

# ADEQ

ARKANSAS  
Department of Environmental Quality

May 9, 2019

Brent R. Dobler, Utility Supervisor  
City of Rogers  
4300 Rainbow Rd.  
Rogers, AR 72758

RE: Rogers Pollution Control Fac. Inspection  
AFIN: 04-00155 Permit No.: AR0043397

Dear Mr. Dobler:

On April 3, 2019, I performed a Collection System Inspection of the above referenced facility in accordance with the provisions of the Federal Clean Water Act, the Arkansas Water and Air Pollution Control Act, and the regulations promulgated thereunder. A copy of the inspection report is enclosed for your records.

**Please refer to the “Summary of Findings” section of the attached inspection report and provide a written response for each violation that was noted.** This response should be mailed to the attention of the Office of Water Quality Compliance Branch at the address at the bottom of this letter or e-mailed to [Water-Inspection-Report@adeq.state.ar.us](mailto:Water-Inspection-Report@adeq.state.ar.us). This response should contain documentation describing the course of action taken to correct each item noted. This corrective action should be completed as soon as possible, and the written response with all necessary documentation (i.e. photos) is due by **May 24, 2019**.

If I can be of any assistance, please contact me at [grimesg@adeq.state.ar.us](mailto:grimesg@adeq.state.ar.us) or 479-267-0811 extension 16.

Sincerely,



Garrett Grimes  
District 1 Field Inspector  
Office of Water Quality



**A R K A N S A S**  
Department of Environmental Quality

## OFFICE OF WATER QUALITY INSPECTION REPORT

AFIN: <b>04-00155</b>	PERMIT #: <b>AR0043397</b>	DATE: <b>4/3/2019</b>
COUNTY: <b>04 Benton</b>	PDS #: <b>107728</b>	MEDIA: <b>WN</b>
GPS LAT: <b>36.297937</b> LONG: <b>-94.212331</b> LOCATION: <b>Entrance</b>		

### FACILITY INFORMATION

NAME:  
**Rogers Pollution Control Fac.**

LOCATION:  
**4300 Rainbow Road**

CITY:  
**Rogers**

### INSPECTION INFORMATION

FACILITY TYPE: <b>1 - Municipal</b>	INSPECTOR ID#: <b>104111 S - State</b>		
FACILITY EVALUATION RATING: <b>4 - Satisfactory</b>	INSPECTION TYPE: <b>SSO/Collection System</b>		
DATE(S): <b>4/3/2019</b>	ENTRY TIME: <b>13:30</b>	EXIT TIME: <b>15:08</b>	PERMIT EFFECTIVE DATE: <b>1/31/2006</b>
			PERMIT EXPIRATION DATE:

### RESPONSIBLE OFFICIAL

NAME: / TITLE  
**Brent R. Dobler / Utility Supervisor**

COMPANY:  
**City of Rogers**

MAILING ADDRESS:  
**4300 Rainbow Rd.**

CITY, STATE, ZIP:  
**Rogers AR 72758**

PHONE & EXT: / FAX:  
**479-273-7378 /**

EMAIL:

FAYETTEVILLE SHALE RELATED: **N**

FAYETTEVILLE SHALE VIOLATIONS: **N**

### INSPECTION PARTICIPANTS

NAME/TITLE/PHONE/FAX/EMAIL/ETC.:

**Johnny Lunsford, Sewer Manager, City of Rogers;**  
**Mark Lanvis, Telemetry & SCADA Technician, City of Rogers;**  
**Garrett Grimes, District 1 Inspector, ADEQ**

CONTACTED DURING INSPECTION: **No**

### AREA EVALUATIONS

(S=Satisfactory, M=Marginal, U=Unsatisfactory, N=Not Applicable/Evaluated)

** PERMIT	** FLOW MEASUREMENT	** STORMWATER
** RECORDS/REPORTS	** LABORATORY	** FACILITY SITE REVIEW
** OPERATION & MAINTENANCE	** EFFLUENT/RECEIVING WATER	** SELF-MONITORING PROGRAM
** SAMPLING	** SLUDGE HANDLING/DISPOSAL	** PRETREATMENT
** OTHER:		

### SUMMARY OF FINDINGS

The following violation of Part III, Section B.1 of the permit noted during the inspection:

- **Emergency contact information was not posted at the lift stations.**

### GENERAL COMMENTS

INSPECTOR'S SIGNATURE: <b>Garrett Grimes</b>	DATE: <b>5/2/2019</b>
SUPERVISOR'S SIGNATURE: <b>Jason Bolenbaugh</b>	DATE: <b>5/8/2019</b>

<b>COLLECTION SYSTEM INSPECTION AND OVERALL RATING</b>		<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
PROVIDE A BRIEF DESCRIPTION OF THE COLLECTION SYSTEM:		
POPULATION SERVED/NUMBER OF RESIDENTIAL AND COMMERCIAL CONNECTIONS: <u>~55K, Residential= 25K, Commercial=2840</u>		
FEET OF SEWER SYSTEM: <u>1,684,000 gravity and 176,880 force main.</u>		
AGE OF SYSTEM: <u>Oldest in 1960's</u>		
DOES THE SYSTEM EXPERIENCE PROBLEMS DURING DRY OR WET WEATHER (EXPLAIN): <u>I&amp;I, some overflows</u>	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE	
IS THERE A SYSTEM IN PLACE FOR REPORTING SSOS TO ADEQ (DESCRIBE): <u>Overflow report sent to ADEQ and reported on the DMR by Mr. Lunsford.</u>	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE	
ARE ALL SSOs REPORTED REGARDLESS OF SIZE:	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE	
HAVE SSOs REACHED "WATERS OF THE STATE" (LIST DATE AND LOCATION OF EACH): <u>10/2018: 600 gallons to unnamed trib. of Osage Creek</u>	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE	
<b>PUMP STATIONS</b>		<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
NUMBER OF PUMP STATIONS IN SYSTEM: <u>104</u>	NUMBER WITH BACKUP POWER: <u>1</u>	
HOW OFTEN ARE PUMP STATIONS INSPECTED/MONITORED: <u>once per month</u>		
ARE MAINTENANCE RECORDS AND/OR OPERATOR LOGS KEPT: <u>Not for inspections, records of maintenance kept</u>		
ADEQUATE INVENTORY OF SPARE PARTS: <u>Storage shed for lift station parts</u>		
TYPE OF REMOTE ELECTRONIC MONITORING USED (I.E. SCADA OR AUTO DIALERS): <u>SCADA</u>		
BRIEF SUMMARY OF EMERGENCY PROCEDURES: <u>Identify the problem, on-call responder, identify solution. Backup generator for emergency power.</u>		
NUMBER OF PUMP STATIONS VISITED DURING INSPECTION (SEE ATTACHED CHECKLISTS FOR EACH):		
<b>SATELLITE SYSTEMS</b>		<input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input checked="" type="checkbox"/> NA <input type="checkbox"/> NE
DOES THE COLLECTION SYSTEM RECEIVE FLOW FROM SATELLITE SYSTEMS: <u>No</u>		
TYPE(S) OF WASTE WATER RECEIVED: <input type="checkbox"/> RESIDENTIAL <input type="checkbox"/> COMMERCIAL <input type="checkbox"/> INDUSTRIAL <input type="checkbox"/> OTHER:		
BRIEFLY DESCRIBE THE SATELLITE SYSTEM:		
ANY KNOWN PROBLEMS WITH SATELLITE SYSTEM:		
NAME, ADDRESS AND PHONE NUMBER OF PERSON RESPONSIBLE FOR SATELLITE SYSTEM:		

<b>PUMP STATION VISIT (COMPLETE A SEPARATE CHECKLIST FOR EACH PUMP STATION VISITED)</b>	
<b>GENERAL INFORMATION AND OVERALL EVALUATION</b>	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA
NAME AND/OR LOCATION OF PUMP STATION: <u>Camden Way</u>	
TYPE(S) OF WASTE WATER RECEIVED: <input checked="" type="checkbox"/> RESIDENTIAL <input type="checkbox"/> COMMERCIAL <input type="checkbox"/> INDUSTRIAL <input type="checkbox"/> OTHER:	
NUMBER OF PUMPS: <u>2</u>	NUMBER OPERATIONAL: <u>2</u>
NUMBER AND SIZE OF PUMPS APPEARS ADEQUATE: <u>5hp</u>	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
EVIDENCE OF RECENT OVERFLOWS OR HIGH LEVELS:	<input type="checkbox"/> Y <input checked="" type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
<b>GENERAL OPERATION AND MAINTENANCE</b>	
CLEAN AND WELL MAINTAINED WITH MINIMAL STORAGE OF UNRELATED EQUIPMENT:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
GATES/DOORS/HATCHES/LIDS/ETC. LOCKED TO PREVENT UNAUTHORIZED ACCESS AND/OR TAMPERING:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
WET WELLS, SUMPS AND PITS ADEQUATELY COVERED, GRATED OR OTHERWISE PROTECTED:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
ELECTRICAL CONTROLS COVERS CONDUIT AND EQUIPMENT PROPERLY INSTALLED AND MAINTAINED:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
GUARDS AND SHIELDS IN PLACE AROUND MOVING EQUIPMENT (BELTS, PULLEYS, DRIVESHAFTS, ETC.) :	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
ADEQUATE VENTILATION TO PREVENT EXCESSIVE CONDENSATION AND/OR GASES AND FUMES:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
ADEQUATE LIGHTING FOR ROUTINE INSPECTION/MAINTENANCE:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
SEALS, VALVES AND PACKING ADEQUATELY MAINTAINED TO PREVENT LEAKS:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
MINIMAL ACCUMULATION OF GREASE AND SOLIDS IN WET WELLS:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
<b>BACKUP POWER AND ALARMS</b>	
PROVISIONS FOR GENERATOR AND/OR EMERGENCY TRANSFER PUMP:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
AUDIBLE/VISUAL ALARM WITH <b>EMERGENCY CONTACT INFORMATION POSTED: <u>No signs</u></b>	<input type="checkbox"/> S <input checked="" type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
SCADA SYSTEM (LIST PARAMETERS MONITORED): <u>Level, pump, on/off, seal fail, backup</u>	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE

<b>PUMP STATION VISIT (COMPLETE A SEPARATE CHECKLIST FOR EACH PUMP STATION VISITED)</b>	
<b>GENERAL INFORMATION AND OVERALL EVALUATION</b>	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA
NAME AND/OR LOCATION OF PUMP STATION: <u>Dixieland Crossing</u>	
TYPE(S) OF WASTE WATER RECEIVED: <input checked="" type="checkbox"/> RESIDENTIAL <input type="checkbox"/> COMMERCIAL <input type="checkbox"/> INDUSTRIAL <input type="checkbox"/> OTHER:	
NUMBER OF PUMPS: <u>2</u>	NUMBER OPERATIONAL: <u>2</u>
NUMBER AND SIZE OF PUMPS APPEARS ADEQUATE: <u>5hp</u>	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
EVIDENCE OF RECENT OVERFLOWS OR HIGH LEVELS:	<input type="checkbox"/> Y <input checked="" type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
<b>GENERAL OPERATION AND MAINTENANCE</b>	
CLEAN AND WELL MAINTAINED WITH MINIMAL STORAGE OF UNRELATED EQUIPMENT:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
GATES/DOORS/HATCHES/LIDS/ETC. LOCKED TO PREVENT UNAUTHORIZED ACCESS AND/OR TAMPERING:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
WET WELLS, SUMPS AND PITS ADEQUATELY COVERED, GRATED OR OTHERWISE PROTECTED:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
ELECTRICAL CONTROLS COVERS CONDUIT AND EQUIPMENT PROPERLY INSTALLED AND MAINTAINED:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
GUARDS AND SHIELDS IN PLACE AROUND MOVING EQUIPMENT (BELTS, PULLEYS, DRIVESHAFTS, ETC.) :	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
ADEQUATE VENTILATION TO PREVENT EXCESSIVE CONDENSATION AND/OR GASES AND FUMES:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
ADEQUATE LIGHTING FOR ROUTINE INSPECTION/MAINTENANCE:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
SEALS, VALVES AND PACKING ADEQUATELY MAINTAINED TO PREVENT LEAKS:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
MINIMAL ACCUMULATION OF GREASE AND SOLIDS IN WET WELLS:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
<b>BACKUP POWER AND ALARMS</b>	
PROVISIONS FOR GENERATOR AND/OR EMERGENCY TRANSFER PUMP:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
AUDIBLE/VISUAL ALARM WITH <b>EMERGENCY CONTACT INFORMATION POSTED: No</b>	<input type="checkbox"/> S <input checked="" type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
SCADA SYSTEM (LIST PARAMETERS MONITORED): <u>level, pump, on/off, seal fail, backup</u>	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE

<b>PUMP STATION VISIT (COMPLETE A SEPARATE CHECKLIST FOR EACH PUMP STATION VISITED)</b>	
<b>GENERAL INFORMATION AND OVERALL EVALUATION</b>	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA
NAME AND/OR LOCATION OF PUMP STATION: <u>Lost Springs</u>	
TYPE(S) OF WASTE WATER RECEIVED: <input checked="" type="checkbox"/> RESIDENTIAL <input checked="" type="checkbox"/> COMMERCIAL <input type="checkbox"/> INDUSTRIAL <input type="checkbox"/> OTHER:	
NUMBER OF PUMPS: <u>2</u>	NUMBER OPERATIONAL: <u>2</u>
NUMBER AND SIZE OF PUMPS APPEARS ADEQUATE: <u>7.5hp</u>	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
EVIDENCE OF RECENT OVERFLOWS OR HIGH LEVELS:	<input type="checkbox"/> Y <input checked="" type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE
<b>GENERAL OPERATION AND MAINTENANCE</b>	
CLEAN AND WELL MAINTAINED WITH MINIMAL STORAGE OF UNRELATED EQUIPMENT:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
GATES/DOORS/HATCHES/LIDS/ETC. LOCKED TO PREVENT UNAUTHORIZED ACCESS AND/OR TAMPERING:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
WET WELLS, SUMPS AND PITS ADEQUATELY COVERED, GRATED OR OTHERWISE PROTECTED:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
ELECTRICAL CONTROLS COVERS CONDUIT AND EQUIPMENT PROPERLY INSTALLED AND MAINTAINED:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
GUARDS AND SHIELDS IN PLACE AROUND MOVING EQUIPMENT (BELTS, PULLEYS, DRIVESHAFTS, ETC.) :	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
ADEQUATE VENTILATION TO PREVENT EXCESSIVE CONDENSATION AND/OR GASES AND FUMES:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
ADEQUATE LIGHTING FOR ROUTINE INSPECTION/MAINTENANCE:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
SEALS, VALVES AND PACKING ADEQUATELY MAINTAINED TO PREVENT LEAKS:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
MINIMAL ACCUMULATION OF GREASE AND SOLIDS IN WET WELLS:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
<b>BACKUP POWER AND ALARMS</b>	
PROVISIONS FOR GENERATOR AND/OR EMERGENCY TRANSFER PUMP:	<input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
AUDIBLE/VISUAL ALARM WITH <b>EMERGENCY CONTACT INFORMATION POSTED:</b> <u>No</u>	<input type="checkbox"/> S <input checked="" type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> NA <input type="checkbox"/> NE
SCADA SYSTEM (LIST PARAMETERS MONITORED): <u>level, pump, on/off, seal fail, backup</u>	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> NA <input type="checkbox"/> NE

**Office of Water Quality Photographic Evidence Sheet**

Location:	<b>Rogers Pollution Control Fac.</b>		
Photographer:	<b>Garrett Grimes, District 1 Inspector</b>	Date:	<b>4/3/2019</b>
Witness:		Time:	<b>14:27</b>
		Photo #:	<b>1</b>
Description:	<b>Lift station entrance. Sign with emergency contact information is not posted.</b>		



Photographer:	<b>Garrett Grimes, District 1 Inspector</b>	Date:	<b>4/3/2019</b>
Witness:		Time:	<b>14:35</b>
		Photo #:	<b>2</b>
Description:	<b>Lift station entrance. Sign with emergency contact information is not posted.</b>		





May 20, 2019

Mr. Garrett Grimes  
ADEQ  
Office of Water Quality Compliance Branch  
5301 Northshore Dr  
North Little Rock, AR 72118-5317

RE: Rogers Pollution Control Fac. Inspection AFIN 04-00155 Permit No: AR0043397

Dear Mr. Grimes:

Please accept this letter as the required response to your findings detailed in your May 9, 2019 letter. These findings were 1. Emergency contact information was not posted at the lift stations. These are violations of Part III, Section B.1. of the permit.

We do not have a Part III, Section B.1. in our permit. However, after clarification via phone, the intent was Part II same section. A response to that follows.

All of our lift stations are continuously monitored around the clock. The Rogers Water Utilities SCADA system monitors the following on all lift stations: pump failures, motor overloads, pump seal fails, loss of A/C power, phase loss, wetwell levels, backup battery levels, information packets exchanged, and temperatures within the instrumentation panel. If any of these values exceed parameters, an alarm is initiated and sent via WIN-911 software to a designated on-call field technician with a smart phone, as well as their manager. If the issue cannot be handled via the SCADA system, or if the SCADA system is unable to communicate with the site, a field technician is dispatched to get a visual on the lift station.

We will always be made aware of any issues with any of our lift stations well before the general public would be able to see anything wrong with our facility. Of course, if there were some other kind of issue that occurred on our lift station property, we believe it would be due to a circumstance that would warrant a 911 call, not a call to RWU.

Sincerely,

A handwritten signature in black ink, appearing to read "Brent Dobler", is written over a white rectangular area.

Brent Dobler  
Superintendent, Rogers Water Utilities

ENC.

1. Screen shot of Camden Way SCADA screen.
2. Screen shot of Dixieland Crossing SCADA screen.

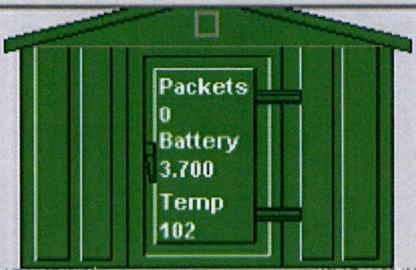


# Rogers Water Utilities

1:58:01 PM  
5/22/2019

Trends SCADA Status About Print Reports Operator: None City Map Return

208VOLT  
5hp  
1750rpm  
9.25 IM  
Grindr



24.33 Annual Rainfall  
0.00 Event Rainfall  
6.11 Monthly Rainfall

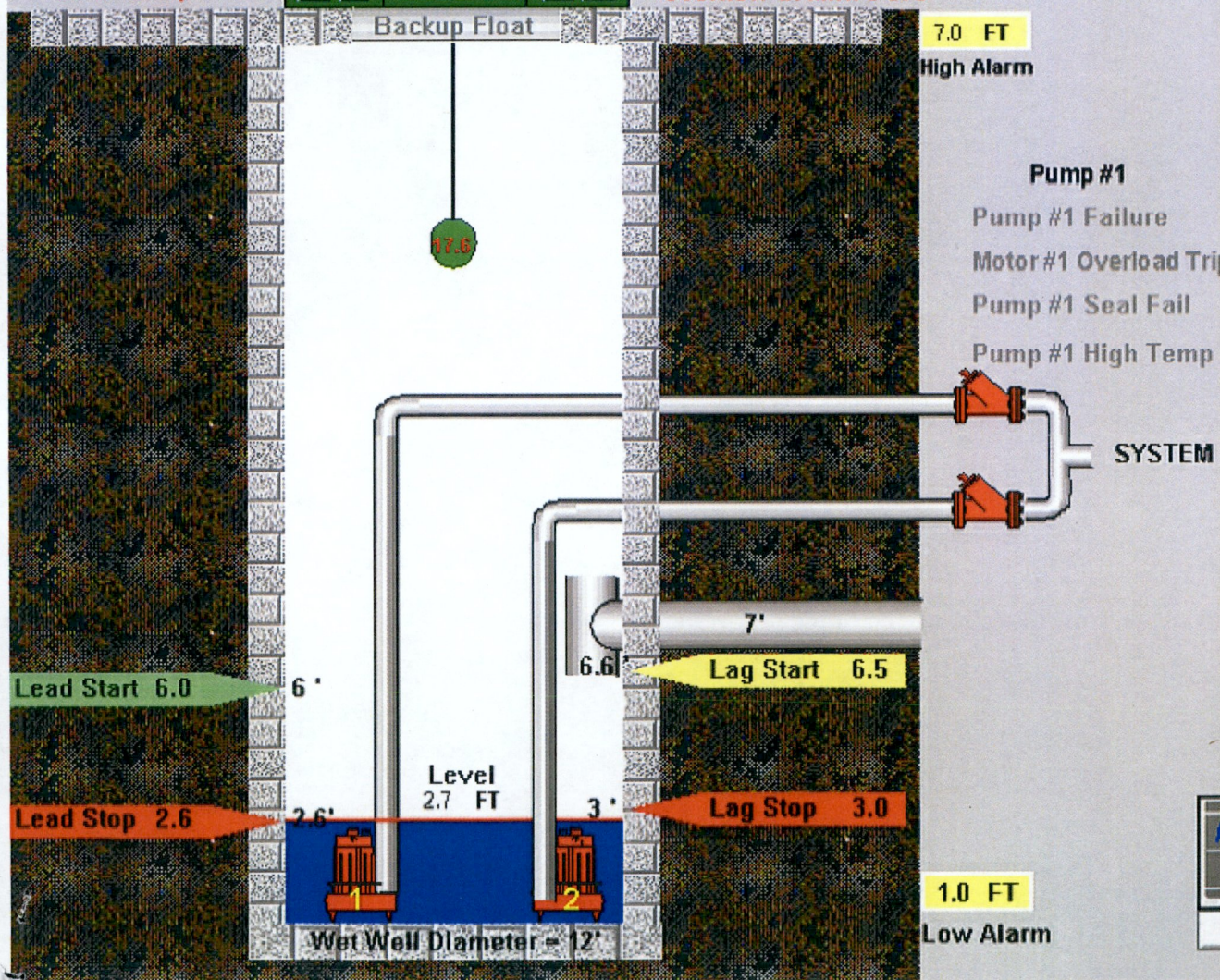
Rain History  
Event Reset  
Collecting

## Camden Way

203 Church Hill Cir  
IP# 192.168.249.78  
Carroll Acc# 2707-5642-0  
Cox Acc# 63330001

24' 2" Deep

Overflow at M.H. 3-376



Alarms Off



Alarms On

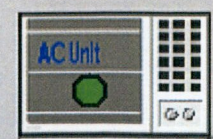
Alarms

- Loss of AC Power
- Phase Loss
- Wetwell Level Low High

- Pump #1 Failure
- Motor #1 Overload Trip
- Pump #1 Seal Fail
- Pump #1 High Temp

- Pump #2 Failure
- Motor #2 Overload Trip
- Pump #2 Seal Fail
- Pump #2 High Temp

Run Hours:	920 Hrs
Pump #1 Run Minutes:	26 Min
Pump Starts:	2312
Run Hours:	55 Hrs
Pump #2 Run Minutes:	39 Min
Pump Starts:	171



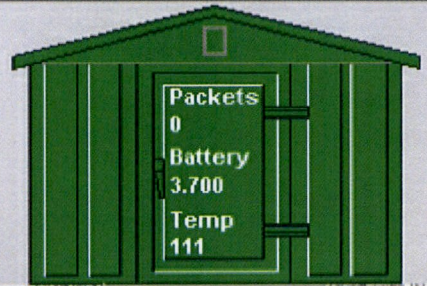
AC ON Trend Overview Last Next

# Rogers Water Utilities

Trends SCADA Status About Print Reports Operator: None City Map Return

1:59:57 PM  
5/22/2019

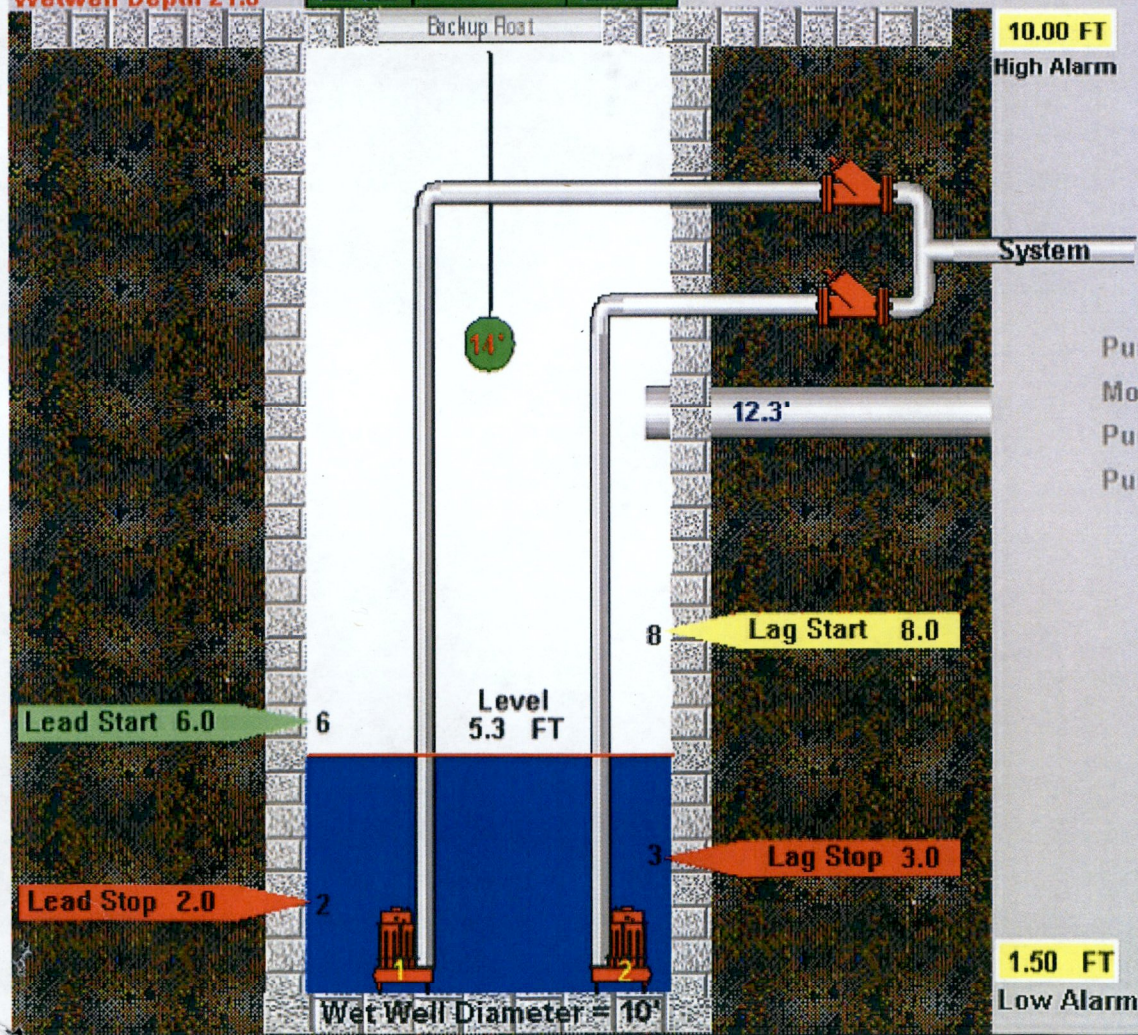
208 Volt  
5 hp  
1750 rpm  
7.5 IM  
Recimp



## Dixieland

1703 Stratton Rd  
IP# 192.168.249.72  
Carroll Acc# 2718-4955-0  
Cox Acc# 67541901

Wetwell Depth 21.8'



Alarms Off



Alarms On

- |                        |                        |                  |
|------------------------|------------------------|------------------|
| <b>Pump #1</b>         | <b>Pump #2</b>         | <b>Alarms</b>    |
| Pump #1 Failure        | Pump #2 Failure        | Loss of AC Power |
| Motor #1 Overload Trip | Motor #2 Overload Trip | Phase Loss       |
| Pump #1 Seal Fail      | Pump #2 Seal Fail      | Wetwell Level    |
| Pump #1 High Temp      | Pump #2 High Temp      | Low High         |

Run Hours:	1550 Hrs
Pump #1 Run Minutes:	7 Min
Pump Starts:	6423
Run Hours:	1572 Hrs
Pump #2 Run Minutes:	19 Min
Pump Starts:	6446

AC Unit

AC

Trend Overview Last Next



May 20, 2019

Mr. Garrett Grimes  
ADEQ  
Office of Water Quality Compliance Branch  
5301 Northshore Dr  
North Little Rock, AR 72118-5317

RE: Rogers Pollution Control Fac. Inspection AFIN 04-00155 Permit No: AR0043397

Dear Mr. Grimes:

Please accept this letter as the required response to your findings detailed in your May 9, 2019 letter. These findings were 1. Discharges with a Total Residual Chlorine (TRC) over .1 mg/L occurred in March and April 2018. These are violations of Part I, Section A of the permit. 2. Excessive scum was observed in Clarifier #4, Clarifier #2, and BNR Train #1 (Photos #1-#4). Mr. Beaver and Mr. Staib stated that enzymes were previously added to Train #1 in an attempt to control the scum. According to Mr. Beaver and Mr. Staib, the facility's ability to treat wastewater has not been impacted, but there were issues with odor control. However, the scum was negatively impacting the function of a clarifier #4 pump. In addition, scum was observed accumulating on the baffle in Clarifier #2 and impacting flow (photo #5). These are violations of Part III, Section B.1.a of the permit.

In response to item 1: Please see the previous notices sent to ADEQ in regards to our reporting and investigations and corrections.

In response to item 2: We do not have a Part III, Section B.1.a in our permit. After clarification via phone, the intent was Part II same section. A response to that follows.

The referenced pump was recently installed due to the previous pump wearing out. The pump is not performing to specification. The pump's failure is exacerbating the scum problem, not the condition asserted in the findings of the scum causing pump problems. We are working with the vendor of the pump to resolve the issue with the pump. We are also working to resolve our nocardia scum issue. Some of the scum problem is the design of the plant and has always been present in the older two trains. We will never be able to completely remove scum from those. The nocardia outbreak which we are close to resolving did make the design problem worse during your visit. In any event, the nocardia outbreak/excessive scum has not caused us to fail to achieve permit compliance or conditions as evidenced by our recent DMRs. In this light, RWU does not see this as a permit violation in the intended section. Until we violate our permit conditions due to scum, the referenced section does not apply.

Sincerely,

A handwritten signature in black ink, appearing to read "Brent Dobler", is written over a light blue horizontal line.

Brent Dobler  
Superintendent, Rogers Water Utilities

ENC.

1. Email 4/13/18
2. Email 5/1/18

## Todd Beaver

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**From:** Todd Beaver  
**Sent:** Friday, April 13, 2018 8:38 AM  
**To:** Anderson, Alan  
**Cc:** Cary Roth; David Staib; Sean Dagestad  
**Subject:** AR0043397 - Violation

Alan,

Thursday 4/12/18 we exceeded our permit limit of 0.10 mg/L Total Residual Chlorine. The sample collected at 1104 had 0.92 mg/L TRC. I collected again at 1125 and the concentration had dropped to 0.06 mg/L TRC.

My investigation indicates personnel were cleaning one of our tertiary filter backwash channels with bleach at the time of the sample. All of the personnel say they didn't put the bleach in the effluent water side of the filter. This morning there is what algae on the effluent side of the filter. It was a windy day and it's possible enough of the powder was blown over to cause the spike. We will put this in our notes section on our filter work order to wait for a day when the wind isn't blowing to prevent future issues.

Please accept this email as our required notification. If you have further questions or comments, please call or email.

Sincerely,

Todd Beaver, P.E.  
Plant Manager  
479-273-7378



## Todd Beaver

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**From:** Todd Beaver  
**Sent:** Thursday, March 1, 2018 3:56 PM  
**To:** 'ANDERSON@adeq.state.ar.us'  
**Cc:** Cary Roth; David Staib; Earl Rausch  
**Subject:** AR0043397

Mr. Anderson,

Thursday 3/1/18 at 10:19 AM, our effluent grab sample indicated a chlorine residual of .14 mg/L. Our discharge limit is an instantaneous .1 mg/l. We investigated and found a faulty sulfur dioxide regulator and immediately replaced the faulty equipment. We re-tested at 11:24 A.M. and found we were back to a .01 residual and back to compliance. We will report the exceedence in our DMR as the single failure value for 3/1/18.

Please accept this notice as our immediate reporting requirement. If you have further questions or comments please call or email.

Sincerely,

Todd Beaver, P.E.  
Plant Manager  
479-273-7378





May 20, 2019

Mr. Garrett Grimes  
ADEQ  
Office of Water Quality Compliance Branch  
5301 Northshore Dr  
North Little Rock, AR 72118-5317

RE: Rogers Pollution Control Fac. Inspection AFIN 04-00155 Permit No: ARR00C388

Dear Mr. Grimes:

Please accept this letter as the required response to your findings detailed in your May 9, 2019 letter. These findings were 1. Rogers Pollution Control Facility's solids handling buildings are currently undergoing renovations and improvements. At the time of the inspection, bags of removed solids were stored in an uncovered loading zone. This is a violation of Part 1.7 of the permit.

In response to item 1: We completed the temporary covering of the material storage.

Sincerely,

A handwritten signature in black ink, appearing to read "Brent Dobler", with a long, sweeping horizontal stroke extending to the right.

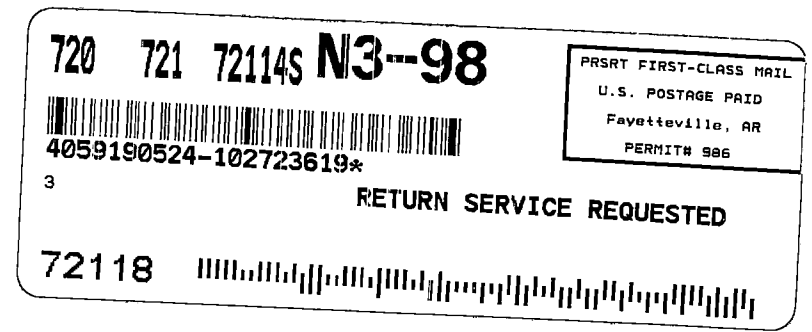
Brent Dobler  
Superintendent, Rogers Water Utilities

ENC.

1. Photo of covered temp storage



Rogens Water Utilities  
P.O. Box 338  
Rogens, AR 72756



Arkansas Department of Environmental Quality  
5301 Northshore Drive  
North Little Rock, AR 72118-5317  
ATTN: GARRETT GRIMES



# ADEQ

A R K A N S A S  
Department of Environmental Quality

August 29, 2019

Brent R Dobler, Utility Supervisor  
City of Rogers  
4300 Rainbow Rd.  
Rogers, AR 72758

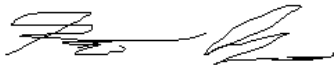
RE: Adequate Response to Collection System Inspection  
AFIN: 04-00155 Permit No.: AR0043397

Dear Mr. Dobler:

The Department has received your May 20, 2019, response to the Collection System Inspection conducted on April 3, 2019. Your response adequately addresses the request in the Summary of Findings section of the report. Acceptance of this response by the Department does not preclude any future enforcement action deemed necessary at this site or any other site.

If I need further information concerning this matter, I will contact you. Thank you for your attention to this matter. If I can be any assistance please feel free to contact me at [grimesg@adeq.state.ar.us](mailto:grimesg@adeq.state.ar.us) or 479.267.0811 ext. 16.

Sincerely,



Garrett Grimes  
District 1 Field Inspector  
Office of Water Quality