012 inspection of the City of Siloam Springs Pollution Control Plant. The information provided sufficiently addresses the violations referenced in my inspection report. At this time, the Department has no further comment concerning this particular inspection. Acceptance of your response by the Department does not preclude any future enforcement action deemed necessary at this site or any other site.

If we need further information concerning this matter, we will contact you. Thank you for your attention to this matter. Should you have any questions, feel free to contact me at 479-267-0811, ext. 16, or you may e-mail me at [fazio@adeq.state.ar.us](mailto:fazio@adeq.state.ar.us).

Sincerely,



John Fazio  
District 1 Inspector  
Water Division

cc: Water Division Enforcement Branch  
Water Division Permits Branch