

AFIN: **72-00144**  
PMT#: **0290-S1-R4**  
**Received**  
By Haley Griffith at 2:25 pm, Mar 19, 2024  
DOC ID#: **85242**  
TO: **CK>FILE <HG**

**Haley Griffith (adpce.ad)**

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**From:** Christopher Krou (adpce.ad)  
**Sent:** Tuesday, March 19, 2024 10:37 AM  
**To:** Tennison, Don  
**Cc:** Small, Blake; Reynolds, Jodi  
**Subject:** RE: Cover pictures from 3.14.2024  
**Attachments:** Report 032460.pdf

Thanks Don. I've attached a PDF of a quick form/explanation I did up for the database in case you wanted a copy for your records as well. No violations are being cited. Have a great day.

Regards,

**Chris Krou** | Compliance Branch Manager  
**Division of Environmental Quality | Office of Land Resources**  
5301 Northshore Drive | North Little Rock, AR 72118  
t: 501.682.0877 | e: [krou@adeq.state.ar.us](mailto:krou@adeq.state.ar.us)



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**From:** Tennison, Don <dtenniso@wm.com>  
**Sent:** Monday, March 18, 2024 12:32 PM  
**To:** Christopher Krou (adpce.ad) <Christopher.Krou@adeq.state.ar.us>  
**Cc:** Small, Blake <bsmall@wm.com>; Reynolds, Jodi <jreyno10@wm.com>  
**Subject:** Cover pictures from 3.14.2024

Chris,

Here are the cover pictures you had requested along with our weather data. As you can see, we had no precipitation after close on 3.14 and opening on 3.15.

**Don Tennison**  
Landfill Operations Manager  
NW Arkansas Post Collections  
[dtenniso@wm.com](mailto:dtenniso@wm.com)

C: 479.306.9518

2210 Waste Management Drive  
Springdale, AR 72762



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with [My WM](#)



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**Recycling is a good thing. Please recycle any printed emails.**

**From:** Christopher Krou (adpce.ad)  
**Sent:** Tuesday, March 19, 2024 10:09 AM  
**To:** Christopher Krou (adpce.ad)  
**Subject:** Complaint #032460 - Alleged Insufficient Cover at Class 1 on 3/14/24  
**Attachments:** Complaint Form.1.doc; Online Solid Waste/Illegal Dumps Complaint Reporting Form Submission; pic 1.png; pic 2.png; pic 3.png; pic 4.png; pic 5.jpg; pic 6.jpg; Cover pictures from 3.14.2024

**Division of Environmental Quality  
5301 Northshore Drive, North Little Rock, AR 72118  
Office of Land Resources**

HAZARDOUS WASTE    MINING    REGULATED STORAGE TANKS    SOLID WASTE

**COMPLAINT REPORT**

COMPLAINT#	032460	AFIN#	7200144	DATE RECEIVED	03/18/2024
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<input checked="" type="checkbox"/> PERMIT# / <input type="checkbox"/> RST ID# / <input type="checkbox"/> EPA ID#	0290-S1-R3	COUNTY	Washington
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PERSON RECEIVING REPORT	ckrou	DATE	03/18/2024
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HOW COMPLAINT WAS RECEIVED	<input type="checkbox"/> PHONE <input type="checkbox"/> LETTER <input checked="" type="checkbox"/> EMAIL/WEBSITE <input type="checkbox"/> EPA <input type="checkbox"/> VERBAL
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COMPLAINANT NAME	ADDRESS	PHONE
k. lovett	18702 clear water rd	

COMPLAINT AGAINST	ADDRESS	PHONE
eco vista landfill	arbor acres rd	

<b>COMPLAINT DESCRIPTION</b>	<p>Improper cover. Waste Management is not supposed to use Foam for cover when rain is obvious, expected, or in the forecast. Today the face was covered using tarps and what the tarps could not cover, which as a LOT, they used foam to cover. Shortly after WM closed the gates, it started a slow rain. Vectors swarmed and odor from Waste is obvious. The working face was too large. If WM would operate properly and keep the face at the proper size instead of spreading it all over the top, they would be able to cover it with tarp in the rain. Tge face was too large and the rain kept them from covering at the end of the day. They were aware of the forecast before lunch and still failed to plan properly. Improper cover and too are a working face are violations. Attaching photos from Eco Vista today between 5:30pm and dark. This is no copy and past complaint. This is a continuing problem of improper operation by WM and improper oversight by ADEQ.</p>
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LOCATION (In Detail)	
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SUPERVISOR REFERRAL	ckrou	DATE	3/18/24
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MEDIA SUPERVISOR REFERRAL		DATE	
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RECEIVING INSPECTOR	ckrou	DATE	3/18/24
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PREVIOUS COMPLAINT	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	MEDIA	multi	DATE	multi
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DISCHARGE TO STREAM	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	NAME OF STREAM	
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ADDITIONAL INFORMATION	

<b>FOLLOW UP ON COMPLAINT</b>	
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COMPLAINT#	032460	INSPECTOR	ckrou	DATE	3/18/24
Entrance Time	na	Exit Time	na		

<b>INVESTIGATION FINDINGS</b>	
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In the complaint, the complainant provided photos showing working face was covered by tarps and the waste which wasn't covered, was in the process of being covered with the Russfoam ADC product. The complainant alleged this was a violation due to being rained out that night.

An investigation was started mid-morning on March 18, 2024. DEQ Compliance Manager Chris Krou contacted Landfill Manager Don Tennison. Mr. Tennison confirmed the working face was covered as described by the complainant. The areas close to gas wells were foamed in as well as areas not under tarps for the night. Those areas were verified in the morning with good foam still intact. Mr. Tennison also stated the Thursday night storms passed south of the landfill location and the landfill received no measurable precipitation. Mr. Tennison verified this statement by providing a weather monitoring report form to the DEQ for this investigation which shows there was no measurable amount of precipitation at the landfill location overnight, along with the landfill end of day cover photos they had taken showing the nightly cover conditions.

No violations were observed and no further actions are being taken at this time.

<b>FUTURE ACTIONS</b>	
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A copy of this condensed report will be provided to the facility, including the original complaint and its photos, via email.

PHOTOS	<input type="checkbox"/> YES (Attached) <input type="checkbox"/> NO	FUNCTION CODE	10401
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INSPECTOR SIGNATURE		DATE	03/18/2024	HOURS WORKED	3.0
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Network:Mar 14, 2024 at 7:13:40 PM CDT  
Local:Mar 14, 2024 at 7:13:40 PM CDT  
N 36° 8' 29.074", W 94° 15' 15.997"  
Tontitown AR 72762  
United States





Network:Mar 14, 2024 at 7:12:25 PM CDT  
Local:Mar 14, 2024 at 7:12:25 PM CDT  
N 36° 8' 28.742", W 94° 15' 18.953"  
Tontitown AR 72762  
United States





Network:Mar 14, 2024 at 7:13:48 PM CDT  
Local:Mar 14, 2024 at 7:13:48 PM CDT  
N 36° 8' 29.074", W 94° 15' 15.997"  
Tontitown AR 72762  
United States





Network:Mar 14, 2024 at 7:11:30 PM CDT  
Local:Mar 14, 2024 at 7:11:30 PM CDT  
N 36° 8' 28.407", W 94° 15' 20.778"  
Tontitown AR 72762  
United States





**From:** Tennison, Don <dtenniso@wm.com>  
**Sent:** Monday, March 18, 2024 12:32 PM  
**To:** Christopher Krou (adpce.ad)  
**Cc:** Small, Blake; Reynolds, Jodi  
**Subject:** Cover pictures from 3.14.2024  
**Attachments:** Cover pics 3.14.2024 #1.jpg; Cover Pics 3.14.2024#2.jpg; Cover pics 3.14.2024#3.jpg; Cover pics 3.14.2024#4.jpg; Eco Vista Weather data from 3.14.2024.PNG

Chris,

Here are the cover pictures you had requested along with our weather data. As you can see, we had no precipitation after close on 3.14 and opening on 3.15.

**Don Tennison**

Landfill Operations Manager  
NW Arkansas Post Collections  
[dtenniso@wm.com](mailto:dtenniso@wm.com)

C: 479.306.9518  
2210 Waste Management Drive  
Springdale, AR 72762





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**Recycling is a good thing. Please recycle any printed emails.**

 Start: 03/14/24  Span: 3 months

 Eco Vista Scale House 

Date & Time ↑	Eco Vista Scale House						Weather Station								
	DL Barometer	DL Inside Temp / Hum					WS Vantage Pro2 24-Hour Fan, Wireless								
	Barometer in Hg	Inside Temp °F	Inside Hum %	Inside Dew Point °F	Inside Heat Index °F	Inside EMC	Temp °F	High Temp °F	Low Temp °F	Hum %	Wind Speed mph	Wind Direction	Wind Chill °F	Rain in	Rain Rate in/h
03/14/2024 - 7:30 PM	28.58	73	49	53	73	9.1	59	59	58	90	3	NW	59	0.00	0.00
03/14/2024 - 8:00 PM	28.58	73	49	53	72	9.1	59	59	59	89	2	NW	59	0.00	0.00
03/14/2024 - 8:30 PM	28.58	73	50	53	72	9.3	59	59	59	87	4	NNW	59	0.00	0.00
03/14/2024 - 9:00 PM	28.59	73	50	53	72	9.3	58	59	58	87	5	NW	57	0.00	0.00
03/14/2024 - 9:30 PM	28.57	72	50	53	72	9.3	56	58	56	88	5	NW	56	0.00	0.00
03/14/2024 - 10:00 PM	28.57	72	50	53	72	9.3	56	56	56	89	5	NW	55	0.00	0.00
03/14/2024 - 10:30 PM	28.57	72	50	52	71	9.3	55	56	55	89	4	NNW	55	0.00	0.00
03/14/2024 - 11:00 PM	28.60	72	50	52	71	9.3	55	55	55	90	5	NNW	54	0.00	0.00
03/14/2024 - 11:30 PM	28.62	72	50	52	70	9.3	55	55	55	90	5	N	54	0.00	0.00
03/15/2024 - 12:00 AM	28.63	72	50	52	71	9.3	55	55	55	90	4	N	55	0.00	0.00
03/15/2024 - 12:30 AM	28.67	72	49	52	72	9.1	55	55	55	89	4	N	55	0.00	0.00
03/15/2024 - 1:00 AM	28.67	73	49	52	72	9.1	56	56	55	88	7	N	54	0.00	0.00
03/15/2024 - 1:30 AM	28.66	73	49	52	72	9.1	55	56	55	88	9	NNE	52	0.00	0.00
03/15/2024 - 2:00 AM	28.66	73	49	53	72	9.1	54	55	54	88	12	N	49	0.00	0.00
03/15/2024 - 2:30 AM	28.70	73	49	53	72	9.1	52	54	52	87	8	N	50	0.00	0.00
03/15/2024 - 3:00 AM	28.73	73	48	52	72	8.9	51	52	51	87	6	N	49	0.00	0.00
03/15/2024 - 3:30 AM	28.72	72	48	51	71	8.9	52	52	51	85	6	NNW	50	0.00	0.00
03/15/2024 - 4:00 AM	28.74	72	48	51	71	8.9	52	52	52	85	7	N	49	0.00	0.00
03/15/2024 - 4:30 AM	28.75	72	48	51	70	8.9	50	52	50	85	9	N	46	0.00	0.00
03/15/2024 - 5:00 AM	28.79	72	47	50	70	8.8	51	51	50	83	9	NNE	47	0.00	0.00
03/15/2024 - 5:30 AM	28.79	72	47	50	70	8.8	51	51	51	81	9	NNE	47	0.00	0.00
03/15/2024 - 6:00 AM	28.79	72	47	50	70	8.8	52	52	51	81	8	NNE	48	0.00	0.00
03/15/2024 - 6:30 AM	28.78	72	46	50	71	8.6	52	52	51	80	10	NNE	47	0.00	0.00
03/15/2024 - 7:00 AM	28.77	72	45	49	70	8.4	52	52	51	79	9	NNW	49	0.00	0.00

**From:** No-Reply  
**Sent:** Thursday, March 14, 2024 11:04 PM  
**To:** Complaint-SW  
**Subject:** Online Solid Waste/Illegal Dumps Complaint Reporting Form Submission

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Complaint Submission Tracking ID: W-13821

Property Owner: Eco Vista Waste Management  
County: Washington

Should DEQ determine this complaint may be an illegal dump, the complaint will be referred to the following Regional Solid Waste Management District to investigate:

Boston Mountain Solid Waste District  
Email: reed@bmswd.com  
Phone: (479) 846-3005  
Website: www.bostonmountain.org

Name: Kenneth Lovett  
Address: 18702 Clear Water Road  
City: Fayetteville  
State: AR  
Zip: 72704  
Phone: (870) 853-6232  
Email: kenneth.lovett@att.net  
Division: Solid Waste  
Date: 3/14/2024  
Time: 10:45:25 PM

Type of Waste:  
Household Trash  
Other

Description of Problem:  
Improper cover. Waste Management is not supposed to use Foam for cover when rain is obvious, expected, or in the forecast. Today the face was covered using tarps and what the tarps could not cover, which as a LOT, they used foam to cover. Shortly after WM closed the gates, it started a slow rain. Vectors swarmed and



odor from Waste is obvious. The working face was too large. If WM would operate properly and keep the face at the proper size instead of spreading it all over the top, they would be able to cover it with tarp in the rain. Tge face was too large and the rain kept them from covering at the end of the day. They were aware of the forecast before lunch and still failed to plan properly. Improper cover and too are a working face are violations. Attaching photos from Eco Vista today between 5:30pm and dark. This is no copy and past complaint. This is a continuing problem of improper operation by WM and improper oversight by ADEQ.

Directions:

1011 Arbor Acres Ave, Springdale, AR 72762

Photos: 6

Note: The following photos will be available on the server for one year.

[http://ComplaintPhotos/web\\_f35ff0b0-a91c-4774-97f3-538bce07c657.png](http://ComplaintPhotos/web_f35ff0b0-a91c-4774-97f3-538bce07c657.png)

GPS location from attached photo error:

File is not a valid JPEG

[http://ComplaintPhotos/web\\_71dba019-0868-45d2-8a4a-9fa7c46f1a62.png](http://ComplaintPhotos/web_71dba019-0868-45d2-8a4a-9fa7c46f1a62.png)

GPS location from attached photo error:

File is not a valid JPEG

[http://ComplaintPhotos/web\\_69e53f2d-b528-484c-9cf8-b403621f06cf.png](http://ComplaintPhotos/web_69e53f2d-b528-484c-9cf8-b403621f06cf.png)

GPS location from attached photo error:

File is not a valid JPEG

[http://ComplaintPhotos/web\\_f5566c4f-180a-493b-ae5e-5623651b69a6.png](http://ComplaintPhotos/web_f5566c4f-180a-493b-ae5e-5623651b69a6.png)

GPS location from attached photo error:

File is not a valid JPEG

[http://ComplaintPhotos/web\\_bd8f5b47-4e31-4e07-a670-4e94e7431fbc.jpg](http://ComplaintPhotos/web_bd8f5b47-4e31-4e07-a670-4e94e7431fbc.jpg)

No GPS location found in the attached photo.

[http://ComplaintPhotos/web\\_d9e8c566-eaf6-44c0-a4a6-8143fea29b5c.jpg](http://ComplaintPhotos/web_d9e8c566-eaf6-44c0-a4a6-8143fea29b5c.jpg)

No GPS location found in the attached photo.























