

**Karen Blue (adpce.ad)**

<b>AFIN:</b> 72-00144
<b>PMT#:</b> 0290-S1-R4
<b>Received</b>
<i>By Karen Blue at 1:15 pm, Sep 15, 2023</i>
<b>DOC ID#:</b> 84630
<b>TO:</b> RH>FILE <KMB

**From:** Reynolds, Jodi <jreyno10@wm.com>  
**Sent:** Friday, September 1, 2023 11:12 AM  
**To:** Jason Bolenbaugh (adpce.ad)  
**Cc:** Small, Blake; Ryan Hayden (adpce.ad); Christopher Krou (adpce.ad); Jason Gilkey (adpce.ad); Kimberly Davenport (adpce.ad); Nicholas Jones (adpce.ad); Muelker, Ruth  
**Subject:** RE: Tracking out from Waste Management  
**Attachments:** EVLF-ADEQ Response 4.23.pdf; EVLF - ARG 2023 Inspection Response.pdf

Hello, Jason! Kaney and Charlie are no longer at the Eco-Vista site.

Regarding the trackout, I have attached correspondence associated with the March 1, 2022 allegations. Additionally, we have installed a number of Fods mats for trackout control (getfods.com) along our internal roads. Photographs from August 31, 2023 are attached. Thank you!



Entry



Entry



Entry



Adjacent east



Adjacent west

Jodi

## Jodi Reynolds

(Pronouns: [she/her](#). [Learn about Allyship.](#))

**Environmental Protection Manager, Arkansas**

MID★SOUTH Market Area

[jreyno10@wm.com](mailto:jreyno10@wm.com)

**C:** 479.699.1475

88 Joyce Lane

Russellville, AR 72802



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**From:** Jason Bolenbaugh (adpce.ad) <Jason.Bolenbaugh@adeq.state.ar.us>

**Sent:** Tuesday, August 29, 2023 1:23 PM

**To:** Ktyler@wm.com

**Cc:** Reynolds, Jodi <jreyno10@wm.com>; Gillian, Charlie <CGillian@wm.com>; Ryan Hayden (adpce.ad) <Ryan.Hayden@adeq.state.ar.us>; Christopher Krou (adpce.ad) <Christopher.Krou@adeq.state.ar.us>; Jason Gilkey (adpce.ad) <jason.gilkey@adeq.state.ar.us>; Kimberly Davenport (adpce.ad) <Kimberly.Davenport@adeq.state.ar.us>; Nicholas Jones (adpce.ad) <Nicholas.Jones@adeq.state.ar.us>

**Subject:** [EXTERNAL] FW: Tracking out from Waste Management

Dear Kaney Tyler,

Attached you will find photographs that document off-site tracking from the Eco Vista facility (AFIN 72-00144). This issue was noted during a previous inspection on March 1, 2022 of Permit ARR000231. Please review the photographs and provide me a response indicating how you have addressed the matter and please provide photographs of Arbor Acres Avenue showing any off-site tracking has been corrected. Please provide this response and photographs by Friday, September 1, 2023. Please let me know if you have any questions.

Thank you,

**Jason Bolenbaugh** | Compliance Branch Manager

**Division of Environmental Quality** | **Office of Water Quality**

5301 Northshore Drive | North Little Rock, AR 72118

t: 501.682.0659 | c: [501.766.8153](tel:501.766.8153) | e: [Jason.Bolenbaugh@adeq.state.ar.us](mailto:Jason.Bolenbaugh@adeq.state.ar.us)



**ARKANSAS**  
ENERGY & ENVIRONMENT

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**From:** Kenneth Lovett <[kenneth.lovett@att.net](mailto:kenneth.lovett@att.net)>

**Sent:** Thursday, July 13, 2023 10:23 PM

**To:** [jennifer.siccardi@governor.arkansas.gov](mailto:jennifer.siccardi@governor.arkansas.gov); Caleb Osborne <[Caleb.Osborne@adeq.state.ar.us](mailto:Caleb.Osborne@adeq.state.ar.us)>; Ryan Hayden (adpce.ad) <[Ryan.Hayden@adeq.state.ar.us](mailto:Ryan.Hayden@adeq.state.ar.us)>; [anneashley.bryant@governor.arkansas.gov](mailto:anneashley.bryant@governor.arkansas.gov); Sandra Hollowell <[sandra.hollowell@governor.arkansas.gov](mailto:sandra.hollowell@governor.arkansas.gov)>; [mica.chesshir@governor.arkansas.gov](mailto:mica.chesshir@governor.arkansas.gov); [stephen.barba@governor.arkansas.gov](mailto:stephen.barba@governor.arkansas.gov); Robin Lundstrum <[robin.lundstrum@arkansashouse.org](mailto:robin.lundstrum@arkansashouse.org)>; Patrick Deakins <[pdeakins@washingtoncountyar.gov](mailto:pdeakins@washingtoncountyar.gov)>; Clint Penzo <[clint.penzo@senate.ar.gov](mailto:clint.penzo@senate.ar.gov)>; Caleb Osborne <[Caleb.Osborne@arkansas.gov](mailto:Caleb.Osborne@arkansas.gov)>; Khoury, Shane <[Shane.Khoury@adeq.state.ar.us](mailto:Shane.Khoury@adeq.state.ar.us)>; Shane Khoury

<[Shane.Khoury@Arkansas.Gov](mailto:Shane.Khoury@Arkansas.Gov)>; Steve Unger <[steveungerforarkansas@gmail.com](mailto:steveungerforarkansas@gmail.com)>; Steve Unger <[unger1958@gmail.com](mailto:unger1958@gmail.com)>; [brandon.achor@arkansashouse.org](mailto:brandon.achor@arkansashouse.org); [fredallen99@comcast.net](mailto:fredallen99@comcast.net); [wade.andrews@arkansashouse.org](mailto:wade.andrews@arkansashouse.org); [sonia.barker@arkansashouse.org](mailto:sonia.barker@arkansashouse.org); [howard.beaty@arkansashouse.org](mailto:howard.beaty@arkansashouse.org); Rick Beck <[rick.beck@arkansashouse.org](mailto:rick.beck@arkansashouse.org)>; Mary Bentley <[mary.bentley@arkansashouse.org](mailto:mary.bentley@arkansashouse.org)>; [mark.berry@arkansashouse.org](mailto:mark.berry@arkansashouse.org); Stan Berry <[stan.berry@arkansashouse.org](mailto:stan.berry@arkansashouse.org)>; [justin.boyd@senate.ar.gov](mailto:justin.boyd@senate.ar.gov); Harlan Breaux <[harlan.breaux@arkansashouse.org](mailto:harlan.breaux@arkansashouse.org)>; [keith.brooks@arkansashouse.org](mailto:keith.brooks@arkansashouse.org); Karilyn Brown <[karilyn.brown@arkansashouse.org](mailto:karilyn.brown@arkansashouse.org)>; [matt.brown@arkansashouse.org](mailto:matt.brown@arkansashouse.org); [joshua.bryant@senate.ar.gov](mailto:joshua.bryant@senate.ar.gov); [rebecca.burkes@arkansashouse.org](mailto:rebecca.burkes@arkansashouse.org); [joey.carr@arkansashouse.org](mailto:joey.carr@arkansashouse.org); [john.carr@arkansashouse.org](mailto:john.carr@arkansashouse.org); Frances Cavanaugh <[frances.cavanaugh@arkansashouse.org](mailto:frances.cavanaugh@arkansashouse.org)>; [lchesterfield47@gmail.com](mailto:lchesterfield47@gmail.com); Alan Clark <[Alan.clark@senate.ar.gov](mailto:Alan.clark@senate.ar.gov)>; Nicole Clowney <[nicole.clowney@arkansashouse.org](mailto:nicole.clowney@arkansashouse.org)>; Andrew Collins <[andrew.collins@arkansashouse.org](mailto:andrew.collins@arkansashouse.org)>; Cameron Cooper <[cameron.cooper@arkansashouse.org](mailto:cameron.cooper@arkansashouse.org)>; [bccci@cablelynx.com](mailto:bccci@cablelynx.com); Cindy Crawford <[cindy.crawford@arkansashouse.org](mailto:cindy.crawford@arkansashouse.org)>; [steve.crowell@senate.ar.gov](mailto:steve.crowell@senate.ar.gov); Carol Dalby <[carol.dalby@arkansashouse.org](mailto:carol.dalby@arkansashouse.org)>; Breanne Davis <[Breanne.davis@senate.ar.gov](mailto:Breanne.davis@senate.ar.gov)>; [tyler.dees@senate.ar.gov](mailto:tyler.dees@senate.ar.gov); Jonathon Dismang <[Dismang28@gmail.com](mailto:Dismang28@gmail.com)>; [jim.dotson@senate.ar.gov](mailto:jim.dotson@senate.ar.gov); [matt.duffield@arkansashouse.org](mailto:matt.duffield@arkansashouse.org); [hope.duke@arkansashouse.org](mailto:hope.duke@arkansashouse.org); Les Eaves <[les.eaves@arkansashouse.org](mailto:les.eaves@arkansashouse.org)>; Jane English <[jane.english@senate.ar.gov](mailto:jane.english@senate.ar.gov)>; [Denise.Ennett@arkansashouse.org](mailto:Denise.Ennett@arkansashouse.org); [brian.evans@arkansashouse.org](mailto:brian.evans@arkansashouse.org); [deborah.ferguson@arkansashouse.org](mailto:deborah.ferguson@arkansashouse.org); Kenneth Ferguson <[kenneth.ferguson@arkansashouse.org](mailto:kenneth.ferguson@arkansashouse.org)>; Charlene Fite <[charlene.fite@arkansashouse.org](mailto:charlene.fite@arkansashouse.org)>; [lanny.fite@att.net](mailto:lanny.fite@att.net); Scott Flippo <[Scott.flippo@senate.ar.gov](mailto:Scott.flippo@senate.ar.gov)>; Stephanie Flowers <[Stephanie.flowers@senate.ar.gov](mailto:Stephanie.flowers@senate.ar.gov)>; Vivian Flowers <[vivian.flowers@arkansashouse.org](mailto:vivian.flowers@arkansashouse.org)>; [jack.fortner@arkansashouse.org](mailto:jack.fortner@arkansashouse.org); [tony.furman@arkansashouse.org](mailto:tony.furman@arkansashouse.org); [denise.garner@arkansashouse.org](mailto:denise.garner@arkansashouse.org); Jimmy Gazaway <[jimmy.gazaway@arkansashouse.org](mailto:jimmy.gazaway@arkansashouse.org)>; [ben.gilmore@senate.ar.gov](mailto:ben.gilmore@senate.ar.gov); Justin Rory <[justinrory@yahoo.com](mailto:justinrory@yahoo.com)>; [zack.gramlich@arkansashouse.org](mailto:zack.gramlich@arkansashouse.org); [delia.haak@arkansashouse.org](mailto:delia.haak@arkansashouse.org); [kim.hammer@senate.ar.gov](mailto:kim.hammer@senate.ar.gov); [rj.hawk@arkansashouse.org](mailto:rj.hawk@arkansashouse.org); Bart Hester <[Bart.hester@senate.ar.gov](mailto:Bart.hester@senate.ar.gov)>; Jimmy Hickey <[Jimmy.hickey@senate.ar.gov](mailto:Jimmy.hickey@senate.ar.gov)>; Ricky Hill <[Ricky.hill@senate.ar.gov](mailto:Ricky.hill@senate.ar.gov)>; [deanna.hodges@arkansashouse.org](mailto:deanna.hodges@arkansashouse.org); Grant Hodges <[grant.hodges@arkansashouse.org](mailto:grant.hodges@arkansashouse.org)>; Mike Holcomb <[mike.holcomb@arkansashouse.org](mailto:mike.holcomb@arkansashouse.org)>; Steve Hollowell <[steve.hollowell@arkansashouse.org](mailto:steve.hollowell@arkansashouse.org)>; [ashley.hudson@arkansashouse.org](mailto:ashley.hudson@arkansashouse.org); Missy Irvin <[Missy.irvin@senate.ar.gov](mailto:Missy.irvin@senate.ar.gov)>; [l\\_jean@sbcglobal.net](mailto:l_jean@sbcglobal.net); Blake Johnson <[Blake.johnson@senate.ar.gov](mailto:Blake.johnson@senate.ar.gov)>; Mark Johnson <[mark.johnson@senate.ar.gov](mailto:mark.johnson@senate.ar.gov)>; [bryan.king@senate.ar.gov](mailto:bryan.king@senate.ar.gov); [jackladyman@gmail.com](mailto:jackladyman@gmail.com); Greg Leding <[Greg.leding@senate.ar.gov](mailto:Greg.leding@senate.ar.gov)>; [wayne.long@arkansashouse.org](mailto:wayne.long@arkansashouse.org); [fred.love@senate.ar.gov](mailto:fred.love@senate.ar.gov); Roger Lynch <[roger.lynch@arkansashouse.org](mailto:roger.lynch@arkansashouse.org)>; John Maddox <[john.maddox@arkansashouse.org](mailto:john.maddox@arkansashouse.org)>; Stephen Magie <[stephen.magie@arkansashouse.org](mailto:stephen.magie@arkansashouse.org)>; [julie.mayberry@arkansashouse.org](mailto:julie.mayberry@arkansashouse.org); [mindy.mcalindon@arkansashouse.org](mailto:mindy.mcalindon@arkansashouse.org); Austin Mccollum <[austin.mccollum@arkansashouse.org](mailto:austin.mccollum@arkansashouse.org)>; [tippi.mccullough@arkansashouse.org](mailto:tippi.mccullough@arkansashouse.org); [mdmcelroy1@yahoo.com](mailto:mdmcelroy1@yahoo.com); [mcgrewrep22@gmail.com](mailto:mcgrewrep22@gmail.com); [Matt.mckee@senate.ar.gov](mailto:Matt.mckee@senate.ar.gov); [brit.mckenzie@arkansashouse.org](mailto:brit.mckenzie@arkansashouse.org); [rmcnair@rmcnair1950@gmail.com](mailto:rmcnair@rmcnair1950@gmail.com); Stephen Meeks <[stephen.meeks@arkansashouse.org](mailto:stephen.meeks@arkansashouse.org)>; Josh Miller <[josh.miller@arkansashouse.org](mailto:josh.miller@arkansashouse.org)>; [jonmilligan@ymail.com](mailto:jonmilligan@ymail.com); [jeremiah.moore@arkansashouse.org](mailto:jeremiah.moore@arkansashouse.org); [kendra.moore@arkansashouse.org](mailto:kendra.moore@arkansashouse.org); [rkm\\_72360@yahoo.com](mailto:rkm_72360@yahoo.com); Milton Nicks <[milton.nicks@arkansashouse.org](mailto:milton.nicks@arkansashouse.org)>; [stetson.painter@arkansashouse.org](mailto:stetson.painter@arkansashouse.org); [john.payton@senate.ar.gov](mailto:john.payton@senate.ar.gov); [shad.pearce@arkansashouse.org](mailto:shad.pearce@arkansashouse.org); [mperry@windstream.net](mailto:mperry@windstream.net); [jim.petty@senate.ar.gov](mailto:jim.petty@senate.ar.gov); Aaron Pilkington <[Aaron.pilkington@arkansashouse.org](mailto:Aaron.pilkington@arkansashouse.org)>; [chad.puryear@arkansashouse.org](mailto:chad.puryear@arkansashouse.org); [david.ray@arkansashouse.org](mailto:david.ray@arkansashouse.org); [jay.richardson@arkansashouse.org](mailto:jay.richardson@arkansashouse.org); [scott.richardson@arkansashouse.org](mailto:scott.richardson@arkansashouse.org); [richmond4staterep@gmail.com](mailto:richmond4staterep@gmail.com); [ryan.rose@arkansashouse.org](mailto:ryan.rose@arkansashouse.org); [john.rye1956@gmail.com](mailto:john.rye1956@gmail.com); [bart.schulz@arkansashouse.org](mailto:bart.schulz@arkansashouse.org); Jamie Scott <[jamie.scott@arkansashouse.org](mailto:jamie.scott@arkansashouse.org)>; [tara.shephard@arkansashouse.org](mailto:tara.shephard@arkansashouse.org); Matthew Shepherd <[matthew.shepherd@arkansashouse.org](mailto:matthew.shepherd@arkansashouse.org)>; [joy.springer@arkansashouse.org](mailto:joy.springer@arkansashouse.org); [trey.steimel@arkansashouse.org](mailto:trey.steimel@arkansashouse.org); [matt.stone@senate.ar.gov](mailto:matt.stone@senate.ar.gov); Gary Stubblefield <[Gary.stubblefield@senate.ar.gov](mailto:Gary.stubblefield@senate.ar.gov)>; [dan.sullivan@senate.ar.gov](mailto:dan.sullivan@senate.ar.gov); Dwight Tosh <[dwight.tosh@arkansashouse.org](mailto:dwight.tosh@arkansashouse.org)>; [clarke.tucker@senate.ar.gov](mailto:clarke.tucker@senate.ar.gov); [kendon.underwood@arkansashouse.org](mailto:kendon.underwood@arkansashouse.org); [steve.unger@arkansashouse.org](mailto:steve.unger@arkansashouse.org); [deann.vaught@arkansashouse.org](mailto:deann.vaught@arkansashouse.org); [steven.walker@arkansashouse.org](mailto:steven.walker@arkansashouse.org); [David.Wallace@senate.ar.gov](mailto:David.Wallace@senate.ar.gov); Jeff Ward <[jeff@jeffwardlaw.com](mailto:jeff@jeffwardlaw.com)>; Les Warren <[les.warren@arkansashouse.org](mailto:les.warren@arkansashouse.org)>; [danny.watson@arkansashouse.org](mailto:danny.watson@arkansashouse.org); David Whitaker <[david.whitaker@arkansashouse.org](mailto:david.whitaker@arkansashouse.org)>; carlton <[carlton@carltonwing.com](mailto:carlton@carltonwing.com)>; Richard womack <[richard@richardwomack.com](mailto:richard@richardwomack.com)>; [jeremy.wooldridge@arkansashouse.org](mailto:jeremy.wooldridge@arkansashouse.org); [wjewooten@aol.com](mailto:wjewooten@aol.com); Nicholas Jones (adpce.ad) <[Nicholas.Jones@adeq.state.ar.us](mailto:Nicholas.Jones@adeq.state.ar.us)>; Nicholas Jones (adpce.ad) <[Nicholas.Jones@adeq.state.ar.us](mailto:Nicholas.Jones@adeq.state.ar.us)>; Jon Eubanks <[jon.eubanks@arkansashouse.org](mailto:jon.eubanks@arkansashouse.org)>; Public Comment <[Comment@adeq.state.ar.us](mailto:Comment@adeq.state.ar.us)>; ADPCE Commission Staff <[ADPCECommissionStaff@adeq.state.ar.us](mailto:ADPCECommissionStaff@adeq.state.ar.us)>; Commissioners <[Commissioners@adeq.state.ar.us](mailto:Commissioners@adeq.state.ar.us)>; Patricia Goff (adpce.ad) <[Patricia.Goff@adeq.state.ar.us](mailto:Patricia.Goff@adeq.state.ar.us)>; Eco-Vista Landfill <[ecovista@wm.com](mailto:ecovista@wm.com)>;

[ecommissionstaff@adeq.state.ar.us](mailto:ecommissionstaff@adeq.state.ar.us); EcoVista <[EcoVista@adeq.state.ar.us](mailto:EcoVista@adeq.state.ar.us)>; Lee Johnson <[lee.johnson@arkansashouse.org](mailto:lee.johnson@arkansashouse.org)>; Terry Rice <[Terry.rice@senate.ar.gov](mailto:Terry.rice@senate.ar.gov)>; Ron Caldwell <[Ronald.caldwell@senate.ar.gov](mailto:Ronald.caldwell@senate.ar.gov)>; [rick.mcclure@arkansashouse.org](mailto:rick.mcclure@arkansashouse.org)  
Cc: Christopher Krou (adpce.ad) <[Christopher.Krou@adeq.state.ar.us](mailto:Christopher.Krou@adeq.state.ar.us)>; Jason Gilkey (adpce.ad) <[jason.gilkey@adeq.state.ar.us](mailto:jason.gilkey@adeq.state.ar.us)>; Planning Department <[planning@tontitownar.gov](mailto:planning@tontitownar.gov)>; David Witherow (adpce.ad) <[David.Witherow@adeq.state.ar.us](mailto:David.Witherow@adeq.state.ar.us)>; Richard Mays <[rmays@richmayslaw.com](mailto:rmays@richmayslaw.com)>; Ross Noland <[ross@nolandfirm.com](mailto:ross@nolandfirm.com)>; Planning Commission of Tontitown <[planningboardoftontitown@tontitownar.gov](mailto:planningboardoftontitown@tontitownar.gov)>; Angie Russell <[mayer@tontitownar.gov](mailto:mayer@tontitownar.gov)>; Misty Piazza <[ward1-1@tontitownar.gov](mailto:ward1-1@tontitownar.gov)>; Amber Ibarra <[ward1-2@tontitownar.gov](mailto:ward1-2@tontitownar.gov)>; Larry Ardemagni <[ward2-2@tontitownar.gov](mailto:ward2-2@tontitownar.gov)>; Mike Waskowiak <[ward3-1@tontitownar.gov](mailto:ward3-1@tontitownar.gov)>; Tim Burrell <[ward3-2@tontitownar.gov](mailto:ward3-2@tontitownar.gov)>; Kevin Boortz <[kboortz@tontitownar.gov](mailto:kboortz@tontitownar.gov)>; Candy Black <[cblack@tontitownar.gov](mailto:cblack@tontitownar.gov)>; Tom Joseph <[tjoseph@tontitownar.gov](mailto:tjoseph@tontitownar.gov)>; James Clark <[pwdirector@tontitownar.gov](mailto:pwdirector@tontitownar.gov)>; James Dean <[jdean@tontitownar.gov](mailto:jdean@tontitownar.gov)>; Josh Craine <[jcraine@tontitownar.gov](mailto:jcraine@tontitownar.gov)>; Permits Department <[permits@tontitownar.gov](mailto:permits@tontitownar.gov)>; Donnie Davis <[ddavis@tontitownar.gov](mailto:ddavis@tontitownar.gov)>; Bailey Taylor (adpce.ad) <[Bailey.Taylor@adeq.state.ar.us](mailto:Bailey.Taylor@adeq.state.ar.us)>; Tyler Dees <[tylerdees@senate.ar.gov](mailto:tylerdees@senate.ar.gov)>; Leslee Bohannan <[adminasst@tontitownar.gov](mailto:adminasst@tontitownar.gov)>; Mark Ramsey <[mramsey@tontitownar.gov](mailto:mramsey@tontitownar.gov)>; Mark Calcagni <[calhog18@gmail.com](mailto:calhog18@gmail.com)>; Angie Russell <[angie.russell44@aol.com](mailto:angie.russell44@aol.com)>; Dennis Boyer <[dboyer01@yahoo.com](mailto:dboyer01@yahoo.com)>; Donna Pianalto <[dovepianalto@gmail.com](mailto:dovepianalto@gmail.com)>; D. Russ Greene <[drussgreene@gmail.com](mailto:drussgreene@gmail.com)>; Brandon Carmean <[codeenforcement@tontitownar.gov](mailto:codeenforcement@tontitownar.gov)>; Tontitown POLICE Chief - Cory <[chief@tontitownar.gov](mailto:chief@tontitownar.gov)>; Rhonda Doudna <[oliveoils65@gmail.com](mailto:oliveoils65@gmail.com)>; Jacob Etchinson <[jretchi@gmail.com](mailto:jretchi@gmail.com)>; Jami Morgan <[tontitownareacase@gmail.com](mailto:tontitownareacase@gmail.com)>; Jay Ellis (adpce.ad) <[Jay.Ellis@adeq.state.ar.us](mailto:Jay.Ellis@adeq.state.ar.us)>; David Etchison <[dretchison1@gmail.com](mailto:dretchison1@gmail.com)>; [Contact@IRWP.org](mailto:Contact@IRWP.org); Jim Bob Duggar <[duggardad@gmail.com](mailto:duggardad@gmail.com)>; [jason@cardsrecycling.com](mailto:jason@cardsrecycling.com); Annette Cusher (adpce.ad) <[Annette.Cusher@adeq.state.ar.us](mailto:Annette.Cusher@adeq.state.ar.us)>; Robert Hoke - Neighbor <[rhoke@farmersagent.com](mailto:rhone@farmersagent.com)>; Patrick Calcagni <[pcalcagni@hotmail.com](mailto:pcalcagni@hotmail.com)>; [T12williams@yahoo.com](mailto:T12williams@yahoo.com); Jarrod Zweifel (adpce.ad) <[Jarrod.Zweifel@adeq.state.ar.us](mailto:Jarrod.Zweifel@adeq.state.ar.us)>; Daniel Montez III <[ward2-1@tontitownar.gov](mailto:ward2-1@tontitownar.gov)>

**Subject:** Tracking out from Waste Management

Is Eco Vista Management Incompetent or Defiant?

"State of the Art" Wheel wash, and still tracking out through the community.

Concerned Citizen,  
Kenneth Lovett

Also Regulation 22.204

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Eco-Vista, LLC  
2210 Waste Management Drive  
Springdale, Arkansas 72762  
(479) 361-2069

February 14, 2023

Arkansas Department of Energy and Environment Attention:  
Mr. Garrett Grimes, Office of Water Quality 5301 Northshore  
Drive  
North Little Rock, Arkansas 72118-5317

Re: Eco-Vista Landfill – NPDES Inspection  
AFIN 72-00144; Permit Number ARG160045  
Response to ADEQ NPDES Inspection – Class 1/Class 4

Dear Mr. Grimes:

Eco-Vista, LLC (EVLV) is in receipt of a February 7, 2023 correspondence from you titled “Failure to Respond to Inspection”, which states a letter was sent to Mr. Charles Gillian of EVLF on December 29, 2022 to outline findings from an inspection conducted on March 1, 2022. The December 2022 letter requested a response to two items listed under summary of findings. However, these items were previously discussed and an email response and communication was exchanged between you and myself in March 2022. This exchange was included as Attachments 1 and 2 of the December inspection and I am reattaching those documents to this letter for your convenience. In response to the February 7, 2023 and December 29, 2022 correspondence, please find a summary of the corrective actions below:

#### **Summary of Findings, Item 1**

- *Tire wash full of sediment:* The tire wash is cleaned at least monthly during dry weather and more frequently during wet weather; specifically, after each rain event. At the time of the inspection, the wheel wash was not in use, and it was cleaned before the next use.
- *Gravel and rip-rap at Class 1 and 4 in need of maintenance:* Gravel is added to Class 1 and Class 4, as well as at the intersection area of the two landfills, as optional Best Management Practices (BMPs) to control tracking. Gravel is added to each area monthly, and more often during wet weather. As stated in my March 7, 2022 e-mail correspondence, gravel was added to these three areas on March 1, 2022. Photographs can be found in Attachment 2 of the December 29, 2022 inspection letter.
- *Street sweepers push sediment to side of road:* As discussed in the February 24, 2022 e-mail correspondence between EVLF and DEQ (Attachment 1 of December 29, 2022 inspection letter), after sweeping the roads, EVLF uses equipment to remove the sediment from shoulders. It is not left to accumulate, as indicated in the inspection letter. **Also as discussed in the same correspondence, at the time of the inspection, the City had recently deployed a snow plow after the last ice/snow event which disturbed the shoulders in areas surrounding the landfill, causing sediment buildup on the side of the road.**

Based on our maintenance schedules, EVLF respectfully disagrees that our BMP practices are in violation of ARR000231 Part 3.1.3 which states: *The operator must regularly inspect, test, maintain, and repair all industrial equipment and systems to avoid situations that may result in leaks, spills, and other releases of pollutants in stormwater discharged to receiving waters. The operator must maintain all control measures that are used in the implementation of the Best Management Practices or to achieve the effluent limits required by this permit in effective operating condition. Nonstructural control measures must also be diligently maintained (e.g., spill response supplies available, personnel appropriately trained). If the operator finds that the control measures need to be replaced or repaired, the operator must make the necessary repairs or modifications as expeditiously as practicable.*

**Summary of Findings, Item 2**

This section appears to be an observation from the inspection that does not require a response. If you do not agree, please let me know.

We greatly appreciate your time and attention in this matter. Should you have questions or require further information, please do not hesitate to contact me at 479-699-1475.

Sincerely,

Waste Management of Arkansas, Inc.

Eco-Vista, LLC

A handwritten signature in black ink, appearing to read "J Reynolds". The signature is written in a cursive, flowing style.

Jodi Reynolds

Environmental Protection Manager – Arkansas



Attachment 1: Correspondence concerning offsite tracking complaints prior to the inspection.

**From:** Reynolds, Jodi [mailto:jreyno10@wm.com]

**Sent:** Thursday, February 24, 2022 7:00 PM

**To:** Grimes, Garrett

**Cc:** Walker, Brent; Berner, Matt; Small, Blake; Simmons, Carl

**Subject:** RE: Waste Management 2 of 2 FW: Online Water Pollution Complaint Reporting Form Submission

Hi, Garrett! I do not know the date those photographs were taken; however, I was at the site on Monday and Tuesday of this week and the wheel wash was functioning and used by each truck coming out of the working face. In addition, we have 2 street sweepers that are utilized each day, and I observed both actively sweeping inside the landfill and along the nearby roadways. Mason Goheen from the Land Division was onsite from Monday afternoon until Wednesday to investigate odor complaints, and could possibly provide you more information on the road conditions he observed. In addition, Chris Krou investigated the area on Tuesday, and Jason Gilkey performed the Q1 2022 solid waste inspection on Wednesday with no findings.

The sediment noted on the side of the road is a result of several things:

1. There are no impervious shoulders on Arbor Acres, and there are many large trucks that utilize the road. The trucks very often run off the road into the dirt shoulders and track dirt back on the road. You can actually see the tire tracks in the 4<sup>th</sup> picture attached to your original e-mail. In the 5<sup>th</sup> picture attached to your original e-mail, you can see where a truck jumped our curb and rutted up the grass, spreading sediment. This prevents any vegetation from being established alongside the road in this area. If WM receives the next expansion, there are plans to widen the road in this area and add curbs.



2. We clean the shoulders of the roads to remove any sediment from sweeping. When we do this, it also disturbs vegetation trying to establish on the shoulder.
3. The City deployed a snow plow after the last ice/snow event which disturbed the shoulders. We expect this will be the case again after this ice event, and will see more sediment buildup.

Measures we have taken in the past year to prevent trackout from the landfill include:

1. Installation of the larger wheel wash
2. Paving the inbound and outbound lanes of the landfill. Lanes are paved from the entrance to the active area
3. Installing barriers along the length of the interior roads so that trucks cannot pull off pavement after driving through the wheel wash
4. We are ordering rumble strips to install near the scalehouse as a secondary means of removing sediment from trucks

If you would like to visit the site next week, I will be there Tuesday and can show you the items listed above. Otherwise, Matt Berner or Blake Small can escort you around the site and show you our BMPs for trackout.

Thank you, and please let me know if I can provide anymore information at this time.

Jodi

**JODI REYNOLDS**  
**Environmental Protection Manager, Arkansas**  
MID★SOUTH Market Area

[jreyno10@wm.com](mailto:jreyno10@wm.com)

C: 479.699.1475  
88 Joyce Lane  
Russellville, AR 72802



Access WM 24/7  
with [My WM](#)



**From:** Grimes, Garrett <grimes@adeq.state.ar.us>  
**Sent:** Thursday, February 24, 2022 1:06 PM  
**To:** Reynolds, Jodi <jreyno10@wm.com>  
**Cc:** Walker, Brent <WALKER@adeq.state.ar.us>  
**Subject:** [EXTERNAL] FW: Waste Management 2 of 2 FW: Online Water Pollution Complaint Reporting Form Submission

Good afternoon Ms. Reynolds,

We received the attached complaint and photographs alleging excessive offsite tracking from the Eco-Vista landfill in Tontitown. I have not been able to investigate the complaint in person yet due to the weather, but the photographs do appear to show offsite tracking with sediment deposits on the side of the road from sweeping activity. Are you aware of this or any recent issues with track out and if so, is Waste Management taking action to address track out and remove sediment from the roadways/surrounding area?

Thank you,

**Garrett Grimes** | District 1 Inspector  
**Division of Environmental Quality** | **Office of Water Quality**  
5301 Northshore Drive | North Little Rock, AR 72118  
t: 479.267.0811 ext. 16 | c: [501.837.2067](tel:501.837.2067) | e: [grimes@adeq.state.ar.us](mailto:grimes@adeq.state.ar.us)



Original message

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24, 2022 7:26 AM  
To: Complaint-Water  
Subject: Online Water Pollution Complaint Reporting Form Submission

\*\*\*\*\*

Complaint Submission Tracking ID: W-11140

Property Owner: Waste management  
County: Washington  
Name:

Address:  
City:  
State: AR  
Zip:  
Phone:  
Email:  
Division: Water  
Date: 2/24/2022  
Time: 7:19:30 AM

Description of Problem:

Crazy amount of red mud coming out of landfill on trucks.....absolutely ridiculous the number of broken/chipped windshields and the filth on our cars, not to mention the bio hazards coming back out of that hole! Please make them fix this situation

Directions:

Eco Vista landfill onto arbor acres road

Photos: 6

Note: The following photos will be available on the server for one year.

[http://ComplaintPhotos/web\\_46644af8-33dd-405b-a02b-e1e04a21fd18.jpg](http://ComplaintPhotos/web_46644af8-33dd-405b-a02b-e1e04a21fd18.jpg)

GPS location from attached photo error:

Error indexing EXIF tags

[http://ComplaintPhotos/web\\_75b8506e-15cf-4a70-bae6-eb024fd13c01.jpg](http://ComplaintPhotos/web_75b8506e-15cf-4a70-bae6-eb024fd13c01.jpg)

GPS location from attached photo error:

Error indexing EXIF tags

[http://ComplaintPhotos/web\\_b8b81512-731f-4311-9c4f-f23630fe680e.jpg](http://ComplaintPhotos/web_b8b81512-731f-4311-9c4f-f23630fe680e.jpg)

GPS location from attached photo error:

Error indexing EXIF tags

[http://ComplaintPhotos/web\\_146a4138-b303-4bcf-9f1c-52c243ce1f0b.jpg](http://ComplaintPhotos/web_146a4138-b303-4bcf-9f1c-52c243ce1f0b.jpg)

GPS location from attached photo error:

Error indexing EXIF tags

[http://ComplaintPhotos/web\\_73eb064c-d1c8-4dba-b0d8-f9e0264265cc.jpg](http://ComplaintPhotos/web_73eb064c-d1c8-4dba-b0d8-f9e0264265cc.jpg)

GPS location from attached photo error:

Error indexing EXIF tags

[http://ComplaintPhotos/web\\_b8b0c60e-8698-442e-881d-195d8243d94d.jpg](http://ComplaintPhotos/web_b8b0c60e-8698-442e-881d-195d8243d94d.jpg)

GPS location from attached photo error:

Error indexing EXIF tags

Attachment 2: Correspondence concerning observations of offsite tracking following the inspection:

**From:** Grimes, Garrett  
**Sent:** Thursday, March 10, 2022 5:07 PM  
**To:** 'Reynolds, Jodi'  
**Cc:** Walker, Brent  
**Subject:** RE: RE: Waste Management 2 of 2 FW: Online Water Pollution Complaint Reporting Form Submission

Jodi,

I was in the area collecting surface water samples on Tuesday (March 8) and I drove past the Eco-Vista Landfill. Offsite tracking appeared significantly reduced when I drove past compared to previous visits. Most of the evidence of track out consisted of staining on the asphalt which should dissipate over time as long as additional track out is prevented. I still observed sediment deposits on the side of the road and I'm not sure if that was from recent sweeping events, but if track out is being prevented then off-site sweeping shouldn't be necessary. Thank you for working towards addressing this issue.

Best regards,

**Garrett Grimes** | District 1 Inspector  
**Division of Environmental Quality** | **Office of Water Quality**  
5301 Northshore Drive | North Little Rock, AR 72118  
t: 479.267.0811 ext. 16 | c: [501.837.2067](tel:501.837.2067) | e : [grimes@adeq.state.ar.us](mailto:grimes@adeq.state.ar.us)



**ARKANSAS**  
ENERGY & ENVIRONMENT

**From:** Reynolds, Jodi [<mailto:jreyno10@wm.com>]  
**Sent:** Monday, March 7, 2022 11:55 AM  
**To:** Grimes, Garrett  
**Cc:** Walker, Brent; Small, Blake; Berner, Matt  
**Subject:** RE: RE: Waste Management 2 of 2 FW: Online Water Pollution Complaint Reporting Form Submission

Thank you! I will be at Eco-Vista on Tuesday and Wednesday if you would like to go over any of the areas. Of course, Blake or Matt can take you around anytime as well.

Jodi

**From:** Grimes, Garrett <[grimes@adeq.state.ar.us](mailto:grimes@adeq.state.ar.us)>  
**Sent:** Monday, March 7, 2022 11:32 AM  
**To:** Reynolds, Jodi <[jreyno10@wm.com](mailto:jreyno10@wm.com)>  
**Cc:** Walker, Brent <[WALKER@adeq.state.ar.us](mailto:WALKER@adeq.state.ar.us)>  
**Subject:** [EXTERNAL] RE: RE: Waste Management 2 of 2 FW: Online Water Pollution Complaint Reporting Form Submission

Good morning,

I've received your email for review. Thank you.

**Garrett Grimes** | District 1 Inspector

**Division of Environmental Quality** | **Office of Water Quality**

5301 Northshore Drive | North Little Rock, AR 72118

t: 479.267.0811 ext. 16 | c: [501.837.2067](tel:501.837.2067) | e: [grimes@adeq.state.ar.us](mailto:grimes@adeq.state.ar.us)



**ARKANSAS**  
ENERGY & ENVIRONMENT

**From:** Reynolds, Jodi [<mailto:jreyno10@wm.com>]

**Sent:** Monday, March 7, 2022 7:53 AM

**To:** Grimes, Garrett

**Cc:** Walker, Brent

**Subject:** Re: RE: Waste Management 2 of 2 FW: Online Water Pollution Complaint Reporting Form Submission

Good morning! Below please find Rock placement and grading of Class 1 and Class 4 areas, per our discussion last week. Apologies for not sending Friday, I was off work without computer access.



Class 4 workface turnaround



Class 1 workface turnaround

Access road areas:







Please let us know if you have questions or would like additional information or photographs.

Jodi Reynolds

On Mar 3, 2022, at 2:06 PM, Grimes, Garrett <[grimes@adeq.state.ar.us](mailto:grimes@adeq.state.ar.us)> wrote:

Good afternoon Ms. Reynolds,

Another inspector mentioned track out was present at the Eco-Vista landfill today and I verified this occurring this morning. Can you send me updates on what Waste Management has been doing to address the track out since the inspection on Tuesday? Please submit relevant photographs.

Thank you,

**Garrett Grimes** | District 1 Inspector  
**Division of Environmental Quality** | **Office of Water Quality**  
5301 Northshore Drive | North Little Rock, AR 72118  
t: 479.267.0811 ext. 16 | c: [501.837.2067](tel:501.837.2067) | e: [grimes@adeq.state.ar.us](mailto:grimes@adeq.state.ar.us)  
<image001.png>





# ARKANSAS

## ENERGY & ENVIRONMENT

April 6, 2023

Jodi Reynolds, Environmental Protection Manager  
Waste Management  
88 Joyce Lane  
Russellville, AR 72802  
Via email to: [jreyno10@wm.com](mailto:jreyno10@wm.com)

**RE: Eco Vista, LLC - Response to Inspection (Washington Co)**  
**AFIN: 72-00144**                      **NPDES Permit No.: ARR000231**

Dear Ms. Reynolds:

I have reviewed the response pertaining to my March 1, 2022 inspection of the Eco Vista, LLC facility. The information provided sufficiently addresses the items referenced in my inspection report. At this time, the Division has no further comment concerning this particular inspection. Acceptance of this response by the Division does not preclude any future enforcement action deemed necessary at this site or any other site.

If I require further information concerning this matter, I will contact you. Thank you for your attention to this matter. Should you have any questions, please contact me at (501) 837-2067 or you may email me at [garrett.grimes@adeq.state.ar.us](mailto:garrett.grimes@adeq.state.ar.us).

Sincerely,

A handwritten signature in blue ink that reads "Garrett Grimes".

Garrett Grimes  
Inspector, Office of Water Quality  
5301 Northshore Drive, North Little Rock, AR, 72118