



ADEQ NetDMR Account Set Up & Data Entry Tutorial

Account Creation

- User Registration
 - Establishes your identity
 - Each user should have a unique account
- Request/Receive Access to Permit
 - Associates your user account with specific permits
 - Identifies your role in NetDMR for each permit

NetDMR User Types

- Internal Users
 - State and Federal Agency Users
 - Read-only access to all signed and submitted reports
- Permittees
 - Facility users
 - Can sign and submit DMRs
 - Data Entry
- Data providers
 - Contractors and labs
 - Cannot sign or submit DMRs
 - Data entry ONLY



Welcome

NetDMR is a web-based application that allows National Pollutant Discharge Elimination System (NPDES) Permittee Users to enter and electronically submit Discharge Monitoring Report (DMR) data through the Central Data Exchange (CDX) to the Integrated Compliance Information System (ICIS). This is an alternative to the paper-based DMR submission process. If you are a permittee, this website can be used to complete and submit DMRs electronically for your facility.



Alaska Department of Environmental Conservation
Arkansas DEQ
Colorado DPHE WQCD
Connecticut DEP
EPA Region 01 - New Hampshire and Massachusetts
EPA Region 02 - NY - PR - SR
EPA Region 03 - DC-DE
EPA Region 04 AL-FL-GA-GE-KY-MS-NC-SC-TN
EPA Region 05
EPA Region 06 - AR-GM-LA-NM-OK-TX
EPA Region 07
EPA Region 08 - CO-MT-ND-SD-UT-WY
EPA Region 09 - AZ-CA-GU-MP-MW-NN
EPA Region 10 - Alaska
EPA Region 10 - Idaho
EPA Region 10 - Oregon
EPA Region 10 -Washington
Georgia Environmental Protection Division
Hawaii - Dept. of Health
Illinois EPA
Indiana DEM
Kentucky DEP
Louisiana DEQ
Maine Department of Environmental Protection
Maryland (MDE)
Mississippi DEQ

Go

The registration procedure of this Agency's (EPA) Central Data Exchange system may subject violators to monitoring, recording, and enforcement. Access or use of this system requires your consent to these terms.

EPA will use the personal information you provide in the National Installation of NPDES databases as necessary to enforce the law. EPA does not sell or lease your information. 2002 (Volume 67, Number 1)

Environmental Protection Agency's use of this computer system may be subject to monitoring, recording, and enforcement. Access or use of this system requires your consent to these terms.

of registration to the National Installation of NPDES databases as necessary to enforce the law. EPA does not sell or lease your information. 2002 (Volume 67, Number 1)

Select **Arkansas DEQ** as the “Instance” in the Regulatory Authority drop down menu. Ensure **Arkansas DEQ** is selected and **Click Go**.

To create an account, click on Register for an account or Create an Account.

[Login](#) | [FAQs](#) | [Getting Started](#) | [Contact the NetDMR Team](#)



Welcome

Welcome to the Arkansas DEQ installation of NetDMR! If you are a permittee, you may be able to use this Web site to complete and submit DMRs electronically for your facility.

New to NetDMR?

- First time users can [register for a new account](#).
- If you have any questions about NetDMR, please contact ramsey@adeq.state.ar.us.

News

- ** 10/29/2015 **** Please do not use Frequency of Analysis code 02/02 if you manually enter the Frequency of Analysis . Use 02/07 for "Twice per Week" instead. NetDMR users may experience rejections submitting DMRs including the 02/02 code. We apologize for any inconvenience this may cause you.
- ** Arkansas Stormwater General Permit Covered Facilities (ARR) are NOT required to submit DMRs and are not included in NetDMR at this time.**




Login to NetDMR

User Name

Password

[Forgot User Name? / Forgot Password?](#) / [Create a NetDMR Account](#)

[Check Your Permit ID](#)

First time users should check to see if your permit is available in NetDMR yet by [Checking your Permit ID](#)

Warning Notice

The registration procedure for the National Installation of NetDMR is part of the United States Environmental Protection Agency's (EPA) Central Data Exchange, which is for authorized use only. Unauthorized access or use of this computer system may subject violators to criminal, civil, and/or administrative action. All information on this computer system may be monitored, recorded, read, copied, and disclosed by and to authorized personnel for official purposes, including law enforcement. Access or use of this computer system by any person, whether authorized or unauthorized, constitutes consent to these terms.

Privacy Statement

EPA will use the personal identifying information which you provide for the expressed purpose of registration to the National Installation of NetDMR site at the Central Data Exchange and for updating and correcting information in internal EPA databases as necessary. The Agency will not make this information available for other purposes unless required by law. EPA does not sell or otherwise transfer personal information to an outside third party. [Federal Register: March 18, 2002 (Volume 67, Number 52)][Page 12010-12013]

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Create a NetDMR Account

General Account Information

Please provide the information requested below to create a NetDMR account. A '*' indicates a required entry.

Email Address:*

Enter Email Address Again:*

User Name:*
 Use my email address as my user name
 Create my own user name

First Name:*

Last Name:*

Telephone Number:* (###-###-####)

Organization:*

Type of User:*

Selected Security Questions

Please provide responses for the security questions below. Select each question only one time. Note that answers are case-sensitive. Answer must be between 1 and 50 characters. Special characters other than - . ' may not be used.

Question 1*

Question 2*

Question 3*

Question 4*

Question 5*

All answers are Case Sensitive

Type of User

- Labs and Consultants will be **Data Providers**.
- Anyone associated with the facility will be **Permittee**.

Fill out the General Account Information and Select your Security Questions and Answers.

Click Submit.

(Be sure to write down your questions and answers. Everything is case sensitive.)

Verify all NetDMR Account Request Information.
Click Verify.

On this screen, please be sure to either write down your security questions and answers **Or** take a picture with your phone.

Be sure to store the paper or photo in a secure location for easy access.

Account Verification

- You will receive a verification email from NetDMR; click the link within to complete the account verification process
- The link will expire in 60 days

Activate Your NetDMR Account

Inbox | X

★ netdmr-notification@epa.gov to me [show details](#) 9:39 AM (17 minutes ago) [Reply](#)

Ashley Viator,

Your NetDMR account must be finalized before you can log into the system and request access to your permits. Please click on the following link.

<https://netdmrtest.epacdx.net/netdmr-web/public/verification.htm?key=5b9c7875c28525c0dbe92342bcf2e5ba743c366820a0eec6f242b424f04e62ee&userId=596>

The link to finish creating your account will expire in 60 days. If you do not complete the account creation process within 60 days, you will need to provide the information requested on the Create a NetDMR Account page again. If the Complete the NetDMR Account Creation Process page is not displayed after clicking the above link, copy and paste the entire link into you browser address bar and then click enter to access the page.

Thank you.

THIS EMAIL IS FROM THE NETDMR TEST ENVIRONMENT AND IS FOR TESTING PURPOSES ONLY.

ANY AUTHORIZATIONS OR SUBMITTALS THROUGH NETDMR TEST ARE NOT CONSIDERED FOR COMPLIANCE WITH PERMIT CONDITIONS.

**Only Click the
Link Once**

Account Verification

- Fill in security answer
 - Case sensitive
- Create a password, and then retype to confirm
 - Case sensitive; expires every 90 days
 - 8-20 characters; must contain at least 1 number

The screenshot shows a web browser window titled "Complete NetDMR Account Creation Process - Windows Internet Explorer". The address bar shows a URL ending in "UserID=592". The page content includes a navigation bar with links for "Login", "FAQs", "Getting Started", and "Contact the NetDMR Team". Below this is the "NetDMR" logo and the heading "Complete NetDMR Account Creation Process". The main content area contains a message: "Hello [redacted] - To finish creating your NetDMR account, provide a response to the security question and create a password for your account." Below the message are three input fields: "What is your father's middle name?", "Create Password:", and "Enter Password Again:". To the right of these fields is a note: "(Answers are case-sensitive) (Case sensitive, 8-20 characters, include letters and numbers)". At the bottom of the form are "Submit" and "Cancel" buttons. The footer of the page says "© 2008 NetDMR". The Windows taskbar at the bottom shows the Start button and several open applications, including "All Mail It...", "Confirm Ne...", "Gmail - Act...", "RE: Good...", "Microsoft P...", "Fly Pictures", and "Complete N...". The system tray shows the time as 10:00 AM and the date as 11/11/2008.

Account Verification

- You have finished creating your account!
- Click the link to login

The screenshot shows a Windows Internet Explorer browser window titled "Confirm NetDMR Account Request". The address bar displays the URL: https://netdmrtest.epacdx.net/netdmr-web/public/confirm_set_password.htm?verifyPassword=pas. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The toolbar contains various icons for search, share, and translation. The address bar shows "Confirm NetDMR Account Request".

The main content area of the browser displays the NetDMR logo at the top, followed by navigation links: [Login](#), [FAQs](#), [Getting Started](#), and [Contact the NetDMR Team](#). Below the logo, a large white box contains the following text:

NetDMR Account Created

Your NetDMR Account has been created. Click [here to access the login page](#) and begin using NetDMR.

At the bottom of the white box, it says "© 2008 NetDMR".

The Windows taskbar at the bottom shows the Start button, several open applications (All Mail, Confirm Ne..., Gmail - Acti..., RE: Good ..., Microsoft P..., My Pictures, Confirm Ne...), and the system tray with the date and time (Wednesday, August 14, 2008, 10:01 AM).

Signing In

- Four attempts to log-in before account is locked
 - Must answer security question correctly to unlock
- Forgotten username/passwords may be retrieved or reset online
 - Reset with verification email
 - Retrieve/change by answering a security question
- Passwords must be changed every 90 days and each new password must be different than your last 10 passwords by at least 3 characters
- **DO NOT** Save your password on the NetDMR log-in page

Request/Receive Access

- Identifies within NetDMR the permits you have permission to view/manage information
- Establishes your role in NetDMR
- First person to request access must be a signatory and automatically becomes permit administrator
- Permit Administrator controls the roles and access for other users
- Additional permit administrators may be approved

External User Roles

- Permit Administrator
- Signatory
- Edit
- View

Signatory Role

- Must sign and mail original subscriber agreement to ADEQ
- Manages access for permit(s)
 - Approves/denies requests for edit and view access
- Automatically has the role permissions for
 - Edit
 - View
- ADEQ must have written notification when a Signatory leaves a facility



Edit

- Has permission to
 - Enter, edit, and import DMR data
 - Delete data from unsubmitted DMRs

View

- Can only view DMRs/CORs
(Submitted Only)

Partial View

- Special request by regulatory authority to view partially completed (unsubmitted) DMRs
- Typically only used for troubleshooting

Requesting Access

- Click on Request Access at the top of the NetDMR page
- Type in your 9 digit permit number
 - Click Update
- The first person to request access to a permit must be a signatory authority
 - Once signatory has been approved by the regulatory authority, others may request access

Home | My Account | **Request Access** | Help | Logout

NetDMR

Manage Access Requests | Search All DMRs & CORs Permits Users | Import DMRs Perform Import Check Results | View Permits Users | Download Blank DMR Form

Session Lockout Timer: 29:57

Request Access to Permits and Associated DMRs

Enter the ID for the permit whose DMRs you would like to access and click the Update button to see the roles that you can request. Repeat this process for each permit you would like to request access to. You can make one or more access requests from this page.

Permit ID:

Roles:

- Select One
- Select One
- Permit Administrator
- View
- Signatory
- Edit

Access Requests

A summary of the current access requests is presented below.

ADEQ
AR KANSAS
Department of Environmental Quality

Requesting Access

- Select the applicable role and click Add request
- You will see your access request pending at the bottom of the screen
 - If you've selected the incorrect role, click the **Red X** to delete
 - Add additional permits/roles before clicking Submit

Request Access to Permits and Associated DMRs

Enter the ID for the permit whose DMRs you would like to access and click the Update button to see the roles that you can request. Repeat this process for each permit you would like to request access to. You can make one or more access requests from this page.

Permit ID:

Role: 
Note: Permit Administrator role comes with Signatory role

Access Requests

A summary of the current access requests is presented below.

Permit ID	Requested Role	Remove Access Request
LAG75TEST	Edit	

Requesting Access

- If you selected the Signatory role, additional information is required
 - Select relationship to facility – Choose Facility if you work for the company or municipality
 - If you are the Cognizant Official (Signs the DMRs), Select the first radio button
 - Click Submit and Confirm on Next Page

Permit ID	Requested Role	Additional Information
LAG75TEST	Signatory	<p>What is your employer's relationship to the facility or facilities?*</p> <p><input type="radio"/> I have the authority to enter into this Agreement for the Permittee under the applicable standards.</p> <p><input type="radio"/> I am authorized by the person below who does have the authority to enter into this Agreement for the Permittee under the applicable standards.</p> <p>Name: <input type="text"/></p> <p>Title: <input type="text"/></p> <p>Phone Number: <input type="text"/></p> <p>Select One <input type="text"/> Select One Parent Facility Other</p>

Submit Cancel

Requesting Access

- Confirmation Screen
- Print Subscriber Agreement
 - Serves as the wet-ink signature for all signed and submitted DMRs
 - **Mail Original six (6) or more pages, signed in blue ink, to ADEQ**
 - NetDMR Test - not necessary
 - **NetDMR Production - REQUIRED**

Search
All DMRs & CORs

Import DMRs
Perform Import
Check Results

Download
Blank DMR Form

 Session Lockout Timer: 26:02

Request Access to a Permit and Associated DMRs



Your access request(s) have been submitted for approval.

Click below to print the subscriber agreement for the signatory request(s) made during this session.

[Print Subscriber Agreement](#)

[Back](#)

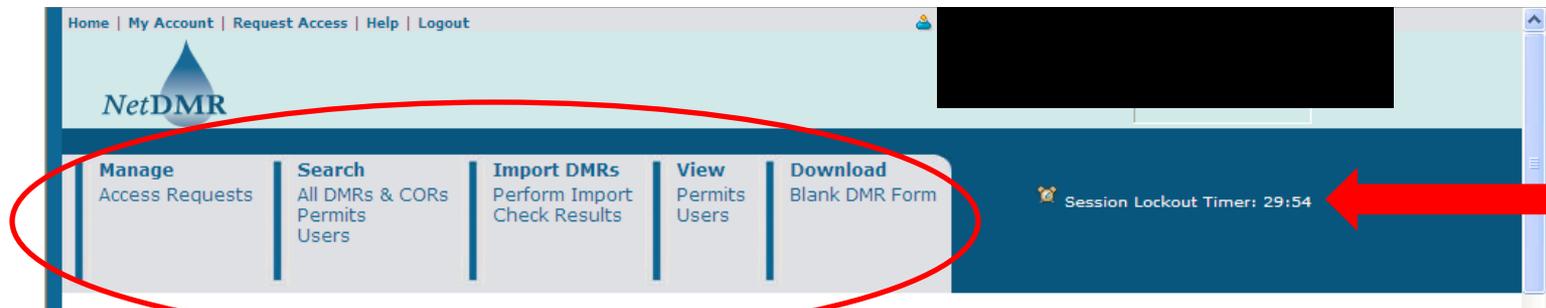
Top of NetDMR Home Screen

- Home
 - Brings you back to the home screen
- My Account
 - Allows you to view and edit your account settings
- Request Access
 - Request access to permits with specific roles
- Help
- Logout – **Always remember to Logout of NetDMR**

The screenshot displays the top navigation bar of the NetDMR application. The navigation links are: Home | My Account | Request Access | Help | Logout. The 'Logout' link is circled in red. Below the navigation bar is the NetDMR logo, which features a blue water drop icon. The main content area is divided into several sections: 'Manage Access Requests', 'Search All DMRs & CORs Permits Users', 'Import DMRs Perform Import Check Results', 'View Permits Users', and 'Download Blank DMR Form'. A session lockout timer is visible, showing 'Session Lockout Timer: 29:54'. The ADEQ logo (Arkansas Department of Environmental Quality) is located in the bottom right corner.

Header Bar

- **Manage** Access Requests
- **Search** All DMRs & CORs, Permits, Users
- **Import DMRs** Perform Import or Check your Results
- **View** Permits or Users
- Note the **Session Lockout Timer**: you will be logged out after 30 min of inactivity



*Visibility of header bar options is dependent on user type

Search: **All DMRs & CORs** | DMRs Ready to Submit | Permit ID | Users

All DMRs & Copies of Record (CORs)

Use the following fields to search for DMRs and CORs. Leaving a field blank will instruct NetDMR not to filter on that field.

Permit ID:
 AR0000752
 AR0041254
 ARG300014
 ARG640147

Facility:

Note: The **Update** buttons above for Permit ID and Facility will update the Permitted Feature and Discharge selection boxes below.

Permitted Feature:

Discharge:

Monitoring Period End Date Range: (mm/dd/yyyy)

Edited or Submitted By:

Status:
 NetDMR Validation Errors
 NetDMR Validated
 Imported
 Signed & Submitted
 Submission Errors/Warnings
 Completed

(Hold down CTRL or Mac command key to select/deselect multiple)

Scheduled/Unscheduled:

COR Confirmation #:

Last 10 Logins

1/12/17	1:29 PM	-
1/12/17	10:05 AM	-
11/15/16	10:30 AM	3 DMRs submitted.
11/15/16	10:19 AM	-
11/15/16	10:09 AM	-
11/3/16	2:46 PM	1 DMR submitted.
11/2/16	9:59 AM	-
11/2/16	9:58 AM	-
10/24/16	11:59 AM	-
10/24/16	11:57 AM	-

NetDMR “Home Page”

The All DMRs & CORs tab is where you can search for DMRs.

- Select the Permit ID
- Click Update
- Click Search

The DMRS Ready to Submit tab will only appear if there are DMRs ready to be signed and submitted to EPA and ADEQ.

Pending Access Requests

Click any underlined column title to sort the table rows in ascending or descending order by the information in that column. If you click View All or View Partial, the table will be displayed with the default sort order applied and any selected check boxes will be reset to unselected.

US EPA Login to NetDMR | US EPA DMR/COR Search Results

Home | My Account | Request Access | Help | Logout | User: netdmrtommi@gmail.com, Permittee User

Arkansas DEQ

NetDMR

Manage Access Requests | Search All DMRs & CORs Permits Users | **Unscheduled DMRs** | Import DMRs Perform Import Check Results | Update NODI Check Results | View Permits Users | Download Blank DMR Form

Session Lockout Timer: 29:46

New Search | Refine Search | Sign & Submit Checked DMRs | Download Checked CORs in XML | Download Checked CORs in PDF | Update NODI

DMR/COR Search Results

DMRs 1 through 8 of 8

Next Step(s)	Permit ID	Facility	Permitted Feature	Discharge #	Discharge Description	Monitoring Period End Date	Scheduled/Unscheduled	DMR Due Date	Status	COR Received Date	Include in Batch Submit	Include in Batch COR Download	Update NODI
											Check All On Page Clear All	Check All On Page Clear All	Check All On Page Clear All
Edit DMR <input type="button" value="Go"/>	AR0041254	RAVENDEN, CITY OF	001	001-A	001-MONTHLY-TRTD MUNICIPAL WW	06/30/16	Scheduled	07/25/16	Ready for Data Entry				<input type="checkbox"/>
View CORs <input type="button" value="Go"/>	AR0041254	RAVENDEN, CITY OF	001	001-A	001-MONTHLY-TRTD MUNICIPAL WW	07/31/16	Scheduled	08/25/16	Ready for Data Entry	08/25/16			<input type="checkbox"/>
Correct DMR <input type="button" value="Go"/>	AR0041254	RAVENDEN, CITY OF	001	001-A	001-MONTHLY-TRTD MUNICIPAL WW	08/31/16	Scheduled	09/25/16	Completed	11/15/16 11/15/16			<input type="checkbox"/>
Download CORs in XML <input type="button" value="Go"/>													
Download CORs in PDF <input type="button" value="Go"/>													
View CORs <input type="button" value="Go"/>	AR0041254	RAVENDEN, CITY OF	001	001-A	001-MONTHLY-TRTD MUNICIPAL WW	09/30/16	Scheduled	10/25/16	Completed	11/15/16			<input type="checkbox"/>
Edit DMR <input type="button" value="Go"/>	AR0041254	RAVENDEN, CITY OF	001	001-A	001-MONTHLY-TRTD MUNICIPAL WW	10/31/16	Scheduled	11/25/16	Ready for Data Entry				<input type="checkbox"/>
Edit DMR <input type="button" value="Go"/>	AR0041254	RAVENDEN, CITY OF	001	001-A	001-MONTHLY-TRTD MUNICIPAL WW	11/30/16	Scheduled	12/25/16	Ready for Data Entry				<input type="checkbox"/>
Edit DMR <input type="button" value="Go"/>	AR0041254	RAVENDEN, CITY OF	001	001-A	001-MONTHLY-TRTD MUNICIPAL WW	12/31/16	Scheduled	01/25/17	Ready for Data Entry				<input type="checkbox"/>
Edit DMR <input type="button" value="Go"/>	AR0041254	RAVENDEN, CITY OF	001	001-A	001-MONTHLY-TRTD MUNICIPAL WW	01/31/17	Scheduled	02/25/17	Ready for Data Entry				<input type="checkbox"/>

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DMR/COR Search Results Page Lists DMRs and CORs that are:

- Ready for Data Entry
- NetDMR Validation Errors
- NetDMR Validated
- Signed & Submitted
- Completed

US EPA Login to NetDMR

US EPA Edit DMR

File Edit View Favorites Tools Help

Home | My Account | Request Access | Help | Logout

User: netdmrtommi@gmail.com, Permittee User

Arkansas DEQ

NetDMR

Manage: Access Requests | Search: All DMRs & CORs Permits Users | Unscheduled DMRs: Unscheduled DMRs | Import DMRs: Perform Import Check Results | Update NODI: Check Results | View: Permits Users | Download: Blank DMR Form

Your changes have been saved.

Clear Parameter Fields | Save & Continue | Save & Exit | Sign & Submit | Print Friendly View | Cancel/Back to Search Results

- For a No Discharge DMR, select “C” under Form NODI.
- Units, Frequency of Analysis, and Sample Type will be pre-populated. Will not need to change unless sampled more often or incorrect.

Edit DMR

Collapse Header

Permit

Permit ID: AR0041254 Major:

Permittee: RAVENDEN, CITY OF Permittee Address: P.O. BOX 139

Facility: RAVENDEN, CITY OF Facility Location: 15 DAIL LANE

Permitted Feature: 001 - External Outfall Discharge: A - 001-MONTHLY-TRTD MUNICIPAL WW

Report Dates & Status

Monitoring Period: From 10/01/16 to 10/31/16 DMR Due Date: 11/25/16

Status: **NetDMR Validated**

Principal Executive Officer

First Name: Last Name:

Title: Telephone:

No Data Indicator (NODI)

Form NODI:

Code	Parameter Name	NODI List
00300	Oxygen, dissolved [DO]	1 - Wrong Flow 2 - Operation Shutdown 4 - Discharge to Lagoon/Groundwater 5 - Frozen Conditions 7 - No Inflow 8 - Other (See Comments) 9 - Conditional Monitoring - Not Required This Period
1 - Effluent Gross		A - General Permit Exemption B - Below Detection Limit/No Detection C - No Discharge
Season: 0		D - Lost Sample/Data Not Available E - Analysis Not Conducted/No Sample
NODI: <input type="text"/>		F - Insufficient Flow for Sampling G - Sampling Equipment Failure
00400	pH	H - Invalid Test I - Land Applied J - Recycled - Water-Closed System K - Natural Disaster
1 - Effluent Gross		L - DMR Received but not Entered Q - Not Quantifiable
Season: 0		R - Fire Conditions V - Weather Related
NODI: <input type="text"/>		W - Dry Lysimeter/Wall X - Parameter/Value Not Reported M - Laboratory Error Z - Special Report Attached N - Not Constructed
00530	Solids, total suspended	
1 - Effluent Gross		
Season: 0		

Parameter	Units	Value 1	Value 2	Value 3	Units	# of Ex.	Freq. of Analysis	Smpl. Type
00300 Oxygen, dissolved [DO]	mg/L	>= 6 Instantaneous Minimum			Milligrams per Liter		Monthly	GRAB
00400 pH	SU	>= 6 Minimum		<= 9 Maximum	Standard Units		Monthly	GRAB
00530 Solids, total suspended	lb/d			<= 15 Monthly Average	Milligrams per Liter		Monthly	GRAB

NODI	Req.	Unit	Value	Unit	Value	Unit	Value	Unit	Frequency	Method
00310 BOD, 5-day, 20 deg. C	<= 400 Monthly Average	Pounds per Day	210	<= 30 Monthly Average	17	<= 45 7 Day Average	19	mg/L	Twice Every Week	CP
00400 pH	>= 6 Minimum		7.08	<= 9 Maximum	7.82			SU	Weekly	GR
00530 Solids, total suspended	<= 1200 Monthly Average	Pounds per Day	479	<= 90 Monthly Average	38	<= 135 7 Day Average	51	mg/L	Three Per Week	CP
50050 Flow, in conduit or thru treatment plant	Req Mon Monthly Average	Req Mon Daily Maximum	1.03	Million Gallons per Day	1.5				Daily	TOTALZ
50060 Chlorine, total residual							0	mg/L	Three Per Week	GR
74055 Coliform, fecal general				<= 200 30 Day Geometric	8	<= 400 7 Day Geometric	12	#/100mL	Three Per Week	GR

Edit Check Errors
No results.

DMR Comments
REPORT FLOW AS MONTHLY AVERAGE & DAILY MAXIMUM IN MILLION GALLONS PER DAY. SEE PART II, CONDITION #7 (TRC), # 8 (002 OUTFALL) AND #11 (DO AND pH). DISCHARGE MONITORING REPORTS MUST BE SUBMITTED EVEN WHEN NO DISCHARGE OCCURS. SEE PART II, #5 (SSO TABLUAR REPORT), 18-00110

Comments

Attachments

File Name	Type	Size	Remove
doc01046220161012083455.pdf	Portable document format: Adobe Acrobat File	< 1 MB	

Report Last Saved By

User: jshempert.waterdept@yahoo.com
Name: jim shempert
E-Mail: jshempert.waterdept@yahoo.com
Date/Time: 10/12/16 8:48 CDT

- To add an attachment, the file name must not have any spaces or special characters other than an underscore (_).
- Size less than 20MB.
- Formats accepted: PDF, Word, Excel, etc.

Top/Bottom of Web DMR Form

- Clear parameter fields
 - Clears all data
- Save & Continue
 - Saves the data but does not move away from the page
- Save & Exit
 - Saves the data and exits to home page
- Sign & Submit
 - Saves the data and prompts for electronic signature
- Print Friendly View
- DMR/COR Search Results

Attachments

- When saving an attachment use the naming convention:
PermitID_Outfall Number_DocumentType_Year_Month,
i.e.:

AR0012345_001A_NCR_2016_08

- The following restrictions apply to all NetDMR attachments:
 - The File Name must **not** contain any spaces
 - The File Name must **not** contain any of these characters: “, *, ‘, /

Other Codes

- Units of Measurement: Coded to permit specifications
- Frequency of Analysis & Sample Type
- Value qualifier dropdown menu
- If samples are done more often, choose the appropriate code from dropdown menus
 - Lists for each of these are available to help you determine the right option

Parameter		NODI	Quantity or Loading			Quality or Concentration			# of Ex.	Freq. of Analysis	Smpl. Type
<u>Code</u> ▲	<u>Name</u>	List	Value 1	Value 2	Units	Value 1	Value 2	Value 3	Units	List	List
00310	BOD, 5-day, 20 deg. C	Smpl.						=	mg/L		
1 - Effluent Gross										02/YR	GR
Season: 0		Req.						<= 45 Weekly Average	Milligrams per Liter	Semiannual	GRAB
NODI: ▼ Apply		NODI						▼			

ADEQ
ARKANSAS
Department of Environmental Quality

Clear Parameter Fields | Save & Continue | Save & Exit | Sign & Submit | Print Friendly View | Cancel/Back to Search Results

There were errors processing your request.

NetDMR Hard Errors

- Will generate hard errors if a certain special character is used in the parameter value.
- Only acceptable special characters are “.”, “,” and “+”.
- DMR cannot be saved until the Hard Error is corrected.

Edit DMR

Collapse Header

Permit
Permit ID: ARG640071
Permittee: LIBERTY UTILITIES (PINE BLUFF WATER)
Facility: LIBERTY UTILITIES ARKANSAS PLANT #3
Permitted Feature: 201 - External Outfall
Report Dates & Status
Monitoring Period: From 09/01/11 to 09/30/11
Status: **Not Saved**
Principal Executive Officer
First Name: Last Name:
Title: Telephone:
No Data Indicator (NODI)
Form NODI:

Code	Parameter Name	NODI List	Quantity or Loading			Quality or Concentration			# of Ex.	Freq. of Analysis List	Smpl. Type List
			Value 1	Value 2	Units	Value 1	Value 2	Value 3			
50050	Flow, in conduit or thru treatment plant	Smpl.	= 0.258	= 0.568	MGD					05/07	IN
1 - Effluent Gross		Req.	Req Mon Monthly Average	Req Mon Daily Maximum	Million Gallons per Day					Weekdays	INSTAN
Season: 0		NODI									

Edit Check Errors

Code	Name	Monitoring Location	Season ID	Field	Type	Description	Acknowledge
50050	Flow, in conduit or thru treatment plant	Effluent Gross	0	Quantity or Loading Sample Value 1	Hard	Value fields may contain numbers and special characters ".", ",", "+", and " ", only.	

DMR Comments

FACILITIES WITH A DAILY AVG. WASTEDISCHARGE FLOW <= 0.5 MGD; REPORT FLOW AS MONTHLY AVG. & DAILY MAX. INMGD (MILLION GALLONS/DAY). SEE PART I.A.7. SEE PART II.C.2. 35-00164

Comments

Attachments

Monitoring Period: From 07/01/11 to 09/30/11 DMR Due Date: 10/23/11

Status: **NetDMR Validation Errors**

Principal Executive Officer

First Name: Last Name:

Title: Telephone:

No Data Indicator (NODI)

Form NODI:

Code	Parameter Name	NODI List	Quantity or Loading			Quality or Concentration			# of Ex.	Freq. of Analysis List	Smpl. Type List	
			Value 1	Value 2	Units	Value 1	Value 2	Value 3				Units
00400	pH	Smpl.			= <input type="text" value="8"/>			= <input type="text" value="8"/>	SU List	<input type="text"/>	01/90	GR
1 - Effluent Gross		Req.			>= 6 Minimum			<= 9 Maximum	Standard Units		Quarterly	GRAB
Season: 0		NODI			<input type="text"/>			<input type="text"/>				
NODI: <input type="text"/>												
00530	Solids, total suspended	Smpl.			= <input type="text" value="30"/>			= <input type="text" value="25"/>	mg/L List	<input type="text"/>	01/90	GR
1 - Effluent Gross		Req.			<= 20 Monthly Average			<= 30 Daily Maximum	Milligrams per Liter		Quarterly	GRAB
Season: 0		NODI			<input type="text"/>			<input type="text"/>				
NODI: <input type="text"/>												
00600	Chlorine, total residual	Smpl.			= <input type="text" value="0.4895"/>			= <input type="text" value="0.4895"/>	mg/L List	<input type="text"/>	01/90	GR
1 - Effluent Gross		Req.			Opt Mon Monthly Average			Opt Mon Daily Maximum	Milligrams per Liter		Quarterly	GRAB
Season: 0		NODI			<input type="text"/>			<input type="text"/>				
NODI: <input type="text"/>												

Edit Check Errors

Code	Name	Monitoring Location	Season ID	Field	Type	Description	Acknowledge
00530	Solids, total suspended	Effluent Gross	0	Quality or Concentration Sample Value 2	Soft	The provided sample value is outside the permit limit.	<input type="checkbox"/>

DMR Comments

CALENDAR QUARTERS: (JAN-MAR), (APR-JUN), (JUL-SEP) & (OCT-DEC). MONITOR & REPORT TRC IF CHLORINATED WATERIS USED FOR BACKWASHING. 35-00164

Comments

Attachments

Add Attachment

No results.

Report Last Saved By

User: netdmrtommi@gmail.com

Name: Tommi West

E-Mail: netdmrtommi@gmail.com

Date/Time: 03/08/17 10:51 CST

NetDMR Soft Errors

- Will generate soft errors if a parameter value is missing or if parameter value is outside of the permit limit.
- Only Acknowledge the outside of permit limit soft errors.

Edit DMR

Collapse Header

Permit ID: ARG640071
Permittee: LIBERTY UTILITIES (PINE BLUFF WATER) INC.
Facility: LIBERTY UTILITIES ARKANSAS PLANT #3
Permitted Feature: 101 - External Outfall
Report Dates & Status
Monitoring Period: From 07/01/11 to 09/30/11
Status: NetDMR Validated

NetDMR Soft Errors

- After checking the Acknowledge box, click Save & Continue.
- After saving the DMR, status will be NetDMR Validated.

Principal Executive Officer
First Name: [] Last Name: []
Title: [] Telephone: []
No Data Indicator (NODI)
Form NODI: []

Code	Parameter Name	NODI	Quantity or Loading			Quality or Concentration			# of Ex.	Freq. of Analysis	Smpl. Type
			Value 1	Value 2	Units	Value 1	Value 2	Value 3			
00400	pH	Smpl.			= 8		= 8	SU		01/90	GR
1 - Effluent Gross		Req.			>= 6 Minimum		<= 9 Maximum	Standard Units		Quarterly	GRAB
NODI: []		NODI			[]		[]				
00530	Solids, total suspended	Smpl.				= 30	= 25	mg/L		01/90	GR
1 - Effluent Gross		Req.				<= 20 Monthly Average	<= 30 Daily Maximum	Milligrams per Liter		Quarterly	GRAB
NODI: []		NODI				[]	[]				
50060	Chlorine, total residual	Smpl.				= 0.4895	= 0.4895	mg/L		01/90	GR
1 - Effluent Gross		Req.				Opt Mon Monthly Average	Opt Mon Daily Maximum	Milligrams per Liter		Quarterly	GRAB
NODI: []		NODI				[]	[]				

Edit Check Errors

Code	Name	Monitoring Location	Season ID	Field	Type	Description	Acknowledge
00530	Solids, total suspended	Effluent Gross	0	Quality or Concentration Sample Value 2	Soft	The provided sample value is outside the permit limit.	<input checked="" type="checkbox"/>

DMR Comments
CALENDAR QUARTERS: (JAN-MAR), (APR-JUN), (JUL-SEP) & (OCT-DEC). MONITOR & REPORT TRC IF CHLORINATED WATER IS USED FOR BACKWASHING. 35-00164

Comments

[]

Permit ID: ARG640071 Major:
Permittee: LIBERTY UTILITIES (PINE BLUFF WATER) INC. Permittee Address: 1100 STATE ST
Facility: LIBERTY UTILITIES ARKANSAS PLANT #3
Permitted Feature: 101 - External Outfall
Report Dates & Status
Monitoring Period: From 07/01/11 to 09/30/11
Status: NetDMR Validated
Principal Executive Officer
First Name:
Title:
No Data Indicator (NODI)
Form NODI:

Code	Parameter Name	NODI List	Quantity
00400	pH	Smpl.	
1 - Effluent Gross			
Season: 0		Req.	
NODI: <input type="text"/>		NODI	
00530	Solids, total suspended	Smpl.	
1 - Effluent Gross			
Season: 0		Req.	
NODI: <input type="text"/>		NODI	
50060	Chlorine, total residual	Smpl.	
1 - Effluent Gross			
Season: 0		Req.	
NODI: <input type="text"/>		NODI	

NetDMR Soft Errors

- After acknowledging a parameter out of permit limit and clicking Save & Continue, a Non-Compliance Report will need to be attached.
- Add attachment and upload file. The file name must not contain any spaces or special characters.
Example - AR0012568_NCR_012017
- Any format can be used such as PDF, Word, Excel, etc.
- Size cannot exceed 20 MB.

Code	Parameter Name	NODI List	Quantity	Unit	Frequency	Method
00530	Solids, total suspended	Smpl.		Milligrams per Liter	Quarterly	GRAB
				<= 20 Monthly Average	<= 30 Daily Maximum	
				<input type="text"/>	<input type="text"/>	
50060	Chlorine, total residual	Smpl.		mg/L	Quarterly	GR
				Opt Mon Monthly Average	Opt Mon Daily Maximum	
				<input type="text"/> 0.4585	<input type="text"/> 0.4895	
				Milligrams per Liter	Quarterly	GRAB
				Opt Mon Monthly Average	Opt Mon Daily Maximum	
				<input type="text"/>	<input type="text"/>	

Edit Check Errors

Code	Name	Monitoring Location	Season ID	Field	Type	Description	Acknowledge
00530	Solids, total suspended	Effluent Gross	0	Quality or Concentration Sample Value 2	Soft	The provided sample value is outside the permit limit.	<input checked="" type="checkbox"/>

DMR Comments
CALENDAR QUARTERS: (JAN-MAR), (APR-JUN), (JUL-SEP) & (OCT-DEC). MONITOR & REPORT TRC IF CHLORINATED WATERIS USED FOR BACKWASHING. 35-00164

Comments

Attachments

Report Last Saved By
User: netdmrtommi@gmail.com
Name: Tommi West

Status: **NetDMR Validated**

Principal Executive Officer

First Name: Last Name:

Title: Telephone:

No Data Indicator (NODI)

Form NODI:

Code	Parameter Name	NODI List	Quantity or Loading			Quality or Concentration			# of Ex.	Freq. of Analysis List	Smpl. Type List										
			Value 1	Value 2	Units	Value 1	Value 2	Value 3				Units									
00400	pH	Smpl.			= 8			= 8													
1 - Effluent Gross																					
Season: 0		Req.			>= 6 Minimum			<= 9 Maximum													
NODI: [v]		NODI			[v]			[v]													
00530	Solids, total suspended	Smpl.						= 30													
1 - Effluent Gross																					
Season: 0		Req.						<= 20 Monthly Average													
NODI: [v]		NODI						[v]													
50060	Chlorine, total residual	Smpl.						= 0.4885													
1 - Effluent Gross																					
Season: 0		Req.						Opt Mon Monthly Average													
NODI: [v]		NODI						[v]													

Edit Check Errors

Code	Name	Monitoring Location	Season ID	Field	Type	Description	Acknowledge
00530	Solids, total suspended	Effluent Gross	0	Quality or Concentration Sample Value 2	Soft	The provided sample value is outside the permit limit.	<input checked="" type="checkbox"/>

DMR Comments
 CALENDAR QUARTERS: (JAN-MAR), (APR-JUN), (JUL-SEP) & (OCT-DEC). MONITOR & REPORT TRC IF CHLORINATED WATERIS USED FOR BACKWASHING. 35-00164

Comments

Attachments

Add Attachment

File Name	Type	Size	Remove
Non Compliance Report Form.pdf	Portable document format: Adobe Acrobat File	< 1 MB	<input type="checkbox"/>

Report Last Saved By

User: netdmrtommi@gmail.com
 Name: Tommi West
 E-Mail: netdmrtommi@gmail.com
 Date/Time: 03/08/17 11:06 CST

NetDMR Soft Errors

- After acknowledging a parameter out of permit limit, clicking Save & Continue, and attaching a Non-Compliance Report.

Electronically Sign and Submit DMRs

- Can sign and submit DMRs multiple ways
 - Edit DMR Screen - Single DMR
 - Search Screen - One or multiple DMRs
 - DMRs Ready to Submit Tab
- Summary information provided for each DMR being signed
- Check all boxes on the Sign & Submit page for each DMR
- Requires password and security question answer to submit
- Must have signatory authority role with subscriber agreement on file with ADEQ for options to appear

- Be sure to check both check boxes.
 - One will include submission
 - One will send Email notification and COR (Copy of Record) for files

Sign & Submit DMR

Use this page to sign and submit the selected DMR. Confirm your intention to submit by filling the checkbox in the Include in Submission column. Perform the submission by completing the signature fields at the bottom of the page.

Include in Submission	Add COR and Attachments to Email Notification	View Completed DMR	Permit ID	Facility	Permitted Feature	Discharge #	Discharge Description	Monitoring Period End Date	DMR Due Date	Status
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		AR0041254	RAVENDEN, CITY OF	001	001-A	001-MONTHLY-TRTD MUNICIPAL WW	10/31/16	11/25/16	NetDMR Validated

I, **Tommi**, under penalty of law that this submission was prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who are those directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations. By entering my password and security question answer and pressing the Submit button, I agree that:

By entering my password and security question answer and pressing the Submit button, I agree that:

I am Tommi. I have not been notified of any term in my Electronic Signature Agreement. I am not aware of any other reason to believe that the confidentiality of my password has been compromised now or at any time prior to this submission. I have the authority to submit these data on behalf of the listed facilities.

This action constitutes an electronic signature equivalent to my written signature.

6. I understand that this attestation of fact pertains to the implementation, operation,

What is your favorite color?

Password

Make sure a username or dots are **not** in the two boxes for your security question and password. If so, clear your passwords and browser cache.

Submit Do Not Submit

US EPA Login to NetDMR | US EPA Submission Confirmation - ...

Home | My Account | Request Access | Help | Logout | User: netdmrmtommi@gmail.com, Permittee User

Arkansas DEQ

NetDMR

- Manage Access Requests
- Search All DMRs & CORs Permits Users
- Unscheduled DMRs Unscheduled DMRs
- Import DMRs Perform Import Check Results
- Update NODI Check Results
- View Permits Users
- Download Blank DMR Form

Session Lockout Timer: 29:42

[View All CORs](#) | [Download All CORs in XML](#) | [Download All CORs in PDF](#) | [Download COR Signature Public Key](#) | [DMR/COR Search Results](#)

Submission Confirmation - fdfc1410-8d96-495c-8ab3-b144517dfe48

Your submission has been received.

Permit ID	Facility	Permitted Feature	Discharge #	Discharge Description	Monitoring Period End Date	DMR Due Date	View COR	Download COR in XML	Download COR in PDF	Download COR Signature
AR0041254	RAVENDEN, CITY OF	001	001-A	001-MONTHLY-TRTD MUNICIPAL WW	10/31/16	11/25/16				

©2009 NetDMR

Submission Confirmation!
Will receive an email with a COR attached in a PDF Zip file to download for files.

Select “Not for this site”, “No”, or “Never” whichever appears on your computer so your password will not be saved for the website.

Would you like to store your password for epacdx.net? [Why am I seeing this?](#)

Email Confirmation

- Email confirmations will let you know if:
 - Copy of Record (COR) Submissions have been received by the ADEQ
 - DMRs have been submitted to EPA

The screenshot shows a Gmail interface. At the top, there are navigation buttons: a square icon, a refresh icon, a 'More' dropdown, and page indicators '1-2 of 2' with left and right arrows, and a settings gear icon. On the left sidebar, there is a red 'COMPOSE' button and a list of folders: 'Inbox (2)', 'Starred', 'Important', 'Sent Mail', 'Drafts', and 'Chat'. The main inbox area shows a search bar with the text 'Occupational Safety - safetydegree.EKU.edu/OSHA - Online Safety Degree - OSHA Inspection Training - Accredited' and a 'Why this ad?' link. Below the search bar, there are sorting options: 'Try on a new inbox: Classic Important first Unread first Starred first Priority Inbox'. The inbox list contains two emails from 'netdmr-notification':

- The first email is titled 'NetDMR DMR(s) Submitted - The following signed DMRs have been submitted to' and is dated '11/17/11'. It has icons for a square, a star, and a document.
- The second email is titled 'NetDMR COR Submission Received - NetDMR has received the signed DMR a' and is dated '11/17/11'. It has icons for a square, a star, and a document.

At the bottom of the page, there is a status bar with '0% full' and 'Using 0 MB of your 7684 MB' on the left, '©2012 Google - Terms & Privacy' in the center, and 'Last account activity: 6 minutes ago' on the right. The ADEQ logo is in the bottom right corner.

Adding Emails for Confirmation

- Email notifications can be sent confirming DMR submissions
- To add someone's email address to the notification list, Search by Permit

DMR Submission Notifications

Edit the email addresses that are sent submission acknowledgments any time a DMR is submitted for this permit.

Enter another email address:

No results.

US EPA Manage Access Requests

Home | My Account | Request Access | Help | Logout User: netdmrtommi@gmail.com, Permittee User

Arkansas DEQ

NetDMR

Manage Access Requests | Search All DMRs & CORs Permits Users | **Unscheduled DMRs** | Import DMRs Perform Import Check Results | Update NODI Check Results | View Permits Users | Download Blank DMR Form

Session Lockout Timer: 13:41

Manage Access Requests

You have requested access rights update for the following users. Please confirm.

Pending Access Requests - External

Name	User Name	Facility	Permit ID	Requested Access Rights	Request Date	Approve	Deny	Comment	View Details
Tommi West	netdmrtommi@gmail.com	LIBERTY UTILITIES ARKANSAS PLANT #3	ARG640071	Edit	03/07/17	<input checked="" type="checkbox"/>	<input type="checkbox"/>		

Submit Cancel

Pending Access Requests - Internal

No results.

Submit Cancel

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- To approve an access request, click the Approve checkbox, then click Submit
- Click Submit

US EPA Manage Access Requests

Arkansas DEQ

NetDMR

Manage Access Requests | Search All DMRs & CORs Permits Users | Unscheduled DMRs | Import DMRs Perform Import Check Results | Update NODI Check Results | View Permits Users | Download Blank DMR Form

Session Lockout Timer: 29:58

Manage Access Requests

You have requested access rights update for the following users. Please confirm.

Pending Access Requests - External

Name	User Name	Facility	Permit ID	Requested Access Rights	Request Date	Approve	Deny	Comment	View Details
Tommi West	netdmrtommi@gmail.com	LIBERTY UTILITIES ARKANSAS PLANT #3	ARG640071	Edit	03/07/17	<input checked="" type="checkbox"/>	<input type="checkbox"/>		

Submit Cancel

Pending Access Requests - Internal

No results.

Submit Cancel

©2008 NetDMR

- Click Submit again to confirm the access request.

- Manage Access Requests
- Search All DMRs & CORs Permits Users
- Unscheduled DMRs Unscheduled DMRs
- Import DMRs Perform Import Check Results
- Update NODI Check Results
- View Permits Users
- Download Blank DMR Form

Session Lockout Timer: 29:56

Confirm Access Requests

Access rights have been updated.

Pending Access Requests - External

Name	User Name	Facility	Permit ID	Requested Access Rights	Request Date	Approve	Deny	Comment	View Details
Tommi West	netdmrTommi@gmail.com	LIBERTY UTILITIES ARKANSAS PLANT #3	ARG640071	Edit	03/07/17	<input checked="" type="checkbox"/>	<input type="checkbox"/>		

Back

Pending Access Requests - Internal

No results.

Back

• Access request confirmed.

US EPA Manage Access Requests

Arkansas DEQ

NetDMR

Manage Access Requests | Search All DMRs & CORs Permits Users | Unscheduled DMRs Unscheduled DMRs | Import DMRs Perform Import Check Results | Update NODI Check Results | View Permits Users | Download Blank DMR Form

Session Lockout Timer: 27:27

Manage Access Requests

Pending Access Requests - External

One item found

Name	User Name	Facility	Permit ID	Requested Access Rights	Request Date	Approve	Deny	Comment	View Details
Tommi West	netdmrtoimmi@gmail.com	LIBERTY UTILITIES ARKANSAS PLANT #3	ARG640071	Edit	03/07/17	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Wrong permit	

Pending Access Requests - Internal

No results.

©2008 NetDMR

Denying Access Requests

- If someone requests the wrong role, you may deny their access request
- When you deny a request, you must include a comment
- Click Submit

ADEQ NetDMR Approval Notification

Once the Subscriber Agreement is received and verified by ADEQ in approximately 2-3 weeks, you will receive an email and letter stating you have been approved for an NetDMR account.

In the notifications, you will see the following link:

<https://netdmr.zendesk.com/hc/en-us>

Click on the link and it will take to the NetDMR Support webpage.

Welcome to the re-designed NetDMR (Network Discharge Monitoring Report) Support Portal. Stay updated with news, announcements, training info; search the Knowledgebase for information; and share your ideas and questions with us and the NetDMR community. If you have any questions, email us at NetDMR@epa.gov.

Login to NetDMR



ASSIST

- New Users
- User Guides & Templates
- NetDMR Contacts
- FAQ



MAINTAIN

- Password Management
- Clearing Browser Cache
- NetDMR Job Schedule
- ICIS Data Access



LEARN

- Training
- CROMERR Information
- CDX Integration
- Community Forum
- Glossary



ANNOUNCEMENTS

- Announcement Page
- Training Schedules
- Calendar

If you have created a NetDMR account in the Production Site at an ADEQ NetDMR training and have received your approval notification. Please click the NetDMR Production Site link to take you to the Welcome Page of NetDMR.



EXTERNAL LINKS:

- Login to NetDMR Production
- Login to NetDMR Test
- ICIS Support
- EPA NPDES Site

Sign in to Zendesk RA access

CONTACT US:

For Help Desk Customer Service, please contact NetDMR@epa.gov with any questions about NetDMR.

NetDMR CDX (Central Data Exchange) Migration

- The week of **May 15-19, 2017**, EPA will be migrating existing NetDMR User accounts into CDX (Central Data Exchange).
- EPA will send emails regarding this matter and no action is required until **May 20, 2017**.
- For current NetDMR Users, **do not** change email addresses or phone numbers prior to May 15, 2017.
- **After March 2017**, ADEQ will contact NetDMR Users with updated training materials regarding CDX.
- During the week of May 15-19, 2017, new accounts cannot be created and existing accounts cannot be modified, i.e., changing an email address or resetting passwords.
- Entering DMR data and electronically signing and submitting DMRs **will not** be affected during the migration process.

For the classroom training, please Open a New Webpage and enter the following address into the browser:

NetDMR Test Site:

<https://netdmrtest.epacdx.net>

To create your account in the NetDMR
Production site go to:

<https://netdmr.epa.gov>.

- After creating an account, requesting access to a permit(s), a Subscriber Agreement will be created.
- Print, sign (in blue ink) and mail the original Subscriber Agreement to ADEQ, Attn: Water Enforcement, 5301 Northshore Drive, North Little Rock, AR 72118

ADEQ NetDMR Contact Information

- Richard Healey, Enforcement Branch Manager: 501-682-0640
 - healeyr@adeq.state.ar.us
- Tommi West: NetDMR Registration: 501-682-0667
 - westt@adeq.state.ar.us
- General NetDMR Assistance: 501-682-0624
 - netdmr@adeq.state.ar.us
- David Ramsey: Account Lock Out: 501-682-0615
 - ramsey@adeq.state.ar.us