

FEDERAL RENT, UTILITY BILL ASSISTANCE NOW AVAILABLE TO QUALIFYING ARKANSANS

Arkansans who are having trouble paying rent or utility bills because of COVID-19 can apply now for federal money to help cover costs incurred since April 2020, including Entergy Arkansas customers and others across the state. The Federal Emergency Rental Assistance Program has allocated \$173 million to be administered through the Arkansas Department of Human Services (DHS), and state officials estimate some 56,000 households will qualify for the program. DHS established the Arkansas Rent Relief Program to distribute the available funds. Eligible households may receive up to 15 months of assistance for rent and/or utility costs incurred between April 1, 2020, and December 31, 2021. Covered utilities include electric, gas, and water. Up to three months of future rent may be applied for at one time; utilities may be applied for monthly once the bill is received. Officials said an eligible household is defined as a renter household in which at least one or more individuals:

- qualifies for unemployment or has experienced a reduction in household income, incurred significant costs, or experienced a financial hardship due to COVID-19;
- demonstrates a risk of experiencing homelessness or housing instability; and
- has a household income at or below 80% area median income.

Landlords and tenants may submit an application for rent relief. Utility-only applicants do not need their landlord to submit an application. Funds will be paid directly to landlords and utility service providers, including Entergy Arkansas, for past due bills. Residents of Benton, Pulaski, and Washington counties must apply through their local county government, and more information is available through DHS or online at [ar.gov/rentrelief](https://www.ar.gov/rentrelief). Entergy Arkansas stopped all service disconnects for nonpayment in March 2020 but has resumed disconnections along with other utilities in the state per direction from the Arkansas Public Service Commission. "Entergy Arkansas customers who have outstanding bills should contact us online, through the Entergy app or by phone immediately to enroll in a payment plan and to avoid disconnection before it occurs," said Entergy Arkansas Vice President of Customer Service Michael Considine.

For more information about the federal program, visit [entergy.com/covid-19/rental-assistance](https://www.entergy.com/covid-19/rental-assistance).



MICHAEL CONSIDINE
Entergy Arkansas Vice
President of Customer Service

UPCOMING EVENTS

DATE	EVENT	CITY
JUN. 21	Sies Puentes—Camp Robinson	Zoom
AUG. 11	SE Arkansas Regional Library—Lake Village	Zoom
AUG. 12	Emerson-Taylor-Bradley School District	TBD

RECENT EVENTS

DATE	EVENT	INSTRUCTOR(S)	CITY	ATTENDANCE
JUN. 9	Pulaski County Adult Education Quarterly Advisory	John Fetherston	Zoom	21

UPCOMING TRAININGS

DATE	EVENT	CITY
JUN. 15	Efficiency in Gas-Fired Hydronic Systems	Webinar
JUL. 13	Building Envelope Systems' Impact on Energy	Webinar
JUL. 20	Economics of HVACR Systems	Webinar
JUL. 27	Applications of Geothermal Systems	Webinar
AUG. 17-18	2-Day Fundamentals of Commercial HVAC Systems	Jonesboro
AUG. 19	Introduction to Pump Systems Operations	Jonesboro
SEPT. 9	Fundamentals of Compressed Air Training	Fort Smith
SEPT. 14-15	2-day Fundamentals of Commercial HVAC Systems	Fayetteville
SEPT. 16	Introduction to Pump Systems Operations	Fayetteville
OCT. 12	Fundamentals of Compressed Air Training	Fayetteville
OCT. 13-14	2-day Advanced Management of Compressed Air	Fayetteville
ONGOING	Building Science Principles Online Course & Exam	Webinar

RECENT TRAININGS

DATE	EVENT	INSTRUCTOR(S)	CITY	ATTENDANCE
MAY 18-19	Fundamentals of Commercial HVAC Systems	Bob Kuchervay	Fayetteville	RESCHEDULED
MAY 20	Introduction to Pump Systems Operations	Bob Kuchervay	Fayetteville	RESCHEDULED
MAY 25	Fundamentals of Compressed Air	Bob Kuchervay	Jonesboro	CANCELED
JUN. 8	Lowering the Electrical Baseload: Lighting, Plug loads, & More	Eric Oliver	Webinar	29

If you know of an individual, program, or organization that has received recognition in the energy efficiency field, please let us know so we can highlight their achievement.



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FOR MORE INFORMATION, CONTACT:

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