



ARKANSAS  
Department of Environmental Quality

## OFFICE OF WATER QUALITY INSPECTION REPORT

AFIN: 60-00409	PERMIT #: AR0021806	DATE: 9/17/2019
COUNTY: 60 Pulaski	PDS #: 109699	MEDIA: WN
GPS LAT: 34.707319 LONG: -92.207462 LOCATION: Entrance		

### FACILITY INFORMATION

NAME:  
**LRWRA - Little Rock Quick Rice**

LOCATION:  
**11 Clearwater Drive**

CITY:  
**Little Rock**

### INSPECTION INFORMATION

FACILITY TYPE: <b>2 - Industrial</b>	INSPECTOR ID#: <b>83321 S - State</b>		
FACILITY EVALUATION RATING: <b>***</b>	INSPECTION TYPE: <b>Industrial User</b>		
DATE(S): <b>9/17/2019</b>	ENTRY TIME: <b>09:00</b>	EXIT TIME: <b>10:15</b>	PERMIT EFFECTIVE DATE: <b>1/1/2018</b>
			PERMIT EXPIRATION DATE: <b>12/31/2022</b>

### RESPONSIBLE OFFICIAL

NAME: / TITLE  
**Mr. Greg Roman / CEO**

COMPANY:  
**Little Rock Water Reclamation Authority**

MAILING ADDRESS:  
**11 Clearwater Drive**

CITY, STATE, ZIP:  
**Little Rock AR 72204**

PHONE & EXT: / FAX:  
**501-688-1404 /**

EMAIL:  
**gramon@lrwra.com**

CONTACTED DURING INSPECTION: **No**

FAYETTEVILLE SHALE RELATED: **N**

FAYETTEVILLE SHALE VIOLATIONS: **N**

### INSPECTION PARTICIPANTS

NAME/TITLE/PHONE/FAX/EMAIL/ETC.:  
**Cornelius Jones, Pretreatment Specialist, LRWRA**  
**Megan Jones, Pretreatment Administrator, LRWRA**  
**Drew Waters, Inspector, DEQ**  
**Blain Sanders, Inspector, DEQ**

### AREA EVALUATIONS

(S=Satisfactory, M=Marginal, U=Unsatisfactory, N=Not Applicable/Evaluated)

** PERMIT	** FLOW MEASUREMENT	** STORMWATER
** RECORDS/REPORTS	** LABORATORY	** FACILITY SITE REVIEW
** OPERATION & MAINTENANCE	** EFFLUENT/RECEIVING WATER	** SELF-MONITORING PROGRAM
** SAMPLING	** SLUDGE HANDLING/DISPOSAL	** PRETREATMENT
** OTHER:		

### SUMMARY OF FINDINGS


This Industrial User inspection of Little Rock Quick Rice was conducted as part of the Pretreatment Compliance Inspection of the Little Rock Water Reclamation Authority's pretreatment program. The inspection of Little Rock Quick Rice will be tracked under the above reference NPDES permit number.

On Monday, September 16, 2019, the staff at the Fourche Creek Water Reclamation Facility determined Little Rock Quick Rice was discharging process wastewater directly to the headworks of the treatment plant rather than to the designated EQ basin. Upon investigation by treatment personnel it was determined Little Rock Quick Rice had experienced an overflow due to a pump failure that occurred on September 13. The failure caused process wastewater to overflow into the storage pit which filled to a level that allowed process water to discharge into the tank that holds domestic wastewater and caused the discharge to the headworks of the WRF. A level sensor is in place that monitors water levels within the storage pit and will send an alarm notice to the control room of the facility. The level sensor was functioning during the discharge to the domestic wastewater line and an alarm was sent to the facility's control room, however, the alarm was ignored by facility staff. The facility's inability to report the spill and discharge to the domestic wastewater collection system is in violation of Part II, Section D, Condition 1 of the pretreatment program's issued permit. LRWRA is currently working on enforcement action at this time.

**GENERAL COMMENTS**

Little Rock Quick Rice is located at 5901 Sloan Drive, Little Rock, Arkansas, 72206. Little Rock Quick Rice is a Significant Industrial User that discharges approximately 200,000 gallons per day of process wastewater from rice cooking and drying for instant rice and rice cooking and flash freezing.

Little Rock Quick Rice was the only facility within the pretreatment program that was in Significant Non-Compliance in calendar year 2018 due to numerous pH violations.

INSPECTOR'S SIGNATURE: ←Click text to left to add signature	-Inspector Name	DATE:
SUPERVISOR'S SIGNATURE: 	Jason Bolenbaugh	DATE: 10/14/2019

Office of Water Quality Photographic Evidence Sheet

Location:	LRWRA - Little Rock Quick Rice				
Photographer:	Jason Bolenbaugh	Date:	9/17/2019	Time:	10:47
Witness:				Photo #:	1
Description:	Below the grates is a pit that contains storage containers for process wastewater and other wastewater. No visual inspection was made from the pit area.				



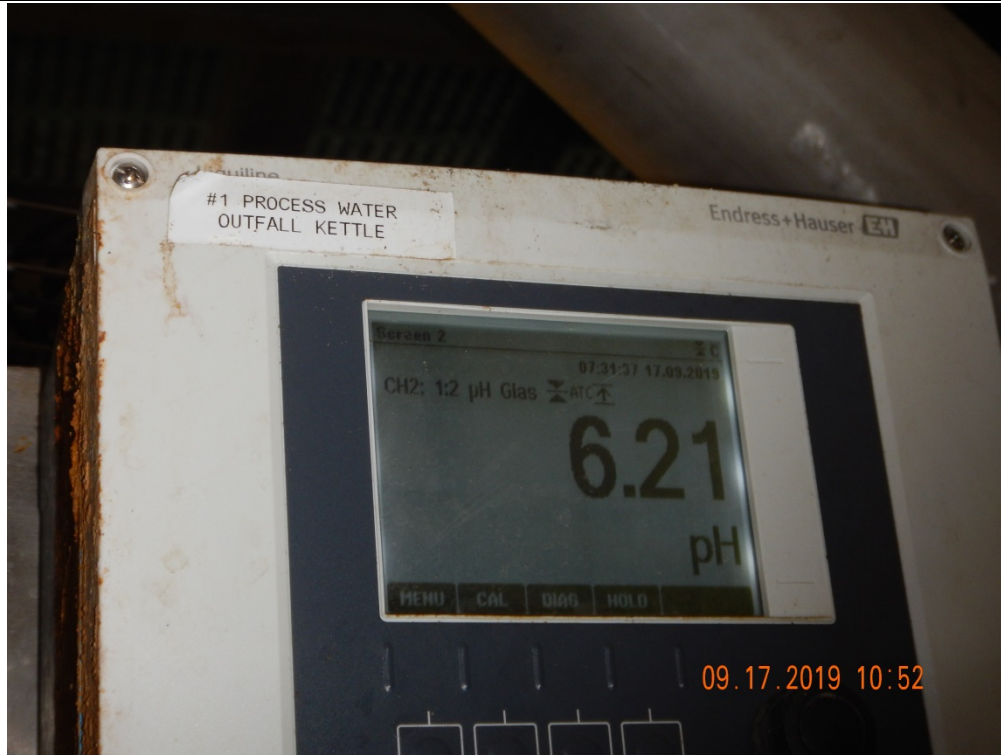
Photographer:	Jason Bolenbaugh	Date:	9/17/2019	Time:	10:53
Witness:				Photo #:	2
Description:	pH monitoring point of process wastewater.				





Office of Water Quality Photographic Evidence Sheet

Location:	LRWRA - Little Rock Quick Rice		
Photographer:	Jason Bolenbaugh	Date:	9/17/2019
Time:	10:52	Witness:	
Photo #:	3	Description:	pH reading of process wastewater.



Photographer:	Jason Bolenbaugh	Date:	9/17/2019
Time:	10:58	Witness:	
Photo #:	4	Description:	Sensor that monitors the depth of water that can accumulate in the pit. This sensor works but the warning was ignored by staff.



**Office of Water Quality Photographic Evidence Sheet**

Location:	<b>LRWRA - Little Rock Quick Rice</b>		
Photographer:	<b>Jason Bolenbaugh</b>	Date:	<b>9/17/2019</b>
Time:	<b>11:05</b>	Witness:	
Photo #:	<b>5</b>	Description: <b>New installation of recirculation tank.</b>	



Photographer:	<b>Jason Bolenbaugh</b>	Date:	<b>9/17/2019</b>
Time:	<b>11:07</b>	Witness:	
Photo #:	<b>6</b>	Description: <b>Existing centrifuge. The facility is preparing to install a new one.</b>	





**Office of Water Quality Photographic Evidence Sheet**

Location:	<b>LRWRA - Little Rock Quick Rice</b>		
Photographer:	<b>Jason Bolenbaugh</b>	Date:	<b>9/25/2019</b>
Time:	<b>14:24</b>	Witness:	
Photo #:	<b>7</b>	Description:	<b>EQ basin located at the Fourche Creek Water Reclamation Facility that receives only process wastewater from the Little Rock Quick Rice facility.</b>



Photographer:		Date:	
Time:		Witness:	
Photo #:		Description:	

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