



ARKANSAS

ENERGY & ENVIRONMENT

December 12, 2022

Matt A. Conner,
Hiland Dairy Foods Company LLC
P.O. Box 3478
Fayetteville, AR 72701
Via email: jgoolsby@hilanddairy.com & mconner@hilanddairy.com

RE: Hiland Dairy Foods LLC Inspection
Industrial User of Fayetteville AFIN: 72-00781 Permit No.: AR0020010

Dear Mr. Conner:

On September 29, 2022, I performed an Industrial User Visit of the above referenced facility as part of the City of Fayetteville's Pretreatment Compliance Inspection in accordance with the provisions of the Federal Clean Water Act, the Arkansas Water and Air Pollution Control Act, and the regulations promulgated thereunder. A copy of the inspection report is enclosed for your records.


Please refer to the inspection report for any comments.

If I can be of any assistance, please contact me at garrett.grimes@adeq.state.ar.us or 501-837-2067.

Sincerely,

A handwritten signature in blue ink that reads "Garrett Grimes".

Garrett Grimes
Inspector, Office of Water Quality
5301 Northshore Drive, North Little Rock, AR, 72118

 <p>ENVIRONMENTAL QUALITY</p>	OFFICE OF WATER QUALITY		
	AFIN: 72-00781		PERMIT #: AR0020010
	COUNTY: 72 Washington	PDS #: 123782	DATE: 9/29/2022
	GPS LAT: 36.047300 LONG: -94.155768 LOCATION: General Area		
FACILITY INFORMATION		INSPECTION INFORMATION	
NAME: Hiland Dairy Foods LLC LOCATION: 301 E 15th St. CITY: Fayetteville		FACILITY TYPE: 2 - Industrial	
		INSPECTOR ID#: 104111 S - State	
		FACILITY EVALUATION RATING: N	
		INSPECTION TYPE: Industrial User	
		DATE(S): 9/29/2022	ENTRY TIME: 09:40
		EXIT TIME: 11:05	PERMIT EFFECTIVE DATE: 1/1/2018
		PERMIT EXPIRATION DATE: 12/31/2022	
RESPONSIBLE OFFICIAL			
NAME: / TITLE Matt A. Conner / COMPANY: Hiland Dairy Foods Company LLC MAILING ADDRESS: P.O. Box 3478 CITY, STATE, ZIP: Fayetteville AR 72701 PHONE & EXT: / FAX: 479-521-4625 / EMAIL: jgoalsby@hilanddairy.com, mconner@hilanddairy.com		FAYETTEVILLE SHALE RELATED: N FAYETTEVILLE SHALE VIOLATIONS: N	
CONTACTED DURING INSPECTION: No		INSPECTION PARTICIPANTS	
		NAME/TITLE/PHONE/FAX/EMAIL/ETC.: John Byrd, Pretreatment Coordinator, Jacobs Engineering Group; Joseph Goolsby, Quality Assurance Manager, Hiland Dairy Foods; Will Cody, Inspector, DEQ; Garrett Grimes, Inspector, DEQ	
AREA EVALUATIONS			
(S=Satisfactory, M=Marginal, U=Unsatisfactory, N=Not Applicable/Evaluated)			
N	PERMIT	N	FLOW MEASUREMENT
N	RECORDS/REPORTS	N	LABORATORY
N	OPERATION & MAINTENANCE	N	EFFLUENT/RECEIVING WATER
N	SAMPLING	N	SLUDGE HANDLING/DISPOSAL
N	OTHER:	N	STORMWATER
		N	FACILITY SITE REVIEW
		N	SELF-MONITORING PROGRAM
		N	PRETREATMENT
SUMMARY OF FINDINGS			
This facility was inspected as part of routine visits to Significant Industrial Users (SIUs) during the City Fayetteville's Pretreatment Compliance Inspection conducted on September 29, 2022. Please review the "General Comments" section review for comments and potential violations of the City's control documentation.			

GENERAL COMMENTS

- a. **At the time of the inspection the facility contact was not familiar with the design of the pretreatment system. The contact referred to the maintenance personnel as the employees knowledgeable about the specifics of the structure and function of the system. The contact used by the facility should be able to answer general questions regarding the design of the system including the makeup, design, flow, and treatment of wastewater generated from the process areas. Also, the contact was unclear on the makeup of the chemicals used to lubricate the conveyor line. The lubricant appeared soap based, but knowledge of the chemical used can be important if monitoring reveals non-compliance.**

- b. **Several spill control kits were observed during the walkthrough with one missing several components. Some areas where spills could occur were lacking kits.**

- c. **Mr. Goosby stated that the flow meter was in need of calibration, but were unable to schedule a calibration with the contract company due to scheduling conflicts with the company. Mr. Goosby stated that maintenance personnel performed routine checks to verify accuracy.**

INSPECTOR'S SIGNATURE: <i>Garett Grimes</i> Garett Grimes	DATE: 10/05/2022
SUPERVISOR'S SIGNATURE: <i>Brent L Walker</i> Brent L. Walker	DATE: 12/8/2022

Industrial Site Visit

Name of Industry: Hiland Dairy Foods

Industry Contacts: Joseph Goolsby

Type of Industry: Dairy/juice products

Date of Visit:

- | | | | | |
|-----|--|---|--|------------------------------|
| 1. | Significant industrial user: | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| 2. | Pretreatment equipment or procedures? | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| 3. | Pretreatment equipment maintained and operational? | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| 4. | Hazardous waste generated or stored? | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | <input type="checkbox"/> N/A |
| 5. | Proper solid waste disposal? | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| 6. | Solvent management/TTO control? | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| 7. | Suitable sampling location? | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| 8. | Appropriate self-monitoring procedures/equipment? | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| 9. | Adequate spill prevention? | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | <input type="checkbox"/> N/A |
| 10. | Industry familiar with limits and requirements? | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |

Additional Comments: None